

Join the Public Safety Team!

Lewiston/Auburn Emergency Communications Services 9-1-1 Telecommunicator Vacancy

The Lewiston-Auburn Emergency Communication Center, one of the busiest 9-1-1 call taking and dispatching centers in Maine, is accepting applications for Public Safety Telecommunicators. Public Safety Telecommunicators (or dispatchers) provide emergency and non-emergency communications services for law enforcement, fire and emergency medical services to the cities of Lewiston and Auburn and the town of Poland.

This position requires significant written and oral communications skills and use of radio, teletype, computers and the NextGen 9-1-1 telephone system. Applicants must be able to perform as an integral part of a team and work effectively under stress in a fast-paced, multi-disciplined environment that routinely handles life and death situations. A strict attention to detail is essential for direct entry of information into computers as received. In addition, the ability to monitor radio communications and filter the information while multi-tasking is a must. Candidate must also be willing to work a variable, flexible schedule as this is a 24/7 facility.

High school diploma (or GED) and exemplary background are required. Candidates must work well with the public and with public safety officials and organizations. Applicants must complete a "Critical" computer-based testing program to ensure the requisite skills required of the dispatch position are attainable and applicants must submit to a physical examination, as well as a background check. Prior dispatch and/or communications skills are helpful, but not required.

These union positions are shift positions, and require night, weekend, and holiday shifts, as well as periodic forced overtime. Salary starts at \$17.30 per hour which increases to \$17.90 upon successful completion of training with additional step increases, plus excellent benefits.

Interested candidates may email their application along with their cover letter and resume to 911Admin@auburnmaine.gov. Please visit our website at [Lewiston/Auburn 9-1-1](#) to view the selection process, job description, a self-questionnaire, and employment application. The deadline for applications is September 6, 2019.

