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2022 ANNUAL REPORT

**AUBURN'S ANNUAL REPORT
TO THE COMMUNITY**

WWW.AUBURNMAINE.GOV

A note from the City Manager

Our team is excited to share with you all the amazing work being done for the taxpayers of Auburn.

In this 2022 annual report, you will experience “Auburn by the numbers.” Being a data-driven city is vital as we prepare for the future. Auburn intelligently uses data to better deliver critical services. Transparency, open data, and innovation are all important parts of our identity, which is focused on strengthening our delivery of services.

The world today has increased uncertainty and numerous complexities, and Team Auburn is focused on tackling the challenges of sustainability, efficiency, resiliency, equity, and quality of life. Our ability to extract useful knowledge for enhanced decision making and deep insights pertaining to our operational, management, and planning is not only responsible leadership, but critical for Auburn’s future.

Our staff is truly committed to serving each one of you. We look forward to providing you with new online platforms in 2023 that will allow for community engagement at a new level.

On behalf of Assistant City Manager Brian Wood and our entire team, thank you for allowing us to serve you.

Phil Crowell
City Manager



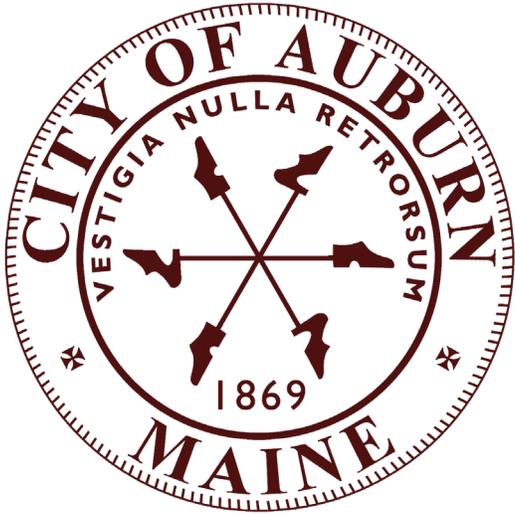


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City of Auburn Leadership

Stream LIVE (and watch previously recorded) City Council meetings at [youtube.com/c/CityofAuburnMaine](https://www.youtube.com/c/CityofAuburnMaine).

Mayor

Jason J. Levesque
JLevesque@auburnmaine.gov

Ward 1 Councilor

Richard S. Whiting
RWhiting@auburnmaine.gov

Ward 2 Councilor

Ryan A. Hawes
RHawes@auburnmaine.gov

Ward 3 Councilor

Stephen G. Milks
SMilks@auburnmaine.gov

Ward 4 Councilor

Joseph R. Morin
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Ward 5 Councilor

Leroy G. Walker, Jr.
LWalker@auburnmaine.gov

At-Large Councilor

Belinda A. Gerry
BGerry@auburnmaine.gov

At-Large Councilor

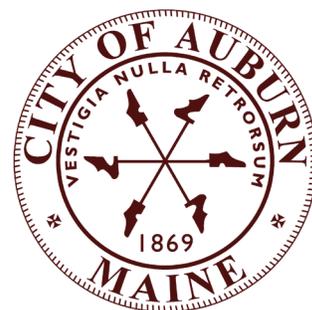
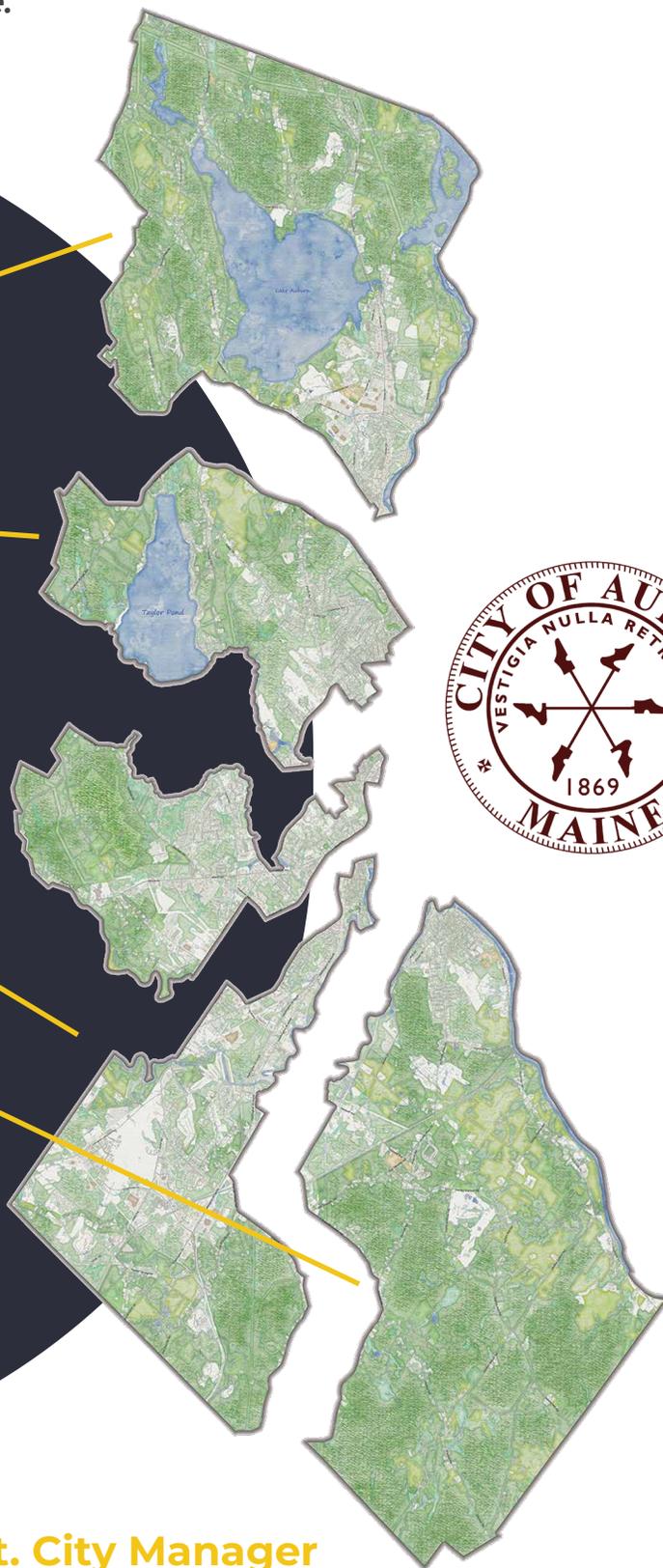
Dana N. Staples
DStaples@auburnmaine.gov

City Manager

Phillip L. Crowell, Jr.
PCrowell@auburnmaine.gov

Asst. City Manager

Brian Wood
BWood@auburnmaine.gov



City Council Vision 2021-23

Auburn will embrace possibilities and create opportunities. We will make our vision a reality by...

Planning for a better future

Develop education strategies for all stages of life that are dynamic, innovative, and collaborative to develop a foundation for economic and personal development. Attract quality businesses by creating an environment where business can succeed. Collaborate with existing partners to ensure and foster a sustainable, satisfying lifestyle. Recognize the value of historic, cultural, and artistic assets and activities in enriching lives and promoting community life. Support the development of future opportunities in culture and arts.

Reclaiming our streets

Develop clear identities for Auburn's downtown and industrial park that consider scale, connectivity, use and integrity to maximize their appeal. Invest in and maintain infrastructure necessary to provide a sustainable, safe, and livable environment.

Making housing more attainable

Efficiently utilize current housing stocks and sustainable targeted residential development that supports and attracts growth, residents, and workforce.

Enriching neighborhood identities

Support all residents by fostering a sense of unity while honoring diversity and coordinating community resources and assets to provide "wraparound" support to all residents. Dedicate resources to define our image and identity to build a sense of community.

Enacting resilient solutions

Create, support, and market an accessible, connected, and diverse network of recreation and natural resources that provides both destinations and pathways for residents. Continue to improve access to training programs designed to address workforce gaps. Provide diverse, well-rounded education by partnering with available resources and businesses. Protect funding and support educators, facilities, and accessibility.

Auburn by the Numbers

Interesting city-wide statistics for 2022.

Auburn POLICE DEPARTMENT

25,963 Calls for Service
3,006 Offenses
1,277 Total Arrests
1,131 Motor Vehicle Crashes
4,830 Traffic Stops
523 Summons
4,137 Warnings
288 Arrests



25,963
*Police Department
Calls for Service*

Auburn FIRE DEPARTMENT

6,176 Fire Calls for Service
Fire (Non-EMS) 1,172
EMS/Rescue Calls 5,004
Structure Fires 36
Other Fires 69
Civilian Fire Deaths: 0
Civilian Fire Injuries 2
Estimated Property Loss from Fire \$998,000
Total EMS Patient Encounters 4,757
Total EMS Transports 3,411
154 Fire/Life Safety Inspections Completed
26 Fire Prevention Presentations [delivered to
over 750 children + residents]



6,176
*Fire Department
Calls for Service*

Auburn by the Numbers

Interesting city-wide statistics for 2022, continued.



48,017
Total 9-1-1 Calls

Lewiston-Auburn 911

Total 9-1-1 calls: 48,017

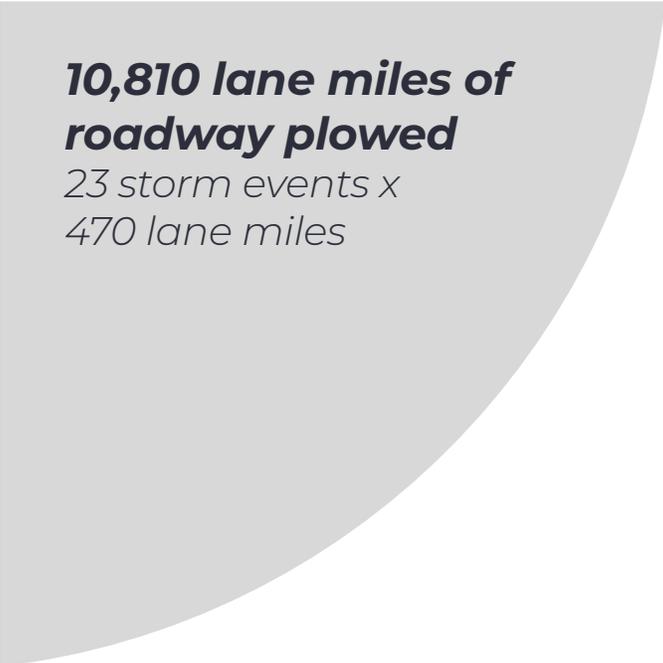
Calls for service generated: 106,152

EMD Performed: 12,503

EFD Performed: 3,104

Non-Emergency Phone Lines: 134,455

These statistics include Lewiston and Auburn Police, Fire, and Medical as well as Poland Fire/Medical.



10,810 lane miles of roadway plowed

*23 storm events x
470 lane miles*

Auburn Public **WORKS**

36 New trees planted

Swept 470 lane miles of road

Cleaned 1,697 catch basins

23 Storm events

Plowed 470 lane miles of road

Cleared 50 miles of sidewalk

Planted over 2,000 flowers

JOIN OUR TEAM! To see job postings + available positions, visit auburnmaine.gov.
The City of Auburn is an Equal Opportunity employer.

Auburn by the Numbers

Interesting city-wide statistics for 2022, continued.

Human RESOURCES

16 Positions advertised
396 Total applicants
59 Out-of-state applicants
34 people hired
Of those hired...
17.6% were Veterans
17.6% were Black/Indigenous/
People of Color

Auburn Public LIBRARY

83,700 Visitors
6,407 Cardholders
985 New cardholders
141,235 Items borrowed
658 Programs/7,225 attendees
2,600 Facebook followers
114,317 Website visits
1,665 Volunteer hours

Auburn RECREATION

ADULT SPORTS

Total participants: 2,536
Total teams: 173 teams
Adult Coed Soccer: 28 teams/500 players
Adult Basketball: 69 teams/828 players
Adult Softball: 76 teams/1,208 players

YOUTH SPORTS + ACTIVITIES

Total participants: 1,035
Total youth enrichment participants: 341 (Auburn Adventures, summer & vacation camps, fishing derby)
Total special events participants: 307 (spring celebration, fright fest, backyard campout, etc.)

AGE-FRIENDLY PROGRAMMING

3 Age-Friendly programs (yoga, square dancing, walking)
381 participants
18 Senior Community Center programs: 2,832 participants
86 Age-Friendly trips with 1,069 participants
19 Age-Friendly Community Committee events (meals, lunch and learns, movies) with 937 participants
3 Senior groups with 6,190 participants
192 Outside rentals of the Senior Community Center

PLANNING & Permitting

Permits issued: 1,061
Fees collected: \$285,486
Total estimated cost of construction: \$74,774,717

FY23 Municipal Budget

Comparison of FY21, FY22 & FY23

	COUNCIL ADOPTED BUDGET FY20-21	COUNCIL ADOPTED BUDGET FY21-22	COUNCIL ADOPTED BUDGET FY22-23
City Expenses			
Operating Expenses	30,769,645	31,876,303	34,996,260
Debt Service/TIF	10,627,538	10,783,972	11,411,057
Total City Expenses	41,397,183	42,660,275	46,407,317
School Expenses			
Operating Expenses	45,120,245	46,227,214	48,961,689
Debt Service	682,367	2,114,152	6,770,401
Total School Expenses	45,802,612	48,341,366	55,732,090
Intergovernmental			
Intergovernmental	1,905,442	1,833,479	2,144,524
County Tax	2,629,938	2,611,080	2,761,220
Total Intergovernmental	4,535,380	4,444,559	4,905,744
TOTAL EXPENSES	91,735,175	95,446,200	107,045,151
Less: Non-Tax Revenues			
City	17,224,109	18,281,464	21,175,616
School	27,905,351	30,298,286	36,567,215
Intergovernmental	126,217	0	0
Total Non-Tax Revenues	45,255,677	48,579,750	57,742,831
Tax Levy			
City	24,174,074	24,378,811	25,231,701
School	17,897,261	18,043,080	19,164,875
Intergovernmental	4,409,163	4,444,559	4,905,744
Overlay			109,939
Total Tax Levy	46,480,498	46,866,450	49,412,259
Total Assessed Value	1,956,632,371	1,973,954,411	2,171,967,423
Tax Rate			
City	12.35	12.39	11.67
School	9.15	9.17	8.82
Intergovernmental	2.25	2.26	2.26
TOTAL	23.75	23.83	22.75



Scan to explore Auburn's new
interactive online **budget portal**



Richard Plourde Photography

City Departments + Divisions

*Business & Community Development
Department
Capital Investments & Purchasing Department
Engineering Division
City Clerk's Office
City Manager's Office
Communications & Community Engagement
Department
Economic Development Department
Finance Department
Assessing & Tax Divisions
Fire Department*

*Human Resources Department
Information Technology (IT) Department
Norway Savings Bank Arena
Planning, Permitting & Code Department
Police Department
Public Works Department
Electrical & Parks Divisions
Recreation Department
Ingersoll Turf Facility
School Department
9-1-1 Communications*

***Stream LIVE City Council & Planning Board meetings on YouTube.
Search "City of Auburn, Maine."***

Elections + VOTING



There were two elections held in 2022.

June 14, 2022 (Primary Election and School Budget Referendum Election)

Total votes cast 1,693 (284 absentee); 10% overall voter turnout.

November 8, 2022 (General Election and Special Municipal Election on proposed Charter changes)

Total votes cast 9,685 (3,634 absentee); 57% overall voter turnout.

Voter Registration

New registrations – 1,248

Canceled – 483 (moved or deceased)

Changes – 773 (address changes, name changes, party changes)

Petitions – validated 1,534 petitions

Scan the code to visit our Elections & Voting hub, where you can find your ward and polling place, view sample ballots, track your ballots, see election results, and more!



Vital Records Issued

Birth – 331

Death – 1906

Marriage – 363

Burial Permits - 164

Marriage Licenses - 169

Business Licenses – 284

(59 marijuana licenses, 225 other)

Notary Public Services – 112



Caring for **COMMUNITY**

GRANT FUNDING [received from 1/1/2022 through 12/31/2022]

In 2022, the City of Auburn received **\$9,357,855.30** in state, local and federal funding (includes \$6,772,899.50 in ARPA funding).

COMMUNITY DEVELOPMENT BLOCK GRANT

The city disbursed **\$135,825** in Federal CDBG funds in the form of grants to local public service providers.

CDBG LEAD testing: **\$400**

CDBG Housing Rehabilitation: **\$221,906.14**

CDBG Public improvements & infrastructure: **\$31,456.10**

CDBG Economic Development: **\$71,250**

HOME Residential Construction: **\$313,400.19**

HOME Rehabilitation: **\$111,616**

HOME Tenant-Based Rental Assistance: **\$1,959**

SAND BUCKETS FOR SENIORS

Approximately 400 seniors received free buckets of sand from the Auburn Public Works Department in 2022.

GRAB & GO GROCERY PROGRAM

Through our incredible “Grab & Go” grocery program, our team was proud to provide a bag of groceries each week to:

156 individuals

24 couples

41 families

Auburn is a caring community; a place where neighbors take care of neighbors and city hall is a place to turn for help. City leadership, council and staff take deep pride in our service to the people and businesses in this community.



Community Gardens

Grow with your neighbors! Auburn's community gardens produce fresh fruits and vegetables for residents. With three locations throughout the city, the work put into these gardens is helping to grow a healthier and more sustainable Auburn. For information on how to participate, e-mail Auburncommunitygardens@gmail.com or call (207) 208-8503.

GARDEN LOCATIONS:

115 Whitney Street
24 raised beds approximately 4X10 feet each.

61 Webster Street
24 plots consisting of 4x10 foot raised beds.

88 Newbury Street
40 raised beds approximately 4X10 feet each.

The 2023 season begins on April 24.
Garden hours are 4:00 to 6:00PM.
Webster Street Garden: MONDAYS
Newbury Street Garden: TUESDAYS
Whitney Street Garden: THURSDAYS

Trash, recycling + composting

● TRASH + RECYCLING

The City of Auburn provides curbside trash and recycling collection Monday through Friday, with occasional exceptions for holidays.

Trash is collected weekly; recycling is collected on the 1st & 3rd week, or 2nd & 4th week, depending on the street you live on.

Please remember to have all trash & recycling curbside no earlier than 6pm the night before or by 7am on collection day. To see when your day is, visit auburnmaine.gov.

RECYCLABLE MATERIALS include:

- Clear & Colored glass
- #1-7 Plastic
- Tin Cans
- Cardboard
- Newspapers & Magazines
- Mixed paper



***For more information, call
Auburn Public Works: 333-6670***

● COMPOSTING

Composting food waste is an eco-friendly way of reducing household waste. Composting reduces your trash bag costs and means less waste entering the landfill. It also returns nutrients to the soil.

It's free and easy to participate in the City of Auburn's **Food Waste Composting Program**. Bring your food waste to: Auburn Public Works, 296 Gracelawn or the New Auburn Fire Station, 181 South Main.

Drain as much liquid as possible from food waste before putting in your container. Sprinkle baking soda or rub vinegar on the inside of the container to avoid odors & fruit flies. Consider storing food scraps in the freezer to eliminate odors. If you use a plastic bag to store your food waste, be sure to place the bag in the trash after emptying contents into the compost bin.

ITEMS YOU CAN COMPOST:

- All food scraps
- Coffee grounds, filters & tea bags
- Dairy products
- Meat & bones
- Egg & seafood shells
- Fats, oils & salad dressing
- Paper bags & paper plates
- Napkins/paper towels
- Newspaper
- Flowers & potting soil

- NO plastic of any kind!
- NO waxed paper
- NO cans or glass
- NO styrofoam
- NO latex
- NO aluminum foil
- NO yard waste
- NO PET WASTE!
- NO METALS OR GLASS

Sustainable **AUBURN**

Auburn is committed to becoming a cleaner, greener city. Since 2013, the city has made a conscious effort to apply a “sustainable lens” when making decisions on purchasing, energy consumption and usage, vehicles, infrastructure and much more. Below are a few of the ways we are working toward a cleaner future for Auburn.

Natural Gas

Natural gas systems have now been installed in several major city facilities.

LED Lighting & Street Lights

Lighting within city buildings has been converted to LED. The city also purchased every streetlight from CMP and converted them to LED, and added “smart controls.”

Hydropower

Auburn is one of the first municipalities in Maine to move to hydropower. As much as half of the city’s electrical needs will be met through clean, renewable hydropower, all of it locally generated at Hackett Mills.

AI Solution: “BrainBox”

Auburn Hall’s HVAC system has been enhanced by technology. The AI automatically adjusts for efficiency & comfort, resulting in less usage.



Community Resilience

The city has begun internal evaluation of planning and operations, across departments, in pursuit of membership in the Community Resilience Partnership managed by the state of Maine. 2023 will bring additional public outreach and the adoption of priority action steps to improve sustainability.

Sustainable Auburn Rebates

Energy efficiency is a great way to save energy and money, and often improve comfort, safety, and maintenance costs in the process. Through the Sustainable Auburn Matching Rebate Program, Auburn residents can DOUBLE their Efficiency Maine rebates! In 2022, the city issued **\$191,044** in matching rebates (on **288** more efficient units).

Electric Vehicles & Charging Stations

The city continues to invest in clean, efficient electric vehicles; we currently have 3. The city has installed six electric vehicle charging stations in the Mechanics Row Parking Garage. Staff, together with Auburn’s Sustainability Workgroup have partnered with Bates College student researchers to evaluate the potential for EV investment based on recent state and federal legislation and climate goals. We are now well-positioned to pursue non-local funding to extend charging infrastructure to neighborhoods and key travel corridors.

Community Engagement

Telling the story of Auburn + Connecting our Community

Communications

Auburn's communications team is dedicated to community and media relations and presents municipal information to the public. Through the city's website, social media presence, paid and earned media, signage, email & text alerts, publications, and many other tools, our team works to positively promote civic engagement and municipal transparency through accurate, consistent and timely information about the City of Auburn. **We are honored to help "tell the story of Auburn."**

Signature Events & Community Engagement

For several years now, Auburn's strategic commitment to making our beautiful downtown a destination for our residents, our visitors, our region, and our state (and beyond) has had extraordinary results! The city hosts three annual signature events, a few smaller community events, and in 2022 launched the incredible new pop-up shopping village in Festival Plaza to support local startups and small businesses.



The 4th annual **Riverwalk Blues & Brews Festival** took place in September. 2,500 people attended this 6-hour event, which featured 5 Maine blues bands, 3 local food trucks & 6 area craft breweries.



The 4th annual **New Year's Auburn** brought 4,400 people to the heart of downtown Auburn! NYA featured 3 Maine bands, 3 local food trucks, 5 area craft breweries, 1 local non-profit, and epic fireworks.



Auburn's first ever **Christmas Shopping Village** was a huge success and featured 6 charming shops (converted sheds) and 16 local vendors/artisans during the month of December.



Be sure to join us in the heart of downtown Auburn for the 2023 **Auburn Lobster Festival** presented by Emerson Toyota! LIVE music, craft brews, food trucks, lobster & much more. Visit: auburnlobsterfestival.com for details.





Municipal Directory

Auburn Hall, 60 Court Street | 207.333.6601

CITY DEPARTMENTS + DIVISIONS:

Assessing Division: X1133

Capital Investment & Purchasing: X2156

City Clerk's Office: X1121

City Manager's Office: X1222

Business & Community Development: X1157

Communications & Community Engagement Dept.: X2070

Economic Development Department: X1218

Engineering Division: X1134

Finance Department: X1404

Fire Department, 550 Minot Avenue | 207.333.6633

General Assistance: X1411

Human Resources: X1414

Information Technology: X1069

Planning, Permitting & Code Department: X1133

Police Department, 60 Court Street | 207.333.6650

Public Works Department, 296 Gracelawn | 207.333.6670

Recreation Department, 48 Pettengill Park Rd. | 207.333.6611

Tax Office: X1174

OTHER:

L-A 9-1-1, 552 Minot Avenue | 207.786.5380

Ingersoll Turf Facility, 48 Pettengill Park Rd. | 207.333.6601 X2110

Norway Savings Bank Arena, 985 Turner Street | 207.333.6688

School Department, 60 Court Street | 207.784.6431

Auburn Public Library, 49 Spring Street | 207.333.6640

2023: Mark Your Calendar

*CITY HALL CLOSED *CITY EVENT

Holidays + community events.

MAR

Daylight Savings begins 3/12
St. Patrick's Day 3/17

AUG

National Night Out 8/1*
Auburn Community Band
Summer Acoustic Music*
Auburn Shopping Village*

APR

Patriot's Day 4/17*
Earth Day 4/22
Spring Celebration TBD*

SEP

Labor Day 9/4*
Riverwalk Blues & Brews Fest. 9/9*
September 11th Remembrance 9/11

MAY

Auburn Lobster Festival 5/6*
Mother's Day 5/14
Armed Forces Day 5/20
Memorial Day 5/29*

OCT

Indigenous Peoples' Day 10/9*
Fright Fest TBD*
Halloween 10/31

JUN

Flag Day 6/14
Father's Day 6/18
Juneteenth 6/19*
Auburn Community Band
Summer Acoustic Music*
Auburn Shopping Village*

NOV

Daylight Savings Ends 11/5
Veterans' Day 11/11*
Thanksgiving 11/23*
(no curbside trash/recycling)
Thanksgiving Friday 11/24*
Christmas Shopping Village*

JUL

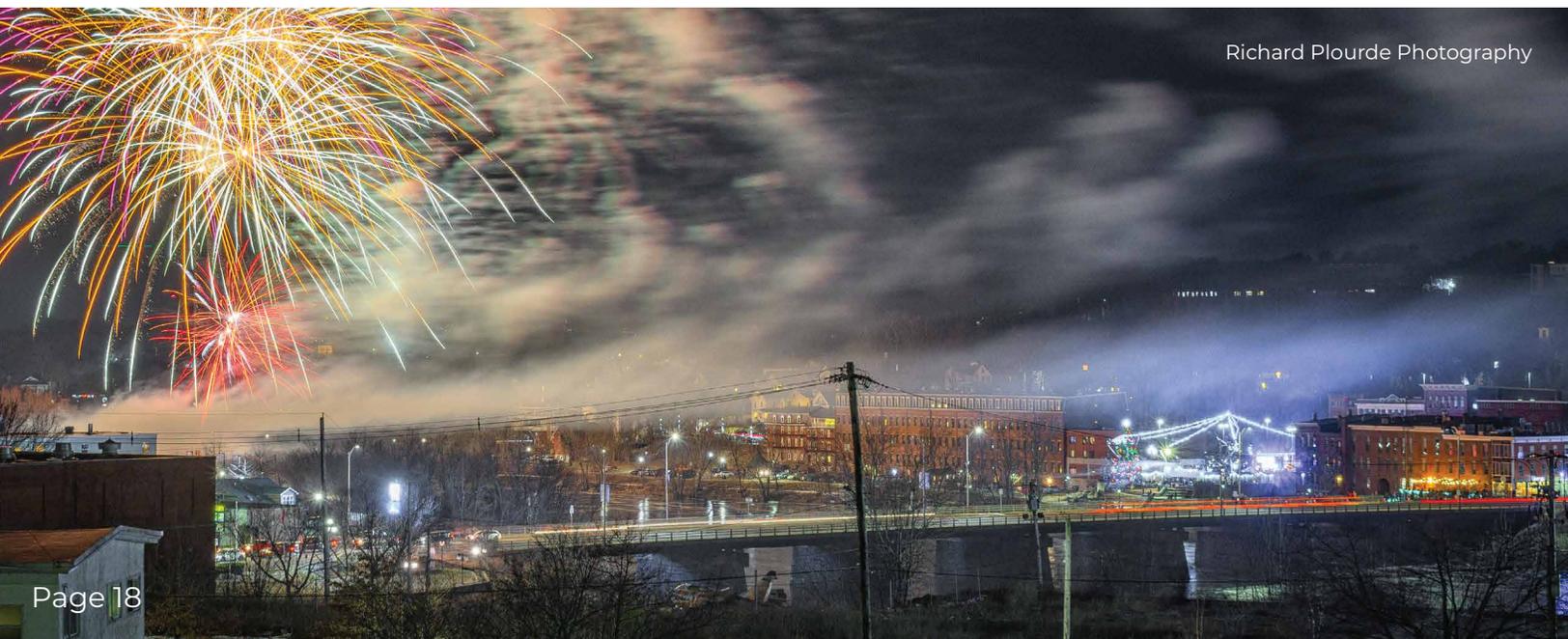
Independence Day 7/4*
(no curbside trash/recycling)
Liberty Festival 7/4
Auburn Community Band

DEC

Christmas Shopping Village*
Christmas Tree Lighting 12/1*
Christmas Day 12/25*
(no curbside trash/recycling)
New Year's Auburn 12/31

Visit auburnmaine.gov to view our calendar of government meetings.

Richard Plourde Photography



CONNECT with us

There are many ways to connect with the City of Auburn. Vist us in person at 60 Court Street or visit us online at www.auburnmaine.gov. You can also get “social” with us:



FACEBOOK:
“City of Auburn Maine”



TWITTER:
“AuburnMaineGov”



INSTAGRAM:
“auburnmaine”



LINKEDIN:
“City of Auburn
Maine Official”



GOVERNMENT MEETINGS

Stream LIVE (and watch previously recorded) City Council and Planning Board meetings on YouTube [search “City of Auburn, Maine”].



WEBSITE

Find EVERYTHING Auburn on our website: AUBURNMAINE.GOV. Find department info, meeting calendar, tax info, and much more.



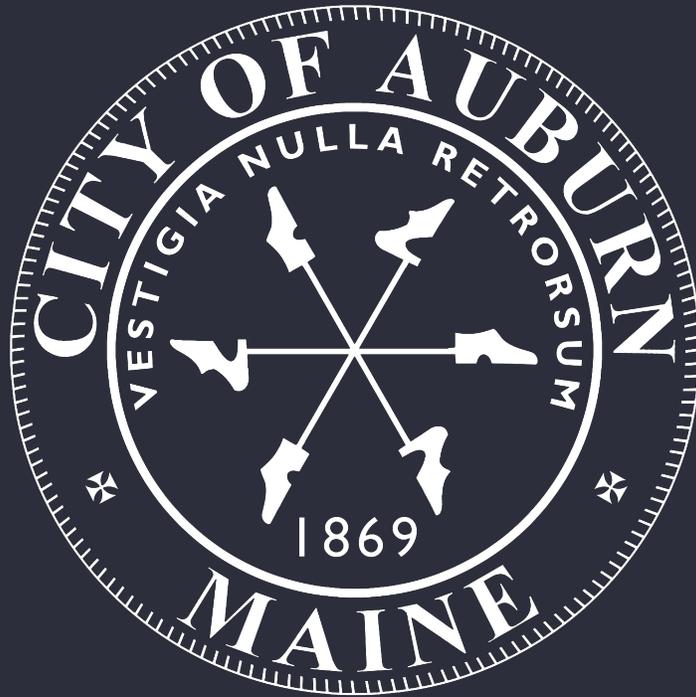
ACCESS AUBURN

Explore maps & parcel viewers, dashboards, initiatives & open data. <https://accessauburn-auburnme.hub.arcgis.com/>



ALERT ME

Subscribe to our “AlertMe” system to receive text/email alerts from the city. Visit www.auburnmaine.gov/alertme to sign up.



City of Auburn

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