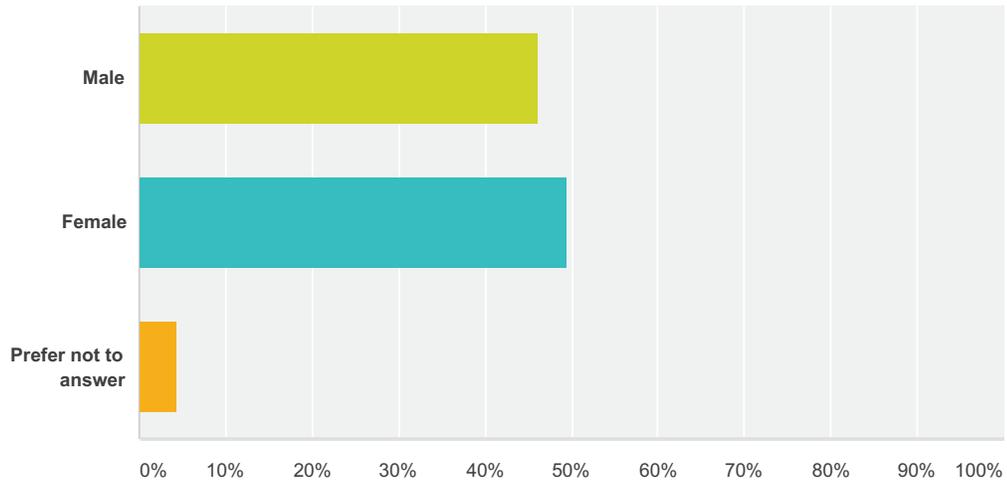


Q1 What is your gender?

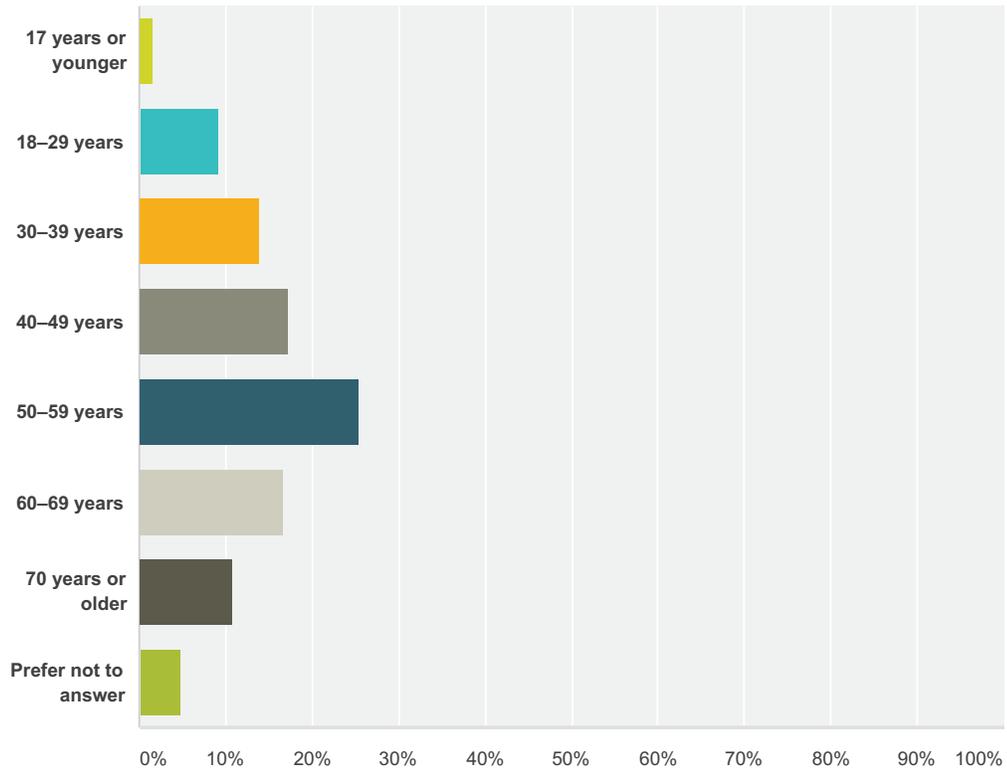
Answered: 184 Skipped: 4



Answer Choices	Responses	
Male	46.20%	85
Female	49.46%	91
Prefer not to answer	4.35%	8
Total		184

Q2 What is your age group?

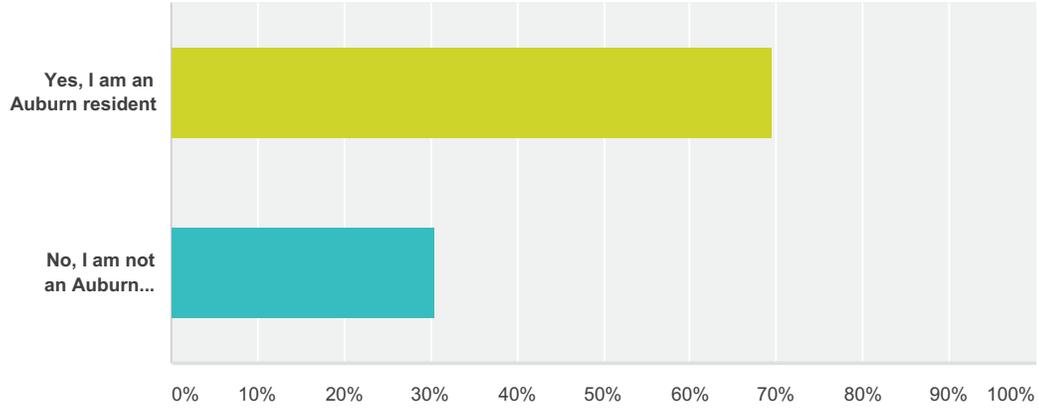
Answered: 185 Skipped: 3



Answer Choices	Responses	Count
17 years or younger	1.62%	3
18-29 years	9.19%	17
30-39 years	14.05%	26
40-49 years	17.30%	32
50-59 years	25.41%	47
60-69 years	16.76%	31
70 years or older	10.81%	20
Prefer not to answer	4.86%	9
Total		185

Q3 Do you live in Auburn? [we welcome your feedback, even if you are not a resident]

Answered: 187 Skipped: 1



Answer Choices	Responses
Yes, I am an Auburn resident	69.52% 130
No, I am not an Auburn resident	30.48% 57
Total	187

APD Community Survey

Q4 What name would you use for the neighborhood/part of Auburn where you live? [for example: New Auburn, Downtown, PAL area, Lake Auburn, etc.]

Answered: 121 Skipped: 67

#	Responses	Date
1	Lake Auburn	4/17/2016 12:19 PM
2	New Auburn	4/17/2016 12:17 PM
3	Sunderland Drive area.	4/17/2016 12:15 PM
4	New Auburn	4/17/2016 12:12 PM
5	New Auburn	4/17/2016 12:10 PM
6	New Auburn	4/17/2016 12:08 PM
7	New Auburn	4/17/2016 12:06 PM
8	New Auburn	4/17/2016 12:04 PM
9	Mayfield Drive	4/17/2016 12:01 PM
10	New Auburn	4/17/2016 11:59 AM
11	Outer Auburn	4/17/2016 4:02 AM
12	New Auburn	4/15/2016 5:24 PM
13	City Hall	4/15/2016 5:22 PM
14	New Auburn	4/15/2016 5:18 PM
15	New Auburn	4/15/2016 5:15 PM
16	New Auburn	4/15/2016 5:13 PM
17	New Auburn	4/15/2016 5:10 PM
18	New Auburn	4/15/2016 5:07 PM
19	New Auburn	4/15/2016 5:05 PM
20	New Auburn	4/15/2016 4:59 PM
21	New Auburn	4/15/2016 4:56 PM
22	New Auburn	4/15/2016 4:49 PM
23	New Auburn	4/15/2016 4:46 PM
24	New Auburn	4/15/2016 4:42 PM
25	Airport area	4/15/2016 4:39 PM
26	New Auburn	4/15/2016 4:35 PM
27	New Auburn	4/15/2016 2:46 PM
28	Goodrich Heights.	4/9/2016 1:23 AM
29	Hotel Road	4/7/2016 4:02 PM
30	Airport	4/7/2016 2:49 PM
31	Minot Avenue / The Rotary	4/7/2016 12:18 PM
32	between Center Street and Whiteholm Farm Plaza	3/16/2016 8:33 AM

APD Community Survey

33	East Auburn	2/29/2016 9:58 PM
34	Lake Auburn	2/18/2016 12:50 PM
35	south auburn	2/17/2016 10:08 AM
36	Nice neighborhoods off East Scrabble Rd such as Country Club or Brentwood or Fairway	2/12/2016 2:33 PM
37	Pal area	1/24/2016 4:53 PM
38	Auburn	1/22/2016 9:29 PM
39	near turnpike exit	1/18/2016 1:02 AM
40	Downtown	1/15/2016 9:57 PM
41	Goff Hill/Lake Street	1/15/2016 9:32 AM
42	Martindale/Beech Hill Rd.	1/14/2016 11:24 PM
43	Martindale/Beech Hill Rd.	1/14/2016 11:23 PM
44	New Auburn	1/14/2016 11:18 PM
45	Beechill area	1/14/2016 9:30 PM
46	Pettengill area	1/14/2016 6:23 PM
47	Mall	1/14/2016 6:10 PM
48	Old Auburn	1/14/2016 6:08 PM
49	New Auburn	1/14/2016 5:51 PM
50	Downtown	1/14/2016 5:40 PM
51	New Auburn	1/14/2016 5:28 PM
52	Downtown	1/14/2016 5:25 PM
53	Hotel Road/Taylor Pond area	1/14/2016 5:13 PM
54	Taylor pond	1/14/2016 11:57 AM
55	Royal Oaks	1/14/2016 8:34 AM
56	Lake Auburn	1/13/2016 5:03 PM
57	Park Avenue Area	1/11/2016 8:58 PM
58	New Auburn	1/11/2016 4:11 PM
59	Middle school area	1/11/2016 11:09 AM
60	Park Ave School Area	1/11/2016 9:26 AM
61	West Auburn	1/11/2016 9:14 AM
62	Beech Hill area	1/11/2016 9:03 AM
63	Fairview School neighborhood	1/11/2016 8:56 AM
64	Martindale area	1/11/2016 8:54 AM
65	New Auburn	1/11/2016 8:48 AM
66	Airport Area	1/11/2016 8:46 AM
67	Fairview School area	1/11/2016 8:45 AM
68	Stevens Mills Area	1/11/2016 8:45 AM
69	Auburn/Suburban area	1/11/2016 8:44 AM
70	West Auburn	1/11/2016 8:42 AM
71	High School Area	1/11/2016 8:38 AM
72	Downtown (James Street)	1/10/2016 9:54 AM
73	Edward Little High School area	1/9/2016 3:53 PM

APD Community Survey

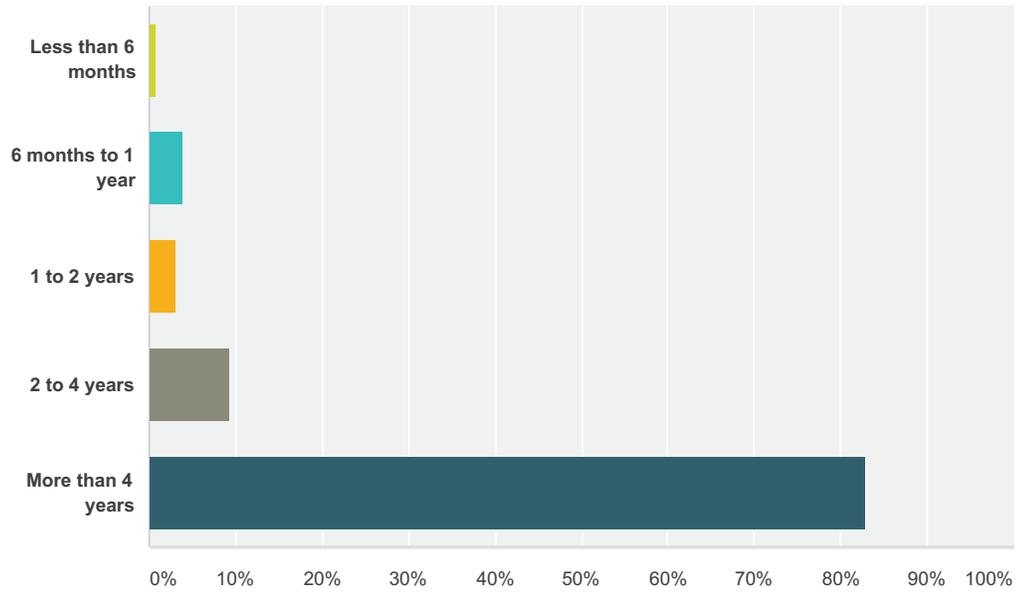
74	Taylor Pond Area	1/9/2016 3:38 PM
75	Outskirts	1/6/2016 1:33 PM
76	Goodrich area	1/5/2016 7:55 PM
77	New Auburn	1/5/2016 6:45 PM
78	Taylor Pond area	1/5/2016 3:09 PM
79	PAL area	1/5/2016 9:53 AM
80	Downtown Auburn	1/5/2016 9:42 AM
81	New Auburn	1/5/2016 9:15 AM
82	Minot ave area	1/5/2016 8:34 AM
83	Fairview	1/5/2016 7:31 AM
84	Granite Mill Estates	1/5/2016 6:34 AM
85	New Auburn	1/5/2016 5:10 AM
86	Downtown	1/4/2016 10:39 PM
87	New Auburn	1/4/2016 8:51 PM
88	New Auburn	1/4/2016 8:49 PM
89	New auburn	1/4/2016 8:43 PM
90	Gamage Ave area	1/4/2016 8:19 PM
91	North Auburn	1/4/2016 7:58 PM
92	New auburn	1/4/2016 7:54 PM
93	New Auburn area	1/4/2016 5:50 PM
94	New Auburn	1/4/2016 5:25 PM
95	ELHS neighborhood	1/4/2016 5:14 PM
96	Turner Street	1/4/2016 4:48 PM
97	New Auburn	1/4/2016 4:18 PM
98	Lake St.	1/4/2016 3:53 PM
99	Danville	1/4/2016 3:36 PM
100	New Auburn	1/4/2016 3:17 PM
101	New Auburn	1/4/2016 3:17 PM
102	Airport area	1/4/2016 3:15 PM
103	No idea	1/4/2016 3:05 PM
104	Granite Mills area.	1/4/2016 2:40 PM
105	Martindale	1/4/2016 2:27 PM
106	New Auburn	1/4/2016 2:03 PM
107	Fairview School Area	1/4/2016 2:00 PM
108	downtown	1/4/2016 1:59 PM
109	around walmart	1/4/2016 1:51 PM
110	Park Avenue	1/4/2016 1:49 PM
111	Downtown	1/4/2016 1:45 PM
112	New Auburn	1/4/2016 1:39 PM
113	Grandview Avenue area	1/4/2016 1:34 PM
114	new auburn	1/4/2016 1:32 PM

APD Community Survey

115	lake auburn	1/4/2016 1:16 PM
116	Pal area	1/4/2016 1:05 PM
117	New Auburn	1/4/2016 12:59 PM
118	Hotel Road area	1/4/2016 12:56 PM
119	Auburn	1/4/2016 12:52 PM
120	Fairview	1/4/2016 11:46 AM
121	Summer street/mayfield area	1/4/2016 11:41 AM

Q5 How long have you lived in Auburn?

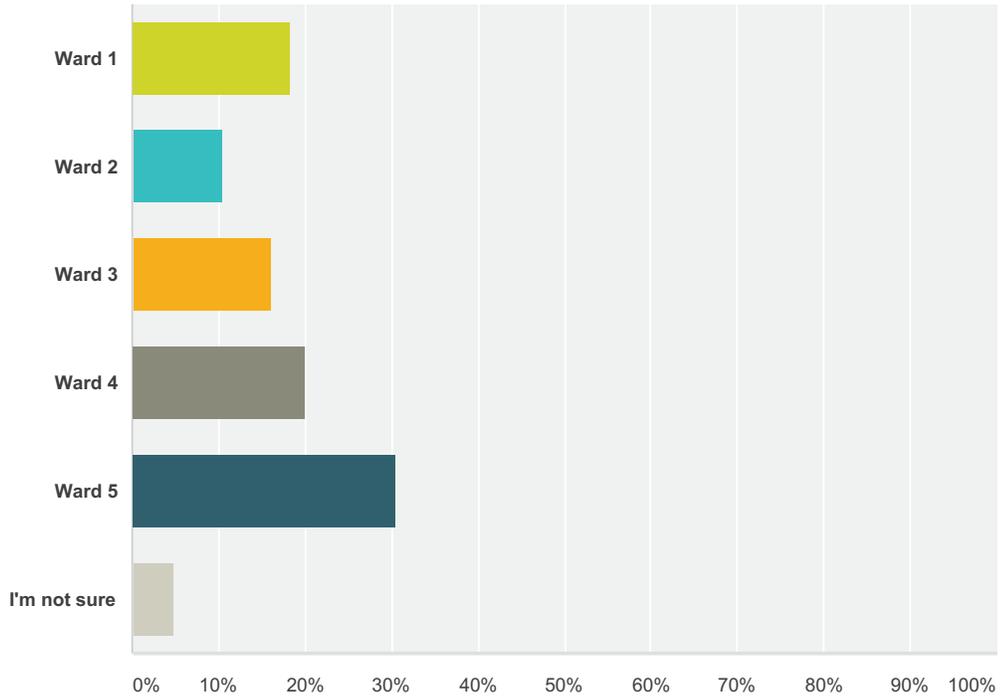
Answered: 129 Skipped: 59



Answer Choices	Responses
Less than 6 months	0.78% 1
6 months to 1 year	3.88% 5
1 to 2 years	3.10% 4
2 to 4 years	9.30% 12
More than 4 years	82.95% 107
Total	129

Q6 Which ward do you live in?

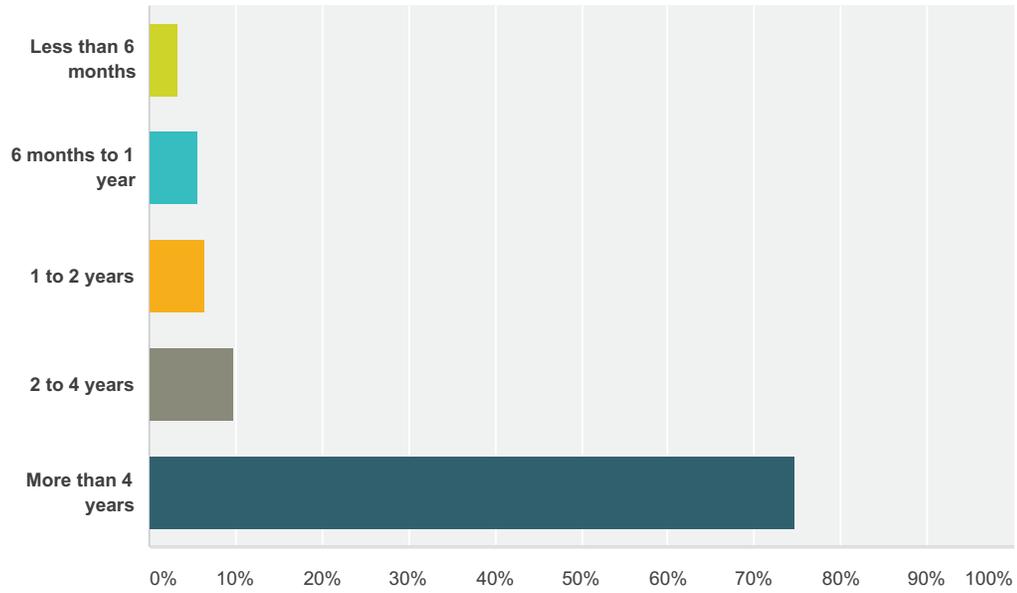
Answered: 125 Skipped: 63



Answer Choices	Responses	
Ward 1	18.40%	23
Ward 2	10.40%	13
Ward 3	16.00%	20
Ward 4	20.00%	25
Ward 5	30.40%	38
I'm not sure	4.80%	6
Total		125

Q7 How long have you lived in your current neighborhood?

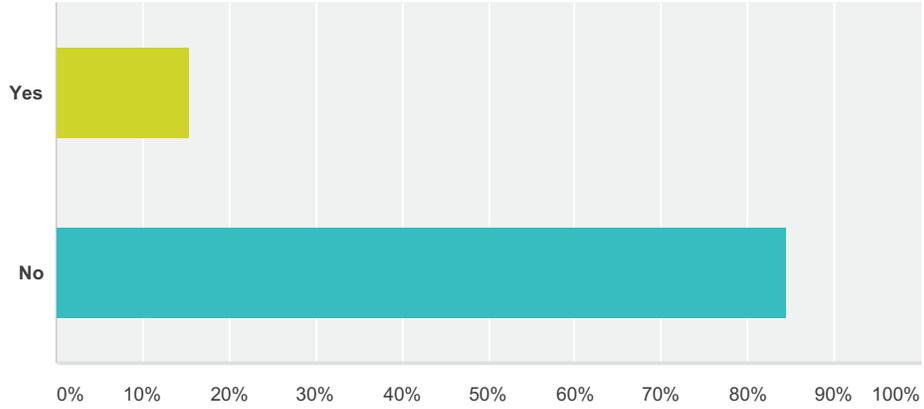
Answered: 123 Skipped: 65



Answer Choices	Responses
Less than 6 months	3.25% 4
6 months to 1 year	5.69% 7
1 to 2 years	6.50% 8
2 to 4 years	9.76% 12
More than 4 years	74.80% 92
Total	123

Q8 Were you raised in the same neighborhood (within a 15 minute walk) in which you currently reside?

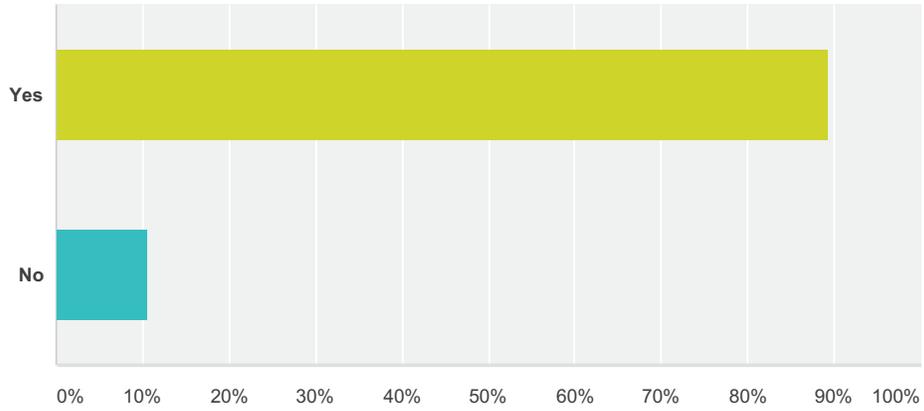
Answered: 123 Skipped: 65



Answer Choices	Responses	
Yes	15.45%	19
No	84.55%	104
Total		123

Q9 Overall, do you believe that your neighborhood is a good place to live/raise children?

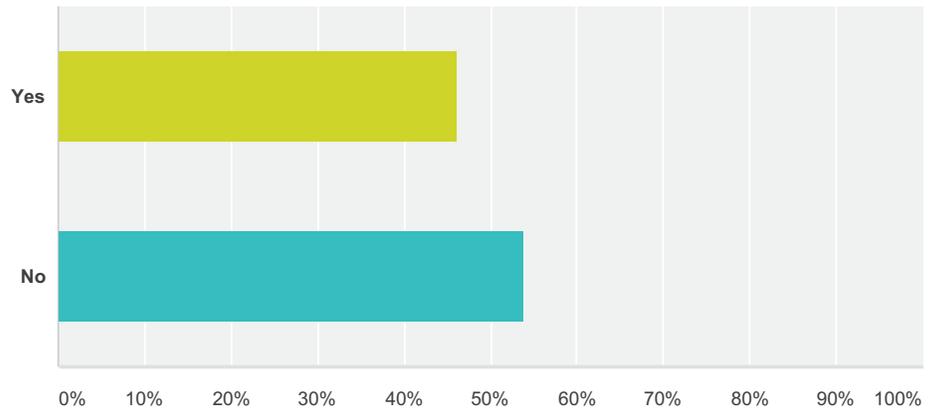
Answered: 121 Skipped: 67



Answer Choices	Responses
Yes	89.26% 108
No	10.74% 13
Total	121

Q10 Do you work in Auburn?

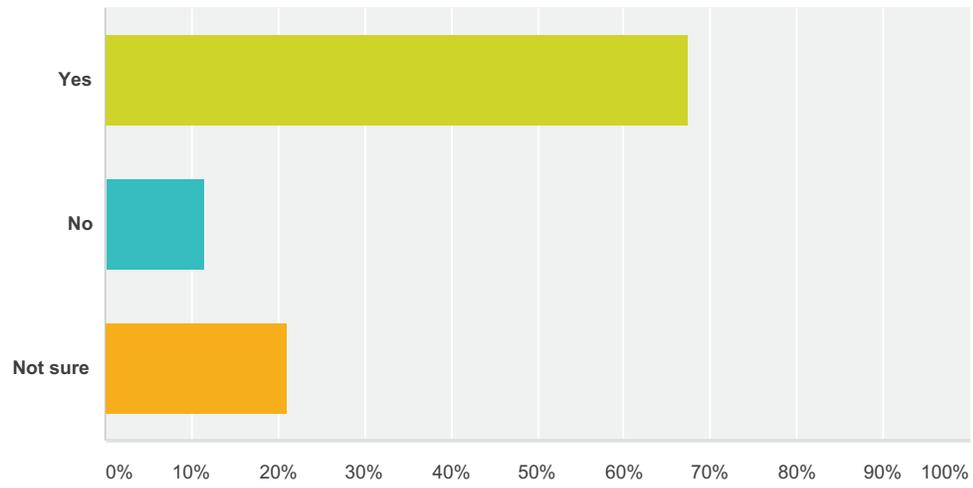
Answered: 119 Skipped: 69



Answer Choices	Responses	
Yes	46.22%	55
No	53.78%	64
Total		119

Q11 Do you plan on living in your neighborhood for the next 5 years?

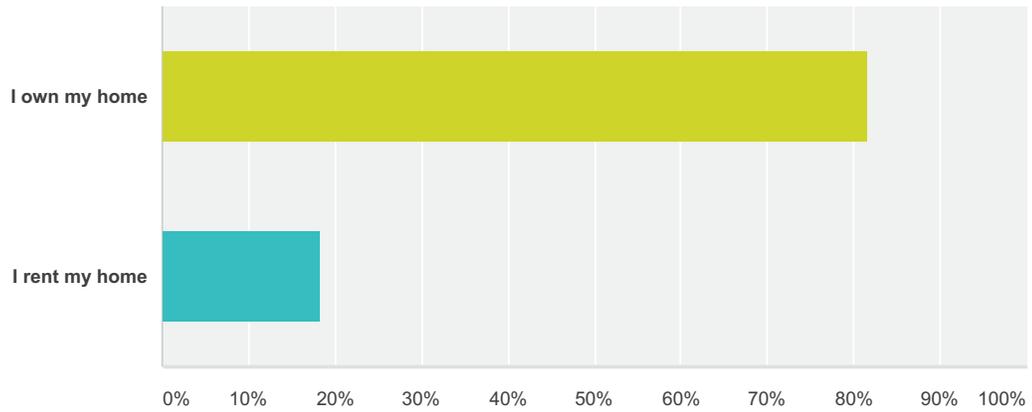
Answered: 123 Skipped: 65



Answer Choices	Responses
Yes	67.48% 83
No	11.38% 14
Not sure	21.14% 26
Total	123

Q12 Are you a homeowner or a renter?

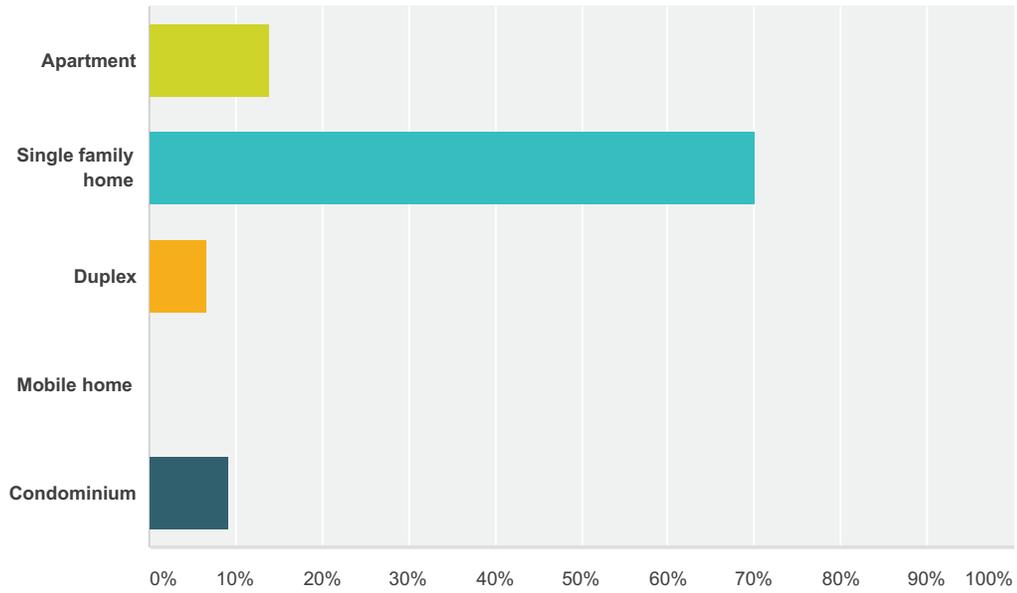
Answered: 120 Skipped: 68



Answer Choices	Responses
I own my home	81.67% 98
I rent my home	18.33% 22
Total	120

Q13 Type of residence:

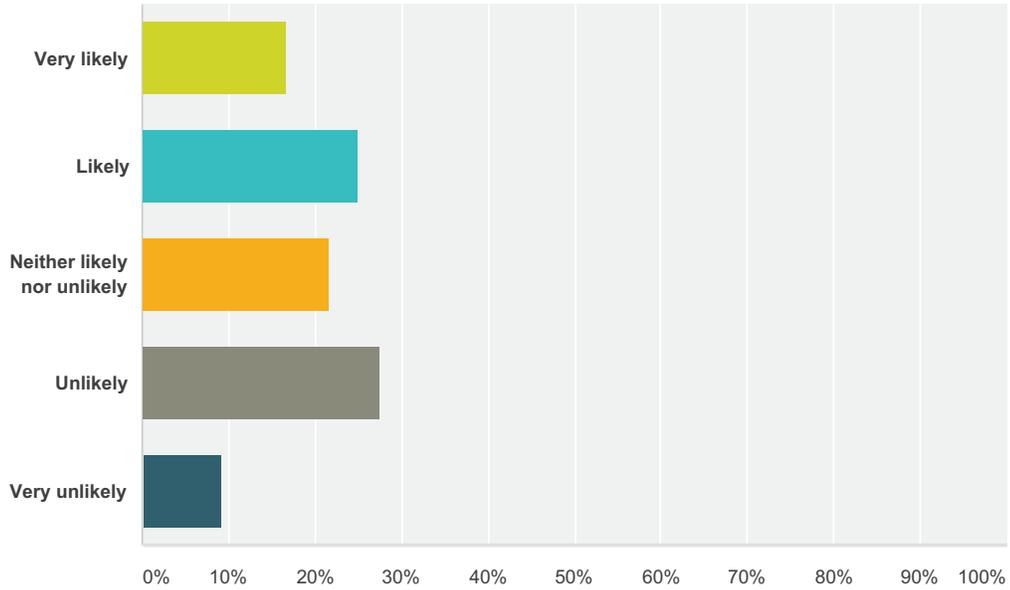
Answered: 121 Skipped: 67



Answer Choices	Responses
Apartment	14.05% 17
Single family home	70.25% 85
Duplex	6.61% 8
Mobile home	0.00% 0
Condominium	9.09% 11
Total	121

Q14 If someone in your neighborhood was letting trash pile up in their yard or on their steps, how likely is it that a neighbor would go to that person and ask them to clean up?

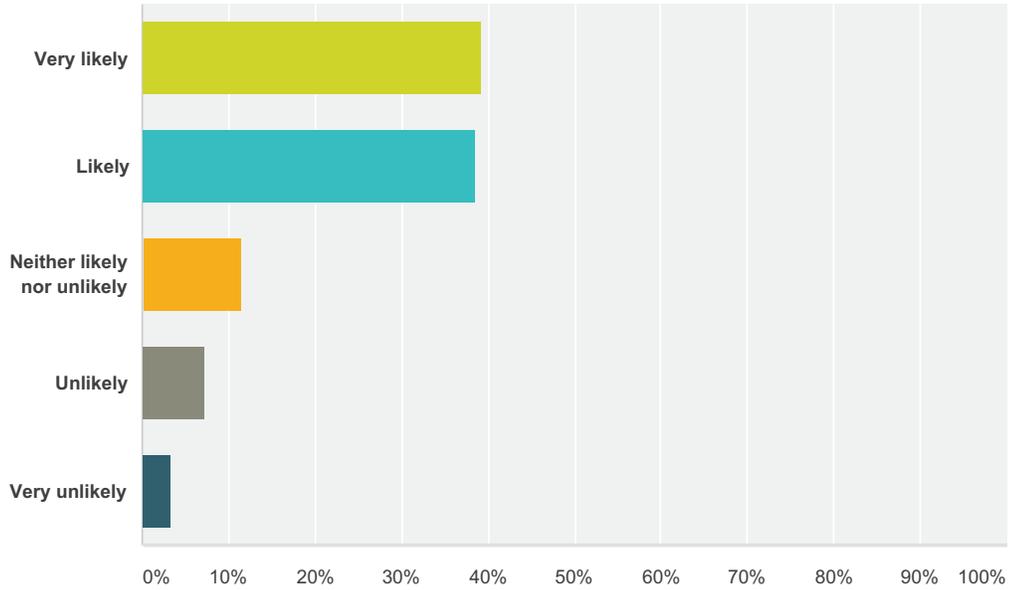
Answered: 120 Skipped: 68



Answer Choices	Responses	Count
Very likely	16.67%	20
Likely	25.00%	30
Neither likely nor unlikely	21.67%	26
Unlikely	27.50%	33
Very unlikely	9.17%	11
Total		120

Q15 If some children or teens were causing minor damage to a building in your neighborhood, how likely is it that some of the neighbors would tell them to stop?

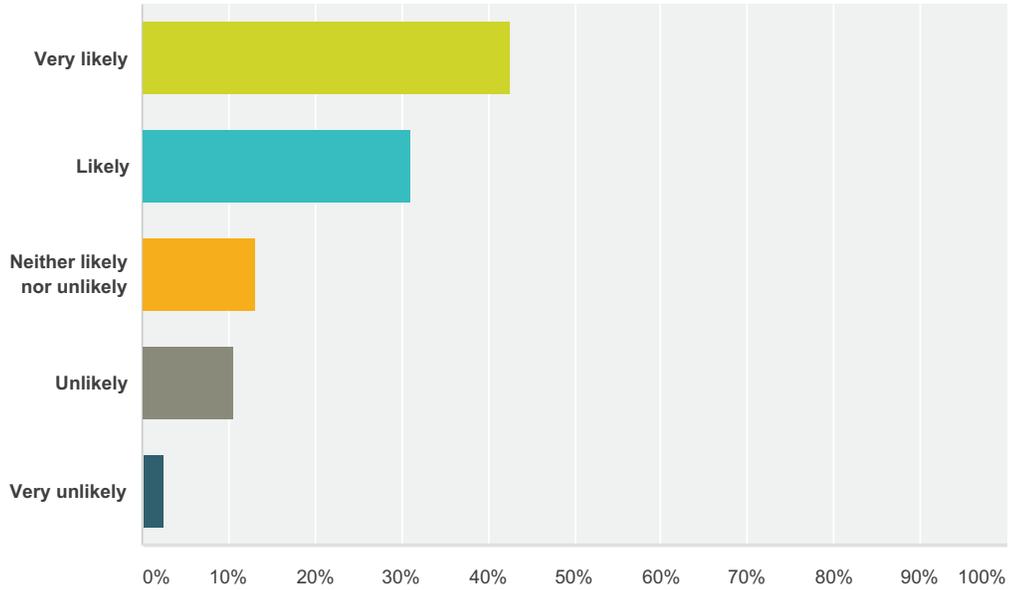
Answered: 122 Skipped: 66



Answer Choices	Responses	Count
Very likely	39.34%	48
Likely	38.52%	47
Neither likely nor unlikely	11.48%	14
Unlikely	7.38%	9
Very unlikely	3.28%	4
Total		122

Q16 If a suspicious stranger was hanging around the neighborhood, how likely is it that some of the neighbors would notice this and warn others to be on guard?

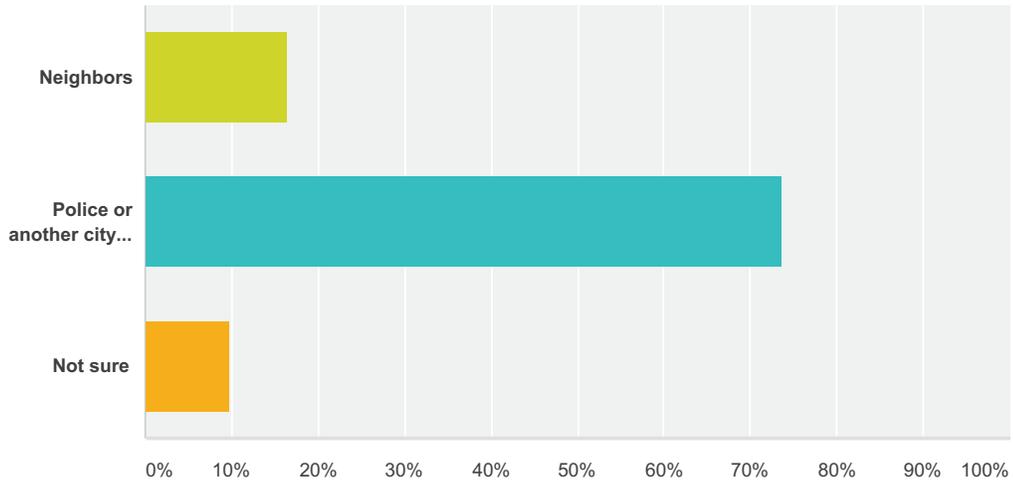
Answered: 122 Skipped: 66



Answer Choices	Responses
Very likely	42.62% 52
Likely	31.15% 38
Neither likely nor unlikely	13.11% 16
Unlikely	10.66% 13
Very unlikely	2.46% 3
Total	122

Q17 When a problem arises in your neighborhood which affects you (for example, vandalism or fireworks), would you first look to your neighbors or the police department/city for assistance in dealing with the problem?

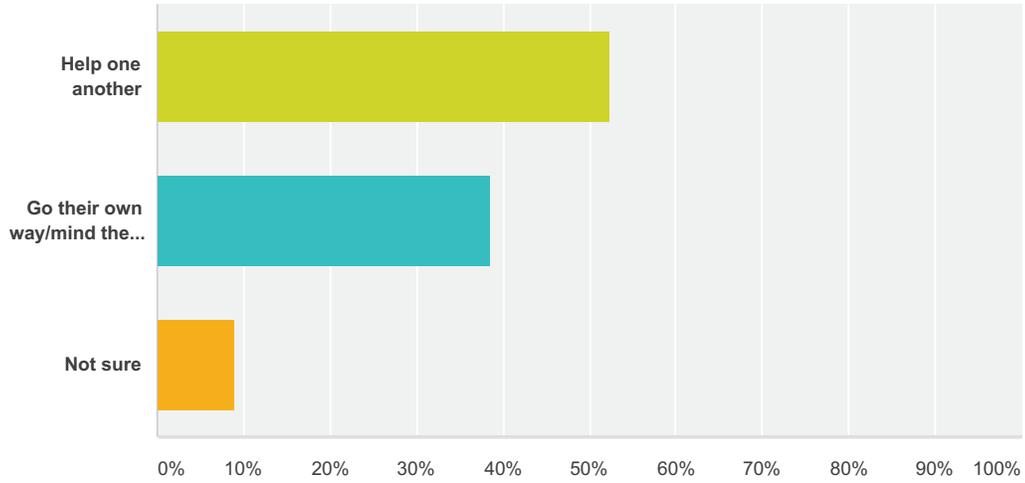
Answered: 122 Skipped: 66



Answer Choices	Responses
Neighbors	16.39% 20
Police or another city department	73.77% 90
Not sure	9.84% 12
Total	122

Q18 Would you describe your neighborhood as a place where people mostly help one another, or a place where people mostly go their own way?

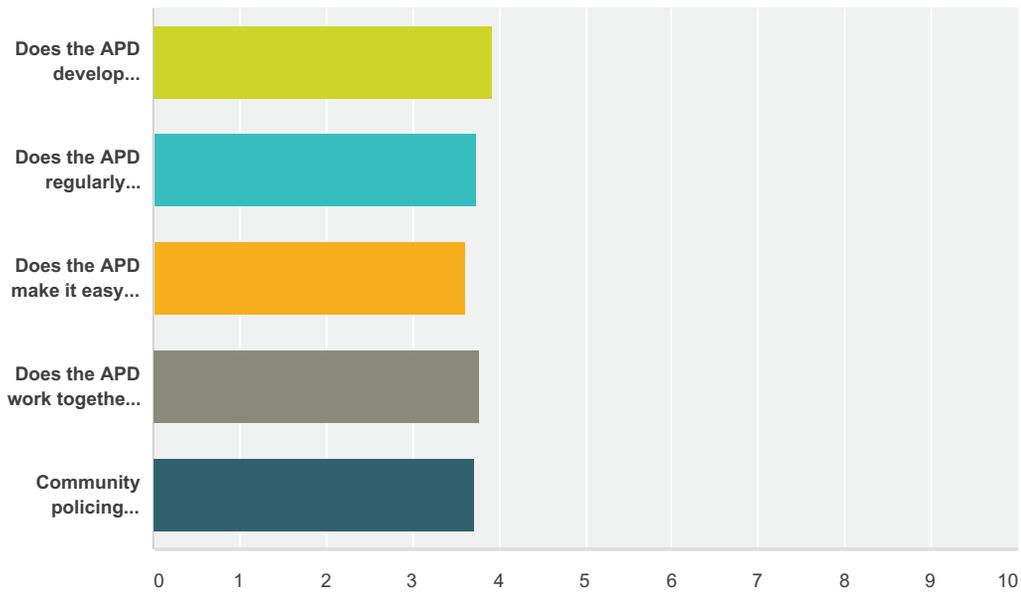
Answered: 122 Skipped: 66



Answer Choices	Responses
Help one another	52.46% 64
Go their own way/mind their own business	38.52% 47
Not sure	9.02% 11
Total	122

Q19 Community Involvement

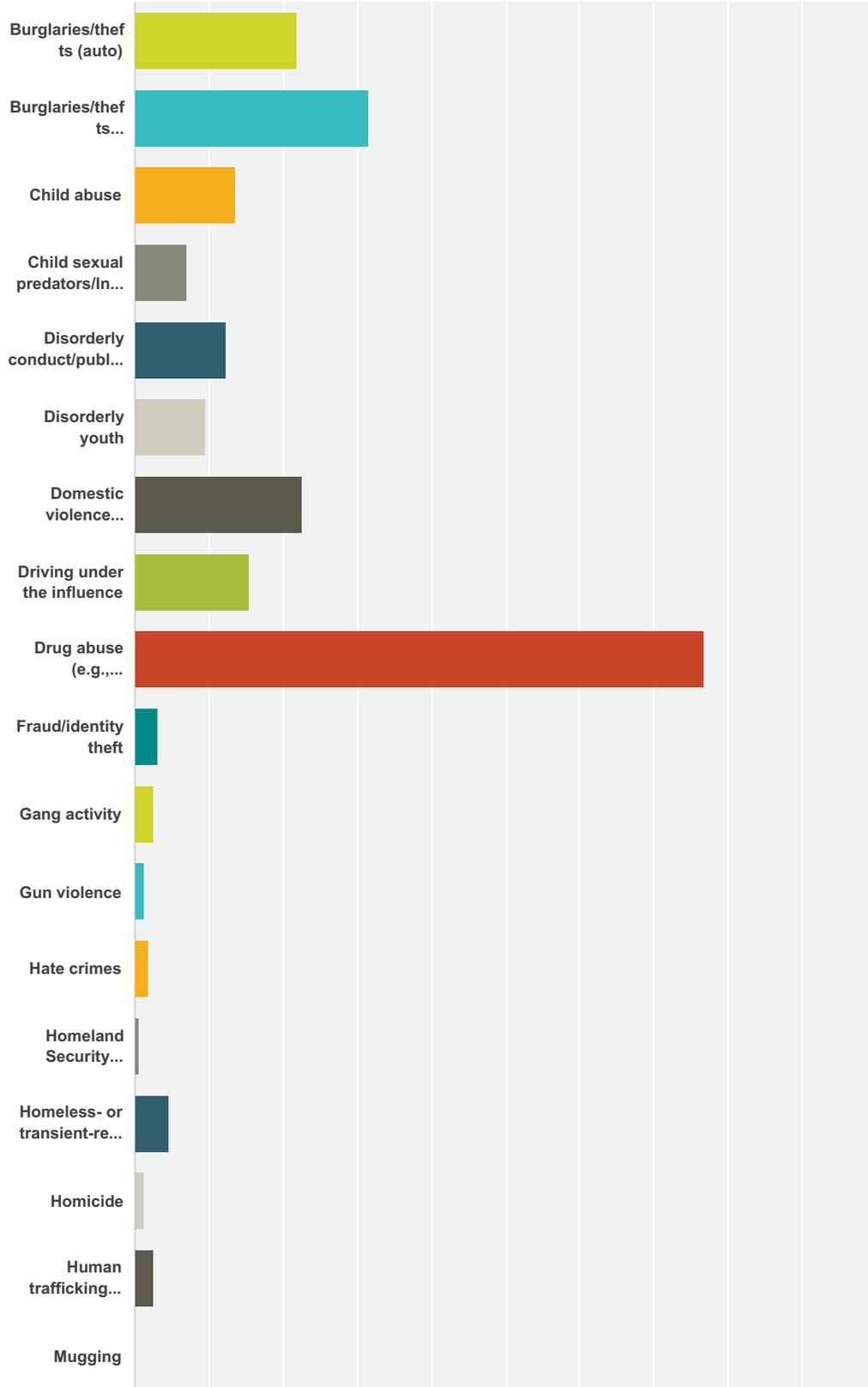
Answered: 161 Skipped: 27



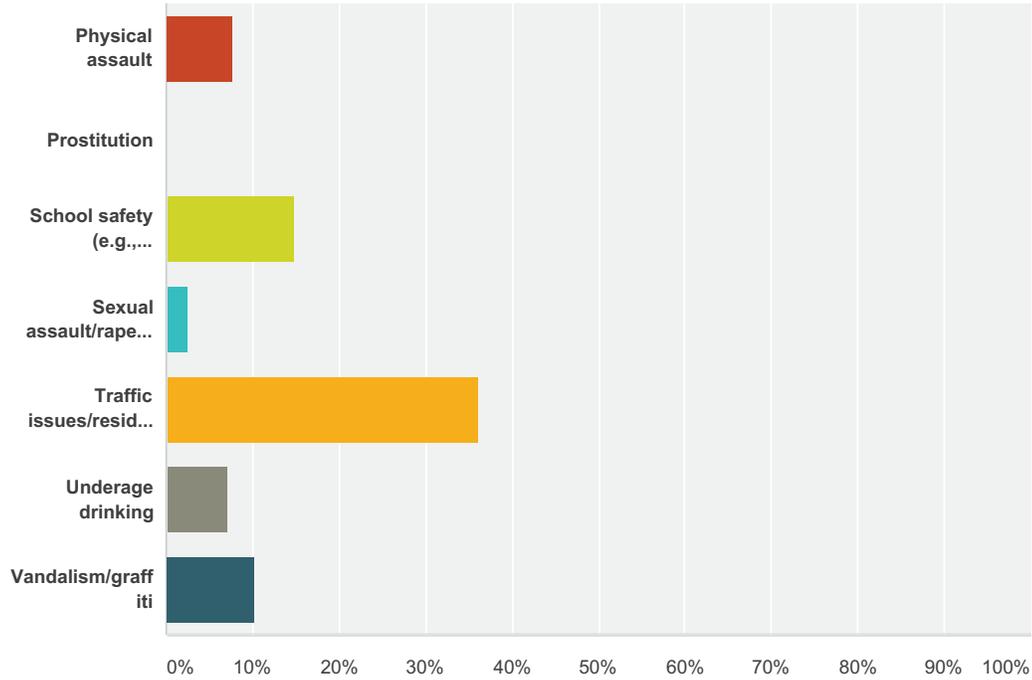
	No opinion	Yes, absolutely	A lot	Somewhat	A little	No, not at all	Total	Weighted Average
Does the APD develop relationships with community members (e.g., residents, organizations, and groups)?	6.25% 10	50.63% 81	18.13% 29	19.38% 31	3.75% 6	1.88% 3	160	3.93
Does the APD regularly communicate with community members (e.g., facebook, website, e-mails)?	10.76% 17	46.84% 74	20.89% 33	15.19% 24	3.80% 6	2.53% 4	158	3.73
Does the APD make it easy for community members to provide input (e.g., comments, suggestions, and concerns)?	11.32% 18	43.40% 69	17.61% 28	20.75% 33	5.03% 8	1.89% 3	159	3.62
Does the APD work together with community members to solve local problems?	8.13% 13	46.25% 74	20.00% 32	18.75% 30	3.75% 6	3.13% 5	160	3.78
Community policing involves officers at the APD working with the community to address the causes of crime in an effort to reduce the problems themselves through a wide range of activities. Based on this definition, to what extent do you think the APD practices community policing?	6.96% 11	34.18% 54	35.44% 56	14.56% 23	5.70% 9	3.16% 5	158	3.71

Q20 Please select the three (3) issues you think are the greatest problems within our community.

Answered: 155 Skipped: 33



APD Community Survey



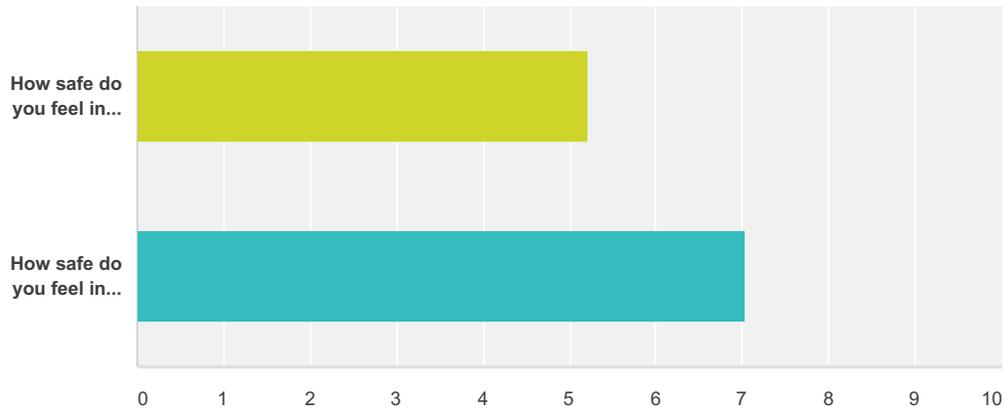
Answer Choices	Responses	
Burglaries/thefts (auto)	21.94%	34
Burglaries/thefts (residential)	31.61%	49
Child abuse	13.55%	21
Child sexual predators/Internet safety	7.10%	11
Disorderly conduct/public intoxication/noise violations	12.26%	19
Disorderly youth	9.68%	15
Domestic violence (adult)	22.58%	35
Driving under the influence	15.48%	24
Drug abuse (e.g., manufacture, sale, or use of illegal/prescription drugs)	76.77%	119
Fraud/identity theft	3.23%	5
Gang activity	2.58%	4
Gun violence	1.29%	2
Hate crimes	1.94%	3
Homeland Security problems	0.65%	1
Homeless- or transient-related problems (panhandling)	4.52%	7
Homicide	1.29%	2
Human trafficking (sex, labor, etc.)	2.58%	4
Mugging	0.00%	0
Physical assault	7.74%	12

APD Community Survey

Prostitution	0.00%	0
School safety (e.g., bullying, fighting, or weapons)	14.84%	23
Sexual assault/rape (adult)	2.58%	4
Traffic issues/residential speeding	36.13%	56
Underage drinking	7.10%	11
Vandalism/graffiti	10.32%	16
Total Respondents: 155		

Q21 How safe do you feel?

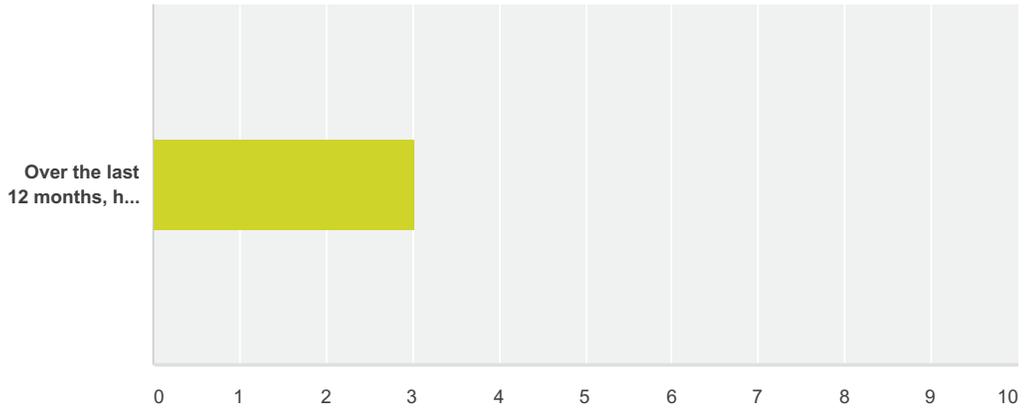
Answered: 159 Skipped: 29



	Very Safe	Pretty Safe	Somewhat	A Little	Not Safe at All	Total	Weighted Average
How safe do you feel in Auburn when you are outside alone during the day?	55.97% 89	38.36% 61	2.52% 4	1.89% 3	1.26% 2	159	5.21
How safe do you feel in Auburn when you are outside alone at night?	22.93% 36	42.04% 66	22.93% 36	8.28% 13	3.82% 6	157	7.03

Q22 Have your feelings changed?

Answered: 156 Skipped: 32

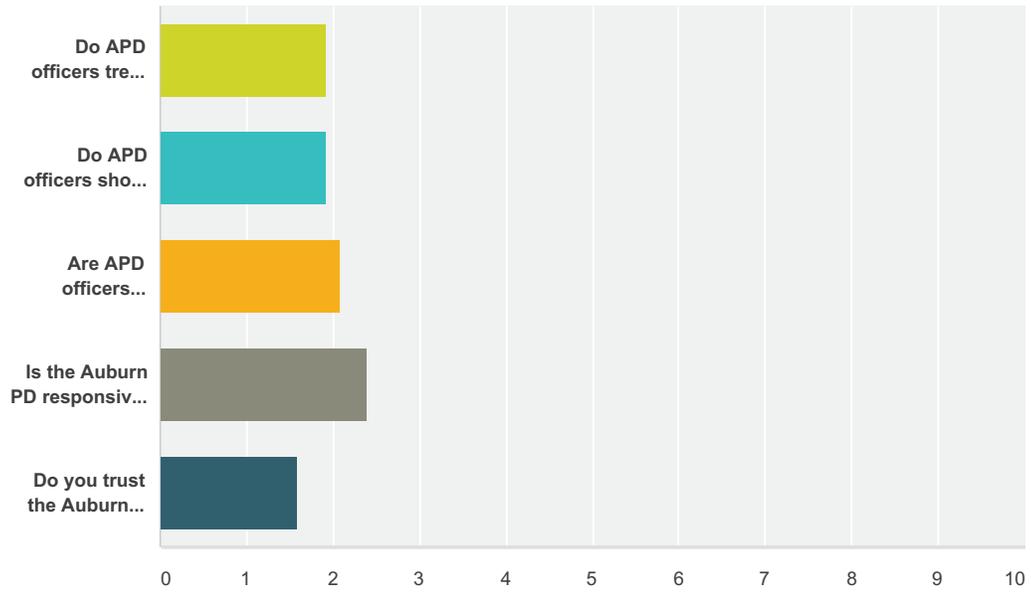


	Increased a Lot	Increased Some	Stayed the Same	Decreased Some	Decreased a Lot	Total	Weighted Average
Over the last 12 months, have your feelings of safety in Auburn increased, decreased, or stayed the same?	2.56% 4	12.82% 20	70.51% 110	12.18% 19	1.92% 3	156	3.02

APD Community Survey

Q23 Procedural Justice

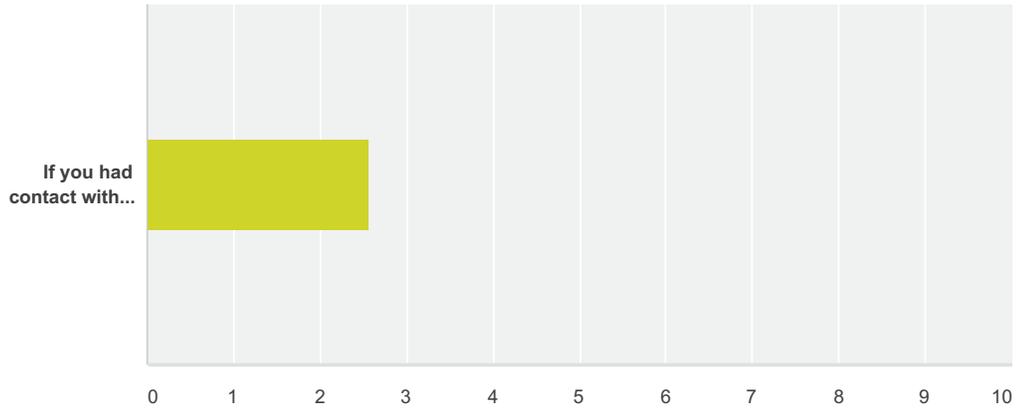
Answered: 155 Skipped: 33



	Yes, absolutely	Most of the time	Somewhat	A little	Not at all	No opinion	Total	Weighted Average
Do APD officers treat people fairly?	52.26% 81	30.97% 48	4.52% 7	3.23% 5	1.29% 2	7.74% 12	155	1.93
Do APD officers show concern for community members?	54.19% 84	27.74% 43	8.39% 13	4.52% 7	1.29% 2	3.87% 6	155	1.92
Are APD officers respectful?	52.90% 82	33.55% 52	8.39% 13	0.00% 0	1.29% 2	3.87% 6	155	2.08
Is the Auburn PD responsive to the concerns of community members?	42.21% 65	35.06% 54	11.69% 18	3.25% 5	1.30% 2	6.49% 10	154	2.41
Do you trust the Auburn Police Department?	63.87% 99	23.87% 37	7.10% 11	2.58% 4	1.29% 2	1.29% 2	155	1.59

Q24 Procedural Justice

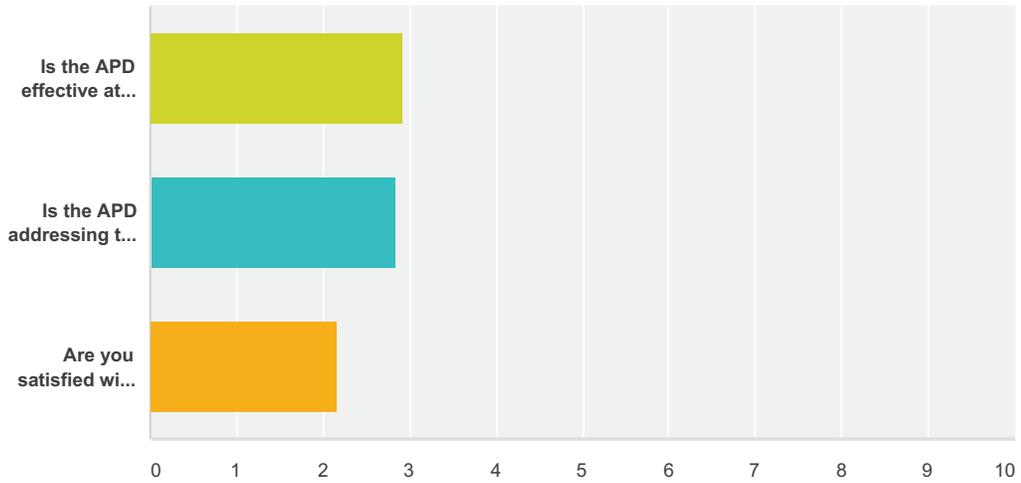
Answered: 153 Skipped: 35



	I did not have contact with an officer	To a Great Extent	A Lot	Somewhat	A Little	Not at All	Total	Weighted Average
If you had contact with an APD officer during the past 12 months, to what extent did the officer sufficiently explain his or her actions and procedures?	39.22% 60	37.25% 57	11.11% 17	4.58% 7	3.27% 5	4.58% 7	153	2.56

Q25 Procedural Justice

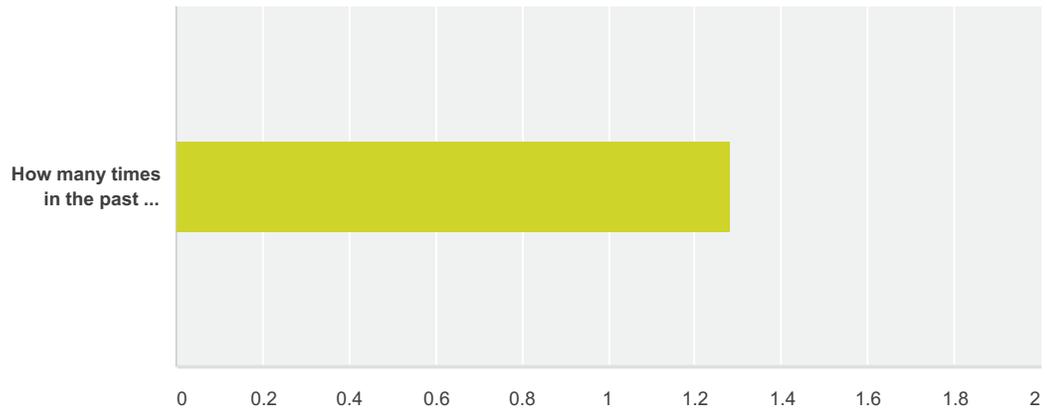
Answered: 154 Skipped: 34



	Yes, absolutely	A Lot	Somewhat	Not at All	A Little	No opinion	Total	Weighted Average
Is the APD effective at proactively preventing crime?	28.48% 43	34.44% 52	25.83% 39	1.99% 3	1.99% 3	7.28% 11	151	2.93
Is the APD addressing the problems that really concern you?	29.14% 44	27.81% 42	30.46% 46	3.97% 6	2.65% 4	5.96% 9	151	2.84
Are you satisfied with the overall performance of the Auburn Police Department?	48.70% 75	25.97% 40	18.83% 29	1.95% 3	1.95% 3	2.60% 4	154	2.18

Q26 Contact - Traffic Issues

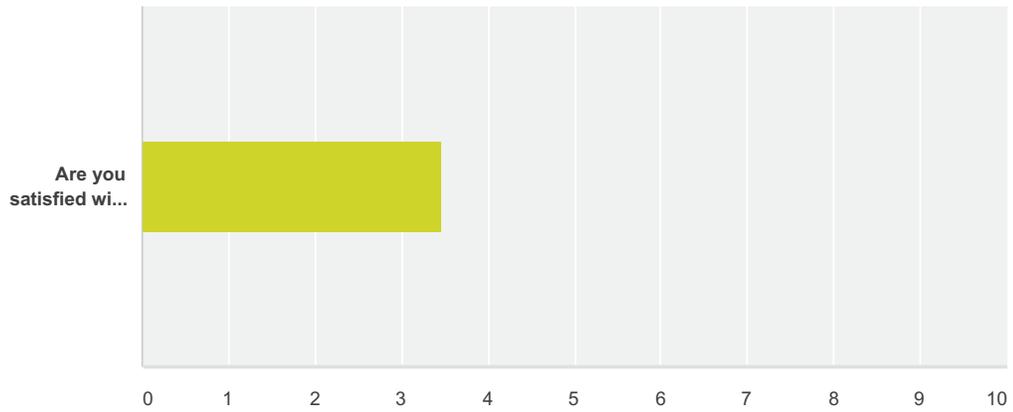
Answered: 149 Skipped: 39



	0 times	1-2 times	3-4 times	5-6 times	7 or more times	Total	Weighted Average
How many times in the past 12 months have you had contact with the APD for traffic issues (e.g., citation, warning, or vehicle crash)?	77.18% 115	19.46% 29	2.01% 3	0.67% 1	0.67% 1	149	1.28

Q27 Satisfaction

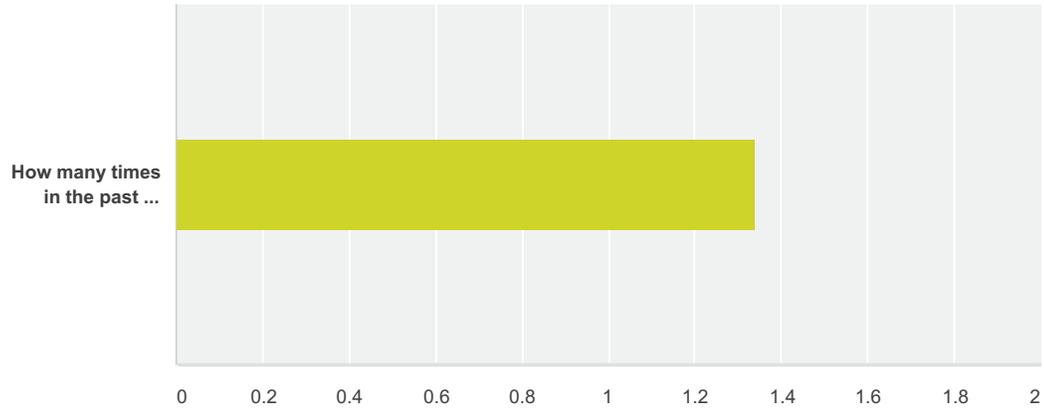
Answered: 121 Skipped: 67



	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Total	Weighted Average
Are you satisfied with your interaction(s) with the APD for traffic issues?	3.31% 4	4.13% 5	53.72% 65	19.83% 24	19.01% 23	121	3.47

Q28 Contact - 911 Emergency Calls

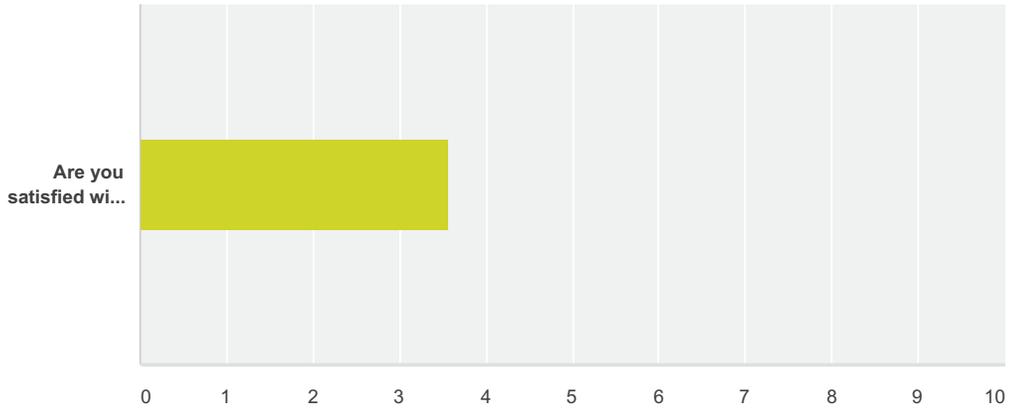
Answered: 146 Skipped: 42



	0 times	1-2 times	3-4 times	5-6 times	7 or more times	Total	Weighted Average
How many times in the past 12 months have you had contact with the APD for 911 Emergency Calls?	74.66% 109	19.86% 29	4.11% 6	0.00% 0	1.37% 2	146	1.34

Q29 Satisfaction

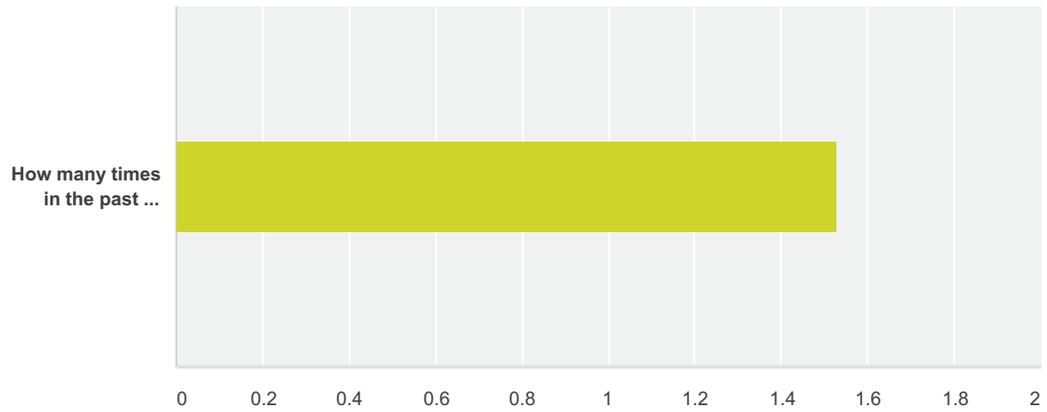
Answered: 122 Skipped: 66



	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Total	Weighted Average
Are you satisfied with your interaction(s) with the APD for 911 Emergency Calls?	3.28% 4	0.82% 1	55.74% 68	17.21% 21	22.95% 28	122	3.56

Q30 Contact - Non-emergency Calls

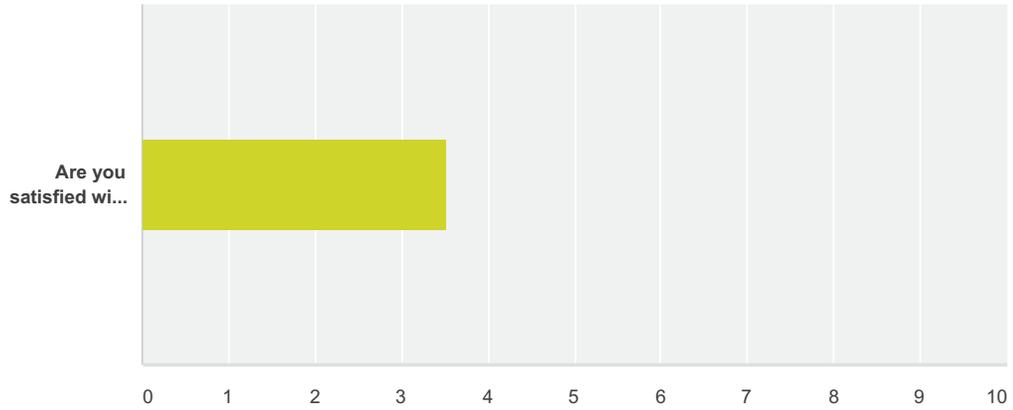
Answered: 148 Skipped: 40



	0 times	1-2 times	3-4 times	5-6 times	7 or more times	Total	Weighted Average
How many times in the past 12 months have you had contact with the APD for Non-emergency Calls (to report a crime or suspicious activity)?	60.81% 90	31.08% 46	4.73% 7	1.35% 2	2.03% 3	148	1.53

Q31 Satisfaction

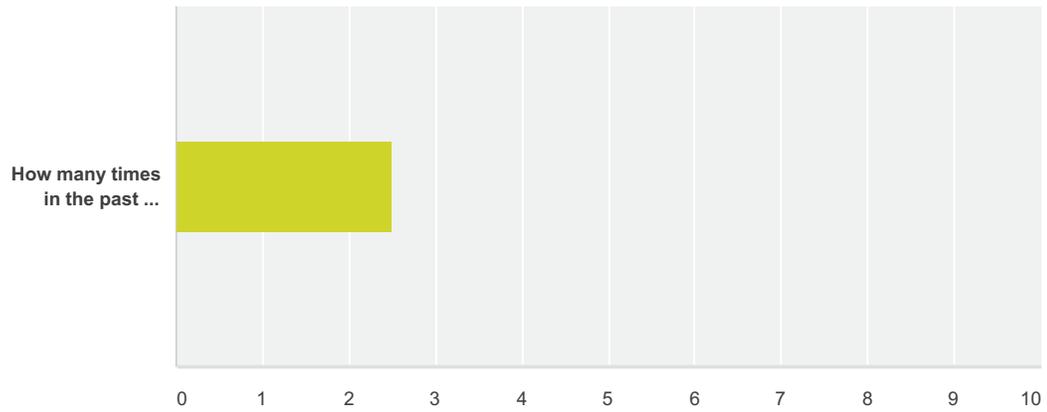
Answered: 130 Skipped: 58



	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Total	Weighted Average
Are you satisfied with your interaction(s) with the APD for non-emergency Calls?	4.62% 6	3.08% 4	47.69% 62	25.38% 33	19.23% 25	130	3.52

Q32 Other Contact

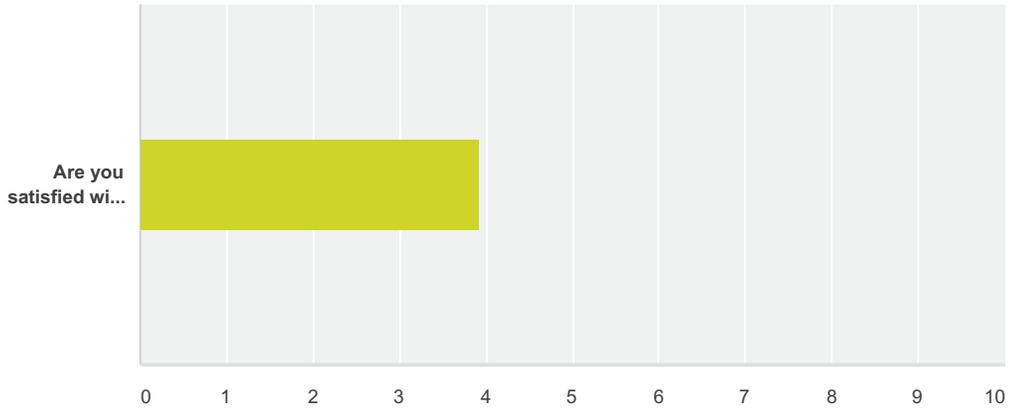
Answered: 147 Skipped: 41



	0 times	1-2 times	3-4 times	5-6 times	7 or more times	Total	Weighted Average
How many times in the past 12 months have you had contact with the APD for other contacts or interactions (e.g., National Night Out, Coffee with a Cop, Neighborhood Watch, a community meeting, or talking to an officer on patrol)?	33.33% 49	26.53% 39	14.97% 22	6.12% 9	19.05% 28	147	2.51

Q33 Satisfaction

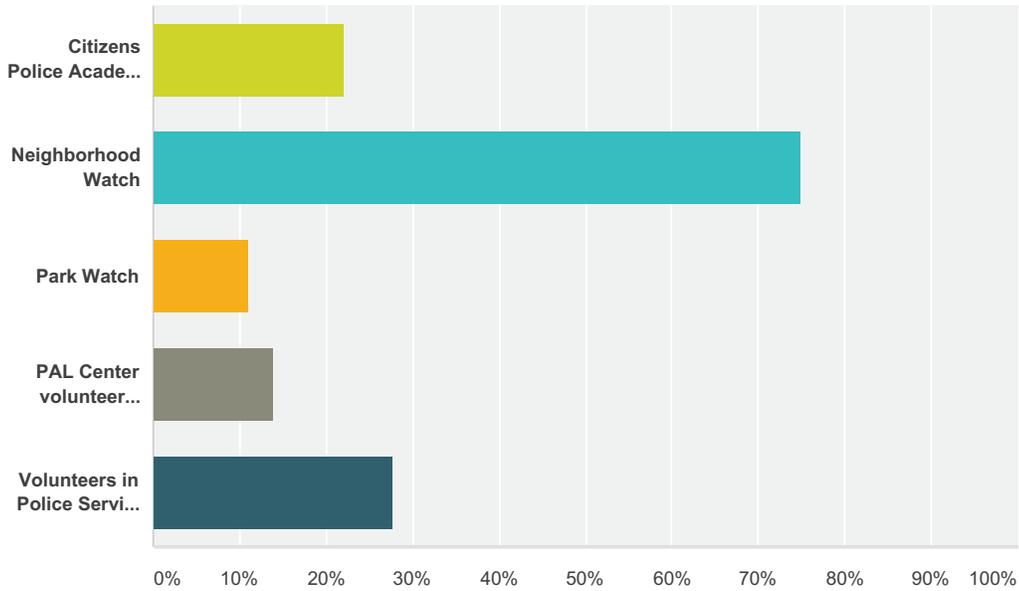
Answered: 137 Skipped: 51



	Very Dissatisfied	Dissatisfied	Neither Satisfied nor Dissatisfied	Satisfied	Very Satisfied	Total	Weighted Average
Are you satisfied with your interaction(s) with the APD for other contacts or interactions?	6.57% 9	1.46% 2	26.28% 36	23.36% 32	42.34% 58	137	3.93

Q34 Would you like to get involved with the Auburn Police Department?

Answered: 36 Skipped: 152



Answer Choices	Responses
Citizens Police Academy (application & background check required)	22.22% 8
Neighborhood Watch	75.00% 27
Park Watch	11.11% 4
PAL Center volunteer (Police Activities League) (application & background check required)	13.89% 5
Volunteers in Police Service (VIPS) volunteer (application & background check required)	27.78% 10
Total Respondents: 36	

#	If you chose any of the options above, please give us your e-mail address so we can contact you...	Date
1	spectraldaisy@gmail.com	4/17/2016 12:19 PM
2	fable@midmaine.com	4/17/2016 12:15 PM
3	Adrea.Quirion@gmail.com	4/17/2016 4:12 AM
4	fordbuff65@roadrunner.com	4/15/2016 5:26 PM
5	woodsmoky@hotmail.com	4/15/2016 5:18 PM
6	donald.j.poisson@gmail.com	4/15/2016 5:09 PM
7	emilee.brown@yahoo.com	4/15/2016 5:04 PM
8	bonnirae3@yahoo.com *have been in contact with Liz	4/15/2016 4:49 PM
9	adamgonzalezaz@gmail.com	4/15/2016 4:38 PM
10	BlydTiger@aol.com	1/14/2016 11:38 PM
11	kmtom17@gmail.com	1/14/2016 11:33 PM
12	Have already completed Citizens Police Academy	1/14/2016 6:19 PM

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13	Yvette.jauregui@gmail.com	1/14/2016 6:08 PM
14	Joseph_thomas1977@yahoo.com	1/14/2016 5:32 PM
15	yes! I would be interested. Would there be a gathering to obtain info about these programs in detail?	1/14/2016 8:42 AM
16	todd.mccollough@yahoo.com	1/13/2016 5:09 PM
17	TOOGD2B@aol.com	1/11/2016 4:22 PM
18	lidstone@roadrunner.com	1/11/2016 9:37 AM
19	egcyr@hotmail.com	1/11/2016 9:02 AM
20	haycockangel18@gmail.com	1/10/2016 10:02 AM
21	alreadyty involved in NW	1/9/2016 4:06 PM
22	Already have	1/5/2016 7:49 PM
23	rjwaller0629@gmail.com	1/5/2016 11:24 AM
24	prb195383@yahoo.com	1/5/2016 5:16 AM
25	Already did that, it was wonderful...thank you	1/5/2016 1:06 AM
26	Hamel.rita@icloud.com	1/4/2016 8:54 PM
27	We already are.	1/4/2016 5:59 PM
28	Already a VIPS	1/4/2016 3:44 PM
29	Already involved with Neighborhood Watch	1/4/2016 3:28 PM
30	kfanjoy@roadrunner.com	1/4/2016 3:22 PM
31	Already involved.	1/4/2016 2:12 PM
32	NO Thank You	1/4/2016 1:57 PM
33	I am already involved with 2 activities.	1/4/2016 1:26 PM
34	Stpierre.alan@gmail.com	1/4/2016 11:47 AM

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Q35 If you could tell Chief Crowell one thing, what would it be? Please be respectful. Comments with profanity will be deleted.

Answered: 88 Skipped: 100

#	Responses	Date
1	I am very pleased with the visibility of cruisers patrolling our neighborhood (7th & S. Main).	4/17/2016 12:12 PM
2	I don't know what is being done about drug dealers/users, but would like to see even more done, because other crimes stem from drugs. Thank you!	4/17/2016 12:03 PM
3	You and your officers are among the finest in the country. I am thankful for each and every one of you and for the work you all do. Please stay safe and keep up the great work.	4/17/2016 4:15 AM
4	Be aggressive on drug sales and drug trafficking.	4/15/2016 5:26 PM
5	Keep us informed about our neighborhoods. Re: drugs, robberies, predators.	4/15/2016 5:21 PM
6	Help with getting bad tenants in apartments.	4/15/2016 5:10 PM
7	Great job!	4/15/2016 5:04 PM
8	Keep up the great work your dept is doing.	4/15/2016 4:51 PM
9	I feel your officers are very knowledgeable, respectful and pleasant to deal with. I feel you should be very pleased with them. I also feel they don't get the respect and a thank you when they should.	4/15/2016 4:45 PM
10	U do us proud. :)	4/15/2016 4:42 PM
11	Continue making Auburn a great place to live.	4/15/2016 4:38 PM
12	Officer Harrington has been a great resource and presence. Neighborhood Watch meetings are great.	4/15/2016 3:03 PM
13	Keep up the good work. I had an experience with a very professional and fair officer. I had my 8 yo daughter with me and he was pleasant to both of us.	4/10/2016 9:43 PM
14	I think he should be available to talk personally when there is a problem and try to solve problem.	4/9/2016 6:46 PM
15	Make the administration more accessible to the public.	4/9/2016 1:30 AM
16	I am an Auburn teacher, and I am heartsick over the number of families struggling with substance abuse. What can we do to combat this epidemic?!	4/7/2016 10:05 PM
17	You're doing a great job! APD is cause for pride for Auburn residents.	4/7/2016 4:06 PM
18	Please do something about speeding tractor trailers on Center Street in particular. They create a dangerous situation for people attempting to patronize Center Street businesses. Commercial vehicle traffic in Auburn seems virtually unpoliced.	4/7/2016 12:26 PM
19	Appreciate your work. Looking forward to starting work in the Auburn School Dept Suspension-Diversion Program next Monday, 21 March. Steven Anderson CovenantWrd@gwi.net	3/16/2016 8:43 AM
20	Thank you	2/29/2016 10:05 PM
21	On an initial complaint, please tell your cops to say, "your concern is important to us, we will get back to you very soon and help you with this issue." Chief, do you know that 3 cops dismissed our complaints each year for 3 years about an intruder stealing from all the mailboxes on our street during tax time? I'm sure the other streets outside my I witness account were vandalized. NOW we are the victims of ID theft and going thru hell. Are you aware that one of your sergeants totally dismissed my 911 call regarding assault, battery, and \$3000 vandalism on my car, because he immediately said I could not prove anything? And even though I had to do my own investigation and found the responsible person, he NEVER took my side and investigated because a State policeman was involved. The Thin Blue Line prevents justice of any kind. Did you know my Dad was a Lewiston Sargent Detective and over 3000,00 people came to his funeral including the governor because he left a legacy of integrity, truth and justice for all. What happened to your department to make it so dismissive and shameful?	2/12/2016 2:59 PM

APD Community Survey

22	Chief, Keep up your positive attitude...one neighborhood at a time. Auburn is fortunate to have you so committed to improving our city. It's commendable that you continue to reach out - on the radio, coffee hour etc.	1/29/2016 3:55 PM
23	I have a lot of respect for the work that the APD does in the community.	1/22/2016 9:47 PM
24	My spouse and I were very excited to move to Auburn and planned to retire here. We didn't even balk at the extremely high property taxes. But we have had nothing but problems with speeding vehicles, rude and reckless driving, and almost daily (and nightly!) fireworks use. It's particularly bad between April and November but occurs all year. We can no longer relax on the front porch or enjoy a meal on the deck without having to endure loud blasts. My young niece and nephew don't want to visit anymore because they were so frightened. Unfortunately this household will be moving as soon as is practicable.	1/14/2016 11:53 PM
25	I am very happy with their presence in New Auburn, but would like to see them driving into our back parking lot occasionally to prevent the drug dealings from being taken place there!	1/14/2016 11:42 PM
26	Keep the citizens informed - love the social media presence. Would like to see more posts.	1/14/2016 9:37 PM
27	Overall, very proud of the APD. The officers I've interacted with or seen are fine people. I would also tell him people are speeding on Summer Street, especially between Mayfield and Horizon. It's 25 mph there and many, including USPS trucks, routinely go much faster.	1/14/2016 6:34 PM
28	I've had two interactions with the auburn police department. I appreciate everything you guys do!	1/14/2016 6:09 PM
29	APD does a great job with limited staff. More police officers are needed.	1/14/2016 6:01 PM
30	You officer's rock!!!! KUDO'S to the whole force. I've lived in Auburn most all of my life, but have recently purchased a mobile home in Livermore Falls and will be moving soon. I will miss Auburn and the security of knowing it has 1 of the best Police force in the state. But taxes are cheaper in Livermore Falls :)	1/14/2016 5:45 PM
31	Thank you.	1/14/2016 5:33 PM
32	The Auburn PD does a great job for this community. Hands down one of the best agencies in the State of Maine.	1/14/2016 5:20 PM
33	As a life long Auburn resident, I have always been very proud of our police department in that our guys are helpful and polite and caring. They are the good guys. On our side. Yet I have have had a couple of encounters over the past few years that have indicated a disturbing trend toward authoritarianism: hardliners who are more about them being in charge than in listening and diffusing situations. Half of my negative responses are directed at the SRO who was at the HS before this year. It would be hard to find one staff member who had a good thing to say about him, based on the rude and disrespectful way he treated people, that he did not follow through on reports of thefts or threats to protect staff and how he surrounded himself with pretty, young girls in an extremely inappropriate fashion. It worries me that now that he is back out on the street, he will be dispensing his brand justice which does more to alienate young men than help them. The other half of the negative comments come as a result of a false accusation against me during which I tried to explain to an officer and he simply wouldn't even hear me. He had his mind made up before I opened my mouth. Even when I went in to talk to him and his supervision after hours. Chief Crowley was incredibly helpful in resolving this issue, and I appreciate that. He is a great leader who tries to move his staff in the right direction, as is Ass. Chief Moen. The only reason I even mention the previous examples is that with the SRO issue most recently, I worry that we might need to cull the herd a bit, if officers are unable to curb their authoritarian, control issues. Those officers give the rest of the force a bad name. There are many wonderful officers on the APD. I respect our police a lot. It is not an easy job and I sure as heck wouldn't want it. I hope the training in communication and in diffusing situations rather than exacerbating them will continue, that we may move back toward the compassionate police force we have always been. Keep up the good work, Chief Crowley!	1/14/2016 12:29 PM
34	In the past, I have 'seen' police presence in the community. I do not 'see' as much presence, which to me is somewhat alarming. Example-With the increase of distracted driving accidents, I would like to see enforcement of driving rules - people are now passing on the right as a normal behavior AND at speeds in excess of the speed limit - just stopping that behavior could contribute to fewer accidents. If police were seen more during rush hour times, less drivers would probably not pass on the right at unsafe speeds and surely would think twice about their driving behaviors (one would hope).	1/14/2016 8:49 AM
35	please keep up the great work that you and your officers do for the citizens of Auburn. The good things sometimes go unnoticed.	1/13/2016 5:10 PM
36	I think that Phil does an excellent job being open to citizens concerns and being willing to engage citizens in helping our community become a safer place.	1/11/2016 4:23 PM
37	I think that he and his force do a good job.	1/11/2016 2:38 PM
38	Your Police Dept is very fun to work with. I work with them at Athletic events and with the SRO at the high school. They are all very professional and fun to work with.	1/11/2016 10:15 AM

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39	<p>I am in a profession that requires me to enforce disciplinary policies, so I can sympathize with the difficult task of convincing individuals to follow the rules when they think no one is looking. I also understand that it is not sound social policy to let the hammer fall for each and every infraction, particularly those that are perceived as "minor" by the person that is breaking the rule. It can lead to feelings and the perception that the enforcer is "unfair" or is "persecuting" the offender. Having said this, I also believe that individuals are more likely to perceive punishments or consequences as fair and just if those consequences are uniformly and consistently enforced. This can also help to create a culture in which individuals believe the rules are reasonable and worth following. My personal opinion is that traffic enforcement is an area that not well executed by the APD. I believe this is because the department does not uniformly and enforce specific rules like the speed limit. I have lived on both Broad St. and West Auburn Rd., and have found that unsafe speed and unsafe passing are prolific on both roads. Both of these roads act as a through way for commuters that do not live in the "neighborhood", and nether are regularly patrolled for speeding infractions. This has concerned me given the amount of vehicular and pedestrian/recreation traffic on both of these roads. When I have seen manned cruisers parked on these roads, the officers seem to be reluctant to enforce the speed limit. They appear to either not pull over speeders, or pull them over without issuing a ticket. I am sure that there is a reasonable explanation for this, but I would nonetheless like to see officers actually pulling speeders over on a regular basis and issuing tickets. I in no way believe that speeding is the largest or most serious problem facing the APD, and I commend them for the good job that they are doing right now. I believe the job of an officer is stressful, difficult, and dangerous. Officers should be commended for their willingness to tackle serious issues like drug abuse and domestic violence, among others, in our community. I would, however, like to see small steps, like speed enforcement, taken. I think these traffic stops probably represent the only interaction the majority of citizens will have with an officer and are highly visible to other citizens as well. They could be an opportunity to both create safer streets for vehicles and pedestrians as well as provide a platform for officers to enforce the law using positive interactions.</p>	1/11/2016 9:38 AM
40	<p>I'm frustrated with parking tickets. Roughly a month ago, I (apparently) parked illegally when depositing a check at TD Bank by Great Falls. I was inside for no more than five minutes, and I came out to see a ticket on my windshield! I assumed I was parked in the TD lot the entire time! It was very frustrating that the signs were not clearly specifying that I was in the wrong lot (and the fact that the ticket was given so quickly).</p>	1/11/2016 9:17 AM
41	<p>Based on our work schedules we see very little of the APD--patrolling of neighborhood, etc...Would like to see more patrolling in the Fairview neighborhood area closer to the school.</p>	1/11/2016 9:08 AM
42	<p>Thank you for trying to improve your department and become more community oriented. Keep up the good work. Secondly, I work at the local high school and our current SRO is doing a phenomenal job, especially when compared to the individual in the position last year.</p>	1/11/2016 9:03 AM
43	<p>Very pleased with the police dept and it's initiatives and proactive philosophy.</p>	1/11/2016 8:52 AM
44	<p>He is doing a great job.</p>	1/11/2016 8:51 AM
45	<p>The officers I have had contact with have all been respectful and done their job with professionalism. I have the pleasure of working with the SRO here at EL and he has been extremely helpful and has done exactly what is needed when he has been called upon.</p>	1/11/2016 8:50 AM
46	<p>I see the beginnings of gang activity in the high school....</p>	1/11/2016 8:49 AM
47	<p>Although I am from Maine (Boothbay originally) Having lived in Phoenix, AZ for the last 4 years my husband and I saw some HORRIBLE things! I was concerned when we moved to Auburn, thinking its so close to Lewiston and we had heard how bad the drugs were here. But we have been very happy. Auburn has grown on us, its a beautiful little city. We feel safe. And the officers are great! Our son loves to wave whenever he sees one of you and you never fail to wave back. Thank you for your service!</p>	1/10/2016 10:06 AM
48	<p>Thanks for keeping Auburn a great place to live.</p>	1/9/2016 4:07 PM
49	<p>We appreciate the work you and your department do for the citizens of Auburn. Thank you for your service and commitment!</p>	1/6/2016 3:45 PM
50	<p>I've had several interactions with your officers during my time in this area. Some for traffic stops (light out on vehicle) and several when the officers came to my home looking for previous occupants. I also reported drug dealing in my neighborhood and an officer called me back, which was nice. At all times the officers were polite and professional. Thank you! Now, let's get rid of these drug dealers! :-) Stay safe!</p>	1/6/2016 1:40 PM
51	<p>Thanks</p>	1/6/2016 7:52 AM
52	<p>I have been in the volunteer police academy 2 times and I have a real respect for the work you and your officers do. Any shortcomings in the department are due to the lack of resources not the lack of your staff trying. This is not a good time to be a police officer but please know that there a lot of people who respect what you all do and are grateful that you are willing to put your lives on the line for us.</p>	1/5/2016 7:54 PM
53	<p>Great job</p>	1/5/2016 7:07 PM

APD Community Survey

54	Make sure that the officers have the training and equipment needed to keep them as safe as possible while they are working hard to keep this community safe.	1/5/2016 3:28 PM
55	keep up the good work and the interaction efforts with our community	1/5/2016 11:24 AM
56	You are very respected by your staff and community. Thank you for all you do.	1/5/2016 8:38 AM
57	Thanks for your efforts in a very challenging position.	1/5/2016 5:16 AM
58	Keep up the excellent work....great force !!	1/5/2016 1:07 AM
59	I've been very impressed with LT. Harrington, and Sgt. Smeiks (Neighborhood Watch, Coffee with a Cop). Liz Allen does a great job as well (Citizen's Police Academy).	1/4/2016 9:03 PM
60	Keep up the great work you are currently doing! Thank you to all that put their lives on the line to keep our community safe.	1/4/2016 8:55 PM
61	Keep up the great work!	1/4/2016 8:25 PM
62	Some of the questions in this survey did not make sense, nor did they address issues our community faces.	1/4/2016 8:04 PM
63	I think there needs to be more staff to take care of citizens concerns and treat citizens with respect.	1/4/2016 8:02 PM
64	APD Chief Crowell is a very professional Police officer., he leads his Department with pride and honor, but Auburn needs to get a handle on the drug situation or it will eat this city up, and Auburn will not be a favorable city to live in..	1/4/2016 6:03 PM
65	Continue to seek alternative methods for affecting positive change for our community by advocating at the local, state and federal levels. Keep up the good work.	1/4/2016 5:36 PM
66	I would be honored to become an officer for APD and that has been my main focus. I respect the professional and ethical ways of each officer I have come in contact with and wish society viewed each agency the same way as I see them.	1/4/2016 5:23 PM
67	Thank you for all you do! And thank all your officers, because they work hard for you and us too!!	1/4/2016 5:07 PM
68	Wondering if a published monthly update of the city and what the police are doing would be helpful. Not just Facebook but also town meetings and newspapers. More faces to the police department can help build the relationship to change the views of the officers	1/4/2016 4:28 PM
69	Thank you for all of your hard work!	1/4/2016 4:00 PM
70	Good Job !!!!!	1/4/2016 3:49 PM
71	Perhaps it is my perspective or involvement at a VIPS, but I very much like the staff and officers of APD. I am always treated with respect and thankfulness for my time and service. Ken Edgerly	1/4/2016 3:46 PM
72	My observations during limited interactions with APD is one of great respect for their chief, their role, and their community.	1/4/2016 3:31 PM
73	We have been very pleased with his presentations at the New Auburn Neighborhood Watch meetings.	1/4/2016 3:30 PM
74	I don't have much to do with the police but know they are there to help in case I need it. Thanks for the thousands of times you have answered someone else's call!!!!	1/4/2016 3:24 PM
75	Keep up with the good work.I am proud of our police officers. As well as Chief Crowell.	1/4/2016 2:49 PM
76	Keep working with the different Community Groups already established and continue to work with our schools, The Pal Center, Boys & Girl's Club and especially the neighborhoods in our City . Find ways to make them feel they can make a difference because We Can and Have made a difference. Keep up the great work.	1/4/2016 2:25 PM
77	Keep doing an excellent job. The city is very fortunate to have you.	1/4/2016 2:05 PM
78	add another drug agent to the streets.....tighten up our ordinances-----	1/4/2016 2:04 PM
79	Your department's Officers Used to stop by and have a coffee, we knew the guys by their first names . Now that can't stop by because they are so few officers and so many calls. Chief Bob Tiner used to go out with the guys how ever I never see you Chief!	1/4/2016 2:02 PM
80	I truly admire the officers of APD and think they are doing terrific in all aspects of their jobs. I hope to be as top notch as these officers are when the time comes for me to apply and do this job! Thanks for all you do! Stay safe!	1/4/2016 2:02 PM
81	Members of your police department with whom I have interacted have been extremely respectful, pleasant, and willing to share information/knowledge. I was very impressed with your Citizens' Police Academy -- well-organized and so interesting. What a terrific program!	1/4/2016 2:01 PM
82	Keep up the good work.	1/4/2016 1:53 PM

APD Community Survey

83	Great job APD! Thank you for all you do!	1/4/2016 1:45 PM
84	We are very uncomfortable with the heroin epidemic sweeping Maine. We feel that more should be done to find and arrest the members of the supply chain coming in from other states.	1/4/2016 1:42 PM
85	Chief Crowell takes time to acknowledge and thank volunteers personally at the APD. He is involved in the community when there are APD events. As a volunteer, this inspires one to continue to do their part.	1/4/2016 1:32 PM
86	Keep up the good work. I trust your officers.	1/4/2016 1:16 PM
87	I have had only positive contact with Auburn police. As an elderly woman living alone, I am very concerned with neighborhood safety. The time a drunk tried to get into my house, the police responded quickly and the officer was lovely. I feel very good about calling the police if I need them.	1/4/2016 1:09 PM
88	Speeding on Summer street near Mayfield has always been an issue. Our neighborhood is comprised of professionals with young families and there are people waking and running daily. We are all concerned with the safety of our children and neighbors. Cars coming from outer Summer street speed and continue until the stop sign at Dennison. You have done different things when we report it, however it isn't sustained and has continued. There are a couple houses, one diagonal to my house and one directly in back that have continuous "traffic" in and out at all times of the day and night. Overall you all do a great job! Thank you. Thanks, Alan St.Pierre	1/4/2016 11:53 AM