



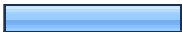







1. Sex

		Response Percent	Response Count
Male		49.1%	80
Female		50.9%	83
answered question			163
skipped question			1

2. Age

		Response Percent	Response Count
18-24		4.4%	7
25-34		18.8%	30
35-44		26.3%	42
45-54		29.4%	47
55-64		16.9%	27
65+		4.4%	7
answered question			160
skipped question			4



3. Do you live in Auburn?

		Response Percent	Response Count
Yes		71.8%	117
No		28.2%	46
answered question			163
skipped question			1

4. What street do you live on?

		Response Count
		108
answered question		108
skipped question		56




5. Do you own a business in Auburn?

		Response Percent	Response Count
Yes		7.7%	12
No		92.3%	144
answered question			156
skipped question			8



6. Where is your business located?

	Response Count
	8
answered question	8
skipped question	156









7. What type of business do you own?

	Response Percent	Response Count
Industrial 	10.0%	1
Retail 	30.0%	3
Service 	60.0%	6
Other (please specify)		3
answered question		10
skipped question		154

8. Are you aware of our Business Watch program?

	Response Percent	Response Count
Yes 	16.7%	2
No 	83.3%	10
Give us your e-mail address if you would like information on our Business Watch program.		6
answered question		12
skipped question		152

9. Have you come into contact with the Auburn PD in the past two years? If so, what type of interaction did you have?

		Response Percent	Response Count
Accident		10.2%	14
Traffic Stop		7.3%	10
Animal Control		8.8%	12
Report a Crime		29.9%	41
Request for Information		16.1%	22
Misc. Complaint		23.4%	32
Community Event		30.7%	42
Other		48.2%	66
answered question			137
skipped question			27

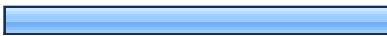

10. The APD moved to Auburn Hall in 2011. Please share your opinions on this new location.

	Agree	Disagree	No Opinion	Rating Average	Rating Count
The new location is easy to find	68.0% (102)	24.7% (37)	7.3% (11)	1.39	150
The new location is convenient	63.3% (95)	28.7% (43)	8.0% (12)	1.45	150
There is ample parking	86.6% (129)	7.4% (11)	6.0% (9)	1.19	149
answered question					150
skipped question					14

11. Please feel free to share any feedback on our new location...

	Response Count
	29
answered question	29
skipped question	135

12. Have you visited our department website (www.auburnpd.com)?

		Response Percent	Response Count
Yes		57.5%	84
No		42.5%	62
	answered question		146
	skipped question		18

13. How was your experience with our website?



	Agree	Disagree	No Opinion	Rating Count
I was able to find the information I was looking for	77.1% (64)	10.8% (9)	12.0% (10)	83
I found the website to be well-organized and easy to navigate	80.5% (66)	7.3% (6)	12.2% (10)	82
I will visit the APD website again	85.4% (70)	2.4% (2)	12.2% (10)	82

Please share any additional feedback about our website:

8

answered question	83
skipped question	81

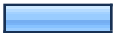

14. Have you used our Citizen Online Reporting System (CORS)?
[<http://www.auburnmaine.gov/Pages/Government/Police-Report>]

		Response Percent
Yes		4.8%
No		95.2%
		answered question
		skipped question

15. How was your experience with our online reporting system?

	Agree	Disagree	No Opinion	Rating Count
The CORS system was easy to use	85.7% (6)	0.0% (0)	14.3% (1)	7
I found it convenient to file my report online	85.7% (6)	0.0% (0)	14.3% (1)	7
I was able to print my police report easily	71.4% (5)	0.0% (0)	28.6% (2)	7
Follow-up on my report was satisfactory	28.6% (2)	42.9% (3)	28.6% (2)	7
				answered question
				7
				skipped question
				157

16. Have you used our "My PD" application for smart phones?



		Response Percent	Response Count
Yes		15.9%	23
No		84.1%	122
answered question			145
skipped question			19

17. How was your experience with our "My PD" application?

	Agree	Disagree	No Opinion	Rating Count
The app is easy to use	95.8% (23)	0.0% (0)	4.2% (1)	24
I have used the app to contact the APD	25.0% (6)	41.7% (10)	33.3% (8)	24
answered question				24
skipped question				140

18. Have you used our Online Crime Mapping (RAIDS) website?


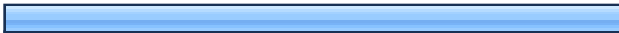
[<http://www.auburnmaine.gov/Pages/Government/Police-Crime-Mapping>]

		Response Percent
Yes		39.3%
No		60.7%
answered question		
skipped question		




19. How was your experience with our RAIDS online tool?

	Agree	Disagree	No Opinion	Rating Count
The online crime mapping tool is helpful	94.5% (52)	0.0% (0)	5.5% (3)	55
I used RAIDS online to view crimes near my address	85.2% (46)	7.4% (4)	7.4% (4)	54
I would recommend RAIDS online to a neighbor or friend	87.3% (48)	0.0% (0)	12.7% (7)	55
answered question				57
skipped question				107

20. Have you signed up for the "Crime Tips" feature on RAIDS?

		Response Percent	Response Count
Yes		7.1%	4
No		92.9%	52
answered question			56
skipped question			108

21. Are you pleased with the community education efforts of the Auburn Police Department?

		Response Percent	Response Count
Yes		78.2%	104
No		3.8%	5
No Opinion		18.0%	24
answered question			133
skipped question			31

22. Are there any programs/initiatives listed above that you feel we should NOT be spending time on?

	Response Count
	17
answered question	17
skipped question	147

23. What other crime prevention activities would you like to see?

	Response Count
	22
answered question	22
skipped question	142

24. How safe do you feel...

	Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Rating Average	Rating Count
...walking alone in your neighborhood?	35.4% (46)	36.2% (47)	21.5% (28)	6.2% (8)	0.8% (1)	2.01	130
...in your home?	47.6% (60)	33.3% (42)	16.7% (21)	1.6% (2)	0.8% (1)	1.75	126

Is there anyplace in Auburn where you WON'T go because you don't feel safe? 61

answered question	131
skipped question	33

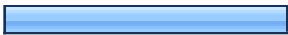

25. Keeping the above in mind, please 'prioritize' each of the following. Your feedback will help us understand which selective enforcement services you would like the police department to maintain or enhance.

	High Priority	Moderate Priority	Low Priority	No Opinion	Rating Average	Rating Count
School/Community Resource Officers	60.5% (78)	34.1% (44)	2.3% (3)	3.1% (4)	1.48	129
Traffic/Speed Enforcement	38.8% (50)	48.8% (63)	10.9% (14)	1.6% (2)	1.75	129
Drug Enforcement	77.5% (100)	16.3% (21)	4.7% (6)	1.6% (2)	1.30	129
Youth Alcohol Enforcement	55.8% (72)	37.2% (48)	5.4% (7)	1.6% (2)	1.53	129
OUI Enforcement	76.2% (99)	21.5% (28)	1.5% (2)	0.8% (1)	1.27	130
K9 Program	27.2% (31)	52.6% (60)	11.4% (13)	8.8% (10)	2.02	114
Hazardous Materials Team	14.7% (19)	46.5% (60)	27.1% (35)	11.6% (15)	2.36	129
Child Abuse Investigations	82.3% (107)	15.4% (20)	0.8% (1)	1.5% (2)	1.22	130
Identity Theft	41.1% (53)	44.2% (57)	10.9% (14)	3.9% (5)	1.78	129
Social Services Fraud	41.5% (54)	41.5% (54)	13.8% (18)	3.1% (4)	1.78	130
Human Trafficking/Prostitution	48.5% (63)	30.8% (40)	17.7% (23)	3.1% (4)	1.75	130
answered question						130
skipped question						34



26. Please answer the following...

	Yes	No	Sometimes	No Opinion	Rating Average	Rating Count
Is traffic enforcement adequate in Auburn?	45.0% (58)	25.6% (33)	27.1% (35)	2.3% (3)	1.87	129
Is the police presence adequate in your neighborhood?	41.9% (54)	19.4% (25)	20.9% (27)	17.8% (23)	2.15	129
Do you feel that our officers are visible to the public?	64.3% (83)	10.9% (14)	22.5% (29)	2.3% (3)	1.63	129
Do you feel that our officers act professionally?	79.1% (102)	3.9% (5)	9.3% (12)	7.8% (10)	1.46	129
Are you satisfied with the courtesy of our officers?	72.7% (93)	5.5% (7)	14.1% (18)	7.8% (10)	1.57	128
answered question						129
skipped question						35




27. Have you ever been the victim of a crime in the City of Auburn?

		Response Percent	Response Count
Yes		42.3%	55
No		57.7%	75
answered question			130
skipped question			34

28. Did the police respond in a timely manner to your call for service?

		Response Percent	Response Count
Yes		86.8%	46
No		13.2%	7
answered question			53
skipped question			111

29. Was your crime investigated to your satisfaction?

		Response Percent	Response Count
Yes		57.4%	31
No		18.5%	10
No Opinion		24.1%	13
answered question			54
skipped question			110




30. Please rate the overall performance of the Auburn Police Department.

	Exceptional	Very good	Adequate	Needs Improvement	Poor	Rating Average	Rating Count
Overall agency performance	29.9% (38)	49.6% (63)	14.2% (18)	5.5% (7)	0.8% (1)	1.98	127
Overall competence of agency employees	32.3% (41)	45.7% (58)	14.2% (18)	4.7% (6)	3.1% (4)	2.01	127
answered question							127
skipped question							37




31. If you chose "poor" for either rating above, please explain. If you would like follow-up by Chief Crowell on this matter, please be sure to include your contact information.

	Response Count
	14
answered question	14
skipped question	150



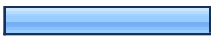
32. Do you favor this ordinance?

		Response Percent	Response Count
Yes		56.6%	73
No		35.7%	46
No Opinion		7.8%	10
	answered question		129
	skipped question		35




33. Do you feel that the fines attached are appropriate?

		Response Percent	Response Count
Yes		52.3%	67
No		32.8%	42
No Opinion		14.8%	19
	answered question		128
	skipped question		36

34. Do you feel that we have done an adequate job educating the community on this ordinance?

		Response Percent	Response Count
Yes		27.3%	35
No		42.2%	54
No Opinion		30.5%	39
answered question			128
skipped question			36

35. Are you interested in participating in a Neighborhood Watch or Business Watch program?

		Response Percent	Response Count
Yes		10.2%	13
No		58.3%	74
Maybe		31.5%	40
If yes, please share your e-mail address with us.			18
answered question			127
skipped question			37

36. If you could tell Chief Crowell one thing, what would it be?

	Response Count
	63
answered question	63
skipped question	101

Page 3, Q1. What street do you live on?

1	Hickory Dr.	Feb 21, 2013 11:42 AM
2	Winter Street	Feb 16, 2013 9:55 PM
3	Dennison	Feb 13, 2013 8:57 AM
4	western ave	Feb 4, 2013 6:27 PM
5	Oak	Feb 3, 2013 2:31 PM
6	Windemere Way	Jan 28, 2013 8:46 PM
7	Towle Ave.	Jan 15, 2013 7:09 PM
8	Lake St.	Jan 14, 2013 7:39 PM
9	Winter St.	Jan 11, 2013 2:38 PM
10	Summer street	Jan 10, 2013 9:52 AM
11	East Hardscrabble	Jan 9, 2013 11:20 PM
12	Hickory Drive	Jan 6, 2013 12:09 PM
13	Washington ave	Jan 6, 2013 10:48 AM
14	SUNDERLAND DR	Jan 4, 2013 10:54 AM
15	James Street	Jan 4, 2013 10:30 AM
16	whitney street	Jan 4, 2013 8:17 AM
17	Hickory Drive	Jan 3, 2013 11:20 AM
18	western ave	Jan 3, 2013 10:48 AM
19	Longbow Court	Jan 3, 2013 10:33 AM
20	gracelawn	Jan 3, 2013 9:55 AM
21	Pownal Rd	Jan 3, 2013 9:45 AM
22	Beech Hill Rd	Jan 3, 2013 9:36 AM
23	Turner St	Jan 2, 2013 11:14 PM
24	Garfield Road	Jan 2, 2013 9:01 PM
25	Hampton Avenue and own apartment house on Winter Street	Jan 2, 2013 7:49 PM
26	Fifth	Jan 2, 2013 6:53 PM
27	6 Grove St Apt:2	Jan 2, 2013 6:24 PM

Page 3, Q1. What street do you live on?

28	Minot Ave	Jan 2, 2013 6:20 PM
29	summer	Jan 2, 2013 4:53 PM
30	Mill St	Jan 2, 2013 4:11 PM
31	Western Avenue	Jan 2, 2013 4:10 PM
32	Beech Hill Rd	Jan 2, 2013 3:59 PM
33	Vivian	Jan 2, 2013 3:55 PM
34	Hampton Avenue and own property on Winter Street	Jan 2, 2013 3:51 PM
35	Madison	Jan 2, 2013 2:07 PM
36	Perkins Ridge Road	Jan 2, 2013 12:44 PM
37	Hickory Dr	Jan 2, 2013 12:17 PM
38	Court St	Jan 2, 2013 11:06 AM
39	Vickery Road	Jan 2, 2013 10:41 AM
40	Partridge Lane	Jan 2, 2013 9:16 AM
41	Park Ave	Jan 2, 2013 9:08 AM
42	Hazel	Jan 2, 2013 9:00 AM
43	Fairway Court	Jan 2, 2013 8:47 AM
44	Riverside Drive	Jan 2, 2013 8:30 AM
45	Court Street	Jan 1, 2013 10:29 PM
46	Lake	Jan 1, 2013 8:00 PM
47	taft ave	Jan 1, 2013 7:32 PM
48	Sandy beach	Jan 1, 2013 7:29 PM
49	Merrow Rd	Jan 1, 2013 7:20 PM
50	Drummond Street	Jan 1, 2013 7:16 PM
51	coachman ave	Jan 1, 2013 5:11 PM
52	Sheridan Ave	Jan 1, 2013 4:52 PM
53	Pownal Road	Jan 1, 2013 4:47 PM
54	western ave	Jan 1, 2013 3:31 PM

Page 3, Q1. What street do you live on?

55	Elm	Jan 1, 2013 3:14 PM
56	Minot Ave	Jan 1, 2013 3:00 PM
57	High St.	Jan 1, 2013 2:33 PM
58	Bradman St.	Jan 1, 2013 2:31 PM
59	Riverside dr.	Jan 1, 2013 1:51 PM
60	South Main St.	Jan 1, 2013 12:35 PM
61	high st	Jan 1, 2013 12:19 PM
62	Main St	Jan 1, 2013 12:12 PM
63	Sixth	Jan 1, 2013 11:49 AM
64	Lucille	Jan 1, 2013 11:48 AM
65	Poland Rd	Jan 1, 2013 11:31 AM
66	Cedarwood	Jan 1, 2013 11:23 AM
67	hatch rd	Jan 1, 2013 11:19 AM
68	West Bates Street	Jan 1, 2013 11:12 AM
69	cook street	Jan 1, 2013 11:08 AM
70	Sheridan Ave	Jan 1, 2013 11:04 AM
71	turner	Jan 1, 2013 10:44 AM
72	Harvard	Jan 1, 2013 10:44 AM
73	Pleasant	Jan 1, 2013 10:43 AM
74	Monroe Street	Jan 1, 2013 10:43 AM
75	north auburn rd	Jan 1, 2013 10:39 AM
76	Seventh	Jan 1, 2013 10:32 AM
77	Hotel road	Jan 1, 2013 10:32 AM
78	Kyle Lane	Jan 1, 2013 10:32 AM
79	Clover lane	Jan 1, 2013 10:31 AM
80	washington st	Jan 1, 2013 10:26 AM
81	Pearl	Jan 1, 2013 10:25 AM

Page 3, Q1. What street do you live on?

82	Laurel Ave	Jan 1, 2013 10:24 AM
83	LAKE AUBURN AVE.	Jan 1, 2013 10:24 AM
84	Court Street	Jan 1, 2013 10:18 AM
85	Lake St	Dec 31, 2012 10:47 PM
86	Field Ave.	Dec 31, 2012 7:52 PM
87	Conant Avenue	Dec 31, 2012 6:54 PM
88	winter street	Dec 31, 2012 6:16 PM
89	taft ave	Dec 31, 2012 5:12 PM
90	Newbury St	Dec 31, 2012 4:47 PM
91	school st	Dec 31, 2012 4:46 PM
92	Lepidolite Court	Dec 31, 2012 4:43 PM
93	Hotel Road	Dec 31, 2012 4:31 PM
94	Beckett	Dec 31, 2012 4:01 PM
95	Whitney Street	Dec 31, 2012 3:58 PM
96	sixth	Dec 31, 2012 3:38 PM
97	summer st	Dec 31, 2012 2:44 PM
98	Vista Drive	Dec 31, 2012 1:19 PM
99	Sheridan Ave	Dec 31, 2012 1:13 PM
100	Sprucewood Rd	Dec 31, 2012 1:13 PM
101	goff St	Dec 31, 2012 1:08 PM
102	Cook Street	Dec 31, 2012 1:06 PM
103	Sheridan Ave	Dec 31, 2012 12:57 PM
104	plummer street	Dec 31, 2012 12:53 PM
105	Seventh	Dec 31, 2012 12:51 PM
106	Windemere	Dec 31, 2012 12:49 PM
107	Horizon Drive	Dec 31, 2012 12:48 PM
108	Monroe Street	Dec 31, 2012 12:47 PM

Page 5, Q1. Where is your business located?

1	114 western ave	Feb 4, 2013 6:28 PM
2	Washington St.	Jan 11, 2013 2:39 PM
3	^1 mill st Auburn me 04210	Jan 6, 2013 10:49 AM
4	292 Court Street	Jan 2, 2013 9:17 AM
5	Brickyard circle	Jan 1, 2013 7:30 PM
6	South Main St.	Jan 1, 2013 12:36 PM
7	Auburn	Jan 1, 2013 11:23 AM
8	Pearl St.	Jan 1, 2013 10:26 AM

Page 5, Q2. What type of business do you own?

1	Instructional	Jan 11, 2013 2:39 PM
2	Commercial/Apartments	Jan 2, 2013 9:17 AM
3	Daycare	Jan 1, 2013 12:36 PM

Page 5, Q3. Are you aware of our Business Watch program?

1	marydudevoir5079@yahoo.com	Feb 4, 2013 6:28 PM
2	Drewordell@yahoo.com	Jan 6, 2013 10:49 AM
3	kim@auburnmarineandsmallengine.com	Jan 2, 2013 6:24 PM
4	jbhart5@roadrunner.com	Jan 1, 2013 4:48 PM
5	gotfur@gmail.com	Jan 1, 2013 10:52 AM
6	bigyoda20@gmail.com	Jan 1, 2013 10:26 AM

Page 7, Q2. Please feel free to share any feedback on our new location...

1	I work on a second shift, so I normally get home around midnight. Almost every night, I see a police presence in our city patrolling the streets and keeping us safe. Just wanted to say Thanks and keep up the good work!	Feb 16, 2013 9:59 PM
2	I wish I could look around. I've only seen the lobby.	Jan 28, 2013 8:47 PM
3	Signage could be better.	Jan 9, 2013 11:21 PM
4	I FEEL SAFER WORKING HERE CITY HALL W/ POLICE DEPT HERE. CUSTOMERS STILL LESS AGITATED WHEN THEY COME TO THE COUNTER FOR BUSINESS	Jan 4, 2013 10:56 AM
5	Never have gone in the door that indicates the police dept. as entering the building for other business.	Jan 3, 2013 10:36 AM
6	inconvenient in all ways	Jan 3, 2013 9:46 AM
7	City Hall location is convenient and accessible.	Jan 2, 2013 9:03 PM
8	The location has isolated the PD. One can not access the 3rd floor without authorization. The PD building on Minot Avenue is now empty and will remain so for foreseeable future. I believe it was a short sighted decision to move out of a building that was specifically devoted to public safety.	Jan 2, 2013 7:53 PM
9	Difficult to discuss issues with Police without other members of public listening in.	Jan 2, 2013 6:54 PM
10	Would rather you have stayed at other location... Unless you are from the area you may or may not be able to find you in the basement of Auburn Hall.	Jan 2, 2013 4:16 PM
11	I feel that the previous location was more convenient (for me).	Jan 2, 2013 4:11 PM
12	Would prefer the PD be in its own building. City now has empty building that is serving no purpose.	Jan 2, 2013 3:54 PM
13	I think the problem of "finding" the police is not because it's at city hall- it's because there is seldom anyone there when we get to the basement. I don't like using the phone, waiting, and not seeing a real person, especially when I know there are likely several police staff sitting on the 3rd floor.	Jan 2, 2013 1:06 PM
14	It seems tucked away and hidden especially if you are from out of town. The location isn't very inviting. There may be ample parking but I think many people are not fans of parking garages and try to avoid using them.	Jan 2, 2013 12:48 PM
15	Its like living at your mother in laws	Jan 2, 2013 12:37 PM
16	why was this survey given to all staff, it seems kinda useless if you want employees to take the survey. Possibly skewing the numbers? Maybe Hmmm.	Jan 2, 2013 12:02 PM
17	I do not like the police vehicles parked in the court yard having to exit (in emergencies) into another parking lot turn left again. Not a good set.	Jan 2, 2013 10:49 AM
18	I work in City Hall and people ask all the time where the police dept is located.	Jan 2, 2013 9:10 AM

Page 7, Q2. Please feel free to share any feedback on our new location...

19	The sign that states Police Station is stuck in a tree in front of City Hall.	Jan 2, 2013 8:43 AM
20	I liked the previous location better than Auburn Hall.	Jan 1, 2013 4:53 PM
21	Liked it better when it was alone.Don't care for the new place at all.	Jan 1, 2013 1:54 PM
22	I think the new location is ok for local residents who are more familiar with the area, but for someone coming through town or recently moved to town, I feel that this location is very well hidden and that most would not find it. There are too many one-way streets and I think it would be difficult to find the parking and the entrance after regular business hours. I also think it's dangerous to drive down Main Street now - sooner or later someone is going to get into a bad accident when they don't hear an approaching police vehicle responding at a high rate of speed to an emergency situation. There's very little room where Mechanics Row blends into Main Street and there's already been one bad accident with the Superior Court judge getting hit head-on. A lot of drivers don't pay attention anymore, unfortunately.	Jan 1, 2013 11:58 AM
23	I know it is at town hall, but if needed to go report something in person I would not know where to go.	Jan 1, 2013 11:09 AM
24	It seems to be broken up through the building and signage at the ground floor wasn't clear about where to actually go.	Jan 1, 2013 10:29 AM
25	The City of Auburn needs a police station to be proud of...something that stands alone, is easy to find, and shows that we value our public safety professionals.	Jan 1, 2013 10:19 AM
26	There should be someone at the front window during normal business hours. I had waited an easy 20 minutes waiting for someone to come to the window a few times. I had pushed the button a few times and I see people walking by and they see me, but no help.	Dec 31, 2012 4:02 PM
27	something wrong with the survey	Dec 31, 2012 3:39 PM
28	It is Good My kids are hapy when they see the Cars parked there	Dec 31, 2012 1:59 PM
29	The old police station was a prominent and proud feature in our town. It was easy to find and everybody knew where the police station was because, due to it's location, we all would drive by it regularly. The new station almost seems hidden as compared to the old station.	Dec 31, 2012 12:51 PM

Page 9, Q1. How was your experience with our website?

1	Your website was easy to navigate. I went to it to find out how to file a complaint about an officer's conduct but on behalf of someone other than myself. The website linked to the Brochure regarding the process and stated to just stop in to the PD and pick up a complaint form. I was disappointed to see that the complaint form was not provided online. With today's technology it would be easy to have it available in PDF format (like the Brochure) for people to obtain. I do want to add here that the Brochure did not disclose that while obtaining the form to file a complaint that a person would be required to provide the name of the officer whom the complaint was going to be made about - and that the name and address of the person picking up the complaint form would be required to be given so that it could be written on a Carbonless form (a receipt - even though the form was free). Additionally the brochure does not disclose that when an advocate is picking up the form for another party - that they will be required to provide the other party's name.	Jan 13, 2013 3:18 PM
2	The layout is a little busy.	Jan 9, 2013 11:22 PM
3	I recommend the police department keep moving forward in technology as a means to stay connected with the community	Jan 3, 2013 9:39 AM
4	Crime mapping is very helpful. Quick look at crime in a certain area.	Jan 2, 2013 6:55 PM
5	Once again why was this given to all Auburn Staff?	Jan 2, 2013 12:03 PM
6	I've asked questions in the past, and also posted information about strange people hanging around the neighborhood, but have never received any response. None of it has been of a critical nature, but just an "OK" would be nice, just to know that someone's seen the post. And maybe seeing a cruiser drive by if strangers are loitering around.	Jan 1, 2013 12:02 PM
7	Love the new site, especially the staff directory and the history page.	Jan 1, 2013 10:20 AM
8	i like it	Dec 31, 2012 1:59 PM

Page 16, Q2. Are there any programs/initiatives listed above that you feel we should NOT be spending time on?

1	No, keep it up!	Jan 28, 2013 8:50 PM
2	No	Jan 9, 2013 11:23 PM
3	All of these are good programs.	Jan 6, 2013 12:12 PM
4	No	Jan 3, 2013 11:26 AM
5	Human Trafficing Conference	Jan 2, 2013 4:29 PM
6	No, they are all valuable!	Jan 2, 2013 4:14 PM
7	eliminate most of them	Jan 2, 2013 12:06 PM
8	no	Jan 2, 2013 9:11 AM
9	N/A	Jan 1, 2013 10:44 PM
10	No	Jan 1, 2013 8:00 PM
11	Would be pleased if you stopped enforcing policy and started obeying your oath to the constitution.	Jan 1, 2013 7:28 PM
12	none, I believe all are needed	Jan 1, 2013 1:58 PM
13	Concealed carry information sessions	Jan 1, 2013 11:26 AM
14	No community outreach is very important	Jan 1, 2013 10:35 AM
15	none	Dec 31, 2012 4:05 PM
16	Hunman Trafficking Confrence	Dec 31, 2012 2:34 PM
17	No, APD does a great job keeping us safe and treating its citizens with kindness and respect. I appreciate everything you do.	Dec 31, 2012 12:59 PM

Page 16, Q3. What other crime prevention activities would you like to see?

1	More patrol in the Turner Street, Whitney Street and Dennison Street areas. Traffic is way too fast and not being properly monitored. Also, resident on Vernon Street is driving an unlicensed, unregistered ATV up and down Whitney Street. Underage daughter driving these vehicles. This type of activity needs to be monitored and the adult held responsible for this and cited	Feb 13, 2013 9:00 AM
2	TRIAD for seniors.	Jan 9, 2013 11:23 PM
3	If a crime has been reported I would like to see it investigated and not pushed back or covered up. The crimes that are going on in Auburn are life threatening. Police officers committing Official oppression, making fails reports and harassing people will never make our community a safer place to live. P.S Putting businesses out of business and covering up crimes Is that what we pay the Auburn pd for. Thanks for reading this Former Bushiness Owner Andrew Wordell 61 Mill st Auburn, Me 04210	Jan 6, 2013 11:11 AM
4	More education, training etc. for dealing with the mentally ill to minimize their entry into the criminal justice system and maximize their access to treatment.	Jan 3, 2013 11:26 AM
5	More events to help seniors to not answer questions, etc. on phone scamming and MORE. Especially the grandson in jail in a foreign country scam.	Jan 3, 2013 10:42 AM
6	Traffic law inforcement	Jan 3, 2013 9:47 AM
7	Anti-graffitti	Jan 2, 2013 4:56 PM
8	Cleaning up the streets getting rid of the drugs and doing more crime prevention. Some people I have talked with are feeling unsafe in their own neighborhoods.	Jan 2, 2013 4:29 PM
9	You seem to have them pretty much covered.	Jan 2, 2013 4:14 PM
10	more parking and speeding enforcement- especially on court street, goff hill, minot ave. Enforce the "don't block the intersection" rule at Turner and Court, Minot ave and court.	Jan 2, 2013 1:09 PM
11	More money towards actual fundamental police work and more boots on the ground. There are too many people in administrative offices. Eliminate some programs which will free up more time and will also create the oportunity to eliminate some clerical and administrative staff, which will save money or create more money for more actual officers to work.	Jan 2, 2013 12:06 PM
12	N/A	Jan 1, 2013 10:44 PM
13	Educating officers on the laws and eliminate the lies to the public for self gain.	Jan 1, 2013 7:28 PM
14	Dangerous driving education. I live in Turner (near Auburn) and drive through Auburn everyday to work at CMMC. Route 4 is dangerous and drivers young and old don't seem to 'get it'. Enhanced monitoring, more traffic violations to	Jan 1, 2013 11:51 AM

Page 16, Q3. What other crime prevention activities would you like to see?

	aggressive driving, maybe more undercover patrols so the sneaky racers get caught?	
15	Identity theft	Jan 1, 2013 10:35 AM
16	Home security. Best practices, do and don'ts.	Jan 1, 2013 10:33 AM
17	More drug prevention and education	Jan 1, 2013 10:29 AM
18	More police activity in the drug areas and more arrests of known drug sellers and users.	Dec 31, 2012 4:05 PM
19	Neighborhood watch	Dec 31, 2012 2:47 PM
20	I would like to see Something Involving bullying And Also Something Involving Stalking And You should do something Involving Self Harm	Dec 31, 2012 2:34 PM
21	I didn't realize you offer self- defense classes for women. That's something I've been interested in taking, but was unaware of this opportunity.	Dec 31, 2012 12:59 PM
22	More public safety classes. I live in a town just outside of Auburn but I do work in the city right on Center Street. I would like to see more classes for business /employees to deal with suspicious clients and /or activity.	Dec 31, 2012 12:50 PM

Page 18, Q1. How safe do you feel...

1	No	Feb 21, 2013 11:46 AM
2	james st	Feb 4, 2013 6:35 PM
3	Lisbon Street at night - upper end Bartlett street at night Little Canada area anytime	Jan 31, 2013 9:07 PM
4	Florian's market area and that park across the street. Some of the 'hood behind CVS is pretty sketchy too.	Jan 28, 2013 8:53 PM
5	Hannaford on Spring St after dark	Jan 14, 2013 7:44 PM
6	I do not live in Auburn.	Jan 13, 2013 3:20 PM
7	Not really. You don't hear of many crimes where people are being attacked or jumped as they walk the streets.	Jan 11, 2013 2:44 PM
8	Lots of creepy people on willow street	Jan 10, 2013 9:56 AM
9	Webster School area.	Jan 9, 2013 11:24 PM
10	No	Jan 7, 2013 10:29 AM
11	I have had stuff stolen From my yard seen the person doing it and reported it to auburn PD just to be told that there is nothing the Auburn PD can do.That is bull shit.Safe I have a Idea Arrest the people who are braking the laws.	Jan 6, 2013 11:15 AM
12	NEAR THE OLD WEBSTER SCHOOL NEIGHBORHOOD	Jan 4, 2013 10:58 AM
13	I dont allow my 13 year old daughter to walk around the Hampshire street area alone, day or night.	Jan 4, 2013 10:34 AM
14	No	Jan 3, 2013 11:27 AM
15	Low income areas where (unfortunately) more undesireables live. Walking more than driving thru.	Jan 3, 2013 10:46 AM
16	500 Pownal Rd	Jan 3, 2013 9:48 AM
17	Personally no. However, I wouldn't allow my children in the downtown neighborhoods alone even at the athletic fields.	Jan 3, 2013 9:43 AM
18	Anywhere there is a population of pitbull owners who are unwilling to control their dogs. I do not feel safe walking my dogs under this circumstance.	Jan 2, 2013 7:58 PM
19	Parts of the city where we don't have enough street lights to see at night. Goff street, Chestnut Street, James St. and the surrounding streets in around those areas. Streets in around downtown New Auburn.	Jan 2, 2013 4:41 PM
20	Some of the downtown parks are pretty dark (in the outer edges) and I wouldn't feel safe there - even if there hasn't ever been an issue there. I just stay away from those places.	Jan 2, 2013 4:17 PM
21	I won't go to the numbered streets between Wheelers Market and Rolly's.	Jan 2, 2013 4:00 PM

Page 18, Q1. How safe do you feel...

22	No	Jan 2, 2013 3:49 PM
23	walking on Turner Street, breaking down on Washington ave after you get off turnpike the river walk starting at dusk.	Jan 2, 2013 1:11 PM
24	I am not a fan of Hampshire Street and Golf Street, but not to the degree of not traveling on them.	Jan 2, 2013 12:53 PM
25	girls bathroom	Jan 2, 2013 12:39 PM
26	I wouldn't go to Gowell's Market or Rooper's on Main St. I also avoid Hannaford at night if I am alone.	Jan 2, 2013 12:27 PM
27	I wouldn't go anywhere in Auburn without a gun	Jan 2, 2013 12:07 PM
28	To the parks at night.	Jan 2, 2013 10:51 AM
29	I will not walk the Spring Road with my dog alone.	Jan 2, 2013 9:14 AM
30	No	Jan 2, 2013 9:08 AM
31	no	Jan 2, 2013 8:51 AM
32	NO	Jan 2, 2013 8:36 AM
33	Hampshire Street area	Jan 1, 2013 8:02 PM
34	No	Jan 1, 2013 8:01 PM
35	James st, around that area	Jan 1, 2013 7:36 PM
36	I feel Auburn is quite safe. Being a female I wouldn't walk alone most places, even though I feel Auburn is pretty safe.	Jan 1, 2013 5:14 PM
37	Main st around Roopers and Citgo	Jan 1, 2013 4:52 PM
38	new auburn,park by florians	Jan 1, 2013 3:34 PM
39	Hannaford, there's far too much scum shopping there. I go to Turner to go grocery shopping.	Jan 1, 2013 3:17 PM
40	In the inner city neighborhoods.	Jan 1, 2013 3:01 PM
41	Walmart alone at night	Jan 1, 2013 2:45 PM
42	Bonnie park	Jan 1, 2013 12:23 PM
43	I won't go ANYWHERE in Auburn after dark, except for driving home after work.	Jan 1, 2013 12:05 PM
44	I walk almost daily on my lunch hour and often cross Longley bridge into Auburn, I avoid streets like Hampshire and Spring, because I don't feel as safe there.	Jan 1, 2013 11:56 AM
45	No.	Jan 1, 2013 11:55 AM

Page 18, Q1. How safe do you feel...

46	I don't like to go too far from the house walking my young child based on many nerves. Have a security system since 2008 because we were broken into	Jan 1, 2013 11:14 AM
47	High Street area Playground by Pleasant St	Jan 1, 2013 10:46 AM
48	Turner street areas	Jan 1, 2013 10:37 AM
49	Not really but will use judgement on time of day	Jan 1, 2013 10:37 AM
50	No	Jan 1, 2013 10:34 AM
51	james street	Jan 1, 2013 10:30 AM
52	Bonney Park	Jan 1, 2013 10:25 AM
53	River Walk at night.	Jan 1, 2013 10:21 AM
54	Gowells Mkt.area, but I have to say it has gotten a lot better with the new owner.	Dec 31, 2012 7:59 PM
55	Main Street and the area around Hampshire Street	Dec 31, 2012 6:53 PM
56	Area downtown near CVS Pharmacy-have no occasion to be walking in that area, but I always lock my doors when driving there.	Dec 31, 2012 4:37 PM
57	Mainly on my street which is Whitney Street. It was nice when I moved in, now there are drug users and sellers all over and the amount of sexual predators in the area near the schools. My son should be able to go outside to play without seeing drugs being sold and used along with predators living nearby.	Dec 31, 2012 4:09 PM
58	Chesnut Park I wont Go by the Schools	Dec 31, 2012 2:46 PM
59	Bonney Park, all bars, river walk (I used to live on it. Loved it at first, but witnessed too many crimes.) Pettengil Park (lower basketball area).	Dec 31, 2012 1:10 PM
60	I try to avoid the streets around Pettingill Park.	Dec 31, 2012 12:54 PM
61	The area near/in behind Rite Aid	Dec 31, 2012 12:51 PM

Page 23, Q2. If you chose "poor" for either rating above, please explain.

If you would like follow-up by Chief Crowell on this matter, please be sure to include your contact information.

- | | | |
|---|---|----------------------|
| 1 | <p>I was the victim of assault, battery, vandalism (\$3,000) , verbal threatening, and stalking in this one episode. I was repeatedly told this was a low priority, I had no proof and it probably won't go anywhere, as with the DA. I was told to wait because he has "more important crimes" to deal with... weeks passed... the patrolman told me he went to the house of the perpetrator (after I did all the work and investigation and tracked her down) and he told me she was not home and he left his card at her house. I had to "be patient" and when he had time he would bring her in for me to identify. I waited several weeks... was then told he was on leave. I waited 3 more months - all this time feeling unsafe in my home because she new where I lived and had access to all my personal information. (1) she worked at the same hospital and had access to my records (2) she used another police officer to run my plates. This other police officer I just happened to know is a great guy, a good cop (who did a stupid thing) and so I did not file a complaint about him. I also did not file a complaint on the primary cop because after close to 5 months, I just wanted it over. Eventually, I filled out a form at the department requesting that he call me within 24 hrs as I had just about had it with waiting and being told this crime was not important. He did call, said he "forgot" all about my assault etc and he promised to follow-up with the perp. I never heard back if he did follow-up or not. But I did tell him if the perp and I meet again, it would not end well. Now, when I see people in the paper going to court for having a dog unleashed, it annoys me to no end. There seems to be time for minuscule offenses, but no time to investigate a psychotic woman who went ballistic on me, my dogs and my vehicle, and threatened to kill me, and stalked me showing up at my house It made my life hell. No, I don't want the Chief to follow-up. Pretty done with that. Thank you for listening. BTW, I have no record and have always obeyed the law. As a daughter of a highly respected Lewiston police detective (now deceased), I would never let him down by breaking any law. This was my first time filing a complaint with a police department. I am so disappointed. It really failed me in so many ways.</p> | Jan 31, 2013 9:51 PM |
| 2 | <p>I have the very highest opinion of APD. Sure there are things that could be done better with limitless resources, but APD does an outstanding job given fiscal and resource limitations.</p> | Jan 28, 2013 8:56 PM |
| 3 | <p>My only complaint (for lack of a better word) would be regarding an experience I recently had at the department window. I went in to pick up a complaint form for a person I work with in the Auburn community. I made my request to the gentleman at the window who then went out back. After a few moments he came out into the lobby to speak to an officer who happened to be there. The officer then approached me and asked me what I needed. I informed him that I was there to pick up a complaint form. He asked "Who's the officer?" I replied with the officer's name. He went out back and about 10 minutes later a Sargent came to the window with the complaint packet. He asked for the name of the person making the complaint. I stated that I was picking up the form for someone else. He then stated that he needed the name of the person who was planning on making the complaint. Then stated he also needed my name and address which was recorded on a Carbonless Receipt Form so that a copy is retained at the PD. I provided this information to the Sargent. While all of this was going on a man came in for a Concealed Weapon's Permit Packet. He was seen by the first gentleman who first assisted me at the window. He had the required paperwork for the concealed weapons permit within 5 minutes and was never asked who he was or any other identifying information. I feel that this process for obtaining a</p> | Jan 13, 2013 4:42 PM |

**Page 23, Q2. If you chose "poor" for either rating above, please explain.
If you would like follow-up by Chief Crowell on this matter, please be sure to include your contact information.**

complaint form - if completed in the way the department requires (that is, if the name of the person who will make the complaint, and the name of the person picking up the form and being an advocate for another - and requesting the name of the officer which the complaint will be made against) a complaint form be picked up, is unnecessarily burdensome, if not intimidating to a person who is considering making a complaint. The whole situation struck me as an attempt for other officers to look out for each other regarding a complaint. I would very much appreciate a call from Chief Crowell to discuss my concerns about this matter more completely so that I can determine if the officers involved were following department protocol regarding the general public obtaining a complaint form. My name is Scott Perry and I can be reached at 207-344-9451 I look forward to discussing this further.

- | | | |
|---|---|----------------------|
| 4 | <p>If a crime has been reported I would like to see it investigated and not pushed back or covered up. The crimes that are going on in Auburn are life threatening. Police officers committing Official oppression, making false reports and harassing people will never make our community a safer place to live. P.S Putting businesses out of business and covering up crimes is that what we pay the Auburn pd for.</p> <p>Thanks for reading this
Former Business Owner
Andrew Wordell
61 Mill st
Auburn, Me
04210</p> | Jan 6, 2013 11:21 AM |
| 5 | <p>I answered poor because of one particular officer. I apparently intimidated a school teacher at AMS. I was having a bad morning, still not sure what I did. Maybe I stood too close. 24 hours after the alleged incident I got a phone call from the school officer that I wasn't allowed on school property unless the APD was informed. No one investigated, if they had they would have found that I work in schools and all four of my children had attended this school. One currently still attends. No one called me to ask questions. I was called guilty and punished without a trial so to speak. I felt incredibly bullied. I am all for safety in our schools so I do understand the need to make decisions concerning hostile parents. I remember that day. I was not hostile, I was speaking to a teacher and started crying. And when my child came home from school that day she told me she had the best day ever. So whatever I did I suppose it was worth it. This officer no longer works in this school. Good. Where's Officer Poulin when you need him? haha</p> | Jan 4, 2013 10:49 AM |
| 6 | <p>the area around 500 Pownal Rd has been a hot bed for crime for years and absolutely nothing has been done to stop this group from terrorizing the rest of the neighborhood, and no amount of complaining to APD or the City manager has made one bit of difference. APD should be embarrassed every time they drive by this house with the 100 burnout strips going hundreds of feet in both directions.</p> | Jan 3, 2013 9:52 AM |
| 7 | <p>I have nothing to make a judgment on. I've heard no complaints.</p> | Jan 2, 2013 4:04 PM |
| 8 | <p>I know officers go through a tremendous amount of training to do the job and perform well; sometimes a reminder should be said to officers it's ok to be friendly reduce their body language which at times can be intimidating and to</p> | Jan 2, 2013 11:00 AM |

**Page 23, Q2. If you chose "poor" for either rating above, please explain.
If you would like follow-up by Chief Crowell on this matter, please be sure to include your contact information.**

remember to smile– when approaching residents.

9	Since I have had little interaction with a large number of police officers it is difficult to rate the agency as a whole. The staff I have had interaction with has been courteous and professional.	Jan 2, 2013 9:18 AM
10	Failure to follow the constitution.	Jan 1, 2013 7:32 PM
11	I did not choose poor, however, the lack of track enforcement in this town is astonishing.	Jan 1, 2013 10:48 AM
12	I feel the officers do an exceptional job, however, even with an exceptional rating, surveys such as this and continuous improvement strategies are always necessary	Jan 1, 2013 10:42 AM
13	My Child Has Been Shoved to the Grounf when She was walking to the Libray and She Called the Police and It took the Police 15 mins to get to where she was	Dec 31, 2012 2:51 PM
14	The only issue I have ever had is a few years ago when I lived in Auburn, a police officer knocked on my door with a young man who thought someone else resided in the home that I lived in. The young man did not appear to be someone that I would have wanted to know where I lived and who was living with me, I did not know this young man directly but had heard of him through others. Being a single mom I did not feel that was at all professional for a police officer to let someone else know who I was, where I lived and with whom. If he was attempting to find someone I would have asked that the police officer, of course look in to it, but not have the young man accompany him on a "search" and allow him to actually look inside my home. In my opinion that was completely unprofessional. I work, pay taxes and have never been in trouble - nor do I associate with those who do.	Dec 31, 2012 12:56 PM

Page 25, Q1. Are you interested in participating in a Neighborhood Watch or Business Watch program?

1	Btdfightingfires@Yahoo.com	Feb 16, 2013 10:08 PM
2	marydudevoir5079@yahoo.com	Feb 4, 2013 6:41 PM
3	saintjo72@Yahoo.com	Jan 14, 2013 7:47 PM
4	cjbarclay@megalink.net	Jan 11, 2013 2:56 PM
5	tmmx@roadrunner.com	Jan 2, 2013 9:17 PM
6	vjunebugnow@aol.com	Jan 2, 2013 6:59 PM
7	dbouf@yahoo.com	Jan 2, 2013 5:03 PM
8	janbiron@roadrunner.com	Jan 2, 2013 4:20 PM
9	sashac2@adelphia.net	Jan 2, 2013 11:02 AM
10	pammark1014@yahoo.com	Jan 1, 2013 7:26 PM
11	tracyjhandler@gmail.com	Jan 1, 2013 7:23 PM
12	Matt.sweatt@gmail.com	Jan 1, 2013 3:19 PM
13	cjinxed@gmail.com	Jan 1, 2013 12:17 PM
14	steve@SteveDyer.com	Jan 1, 2013 11:30 AM
15	hdavisusf@gmail.com	Jan 1, 2013 10:48 AM
16	bigyoda20@gmail.com	Jan 1, 2013 10:39 AM
17	corodobo@aol.com	Dec 31, 2012 8:06 PM
18	holbets@aol.com	Dec 31, 2012 4:07 PM

Page 26, Q1. If you could tell Chief Crowell one thing, what would it be?

1	I had a chance to ride along with some of the police in Auburn. I cannot remember the officers name, but he was the k9 officer. He was very courteous and informative and left me with a good feeling about our city. This was close to a year ago, but has stuck with me as a positive memory of our police department. Please recognize and thank him for me. Sincerely B Douglas.	Feb 16, 2013 10:13 PM
2	I was molested as a child the crime was not reported how can we be sure that these child molesters that are(protected by the statue of limations) names be know to the public so there is no new victoms	Feb 4, 2013 6:44 PM
3	You have a tough job. I hear you work hard and you are a decent man. Thank you for serving us.	Jan 31, 2013 9:53 PM
4	Great job Phill! We're lucky to have such a professional department in our city, and the best Chief around.	Jan 28, 2013 8:59 PM
5	If someone PMs with a concern on the Police Facebook page could somebody take the time to respond?	Jan 15, 2013 7:20 PM
6	There should be a fireworks discharge zone, like that of firearms. That way people can still use them in the less populated areas.	Jan 9, 2013 11:27 PM
7	Keep up the good work!	Jan 6, 2013 12:19 PM
8	§608. Official oppression 1. A person is guilty of official oppression if, being a public servant and acting with the intention to benefit himself or another or to harm another, he knowingly commits an unauthorized act which purports to be an act of his office, or knowingly refrains from performing a duty imposed on him by law or clearly inherent in the nature of his office. [1975, c. 499, §1 (NEW) .] 2. Official oppression is a Class E crime. [1975, c. 499, §1 (NEW) .] SECTION HISTORY 1975, c. 499, §1 (NEW).	Jan 6, 2013 12:05 PM
9	I FIND THE MAJORITY OF THE POLICE OFFICERS ARE VERY POLITE ..	Jan 4, 2013 11:01 AM
10	I have a mentally ill son living in Auburn, I truly appreciate the professionalism and training that is obvious when Ive needed assistance with my son. It brings me relief to know that you have officers trained in crisis situations.	Jan 4, 2013 10:53 AM
11	Great Job.	Jan 3, 2013 3:42 PM
12	Keep up the good work.	Jan 3, 2013 11:30 AM
13	i have reported two cases where there was clear child abuse and the officers did NOT look into it appropriately.	Jan 2, 2013 11:19 PM
14	The APD has made an effort to stay in touch with the community and utilizes technology effectively to do this. Nice job!!	Jan 2, 2013 9:20 PM
15	Pay attention to the quality of life issues. The violation of the City Ordinance on the placement of trash at curbside may seem trivial, however, if not enforced it contributes to neighborhood blight. When is the last time a citation was issued for this violation? I believe you familiar with the "broken windows" theory and we need to learn from its teachings. The City of Auburn is a collection of diverse	Jan 2, 2013 8:13 PM

Page 26, Q1. If you could tell Chief Crowell one thing, what would it be?

	neighborhoods, each with its own characteristics and concerns. Most citizens expect the traffic laws to be enforced; speeding, when ignored creates safety issues. The vast majority of citizens will never be the victim of a crime, however, most will be victimized by the inconsiderate driver who believes the speed signs do not apply to them. Time spend on minor complaints is time well spent.	
16	Stop the speeders on Summer Street.	Jan 2, 2013 5:04 PM
17	Your department is one that the citizens of Auburn can be proud of. If I, as a citizen, can help your officers/department just by "watching" and "reporting", I am very willing to do that. I think EVERYONE should do that as a general courtesy to his/her neighbors! When a department like ours, from a relatively small community in Auburn, Maine, gains national notoriety, that is something to be proud of! Good job, Phil. God bless! Jan Biron	Jan 2, 2013 4:23 PM
18	Our kids are our future, please watch out for them. Auburn is a large footprint to cover and based on my interactions and what I see, Auburn PD is doing a great job. Please tell your team thank you and to keep up the good work!	Jan 2, 2013 4:07 PM
19	Please prioritze serious crimes.	Jan 2, 2013 4:06 PM
20	Unknown	Jan 2, 2013 3:54 PM
21	I have always thought of a police department as a safe place to go. For example, if you are driving and you think someone is following you. Going to Auburn PD would probably get you trapped in the entry way. Does that door actually open to the basement? I have walked by it several times but have never attempted to open it. Back when PD was on Minot Avenue I turned in a wallet I had found. I was surprised to find that no one was there. I had to wait until someone came in off the road. I was doing a good deed but was put out because the PD isn't staffed on a weekend. Now knowing this, I have told my kids if they ever feel unsafe while driving to go to a hospital or a fire station. There are usually people at these locations.	Jan 2, 2013 1:39 PM
22	Think all fines should be substantially higher- to cover the cost and to be a real deterrent. As an example \$400 for the fireworks problem not enough- we can't investigate for this little amount and quite frankly- \$400 is a small amount to pay for the entertainment at a private party who breaks the rules. There must be a reason we don't enforce speeding and running red lights. Assume it's a money issue... if we fined every car that went through a red light at Court and Main for a single wee at least \$500, we'd see a change in behavior. I didn't know Auburn Police had their own website. Why? Everything about Auburn should be on or connected to the City site. One source please!	Jan 2, 2013 1:18 PM
23	wear your seat belt and don't speed	Jan 2, 2013 12:42 PM
24	Stop spending money on useless conferences. CALEA is a waste. Spend money were money needs to be spent. More Officers.	Jan 2, 2013 12:12 PM
25	Keep up the good work, I do believe we need more officers on the roads.	Jan 2, 2013 11:03 AM
26	You have done an excellent job bringing the Auburn Police Department to being recognized as an excellent agency.	Jan 2, 2013 9:45 AM

Page 26, Q1. If you could tell Chief Crowell one thing, what would it be?

27	I believe Chief Crowell is a very dedicated police chief who has led the department at the highest professional level. I like the fact that he is very accessible to the citizens of Auburn and many new programs have been implemented under his leadership. I would like to see some (and it's only a few) of the officers in the Department treat the citizens of Auburn with the same level of respect as Chief Crowell does.	Jan 2, 2013 9:26 AM
28	Keep up the Good Work!	Jan 2, 2013 9:21 AM
29	To Chief Crowell and all of the Staff- Keep up the great work. We appreciate all that you do in the community!! Cristy	Jan 2, 2013 9:10 AM
30	Keep up the good work. You run an exceptional Department. I have watched a few traffic stops from my office and they looked like perfect text book traffic stops, almost scripted. They looked professional and very calculated. I also interacted with two officers for a traffic accident and they were thorough and professional.	Jan 2, 2013 9:08 AM
31	Thanks	Jan 2, 2013 8:54 AM
32	Be more visible and available to the men and women of the patrol division.	Jan 1, 2013 10:49 PM
33	From what I have observed in my visits to Auburn, you and your staff are doing a great job. Please keep up the good work!	Jan 1, 2013 8:07 PM
34	Please control the speed of cars on Court Street, including Goff Hill past the middle school	Jan 1, 2013 8:05 PM
35	I feel the phone system is very poor. I called about a dog issue about a year ago, left a message but to this day no one has returned a call. I did speak to an officier about this concern and he gave me another number to call.	Jan 1, 2013 7:44 PM
36	Respect your oath and stop supporting unconstitutional laws!!!!!!!!!!!!	Jan 1, 2013 7:33 PM
37	Speeding cars on Minot Ave. is horrible. Trucks and cars often go through the red lights. I wish we could have the cameras in place and be able to fine people for running red lights. (I have almost been hit by an 18 wheeler running a red light.)	Jan 1, 2013 5:35 PM
38	To big a turnover in officers in the city	Jan 1, 2013 4:56 PM
39	have more traffic patrols on western ave due to speeding all the time and there have been many hit and run with cars	Jan 1, 2013 3:38 PM
40	This is more than one thing, but here it goes... Your officers are doing a wonderful job. With the increased risk to officers and their safety, I would support additional funding for protective gear and other tools to keep them safe. It is great that the Auburn Police Department wants our communities' feedback. I would like to know how the officers feel about the work they do and hope the community shows their respect for the work they do. Please let your officers know that I appreciate them keeping my family safe. Go APD!	Jan 1, 2013 3:02 PM
41	For the most part I think you have an excellent force. Any of the officers I've had the pleasure to meet have been both courteous and professional. I say KUDOS	Jan 1, 2013 2:13 PM

Page 26, Q1. If you could tell Chief Crowell one thing, what would it be?

to each and everyone of you.

42	Great job to all the officers!	Jan 1, 2013 12:46 PM
43	I wish both Auburn and Lewiston would beef up their traffic law enforcement efforts in the early morning. I commute to work on a daily basis around 5:00 AM and constantly see people blatantly running red lights, speeding, and crossing the double yellow to pass other people like myself who are going the speed limit. My route takes me from Main St to the Broad-Cedar St bridge into Lewiston, and along Lincoln St and River Rd.	Jan 1, 2013 12:22 PM
44	Any interaction that I have shared with your officers has always been, professional and respectful. I am sure like you, I would love for drivers under the influence to be more closely monitored, stopped. Driving rt 4 daily I see way too many driving what I perceive as impaired. Are habitual, and known offenders 'watched'? My neighbor drives drunk on a regular basis, cannot figure out how he doesn't get nabbed! We live near the Turner/Auburn line so this means he is forever traveling through your city impaired. When I know that he or anyone else impaired are driving, should I use the CORS?	Jan 1, 2013 12:08 PM
45	I think your mental health officer should be a model for other departments and the state as a whole. Extremely impressed with there profession manner and knowledge of mental health as well as how they deal with the mentally ill. Perhaps you Chief Crowell can be a voice of placement in hospitals suitable for mental illness instead of using the jail/court system. Especially true of those over 18 y/o.And revamping the probate courts for those over 18 y/o so the police can act instead of veiwing the probate order as a civil matter. Also a shield law that protects officers for acting reasonable in taking a person for mental health care. And of course voicing the cost of jails/ courts vs the cost of providing psychiatric care. Most of the time it's because they go off there meds because of costs or they feel better and don't think they need it anymore. Terrible cycle with these folks. It clearly would bring down domestic violence rates as well as other crimes.	Jan 1, 2013 12:03 PM
46	Keep up the great work of being on the cutting edge of criminal justice!	Jan 1, 2013 11:30 AM
47	Great job	Jan 1, 2013 11:25 AM
48	Focus more on investigating complaints. My neighbor called and complained to the apd several times about my dog and barking and my dog was boarded at the vet some of the times. Apd always came out at all hours and never once did they hear my dog or see my dog unattended. One one time this past summer the apd came to my house about a dog barking, the officer parked down the road and walked up to our house and it was not our dog. Our dog barked only when the officer came to our door and rang the door bell and it was because the window was down and at that time told us he heard our dog and was going to note it! We feel like the sex offender is harrassing us and your officers always looking for something on us. We are hard working family and I work locally. There is a new dog dirrectly in the apt complex behind the sex offender which is a few houses down from us. No one else beside us, in front of us or behind us is bothered by our dog. Yes, she does bark, but not eccesive as noted or warned about. We actually have decided we want to move out of auburn based on this treatment and continued drug problem in the area.	Jan 1, 2013 11:25 AM

Page 26, Q1. If you could tell Chief Crowell one thing, what would it be?

49	I have known Chief Crowell for many years and I find him to be a stand up individual, I am honored that he is in charge of keeping this city (my city) safe. I feel that he is not only protecting my neighborhood but my family...	Jan 1, 2013 11:21 AM
50	Keep praying Phil, uphold the constitution.	Jan 1, 2013 10:51 AM
51	Please enforce traffic laws and make the police more visible!	Jan 1, 2013 10:48 AM
52	Parking on Monroe Street at Jefferson St. Residents of this building park on the street, facing the opposite direction of traffic, making seing that the intersection is clear VERY difficult. Their parking interferes with traffic especailly now that the roads are being narrowed by snow banks. An Auburn PD Officer lives VERY close to this intersection and yet this practice has continued for years now.	Jan 1, 2013 10:48 AM
53	The City of Auburn is very fortunate to have a Police Chief with your vision and commitment to the community and our police force!	Jan 1, 2013 10:45 AM
54	Move back to your old building.	Jan 1, 2013 10:40 AM
55	Stay the course . APD is a great dept .	Jan 1, 2013 10:34 AM
56	Thank you.	Dec 31, 2012 6:59 PM
57	Keep up the great work-Auburn citizens should be very proud of APD.	Dec 31, 2012 4:40 PM
58	Please step up more patrols on Whitney Street. We have drug sellers, users and a lot of speeders on this street and it has to stop. Kids play alot outside and they see everything going on and they do not need to see it.	Dec 31, 2012 4:16 PM
59	M daughter want to be A police Officer when She Grows up	Dec 31, 2012 2:55 PM
60	Thank you for all you and the officers do	Dec 31, 2012 2:53 PM
61	Great job!	Dec 31, 2012 1:18 PM
62	Please be more involved with the press. The SJ always has information on Lewiston and by working better with the press, you could shed more light on the good your department is doing.	Dec 31, 2012 12:58 PM
63	Thank you for all you do for the Auburn community. I have lived here previously and work here currently so I feel confident in saying that you do a great job! I was born and raised in Maine but have lived in several other cities in other states and can say that Auburn is one of my favorite small cities!	Dec 31, 2012 12:58 PM