## AUBURN POLICE DEPARTMENT

expect excellence



# 2010 ANNUAL REPORT to the community



A CALEA nationally accredited law enforcement agency

one minot avenue, auburn, maine 04210 | www.auburnpd.com | emergency: 911 telephone: 207.333.6650 | fax: 207.782.2833

#### **OUR MISSION**

To protect the quality of life in our community through the core values of:

HONOR **EXCELLENCE** LOYALTY AND **PROFESSIONALISM** 

#### **OUR PURPOSE STATEMENT**

In partnership with the community, we pledge to:

Protect the lives and property of our fellow citizens

Prevent crime by aggressively pursuing violators of the law

Maintain our Oath of Honor:

Honor, Integrity and Respect are never betrayed. I will always hold myself and others accountable for having the courage to do the right thing.

Value human life, respect the dignity of each individual and render our services with courtesy and civility.

#### MESSAGE FROM THE CHIEF



On behalf of the employees of the Auburn Police Department, I am pleased to present our 2010 Annual Report. We continue to emphasize the importance of community and law enforcement partnerships, procuring the technology that supports intelligence-led policing, and empowering our **department's leaders by continually encouraging the development of** organizational and operational strategies to combat crime and protect our community.

Our organization is comprised of highly trained, results-oriented professionals, dedicated to serving our community. Despite the economic climate and the challenges that stand before us, we remain committed to achieving the highest levels of excellence. Some of our efforts during 2010 include:

- The new COPSAP program (the primary conduit and repository of crime data, information and intelligence for the Department) was launched.
- We strengthened our partnerships with federal and state law enforcement agencies and taskforces as well as local police departments and the fusion center.
- Our Volunteers in Police Service program expanded and contributed over 3,500 hours of service to our agency.

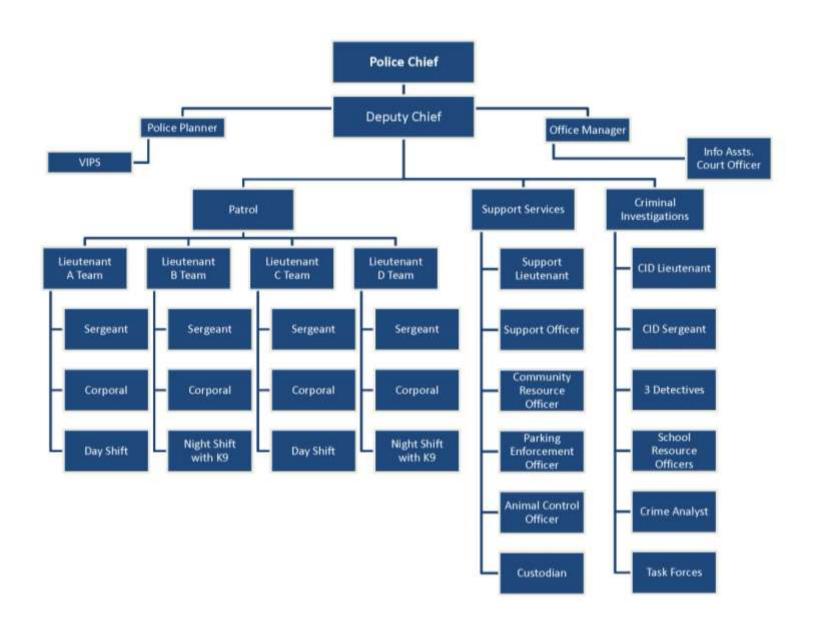
The men and women of the Auburn Police Department continue to provide the highest level of professionalism, determination, and integrity as we carry out our mission of fighting crime and protecting the members of our community.

We know that our successes are directly related to the great partnerships and support we receive from our community. Thank you.

Phillip L. Crowell, Jr.

Chief of Police

### 2010 ORGANIZATIONAL CHART



#### 2010 PERSONNEL

#### Administrative Division

Chief of Police Phillip L. Crowell, Jr. Deputy Chief of Police Jason D. Moen

Office Manager Rita Beaudry

Police Planner/Accreditation Liz Allen

#### Criminal Investigations Division

Lieutenant Timothy Cougle

Sergeant Eric Audette

Detective Chad Syphers

Detective Jason Moore

Detective Barry Schmieks

School Resource Officer Thomas Poulin

School Resource Officer Bernice Mowatt

School Resource Officer Matthew Tifft

Officer Terrence McCormick

Officer Nathan Westleigh

Crime Analyst Steve Harmon

#### Support Services Division

Lieutenant Kevin Mulherin

Officer Normand Bilodeau

Parking Enforcement Officer Roger Perreault

Custodian/Maintenance Daniel Davis Animal Control Officer Wendell Strout

#### **Records Division**

Information Assistant Rebecca Lacasse

Information Assistant Claire Barclay

Court Officer Richard Mercier

#### New Officers

Officer Matthew Koenig

Officer Bryan Parker

Officer Jonathan Provisor

#### Resignations

Officer Meghan Fenton

#### Retirements

Officer Stephen Burns after 25 years of service Officer Normand Bilodeau after 32 years of service

#### Patrol Division

Lieutenant Richard Coron

**Lieutenant** Anthony Harrington

Lieutenant Paul Labarre

Lieutenant Scott Watkins

Sergeant Gary Boulet

**Sergeant** James Lawlor

Sergeant James Robicheau

Sergeant Laurie Woodhead

Corporal Kristopher Bouchard (K9)

Corporal Donald Gosselin

Corporal Steven Gosselin

Corporal Benjamin Quinnell

Officer Eric Bell

Officer Paul Caouette

Officer Shawn Carll

Officer Michael Chaine

Officer Scott Corey (K9)

Officer Donald Cousins

Officer Jason Croft

Officer A. James Daigle

Officer Matthew Dailey

Officer Matthew Elie

Officer Nicholas Gagnon

Officer Steven Hammerton

Officer Christopher Hatfield

Officer Matthew Johnson

Officer Scott Laliberte

Officer David Madore

Officer Marshall McCamish

Officer James Phillips

Officer Stephen Pugliese

Officer Michael Richard

Officer Randy Robbins

Officer Aaron Washington

#### AUBURN AT A GLANCE

#### 2010 City Government

Richard Gleason Mayor

Councilors Ward 1 - Michael Farrell

> Ward 2 - Robert Hayes Ward 3 - Daniel Herrick Ward 4 - David Young Ward 5 - Ray Berube At Large - Belinda Gerry At Large - Eric Samson

City Manager Glenn Aho

### 2010 City Demographics

County Androscoggin Population 23,203 Square Miles 67

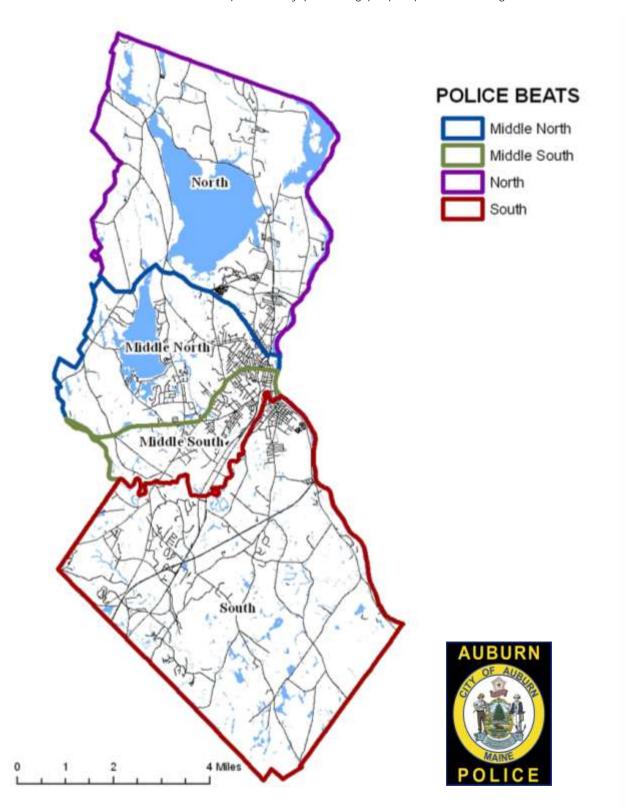
#### 2010 At a Glance

Homicide 0 9 Rape 19 Robbery Aggravated Assault 13 Burglary 134 Theft (larceny) 742 Motor Vehicle Theft 18 Arson 6

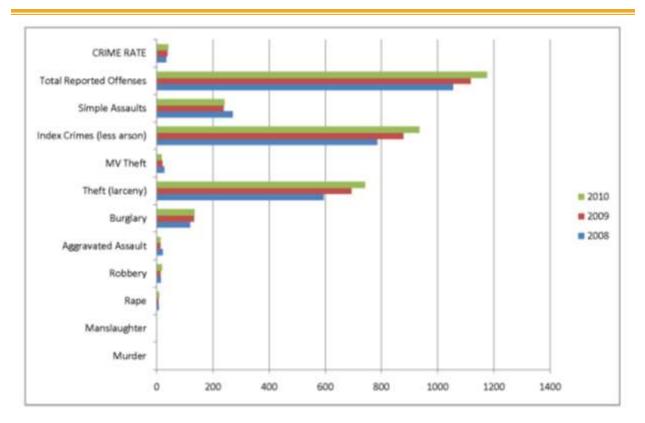
**Adult Arrests** 1618 Juvenile Arrests 246 **OUI Arrests** 138 Traffic Accidents 1183

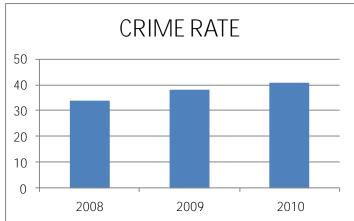
### **BEAT MAPS**

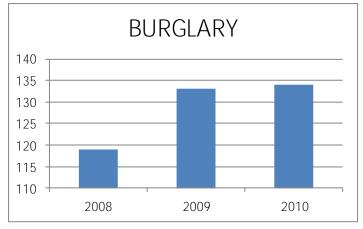
The City of Auburn has 67 square miles and over 230 road miles to patrol. Reducing the amount of time needed for call response - by providing proper patrol coverage - is vital.

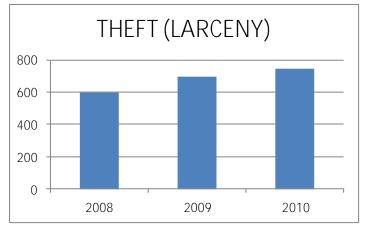


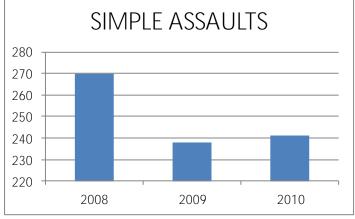
### CRIME TRENDS











#### 2010 UNIFORM CRIME REPORT

The Uniform Crime Reporting Program collects information on eight Part One criminal offenses from 16,000 Law Enforcement Agencies throughout the United States. These offenses are serious crimes by nature and in volume. The UCR program limits the reporting of offenses known to the eight selected crime classifications because they are most likely to be reported and occur with sufficient frequency to provide an adequate basis for comparison.

Of the 1,176 UCR reportable offenses, nearly 38% were solved. The APD is proud to have such a high clearance rate. We saw a significant increase in thefts in 2010. The jump from 693 to 742 is surely indicative of challenging economic times. Burglaries remained fairly static at 134, and aggravated assaults remained at 13.

#### AUBURN POLICE DEPARTMENT UCR REPORTING - COMPARATIVE

	2008	2009	2010
Murder	1	0	0
Manslaughter	0	0	0
Rape	8	7	9
Robbery	14	13	19
Aggravated Assault	21	13	13
Burglary	119	133	134
Theft (larceny)	595	693	742
MV Theft	27	20	18
Index Crimes (less arson)	785	879	935
Simple Assaults	270	238	241
Total Reported Offenses	1055	1117	1176
CRIME RATE	33.83	37.93	40.74

#### SEX OFFENDER MONITORING

In 2006, a "one-to-one" sex offender monitoring program was implemented where each patrol officer is assigned a sex offender to check on and monitor. At the end of 2010, the City of Auburn had 27 registered sex offenders. In previous years, this number was approximately 70. In 2009, it was 55. We attribute this reduction to our watchful efforts in safeguarding our community. An integral part of the program is the neighbor/community notification process.

At least once a month, the officer verifies the offender's residence and looks for violations. Sex offender notification flyers are distributed to neighbors. Last year, officers conducted approximately 400 home checks to ensure registration compliance. Because mobility rates of students in our neighborhood elementary schools is so significant (Washburn - 57.1% and Walton – 41% in 2009), it is imperative that we maintain our scheduled monitoring of sex offenders to ensure proper notification to parents regarding the location of a convicted abuser.

As an added precaution, the Criminal Investigation Division maintains and updates a "Sex Offender" notebook in the principal's office in each of our ten schools, the office of the Superintendent of Schools, and at the Boys and Girls Club. For more information on our sex offender monitoring program, please contact Lieutenant Timothy Cougle.

Lifetime Registrants are required to register every 90 days. Ten Year Registrants are required to register once per year. The crime of which the offender was convicted determines which category they fall in. There are exceptions, but generally the Lifetime Registrants have committed Gross Sexual Assault (minor or adult victims) or Unlawful Sexual Contact. Ten Year Registrants are generally the offenders who have been convicted of Sexual Abuse of a Minor or Possession of Child Pornography.

NOTE: In March of 2010, the State of Maine passed a law allowing Sex Offenders who were convicted between 1982 and 1999 to apply with the state for removal from the registry, so long as they met certain requirements. State-wide, 633 offenders were removed from the registry due to this law change.

#### DOMESTIC VIOLENCE SAFETY TEAM

"Police officers know that when we go into a home to arrest an abuser, we look at the child in the room and KNOW that without interventions, THAT child may either be abused or become an abuser. We must make every effort to safeguard the 'silent voice behind the door' – the child who bears witness to domestic violence." ~ Chief Phillip L. Crowell

In 2010, the Auburn Police Department responded to 468 calls for service relating to Domestic Violence. Of these 468 calls, there were 142 arrests of both male and female offenders. Arrests included Domestic Violence Assault and related crimes.

15 percent of the offenders were adult females; 82 percent were adult males; and 3 percent were juveniles (3 female and 1 male).

121 arrests were made for DV Assault, 15 for DV Terrorizing, 3 for DV Criminal Threatening, 2 for DV Stalking, and 1 for DV Reckless Conduct.

With the increased numbers of Domestic Violence calls for service and the seriousness of **injuries, data illustrated that, although we didn't know where the next offense was going to** occur, we did know that the most likely offenders were REPEAT offenders. Removing an offender who was in violation of conditions significantly lowered the recurrence.

The APD responded to these calls for service by implementing a Domestic Violence Safety or Follow Up Team. The goals and objectives of the team are to:

- · Make survivors aware of what resources and assistance are available in our community
- · Provide information regarding obtaining protection from abuse orders
- Encourage survivors to report violations and further offences
- · Provide information regarding ADT alarm system
- · Strengthen cases for prosecution and
- · Reduce incidences of recurrence and calls for service

We continue to partner with Safe Voices as well as the Children's Advocacy Center. Our school resource officers, who receive notification immediately after an event, follow up with the children to ensure their safety and make school officials aware when a child is "acting out of character." For more information on the APD Domestic Violence Follow-up Team, please contact School Resource Officer Bernice Westleigh.

### COPSAP | Community Oriented Problem Solving Analysis Project

The Auburn Police Department has many "success stories" made possible through the ARRA (American Recovery and Reinvestment Act) funded Community Oriented Problem Solving Analysis Project (COPSAP).

For example, from time to time, our local 911 Communication Center receives a call from a distressed parent/quardian whose child cannot be located. In response to a missing child, all available personnel (sworn, civilian and volunteer) of the Auburn Police are activated. GIS Coordinator/Crime Analyst Steven Harmon immediately begins plotting a map of sightings of the missing child so that law enforcement officials can follow his/her whereabouts. This GIS

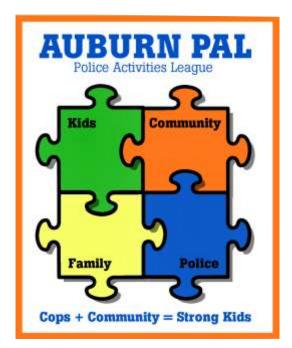


information is disseminated through the 911 Communication Center.

Similarly, our Crime Analyst generates maps showing any and all registered sex offenders in the vicinity of the missing child. This gives Detectives and Officers vital information to help them search in a situation where every moment counts.

For information on COPSAP, crime analysis or crime mapping, contact APD Crime Analyst Steve Harmon.

### COPSAP and the Auburn Police Activities League (PAL)



Law Enforcement officials have known for some time that the inner city area of our community was the hub for our calls for service. Crime data analysis was the key to our determining the actual **statistics for this ONE HALF MILE area. Placing "cops on dots" was** the key to squelching the increased YOUTH crime in the area – both crimes AGAINST youth and crimes committed BY youth.

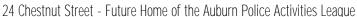
The APD's commitment to starting a PAL evolved into our 2010 "National Night Out" *Project 365* initiative.

After analyzing data, staff members began the work of finding solutions. We began searching for a location in that area where we **could locate a police "sub-station" and also provide safe, structured** activities for young people. In 2010, the Auburn City Council agreed to turn over a vacant building on Chestnut Street, along with 7+

acres of green space, basketball courts and playgrounds for use by Auburn PAL. The city also agreed to use a portion of our Community Block Development Grant funds to refurbish the building. 2011 will see the development of the Auburn Police Activities League (PAL) and its **impressive new home, the "PAL Center."** 

A Steering Committee consisting of members from all facets of our community is thrilled to have **the opportunity to "make a difference" in the lives of our young people. Without the information** provided by the GIS Coordinator/Crime Analyst, we would not have been able to move forward in a logical and methodical way to curb crime in this area.

For information on the PAL Center, please contact Police Planner Liz Allen.





The 1/2 square mile PAL 'area'



### Crime Data Mapping | Neighborhood Surrounding Auburn PAL Center



GIS Map of Area Around 24 Chestnut Street

#### CURRENT JUVENILE PROGRAMS

Saturday Diversion Program: (funded by Healthy Androscoggin) Tri-County Mental Health has picked this program up. This is targeted towards first time offenders who are caught in **procession of tobacco**, **alcohol or drugs**. **It's an educational alternative to court summonses**.

Lewiston/Auburn Youth Court: A court-based program involving juniors and seniors from Lewiston/Auburn High Schools who are charged as first time offenders. They are sent to Youth **Court instead of entering the Juvenile system. Convictions are not placed in the Juvenile's permanent record. Guilt has been previously determined through the respondent's own admission.** Through the peer judgment process, the youth respondents are given fair, consistent and appropriate dispositions and restorative in nature. Facilitated by the High School SRO.

Lecture/Reprimand: An alternative to dealing with first time offenders when Youth Court is not in session. The Juvenile Court Officer meets with the Juvenile offenders and parents/guardians. They collectively work out a fair and precise disposition for the offence. This builds community relations and lessens the burden on the Juvenile court system. This program is also implemented in the elementary schools by the Elementary SRO.

J.A.R.T. Juvenile Alcohol Response Team. A team of officers and other participants target the problem of underage drinking within our community. This includes pro-active patrol, surveillance of stores and residences and retail compliance checks.

Special Olympics: A program which encompasses the athletic ability of physically and **mentally challenged community members. All SRO's and many officers attend fund**-raisers and participate in Special Olympics events throughout the year.

P.E.A.C.E. (Police Educating Against Child Endangerment): This curriculum is taught in all six elementary schools, one hour each week in each of the fourteen sixth grades. Our elementary SRO teaches this curriculum which meets the needs of students entering middle school.

Junior Police Camps: This program is a partnership between the Auburn Police Department and Central Maine Community College. Kids in attendance range from 7-15, and the camp is held at the college for two weeks each July where officers interact with the kids, and explain, demonstrate and perform the duties of a police officer. In addition, the college purchases t-shirts for each sixth grader in Auburn upon completion of PEACE classes in school. Elementary and Middle School SROs and Support Services personnel participate.

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### CURRENT JUVENILE PROGRAMS, continued

Community Learning Center: Auburn Middle School received a grant to keep kids in a safe environment after school between the hours of 2:00 and 5:00; times when, statistically, juveniles commit crimes. Middle and Elementary School students are given homework assistance along with their choice of several reward activities. SRO Poulin participates in this program year-round, teaching Culinary Arts and creating a positive police/student relationship.

Anti-bullying classes: Classes are taught in conjunction with Auburn Parks and Recreation Department during the summer camp programs - one day a week - during camps which serve kids (kindergarten through eighth grade) at two locations.

Boys & Girls Club: Positive interaction between police and members of the club in two locations, Auburn Housing Family Development and the club itself in New Auburn. Community Resource Officer.

Advocates for Children: Agency participation on Board of Directors, as well as activities in schools. This also includes referrals for parenting classes, home-visiting programs, and diversity **programs with our community's immigration population. Elementary SRO.** 

At-Risk Youth/Homeless Teens Intervention Program: Sponsored by Volunteers of America for at-risk and/or homeless teens. VoA works with the Auburn Police Department to assist teens in finding shelter and works with them in schools and neighborhoods so that they may succeed and stay out of the juvenile court system. Elementary SRO.

Internet Safety Programs for kids and Adults: Classes to educate parents and kids on the dangers kids face on the internet. PEACE Program, with Advocates for Children and Auburn Public Library. Elementary SRO.

Department of Health and Human Services Child Protective Referrals:

**SRO's work with Aubum Housing to provide home visits in units where suspicious activity may** be taking place. An office is provided at Family Development for officers so that tenants may **come in and discuss issues which concern them. SRO's assist in locating section 8 housing or** subsidized housing for homeless families.

Learning Works/Back on Track: Learning Works offers two programs to which SRO's can refer at-risk juveniles. These programs can be used as an opportunity for diversion from the legal system or can be applied in conjunction with other juvenile programs. Learning Works offers the "Skills for Responsible Thinking Program" (SRT) and an "Adolescent Anger Management Program."

### VOLUNTEERS IN POLICE SERVICE (VIPS)



2010 was another banner year for the Auburn Police Department VIPS program. Our outstanding volunteers continued to serve this agency with pride, generosity and a commitment to building a safer, stronger community.

Our volunteers support what our sworn officers and staff do on a daily basis. They help us maximize our resources and allow officers and staff to concentrate on their primary duties. VIPS allows citizens to contribute to their community in a very meaningful way.

From parking enforcement, vacant house checks and traffic control at parades and community events; to filing and endless amounts of data entry; to disaster preparedness training, our dedicated volunteers stepped up to support the men and women of the Auburn Police Department and we thank them.

3,581 hours of service to this agency in 2010! Using the "2009 national estimated dollar value of volunteer time," that adds up to \$74,664 worth of time, talent and energy in support of the Auburn Police Department. These volunteers – these "ambassadors for the APD" - have a very

meaningful impact on our agency and truly make a difference in our community.



#### USE OF FORCE ANALYSIS

The following is an analysis of all use of force incidents (UOF) that occurred in 2010. There were a total of 66 incidents where force was applied, involving 96 officers. This reflects a 13% decrease in UOF occurrences involving 34% less officers than compared to 2009. Reports reflect that 60% of the suspects who had force applied to them were under the influence of alcohol and/or drugs.

The 2010 analysis shows that:

- 34% of all suspects involved were age 25-34. This age bracket also represented 32% of the total physical arrests made.
- 22% of the juvenile arrests in 2010 required force to be used to bring the juvenile under control. In 2009, none of the juveniles who required force to bring them under control were under the influence. In 2010, 25% of the juveniles who required force to be used were under the influence of alcohol.
- 42 out of the 66 UOF incidents occurred during the night shift hours of 19:00-06:00. 66% of those UOF incidents involved the suspect being under the influence of alcohol and/or drugs.
- 10 suspects received medical treatment for injuries received as a result of force being applied. Nine of the suspects received minor abrasions while one suspect received a minor laceration.
- There were 9 types of force used in UOF incidents:

Wristlocks	19 (15.2%)
Armbar	23 (18.4%)
Strikes	8 (6.4)
Force to Ground	10 (8.0%)
Pressure Point	2 (1.6%)
Push	13 (10.4%)
OC Spray	4 (3.2%)
TASER	23 (18.4%)

Taser Displayed: 14, 12 out of the 14 times, merely displaying the TASER ended the incident without the further use of force. Simple pushes were used to take the suspect into custody in the two times the display of the TASER was not effective.

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#### USE OF FORCE ANALYSIS, continued

Taser Deployed 9: in six instances, the TASER was the only type of force deployed and it was immediately effective. In the other 3 deployments, officers had already applied force lower on the force continuum with no success in gaining control of the suspect. Once the TASER was deployed, 7 out of the 9 suspects immediately complied with officers. In one of the remaining instances, the subject continued to be non-compliant, but officers were able to gain control of the suspect.

GUN

Displayed 23 (18.4%): All displays involved armed or reportedly armed suspects or the response was appropriate for the situation.

In 17 of the UOF incidents, two or more different types of force had to be deployed against the suspect to gain compliance. Each of these incidents reflected the proper escalation of force in response to the resistance encountered.

In 2010, there was a marked increase in the use of strikes and groundings. This increase is consistent with the Mechanics of Arrests training all officers underwent in 2010. In each instance where a strike was used, it was necessary to bring the subject into compliance.

Seven Officers were injured during UOF incidents, an increase of one from 2009. Four out of the seven injuries were blood borne pathogens exposures, while the remaining three were a sprained wrist & blood borne pathogen exposure, shoulder injury from a fall and a bruised muscle.

Officers conducted 955 physical arrests in 2010, of which 341 (35.7%) were alcohol and/or drug related.

The Personnel Early Warning System was implemented in 2010. This system helps supervisory staff better monitor officer performance in certain areas, including use of force. The warning system played a direct part in reducing use of force incidents.

Based upon the analysis, the use of force policy is sound and does not require any revisions at this time.

#### INTERNAL AFFAIRS

The Internal Affairs Unit (IAU) is responsible for receiving, processing, assigning and supervising the investigation of any alleged misconduct or criminal conduct against any member of the Auburn Police Department. The IAU insures that all allegations are investigated thoroughly and objectively.

There were a total of eleven Internal Affairs investigations conducted in 2010; a total of ten citizen complaints and one department initiated complaint. Of these complaints, eight were for department policy violations, one for abusive language, one for conduct unbecoming an officer and one for alleged criminal activity. The dispositions of these complaints are as follows:

Department Policy Violations: 3 Sustained, 4 Exonerated, 1 Unfounded

Conduct unbecoming an officer: Exceptional Clearance

Alleged Criminal Activity Unfounded

Abusive Language: Sustained

Discipline for the three sustained policy violations were a written reprimand, a three-day suspension and corrective training assigned. Of the abusive language complaint, a written reprimand was issued.

Officers responded to over 23,000 calls for service, making 955 physical arrests. The officers are conducting themselves professionally and with the spirit and intent of our mission and value statement. After a thorough review and cross reference of the citizen complaints, no pattern of officer misuse of authority or use of force was identified.

### FY 2011 BUDGET OVERVIEW | Phillip L. Crowell, Jr., Chief of Police

I am pleased to present to you the police budget message for Fiscal Year 2011. The report contains clarification of the budget drivers and reduction challenges. The budget as presented by the City Manager has an overall increase of \$277,082. Our budget breakdown is 84% personnel costs, 10% operations, 3% overtime and 3% capital (cost of new vehicles).

The police department has been aggressive in searching for innovative solutions to meet the needs of our community. We will be reimbursed \$161,223 through grant funding. There remains an increase of \$115,859 (3.8%). Grants have been a vital source to reducing costs. This past year, we applied for 1.5 million dollars in grants and received \$715,000. Grants have allowed us to maintain our costs within our operations.

#### **Budget Drivers**

Salaries \$139,000 – the patrol union is currently in their last year of a three year contract. The contract was successfully negotiated to reduce costs. In year one and two of the contract, the senior officers and detectives had no significant wage increase. They received their increase on July 1, 2009. Their increase creates an adjustment to the command wage schedule in order to maintain a negotiated 5% variance.

Detective On-Call \$7,800 – in an attempt to reduce costs in that same contract, on-call pay was eliminated. For over a year, we worked on solutions but were not able to meet the need to have a trained investigator available at all times. We had serious incidents occur without investigators available to successfully process the witness, suspect or the crime scene. Detective On-Call pay needed to be reinstituted.

Overtime \$7,500 – in previous budgets, we were aggressive in our reductions. However, with the increase in salaries and the continued demand for coverage, an increase was warranted. Animal Control \$3,300 – the Humane Society increased their per capita rate from \$1.31 to \$1.49. Last year, the Humane Society requested a \$0.09 increase but did not implement the increase. Last year's \$0.09 and the additional \$0.09 is required this year.

#### Reduction Challenges

Uniform Allowance \$4,700 – maintaining a professional appearance. Budget reductions will mean only one pair of uniform pants for each officer and one half of the officers will receive one long sleeve shirt and the other half will receive a short sleeve shirt. We were able to purchase 33 bullet proof vests through grant funding. However, this was not enough for the entire department. We will seek other sources to fund this reduction.

#### FY 2011 BUDGET OVERVIEW, continued

Operating Supplies \$5,000 – **tasers have been a great addition to the officer's use of force. It** has eliminated countless injuries and just the display encourages compliance. We had sought to replace two tasers but we will seek other alternatives. There are also other equipment reductions in this line item.

Communication \$4,700 – we are reducing our cell phones from 13 to 6 which will impact our control and coordination of staff. Detectives will share a phone and the elementary school resource officer (who covers six schools) will have a phone. The high school and middle school officers will not be able to be reached by police/school staff when attending meetings, house visits or other schools.

Training \$4,700 – we continue to face unfunded mandates by the state. Law enforcement is constantly evolving which requires an aggressive training schedule. The breakdown of this budget should actually be the removal of the cadet training of \$1,700 and \$300 from the development training. The \$2,000 needs to be added to ammunition. We needed to submit our ammunition order for delivery in September 2010 back in October of 2009. There is a large demand for ammunition which has increased the cost and created lengthy delays. The order is **for \$6,000**. We have been able to set aside \$3,000 in this year's budget and we will pay \$3,000 from next year's budget. Officers are mandated to train and qualify once a year at a cost of \$60.00 per officer. Our instructors do a great job of using drill exercises and other tactics to reduce the amount of ammunition used.

The police department is effecting change; locally through our broken window projects and data driven initiatives; at a state level through legislative initiatives such as Silver Alert, PSAP Consolidation, Juvenile Justice programs and SORNA (Sex Offender Registry Notification Act); and at a federal level with Early Childhood Education support, High School Dropout initiatives and interoperability of communications project.

We are a leading agency and there is much more we are striving to accomplish over the next year. Our goals and objectives are outlined for your review; they are in alignment with the city-wide goals. We appreciate the support of the council as we provide superior service at an affordable cost.

I would like to thank my staff for their dedication and commitment. Without their desire to be the best and deliver the best service to the citizens of Auburn, we would not be a leading law enforcement agency. It is through their resolve that our community is safe from harm.

#### **GOALS & OBJECTIVES**

Encourage active citizen participation in city government Goal:

Develop the city-wide strategic plan for the incorporation of a community oriented

government model

Develop a technology based social networking solution for all city departments to

participate in the sharing of information

Utilize the City Weekly Report to share important and timely information on

department activities

Solicit, collect and analyze citizen feedback of police services

City Hall Live with City Manager Aho Results:

Annual Report to the Community (streamed live to the community via Sun

Journal, facebook and twitter, Great Falls TV and phone call-in)

Community Survey (interactive web-based survey plus hard copies) Provided information for the City Weekly Report (department activities) Two Citizen Police Academies (25 people completed both academies)

Enhance the delivery of quality service Goal:

Conduct assessment of all department employees to determine specific skill-set

trainings needed

Create organization succession planning through a mentoring program Utilize accreditation methodology to develop best practices for all city

departments

Expand the Volunteers in Police Services program to improve delivery of city-wide

services

Collected information through employee evaluations Results:

APD Volunteers assisted with other departments (Dog licensing, Project Good

Neighbor, flagpole ceremony, voting polls, Rec events)

Volunteer Recruitment increased by 137 percent (19 to 45 volunteers) Launched County CERT (Community Emergency Response Team)

#### GOALS & OBJECTIVES, continued

Goal: Control Costs

Evaluate present police methods and programs to provide a more efficient return on

each taxpayer dollar

Research and assess innovative solutions to reduce taxpayer burden.

Review policies and budget allocations to ensure quality fiscal management

Results: Evaluated the School Resource Officer program to enhance services to students,

parents and administration

Utilized the Androscoggin Child's Advocacy Center to conduct all forensic interviews (systematic approach to responding to a disclosure of abuse) Sex Offender Monitoring Program (enhanced to safeguard community) Silver Alert (legislation has been approved, will become law September '10) Received COPSAP (Community Oriented Problem Solving Analysis Project) grant

(GIS Coordinator)

Received COPS Hiring grant (two police officers will be part of our Community

Resource Team)

Received Bureau of Highway Safety grants (OUI, Safety Belt, Speed and Holiday

Enforcement)

Received 2009 METRO Homeland Security grant (provides for technology

equipment and training for APD, LPD, ASO, and L/A 911)

#### 2011 POLICE CALENDAR

Stalking Awareness Month Police Budget Preparation Analysis Reports Maine Criminal Justice Academy Annual Reports OSHA Injuries & Illnesses Report Survey of Occupational Injuries & Illnesses Report Special Olympics - local ski meet

Ethnic Equality Month Police Annual Report Goals & Objectives Planning CIP (Capital Improvements) Proposals Cab Company-Vehicle Inspections

Parenting Awareness Month Parenting Education Programs Community Activities Report Plan Click-It-or-Ticket Program Citizen Police Academy Special Olympics – local swim meet

Sexual Assault Awareness Month Alcohol Awareness Month Child Abuse Prevention Month National Volunteer Week 19th - 25th Officer Rodney Bonney Remembrance, April 6 Special Olympics – State swim meet Prescription Drug Collection Event

#### May

Senior Citizens Awareness Month Education on Elder Abuse, Scams, Identity Theft Law Enforcement Memorial Week Chief's Physical Fitness Challenge

Memorial Day Parade

Special Olympics - Local track meet

Special Olympics Torch Run Kick Off the Summer - Youth BBQ's Graffiti Clean-up Triple Crown - Y-5K Race Maine Cycling Bike Race Camp POSTCARD SACC (Sexual Assault Crisis Center ) Celebrity Dinner L/A Duathlon

Senior Resource Fair (Natl. Elder Abuse Awareness Day)

Officer Norman Philbrick Remembrance, July 7th Liberty Festival Triple Crown - Emily's Race OUI Enforcement - Highway Safety Grant Fire Extinguisher Inspections

Back to School Safety Awareness School Crosswalk Education Training of School Crossing Guides National Night Out Balloon Festival Triple Crown - 5K Bridge Run OUI Enforcement - Highway Safety Grant

Command Staff Retreat

Citizen Police Academy Graffiti Clean-up Firearms Training & Qualifications 5K Race - Bob Boucher Memorial OUI Enforcement - Highway Safety Grant

Domestic Violence Prevention Month Community Education on Winter Parking Permits for Winter Parking Relief Halloween Safety United Way Campaign Kickoff EVOC (Emergency Vehicle Operation Course) Training Dempsey Challenge Prescription Drug Collection Event

Runaway Prevention Month

Veterans Day Parade Holiday Enforcement (OUI/Seatbelt) - Highway Safety Grant Black Friday - Retail Merchants Workshop Elections Festival of Lights Review Mandatory Training Volunteer Recognition Event

National Drunk & Drugged Driving (3D) Prevention Month Holiday Enforcement (OUI/Seatbelt) - Highway Safety Grant Inventory of Equipment Readiness Retail Merchants Enforcement

#### IN MEMORIAM

We remember and we salute the officers who gave the ultimate sacrifice in the performance of their duties. Their courage and their service to the Auburn Police Department will never be forgotten.



Officer Rodney (Rocky) Bonney drowned in the line of duty on April 3, 1981. He died while trying to rescue a young man who had fallen into the Androscoggin River while riding his bicycle across the trestle/foot bridge behind Florian's Market on Main Street in Auburn.

Officer John Perrino also dove into the Androscoggin and attempted to save both Bonney and the young man, but was unable to. He managed to get ashore and was pulled from the water.

When Florian's Market was relocated, a park was built on its site. The park has been named "Bonney Park"

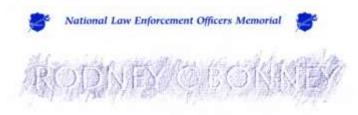


Officer Normand Philbrick died in the line of duty on July 7, 1949.

Fire crews from our sister city were called in to assist with a large fire. While Officer Philbrick was directing traffic, two fire trucks rounded the intersection at the same time, crushing him to death. Officer Philbrick's duty weapon was bent during the impact.

Officer Philbrick's weapon is displayed at the Auburn Police Department as a reminder of the ultimate sacrifice he gave to the citizens of our city.

Etchings from the National Law Enforcement Officers Memorial, Washington, DC





### The Vision of the Auburn Police Department

To deliver excellence through...

Trust
Respect
Integrity
Consistency
Transparency
Partnerships
Accountability



### AUBURN POLICE DEPARTMENT

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