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challenge. opportunity. **excellence.**

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Auburn Police Department
2013 ANNUAL REPORT

mission and purpose statement

Our Mission...

To protect the quality of life in our community through the core values of:

HONOR
EXCELLENCE
LOYALTY and
PROFESSIONALISM

Our Purpose...

In partnership with the community, we pledge to:

Protect the lives and property of our fellow citizens
Prevent crime by aggressively pursuing violators of the law
Maintain our Oath of Honor:

Honor, Integrity and Respect are never betrayed.
I will always hold myself and others accountable
for having the courage to do the right thing.

Value human life, respect the dignity of each individual and
render our services with courtesy and civility.



chief's message



On behalf of all members of the Auburn Police Department, I am pleased to present our 2013 Annual Report to the community.

This report contains interesting information and highlights significant events as well as “spotlights.” I am *very* proud of the men and women who work for the police department and who are committed to serving our community. Throughout the year, I enjoy listening to citizens who want to share with me how **professional or sincere** a staff member has been when they called for assistance. Auburn is fortunate to have employees **committed to the department’s mission** to enhance the quality of life through our core values of Honor, Excellence, Loyalty and Professionalism for our citizens.

Much took place in 2013 and I would be remiss if I didn’t pause and note how saddened we all were with the passing of former police chief, **Richard Small, Jr.** I had the honor to be Chief Small’s deputy chief for six years before he retired. Dick understood community policing. It wasn’t from something he read in a book or was trained in – **it was at the core of who he was.** I am proud to have worked alongside him and we all miss a great friend.

We would like to honor Chief Small’s service with Auburn by dedicating this report to our great leader.

2013 was a challenging year for our agency as it pertains to staffing. There were retirements, vacancies due to injuries, a military deployment and resignations which left us short staffed for seven of the past twelve months. In police work, when you hire an officer, it can take almost eight months before an officer completes training and is assigned on their own. I want to thank my staff for the **commitment** they had during this time to maintain our minimum staffing and for the long hours they worked to ensure the shifts were filled. I also would like to thank the community for their patience with our workload when services may not have been timely or when we were unable to be present for certain events. I am pleased to report that as we enter 2014, **we are fully staffed** and look forward to working on some new initiatives like our traffic enforcement unit.

Neighborhood Mobilization will be a focus area for us in the upcoming year. Please consider getting involved and participating where and when you can. In order to affect a meaningful impact in our neighborhoods, it will take all of us partnering and working together. We will be scheduling “Coffee with A Cop” sessions, Neighborhood Watch Groups, Block Parties, and Citizen Police Academies for you to participate in. These efforts will be coordinated with other city departments as we work jointly to **strengthen our neighborhoods.**

On behalf of the entire staff, I want to thank the City Manager, Mayor and City Council members for the important role they play in the success of our agency.

A handwritten signature in black ink that reads "Phillip L. Crowell, Jr." The signature is written in a cursive, flowing style.

Phillip L. Crowell, Jr. | Chief of Police

auburn at a glance

2013 City Government

Mayor

Jonathan LaBonté

Council

Ward 1...Tizz E. H. Crowley

Ward 2...Robert P. Hayes

Ward 3...Mary J. K. LaFontaine

Ward 4...David C. Young

Ward 5...Leroy G. Walker, Sr.

At Large...Belinda A. Gerry

At Large...Joshua A. Shea

City Manager

Clinton Deschene



2013 City Demographics

County

Androscoggin

Population

23,055

Square Miles

67

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SPOTLIGHT...officer of the quarter



Expect Excellence...

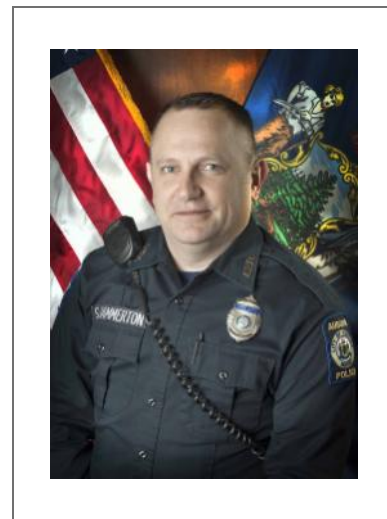
It's more than a tagline, it's a way of life for the men and women of the Auburn PD.

We are proud of the work our officers do. They serve this great city with honor, integrity and commitment. Four times a year, our Watch Commanders select a Patrol Officer who has distinguished him- or herself by going above and beyond.

The APD is proud to present the four Officers of the Quarter for 2013. We thank them for their service, their dedication and their excellence.



Officer Matthew Johnson



Officer Steven Hammerton

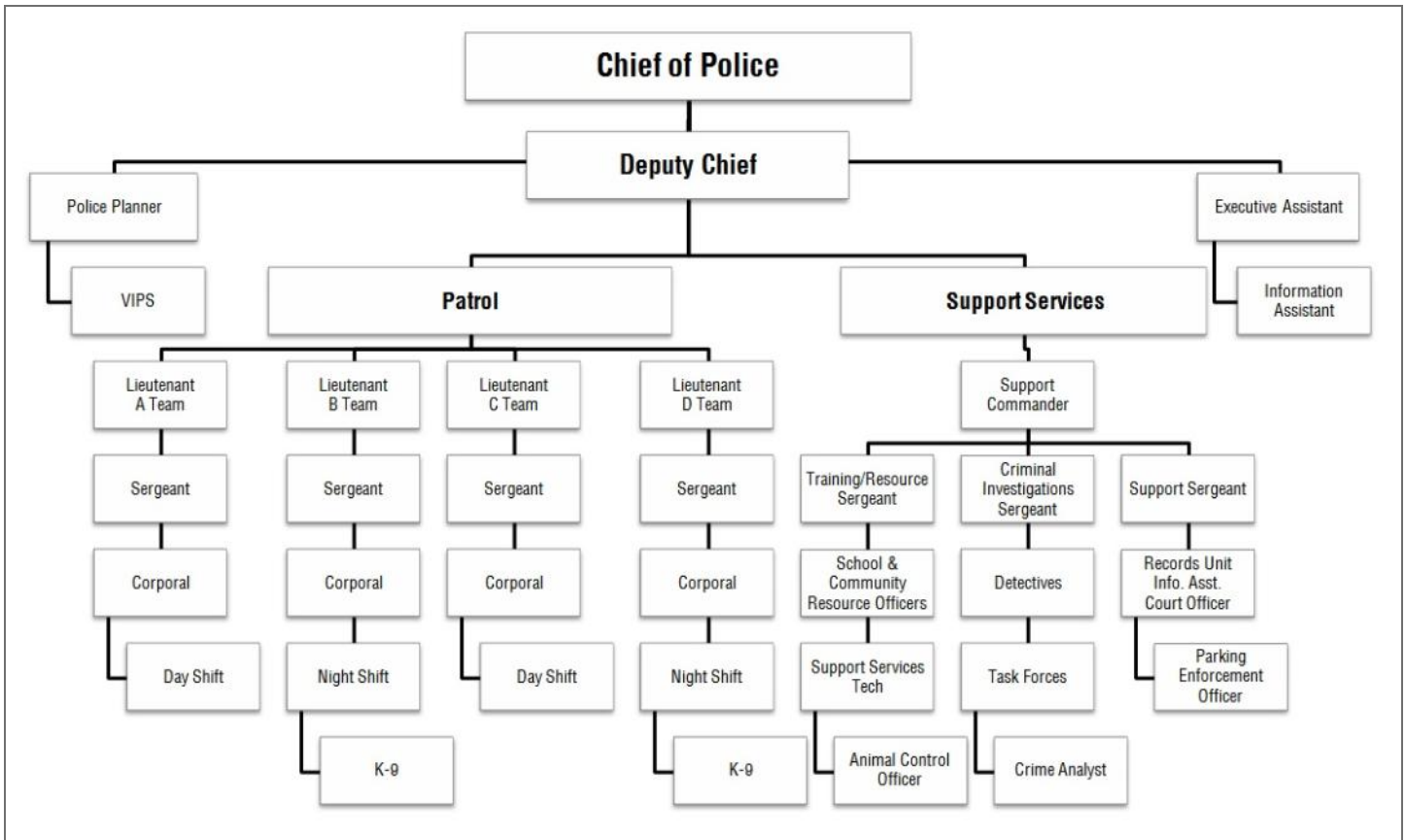


Officer Bryan Parker



Officer Nicholas Gagnon

organizational chart



SPOTLIGHT...citizens police academy

The Auburn PD offers our Citizens Police Academy (CPA) two times per year. Since 2002, this 10-week series of informational classes has offered citizens an inside look at the operations and inner workings of the APD. 'Graduates' of the Academy learn about the structure and activities of the department, share their knowledge with their family and friends, and quite often go on to become volunteers with the department. This is a true 'behind-the-scenes' look at the APD.



Lieutenant Tony Harrington has been the driving force behind the Citizens Police Academy, generously sharing his time, knowledge and expertise with citizens for the past 12 years.

All of the CPA classes are taught by Lt. Harrington and other APD officers/staff. Attendees learn about basic patrol functions, use of force, OUI detection and enforcement, domestic violence, our K9 program, drug enforcement, crime scene investigation and much more. "Alumni" of the program have the opportunity to take an Advanced Level CPA that is offered on occasion.

The goal of the CPA is to foster better communication between citizens and police and to offer insight into how this department serves the community. Visit www.auburnpd.com for more information on our Citizens Police Academy.

police personnel



Administrative Division

Chief of Police Phillip L. Crowell, Jr.
Deputy Chief of Police Jason D. Moen
Executive Assistant/Grant Writer Rita Beaudry
Police Planner/Accreditation Manager Liz Allen
Information Assistant Claire Barclay

Patrol Division

Lieutenant Richard Coron
Lieutenant Anthony Harrington
Lieutenant Scott Watkins
Lieutenant Laurie Woodhead

Sergeant Steven Gosselin
Sergeant Christopher Hatfield
Sergeant James Lawlor
Sergeant Benjamin Quinnell

Corporal Eric Bell
Corporal Kristopher Bouchard (K9)
Corporal Matthew Dailey
Corporal Marshall McCamish

Officer Paul Caouette
Officer John Chamberlain
Officer Jason Croft
Officer TJ Ellis
Officer Nicholas Gagnon
Officer Tyler Ham (K9)
Officer Steven Hammerton
Officer Matthew Johnson
Officer Brandon Kelly
Officer Scott Laliberte
Officer Mark Lemos
Officer Denis Matthews
Officer Bryan Parker
Officer James Phillips
Officer Justin Richardson
Officer Andrew Shute
Officer Eric Ward
Officer Bernice Westleigh

Support Services Division

Lieutenant Timothy Cogle
CIU Sergeant Eric Audette
Support Sergeant Gary Boulet
Training/Resource Sergeant Barry Schmieks

Detective Chad Syphers
Detective Jason Moore
Detective Nathan Westleigh
Detective Terrence McCormick

Task Force Agent Matthew Elie
Task Force Agent David Madore
Computer Crimes Task Force Cpl. Scott Corey

School/Community Resource Officer Tom Poulin
School Resource Officer Shawn Carll
School Resource Officer Donald Cousins

Parking Enforcement Officer Michael Chaine
Support Services Technician Rebecca Lacasse
Crime Analyst/GIS Coordinator Steve Harmon
Animal Control Officer Wendell Strout
Information Assistant Kristal Parshall
Court Officer Richard Mercier

Retirement

Lieutenant Paul LaBarre

Resignations

Officer Mitchel Morse
Officer Jonathan Provisor
Officer Nicholas Sparaco

New Officers

Officer Katherine Avery
Officer David Brown
Officer Joseph Correia
Officer Nicholas Kyllonen
Officer Krista Lee
Officer Joseph Miville

police operations

The Auburn Police Department is charged with the preservation of life and property through the enforcement of all Federal and State laws, as well as Municipal ordinances and regulations. An integral part of achieving excellence in law enforcement is the adequate training of police officers, combined with sound community relations and customer service. The APD is committed to excellence in all aspects of its performance of duties. Our organizational structure provides an efficient and cost-effective delivery of service to its citizens.

Administration | The Administrative Division consists of the Chief of Police; Deputy Chief; Executive Assistant/Grant Writer; Police Planner and Information Assistant. Administration is responsible for the day-to-day operations of financial management, staffing, training, community partnerships and overall efficiency of the department.

Patrol Division | This Division is responsible for the overall protection of lives and property, maintaining law and order and responding to requests for services (emergency and non-emergency). The Patrol Division enforces all criminal laws that are mandated by Federal, State or Municipal Government. Patrol consists of four Lieutenants; four Sergeants; four Corporals; twenty-two Patrol Officers; and two K9s (Dutch & Rocky).

Support Services Division | This Division is responsible for all functions that support the overall operations of the Police Department, such as: training, vehicle & equipment maintenance, and community event coordination. It includes a Support Services Commander (Lieutenant); Support Sergeant; Training Sergeant; four School Resource Officers; one Support Services Technician; one Information Assistant; one Court Officer; one Animal Control Officer; and one Traffic Enforcement Officer.

The **School Resource Officers** are assigned to work with the School Department with children from Grades K-12. SROs also conduct classes in a variety of safety topics and participate in many outside activities that are supported by the donations of various civic groups.

The **Court Officer** is a civilian employee who is responsible for the processing of all court papers and documents to be presented for disposition at the Superior and District Courts.

The **Support Services Technician** is a civilian employee who is responsible for receiving and maintaining property recovered or turned over to the Auburn Police Department. The Support Services Technician is also responsible for conducting the disposal and/or release of evidence and found/abandoned property.

The **Animal Control Officer** (contractual) is responsible for the overall enforcement of the Municipal and State laws governing the licensing and care of dogs and other domesticated animals. The ACO responds to all calls relating to these animals and also works with the City Clerk in the enforcement of the licensing of all dogs.

Our **Traffic (and Parking) Enforcement Officer** is responsible for traffic enforcement and all controlled parking areas in the city (including retail shopping areas within the city and private parking lots by contractual agreement) as per M.R.S.A., which includes "handicapped" and "fire lane" violations. The TEO also focuses on red light, speed and crosswalk violations in the downtown area.

police operations, cont.

Our **Criminal Investigations Unit** also falls under the Support Services Division. CIU is comprised of one Sergeant; four Detectives; and a Crime Analyst/GIS Coordinator. Also assigned to CIU is one patrol officer on special assignment to the Maine Drug Enforcement Agency, another assigned to the State Police Computer Crimes Task Force, as well as one officer who is assigned to the Maine DEA HIDTA (High Intensity Drug Trafficking Areas) Task Force.

The detectives are responsible for the investigation of all felony cases and other related cases that are referrals from the Patrol Division or other agencies. The Support Services Commander and CIU Sergeant are responsible for case assignments and serve as the lead detectives in all serious cases. The Lieutenant is also part of the notification and response protocol along with the Chief and Deputy Chief.

Community and Specialized Policing Plan | The ever-changing and evolving nature of police work results in the need to consistently evaluate new methods and approaches to policing. In particular, the involvement of police officers in the community in the prevention of hate and bias incidents. Currently, in addition to the patrol officers who are involved in community meetings for the education and prevention of hate and bias incidences while on-duty, officers have dedicated many hours during their off-duty time.

The Auburn PD offers our “Citizens Police Academy” two times per year. This 10 week series of informational classes offers citizens an inside look at the operations and inner workings of the APD. 'Graduates' of the Academy learn about the structure and activities of the department, share their knowledge with their family and friends, and quite often go on to become volunteers with the department. This is a true 'behind-the-scenes' look at the APD.

Volunteers in Police Service | The APD is very proud of our outstanding community volunteers. These volunteers, who are carefully screened and well-trained, help out with various administrative tasks at the station - such as answering the phone, filing, data entry, and more.

Additionally, the APD has a **Citizen Patrol** program comprised of trained volunteers who serve as extra 'eyes and ears' for the Department. They assist our Patrol Officers with traffic direction at accident scenes, performing vacant house checks and patrolling our retail shopping areas, handicapped parking enforcement, speed details utilizing the handheld radar unit and much more.

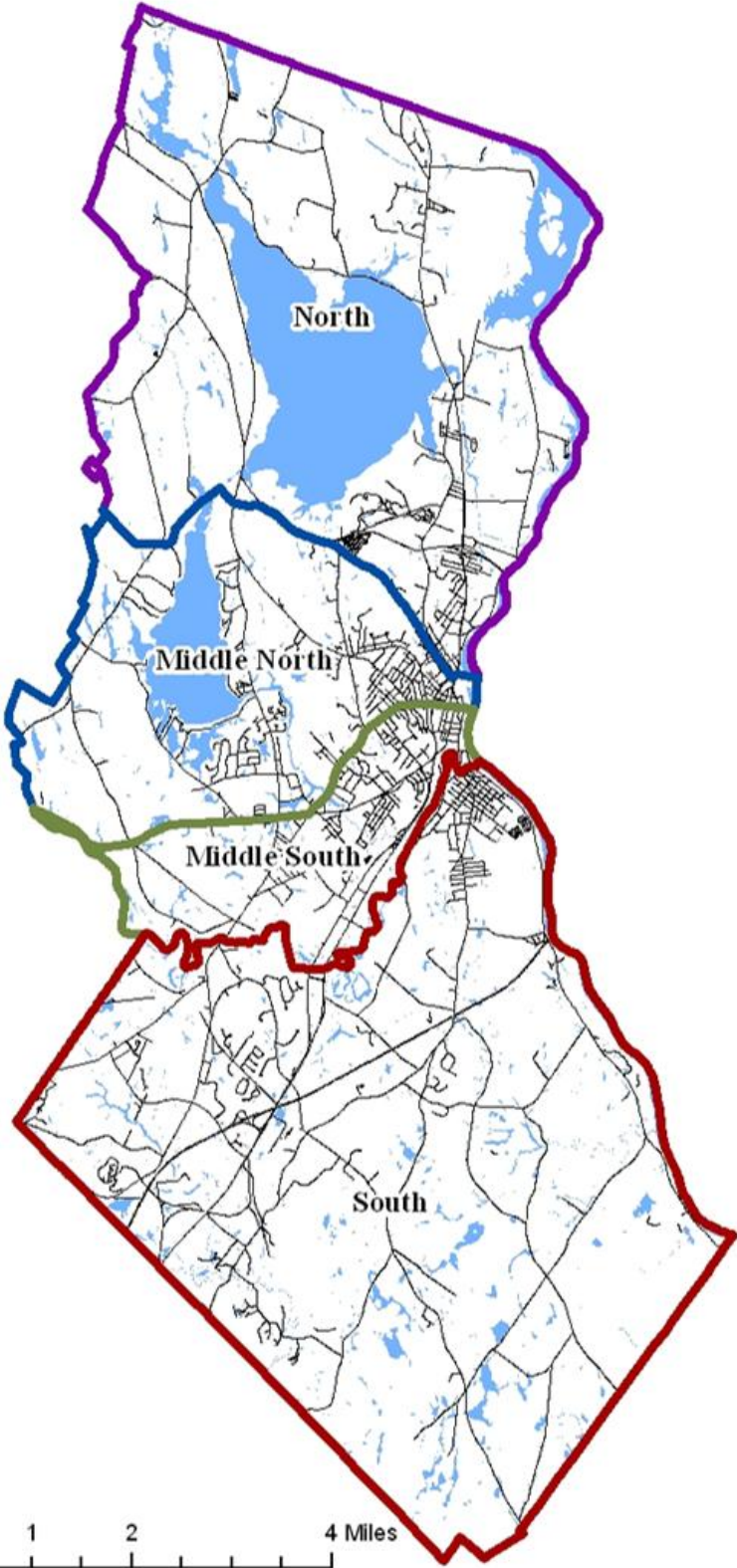
Yet another division of our highly successful volunteer program is our **Regional Law Enforcement Cadet Program**. This is an exciting opportunity for area youths to explore a career in law enforcement, learn to help others, serve their community, develop leadership skills, build physical & mental fitness, gain career and personal skills, and have fun!

This career-oriented program is available to qualified young adults of high moral character who have graduated 8th grade and are between the ages 14 and 21.

auburn beat map

Our Service Area...

The City of Auburn has 67 square miles and over 230 miles of road to patrol.



POLICE BEATS

- Middle North
- Middle South
- North
- South

SPOTLIGHT...FBI Academy



The Auburn PD is proud to report that **Deputy Chief Jason Moen graduated from the FBI's National Academy Program** at Quantico, Virginia on March 22nd, 2013. The 252nd Session of the National Academy included participants from 49 states, the District of Columbia, 27 international countries, four military organizations and five federal organizations.

Participants in the FBI's National Academy must be invited to attend the program. Less than one percent of law enforcement is selected to participate in the program. Internationally known for its academic excellence, the National Academy Program offers 10 weeks of advanced investigative, management and fitness training for selected officers having proven records as professionals within their agencies. Training is provided by FBI Academy instructional staff, Special Agents and other staff members holding advanced degrees, many of who are recognized

internationally in their fields of expertise. Classes are accredited through the University of Virginia and students are able to earn undergraduate and graduate credits for the classes.

Chief Crowell said, "Moen's completion of the FBI National Academy Program is a significant accomplishment which will help us to continue to provide excellent service to the citizens of Auburn. We look forward to sending our command level supervisors to this program when the opportunity presents itself." Deputy Chief Moen said, "I am honored to have had the opportunity to participate in this outstanding academy. The interaction with other law enforcement professionals from around the world has given me a much broader perspective on law enforcement management, allowing me to be more effective as a leader."

SPOTLIGHT...Information Assistant

For most people who visit the Auburn Police Department at our home at Auburn Hall, **the first face that they see is that of our Information Assistant, Kristal Goff.**

Kristal joined the Auburn PD in 2012, coming to us from the Lewiston-Auburn Communications Center. As a dispatcher in the busiest communications center in Maine, she learned much about the fast-paced world of law enforcement.

Kristal is our records clerk, maintaining all of our police records. She also processes concealed weapons permits, performs criminal background checks, and covers our very busy phone system. Most importantly, she fields all incoming in-person inquiries at our front desk, providing the public with police reports, processing payments, and countless other tasks. Kristal is a friendly and talented member of our team, and for so many people, she is the 'face of APD.'



crime in maine | crime in auburn

The Uniform Crime Reporting Program collects information on eight Part I criminal offenses from more than 18,000 Law Enforcement Agencies throughout the United States. These offenses are serious crimes by nature and in volume. The UCR program limits the reporting of offenses to the eight selected crime classifications because they are most likely to be reported and occur with sufficient frequency to provide an adequate basis for comparison.

Crime in Maine...

According to the “Crime in Maine” report published by the Department of Public Safety, during 2012, the ‘crime clock’ average in Maine reflected the following:

In Maine, there was a **VIOLENT CRIME** every 5 hours, 26 minutes:

- 1 Murder every 15 days, 6 hours
- 1 Rape every 23 hours, 52 minutes
- 1 Robbery every 20 hours, 52 minutes
- 1 Aggravated Assault every 10 hours, 56 minutes

According to Auburn’s crime data, there were **37 violent crimes in 2012**. The FBI reports that there were 1,214,462 violent crimes nationwide in 2012.

In Maine, there was a **PROPERTY CRIME** every 15 minutes, 45 seconds:

- 1 Burglary every 70 minutes, 57 seconds
- 1 Larceny every 21 minutes, 14 seconds
- 1 Motor Vehicle Theft every 8 hours, 52 minutes
- 1 Arson every 38 hours, 52 minutes

According to Auburn’s crime data, there was a **property crime every 7.8 hours**. The FBI reports that there were 8,975,438 property crime offenses in the nation in 2012.

The Crime Rate is based on the occurrence of an Index Offense per 1,000 residents of the state. Local and county rates are based on their individual populations. **The State Crime Rate for 2012 was 26.39 per 1,000**. The comparable rate for 2011 was 26.81. The 2012 state population is estimated at 1,329,192 persons.

Of the Part I crimes in the City of Auburn in 2012, **46.21 per 1,000 were solved**. The Auburn Police Department is proud to have a clearance rate that is higher than the state average of 31.0.

crime in auburn

Part 1 Crimes	2008	2009	2010	2011	2012
Murder	1	0	0	0	0
Manslaughter	0	0	0	0	0
Rape	8	7	9	8	10
Robbery	14	13	19	24	16
Aggravated Assault	21	13	13	13	11
Burglary	119	133	134	201	178
Theft (larceny)	595	693	742	876	914
MV Theft	27	20	18	18	27
Index Crimes (less arson)	785	879	935	1140	1156
CRIME RATE	33.83	37.93	40.74	49.45	50.26

domestic violence safety team

“Police officers know that when we go into a home to arrest an abuser, we look at the child in the room and KNOW that without interventions, THAT child may either be abused or become an abuser. We must make every effort to safeguard the ‘silent voice behind the door’... the child who bears witness to domestic violence.” ~Chief Phillip L. Crowell

In 2013, the Auburn Police Department responded to **451** calls for service relating to Domestic Violence, an increase from 427 calls in 2012. Of these 451 calls, there were **104 arrests** of both male and female offenders. Charges included 126 Domestic Violence (DV) Assault, DV Stalking, DV Criminal Threatening and related crimes. 23 percent of the offenders were females; 77 percent males; and 3 of the offenders were juveniles (all males).

Of the 126 Domestic Charges filed...

- 96 were for DV Assault
- 17 were for DV Criminal Threatening
- 9 were for DV Terrorizing
- 3 were for DV Reckless Conduct and
- 1 were for DV Stalking

With the number of Domestic Violence calls and the seriousness of injuries, data illustrated that, although we didn't know where the next offense was going to occur, we did know that the most likely offenders were REPEAT offenders. Removing an offender who was in violation of conditions significantly lowered the recurrence.

The APD responded to these calls for service by implementing a Domestic Violence Safety or Follow Up Team. The goals and objectives of the team are to make survivors aware of what resources and assistance are available in our community; provide information regarding obtaining protection from abuse orders; encourage survivors to report violations and further offences; strengthen cases for prosecution; and reduce incidences of recurrence and calls for service.

We continue to partner with Safe Voices as well as the Androscoggin Children's Advocacy Center. Our school resource officers, who receive notification immediately after an event, follow up with the children to ensure their safety and make school officials aware of why a child might be “acting out of character.”

motor vehicle crashes

An analysis of the Auburn Police Department's statistics for motor vehicle crashes from January 1 through December 31, 2013 revealed that the APD responded to 1,464 motor vehicle crashes and handled **1,099 reportable*** crashes.

Streets with the most crashes:

Center Street	181
Minot Avenue	107
Mt. Auburn Avenue	104
Turner Street:	83
Court Street	81
Washington Street (N & S)	66
Hotel Road:	37

**Reportable crashes: where someone was injured; there was a hit-and-run; or the combined total of damages was over \$1,000.*

Five year average...

The Maine Department of Transportation reported a 5 year average of 1,082 reportable crashes in Auburn per year. Other cities in Maine with comparable numbers: Augusta - 1,021; Bangor - 1,328; Lewiston - 1,122; State Police, Skowhegan - 1,130; State Police, Troop E - 1,063; and South Portland Police Department - 1,014. Portland had the highest 5 year average, with an average of 2,664 reportable crashes per year.

traffic enforcement

1,256 speeding tickets were issued in 2013:

Average speed charged	48 mph
Average speed limit:	32
Average MPH over limit	16

Most citations were issued on Mondays (188), followed by 185 on Saturdays followed by 180 respectively on Fridays and Wednesdays. Times of day when most citations were issued:

6:00pm	74	10:00pm	132
9:00pm	96	11:00pm	97

The Auburn Police Department strives to enforce 100% compliance of seatbelt usage by all drivers and passengers who live, work and play in our community. We recognize the direct correlation between non-compliance and fatality rates, particularly young men.

Analysis of the Auburn Police Department's seat belt monitoring and enforcement efforts from January 1 through December 31, 2013 revealed that 141 seat belt summonses and warnings were issued. Of these:

- 35 were issued to individuals 19-25 years (19 males & 16 females)
- 53 were issued to individuals 26-35 years (28 males & 25 females)
- 53 were issued to individuals 36 and older (34 males & 19 females)

In an effort to reduce our incidences of speed, crashes, and injuries, we have Seat Belt and Speed Enforcement details scheduled to coincide with the highest numbers of crashes, times of day and days of week. High visibility enforcement continues to be our primary strategy in our efforts to slow down the residents and the visitors that pass through our community.

sex offender monitoring

According to the National Center for Missing & Exploited Children, as of January 2012, there were more than 747,000 sex offenders registered in the United States.

Sex crimes are unfortunately fairly common in the US. The Center for Sex Offender Management (CSOM) reports that sex offenses represent less than 1% of all arrests, and that males account for approximately 95% of arrests nationally. It is estimated that one in every five girls and one in every seven boys are sexually abused by the time they reach adulthood. One in six adult women and one in thirty-three adult men experience an attempted or completed sexual assault.

Most convicted offenders live in the community under probation or parole supervision. According to CSOM, approximately 150,000 adult sex offenders are currently in state/federal prisons. Between 10,000 and 20,000 are released into the community each year. Experts estimate that countless numbers of convicted sex offenders are unaccounted for across the country, with law enforcement unable to find or track their whereabouts.

The first sex offender registry was created in California in 1947. Today, every state has such a registry.

At the beginning of 2013, the City of Auburn had 42 registered sex offenders. By the end of the year, there were 38.

In 2006, the Auburn Police Department implemented a “one-to-one” sex offender monitoring program where each patrol officer is assigned a sex offender to check on and monitor. An integral part of the program is the neighbor/community notification process. At least once a month, APD officers verify the offenders’ residences and look for violations. Sex offender notification flyers are distributed to neighbors.

SPOTLIGHT...Computer Crimes Task Force

The Maine Computer Crimes Task Force was formed in 1999. Members are responsible for coordinating computer crime investigations state-wide, but focus primarily on conducting computer forensic investigations. The task force includes representatives from local law enforcement agencies who have been designated by their chief or sheriff as responsible for investigating crimes involving computers. **Corporal Scott Corey represents the Auburn PD on the Task Force.**

The team investigates basic complaints and processes computer crime scenes so that the evidence may be taken to the task force lab for forensic exam. The primary focus of these members is to provide outreach training in their respective communities. They offer courses on protecting children online to teachers, community groups, and school children. The programs are nationally recognized and no doubt help in protecting our children’s safety on-line.

The Maine Computer Crimes Task Force is an example of successful collaboration between local, county, and state law enforcement, prosecutors and the public. It serves as a model nationwide and continues to serve as the only computer forensic lab in the State of Maine.



juvenile programs review

In 2013, the Auburn PD reported **219** juvenile

offenders. Those 219 offenders accounted for 294 violations of civil and criminal law. 36.9 percent of these offenders were female and 63.1 percent were male. Of the 294 total violations, 42 were civil in nature, leaving 252 reported as criminal.

The most challenging aspect of conducting the Annual Juvenile Operations Review is obtaining valuable feedback from our community stake holders. In an effort to keep the review fresh and continue to obtain vital feedback, we utilized an online survey last year. For our the 2013 review, we took a completely different approach, utilizing a college intern to conduct in person or live phone interviews.

A set of specific questions was developed with the intent of avoiding the tendency of people to only give generic, positive comments. Our intern worked for most of January contacting and setting up appointments and finally documenting the results of his conversations. The results are thorough and for the first time in several years, they offer specific comments, both positive and negative.

Below is a list and summary of a few of our programs that received the most feedback during this year's review. A full list and description of all juvenile programs is provided at the end of this report.

SRO Program | After reviewing the responses obtained for this project, it is clear that our SRO program remains our highest profile juvenile

program in the community. Our SROs are the face of our Juvenile Operations and have a direct or indirect role in almost all of our other juvenile programs.

Many of the responses given praised the SRO program, while looking for more SRO availability in the schools. We are currently down one elementary SRO due to promotions and because of staffing levels we have had to leave that position vacant for most of this past school year. This SRO vacancy has left a void in the schools that both the children and school staff have had a difficult time adjusting to. Outside of our regularly scheduled PEACE classes, there has been little time for interaction with our officers and the K-6 students. We will be filling the vacant SRO position in 2014 and hope to expand our SRO involvement with our younger students. With two K-6 SROs, we hope to reestablish an officer presence at the Boys and Girls Club and be more visible at less formal interactions, such as at bus stops, lunch breaks and student recesses.

PAL Center | Over the past two years the APD has been working on the creation and development of our new PAL Center. This project has been a significant commitment on the part of our department and our community.

We started the 2013 school year with two elementary SROs. One of the two was assigned to the PAL center after school each day. As mentioned above, one of our two elementary SROs was promoted, leaving just one SRO for all the K-6 schools and to continue providing a police presence at the PAL Center each day after school. This was

challenging but we were able to keep the both programs functioning throughout the school year by adjusting the class schedules and the work hours of our remaining K-6 SRO.

The good news is that the PAL Center continues to grow and take on its own identity. The Center has recently hired a part-time civilian coordinator who is now taking over many of the responsibilities that were left up to the SRO last year.

The PAL Center is operating or hosting several programs and services on a routine basis. Some of these programs include the following:

- Summer running program
- Summer Breakfast/lunch program
- Gardening classes
- Art/Music classes
- Ice skating
- Soccer program
- Thanksgiving Meals (prepared at the center and delivered)
- After school homework help
- Cooking classes
- Robotics classes
- Junior Police Camp

Youth Diversion | Beginning next month, DHHS (Department of Health and Human Services) will have a fulltime case worker assigned to the PAL neighborhood. The case worker has an office in the PAL Center and will work with our SROs to respond to referrals generated by families living in the PAL neighborhood, but while also working preventatively with these families.

Another exciting initiative that we are working to implement is a youth intervention program for students serving school suspensions.

juvenile programs review

Over 550 students serve some form of suspension each year in Auburn. The new program will have suspended students report to the Diversion Program, where they will serve their suspension. Our hope is to have an Ed Tech from the school department onsite to assist students with their course work. We anticipate that Juvenile Probation and Parole will also have a role in this program.

Lewiston/Auburn Youth Court | Youth Court is a court-based program involving juniors and seniors from Lewiston/Auburn High Schools who are charged as first time offenders and sent to Youth Court instead of the Juvenile System. Convictions are not placed on the Juvenile's permanent record. Guilt has been previously determined through the respondent's own admission. Through the peer judgment process, the youth respondent's are given fair, consistent and appropriate dispositions, restorative in nature. High School and Middle School SROs serve as the department's liaisons.

In 2013, Youth Court heard 17 cases over 7 court sessions. 248 hours of community service were issued with an average of 14.6 hours of community service per respondent. School Resource Officers are the mechanism to ensure that each disposition is completed.

Project Lifesaver | Several APD officers attended the first phase of "Project LifeSaver (PL)" training. PL is a program that Auburn PD has committed to. This program provides electronic tracking bracelets and receivers for the elderly as well as for children who are at risk of wandering.

Summary | As the Support Service Division Commander responsible for overseeing our juvenile operations, I am pleased with the new initiatives our department is undertaking to proactively connect with the youth of our community. The programs we are administering and participating in are very important and I believe are effective tools in both diversion and prevention. There is always room for improvement and this year's review has provided some specific areas that we can focus our efforts on throughout the upcoming year.

I recommend that the Auburn Police Department continue to participate in the Juvenile Programs outlined in this report, making improvements as necessary and when needed.

Lt. Timothy Cougle

APD JUVENILE PROGRAMS

SROs @ High Schools
SROs @ Middle Schools
SROs @ Elementary Schools
Internal Contracts
Lecture/ Reprimands

Boys and Girls Club
Camp P.O.S.T.C.A.R.D
Law Enforcement Cadet Program
Junior Police Camps
Auburn PAL
Badges 4 Baseball
Gardening Program with University of Maine Cooperative Extension Program
DHHS Referrals
Internet Safety Programs
P.E.A.C.E. Classes
Self Esteem
Choices and Decisions
Diversity
Tobacco
Alcohol
Drugs
Civil Rights
Internet Safety
Relationships
Advocates for Children
Anti- Bullying Classes
Community Learning Center
Special Olympics
J.A.R.T.
Androscoggin Youth Court
Bike Rodeo
National Night Out
Teen Space – Library
Tri-County Referral
Juvenile Fire Setter Intervention
Healthy Andro. - Project Unite
Effective Police Interaction with Youth
Tim Horton's Foundation
Volunteers in America (VIA)
Life skills/Cooking
Immigrants/Refugee Programs
Shop With a Cop (Christmas)



volunteers in police service | VIPS

“Volunteers can be an important part of any organization and are proven to be a valuable asset to law enforcement agencies. Volunteers help to increase police responsiveness, service delivery, and information input, and they provide new program opportunities. In addition, volunteers can bring new skills and expertise to the job and prompt new enthusiasm.”

Auburn Police Department Standard Operating Procedure 16A: Volunteers in Police Service

The Auburn PD is extraordinarily proud to present this summary of the APD VIPS program and its achievements in 2013. The number of volunteer hours given by our volunteers during the year is impressive, as always. We consider these totals to be “conservative,” as volunteers often forget to track their actual hours. In reality, the figures are much higher.

TOTAL NUMBER OF VOLUNTEER HOURS GIVEN BY APD VIPS MEMBERS: **2,280**

These are our in-house, fully screened, official VIPS program volunteers. This is up considerably; 145 hours higher than our 2012 VIPS total of 2,135. According to Independent Sector, the estimated dollar value of volunteer time for 2012 is \$22.14 per hour. Using that figure, the value of the volunteer hours donated by our VIPS members is: **\$50,479.20**.

TOTAL VOLUNTEER HOURS: **3,083.75**

This VERY conservative number includes the hours listed above, and also represents volunteer labor donated to the renovation project at our Police Activities League (PAL) Center, including the incredible team at YouthBuild/ Take 2; our PAL volunteers; our PAL Board/Steering Committee and others. This also includes hours contributed by “other” community volunteers who gave their time and talents to the APD in 2013: volunteers at our Human Trafficking Conference and our annual Bike Rodeo; etc. Using the estimated dollar value of volunteer time for 2012, the value of the volunteer hours donated in support of the APD and its programs is: **\$68,274.23!**

The VIPS program had another remarkably successful year. Our volunteers surpassed last year’s total hours donated by 145 hours. We received applications from (and accepted) several highly qualified and energetic new volunteers in 2013.

- We had one VIPS intern in 2013, from Campbell University in North Carolina.
- Volunteers continued to take responsibility for entering agency training records into IMC. This demonstrates the considerable amount of trust our Training Coordinator has in our volunteers.
- VIPS volunteers participated in two Prescription Drug Collection Events, directing the steady stream of traffic, and helping officers from APD collect unwanted/unused prescription medications.
- Volunteers also assisted our Patrol and Support Services Divisions at many community events such as the Liberty Festival, Bike Rodeo, and the Festival of Lights Parade.

The list of VIPS successes and highlights goes on and on. It is very important to note that our volunteers continue to be very well-received at the PD. Sworn and non-sworn staff and Administration alike have been very accepting of these community members. Our outstanding volunteers continued to serve this agency with pride, generosity and a commitment to building a safer, stronger community.

From parking enforcement, vacant house checks and traffic control at parades and community events; to filing and endless amounts of data entry; to disaster preparedness training; our dedicated volunteers stepped forward time and time again to support the men and women of the Auburn Police Department, and we look forward to more of the same in 2014.



2013 saw the opening of the Auburn PAL Center. After two years of renovations, hard work and building incredible community partnerships, our dream became a reality. In April of 2013, the doors to the Auburn Police Activities League opened. There have been *many* highlights in our first year of operation.

Auburn kids between the 3rd and 8th grades spent lots of time at the PAL Center, getting homework help, learning from mentors, cooking, playing games, and having fun in a safe environment with trusted volunteers.



More than 100 kids received brand new running shoes and/or winter boots at the PAL Center. With guidance and instruction from the Master Gardeners of the University of Maine Cooperative Extension, our PAL kids planned, built, planted and nurtured an incredible community garden full of flowers and vegetables.

Summer saw the APD's very successful annual Junior Police Camp and Badges 4 Baseball program. More than 100 kids participated in the "Chestnut Street Champions" PAL summer running program! Twice a week, our kids (of all ages) trained together, learned about fitness and teamwork and had a blast. Many of them ran in the 2013 Lake Auburn Half-Marathon Kids Run.



Auburn PAL has an active, committed Board of Directors, which is comprised of community leaders who understand the importance of providing a safe place for at-risk kids to spend their time:

Phillip Crowell	Auburn Police Department, President	Cassandra Giguere	APD Cadet Program
Janice Callahan	Auburn Housing Authority, Vice-President	David Gonyea	Central Maine Community College
Philip Doucette	Austin Associates, Treasurer	Carmen Haggerty	Retired School Teacher
Rita Beaudry	Board of Directors, Secretary	Paul Josephson	DHHA - Child & Family Services
Elizabeth Allen	Volunteer Coordinator	Janice Lare	Community Credit Union
Tracy Allen	New Beginnings Outreach Program	Luci Merin	Auburn School Department
Laura Bragdon	Auburn Housing Authority	Anne Ryan	Kaplan University
Paul Caouette	Auburn Police Benefit Association (APBA)	Barry Schmieks	Auburn Police Department
Tim Cogle	MAP Auburn - Command Union	Ravi Sharma	Auburn Recreation Department
Joshua Cousineau	Redemption Hill Community Church	Matthew Tiftt	Central Maine Community College
Holly Couturier	Washburn School	Susan Verrill	Washburn School/Spurwink Counselor
Ruth Decoster	Advocates For Children	Donna Wallace	Auburn Public Library
Susan Donar	Kaplan University	Richard Whiting	Auburn Housing Authority
Vickie Gaylord	Park Avenue School	T.J. Abacha	PAL Coordinator

community policing



The Auburn Police Department's "Target: Zero - Survive Your Drive" program is presented in partnership with the Maine Bureau of Highway Safety.

Since January of 2010, the City of Auburn has not had any teen driver fatalities. It is our goal to maintain that number: **ZERO fatalities**.

Our "Target: Zero" program is multi-faceted, and includes:

- The production of an anti-distracted driving public service announcement created by community members and students at CMCC
- An electronic survey of Auburn teens (ELHS and St. Dom's) - **created by** local teens - to gather data on the driving habits of our teen driving population
- A pledge for teens NOT to text and drive
- Distracted driving awareness assembly at ELHS and St. Dom's
- Free "Park Your Phone" zippered pouches for students to store their phones while driving
- A "mock fatal" car crash scenario at ELHS during prom/graduation season
- Targeted distracted driving enforcement details by Auburn PD
- Retractable display banners showing teens the risks of distracted driving
- A media campaign to spread awareness
- A community wrap-up at National Night Out 2014 and more!

The Auburn Police Department's "Coffee with a Cop" Program is a brand new initiative of the APD. There will be no agenda, no speeches...just a chance for community members to ask questions, voice concerns, and get to know the officers who serve their community & neighborhood.

These events will take place in an informal, neutral space. Officers will be on-hand to discuss community issues, build relationships and drink some coffee. The APD plans to mobilize citizens to participate in neighborhood watch groups and to create lasting connections with citizens, one cup of coffee at a time. This is Auburn's community-police partnership at its best!



Local coffee shops or restaurants interested in hosting a "Coffee With a Cop" event should contact Sergeant Barry Schmieks at 333-6650 x2068.

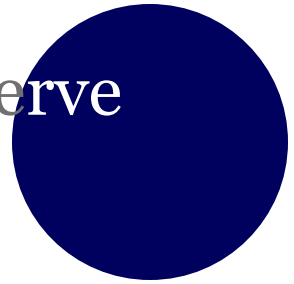
The APD is pleased to announce that a Prescription Medicine Drop-off box has been installed in the lobby of the PD. Residents can now bring in their unused and unwanted prescription medication for safe disposal.

"We welcome this opportunity to provide a safe way for our residents to dispose of their prescription medication" stated Chief Phil Crowell. "Medications left in homes are a leading cause of accidental poisonings. Flushing medications into the septic system can pollute the ground water." Residents can come into the police station lobby at anytime and safely dispose of the medications in the Drop Box.

The following items **cannot** be left in the Drop Box:

Needles; Ointments, Lotions or Liquids; Aerosols; Inhalers; Thermometers; Hydrogen Peroxide; Medications from Businesses or Clinics. This Drop Box is provided in partnership with Healthy Androscoggin.

SPOTLIGHT...Proud to Serve



We are very proud of Patrol Officer Scott Laliberte, who is currently deployed to Afghanistan with the Maine Army National Guard's 133rd Engineer Battalion. Officer Laliberte is serving our country with pride and WE HONOR HIS SERVICE.

We miss Officer Laliberte while he is serving his country with honor. We are proud of him and his service to this city and this great nation and we await his safe return.



In honor of Officer Laliberte, we proudly display a Blue Star Flag at our Fallen Officer Memorial (on the corner of Court Street and Turner Street), as well as a Blue Star Service Banner in our police department lobby. First used in World War I, this service banner signifies that one of our members is serving active duty.

The APD Patrol/Detectives Union (MAP) sold "Laliberte stickers" during 2013 in an effort to raise funds to send packages to Officer Laliberte and his unit, as well as provide Christmas gifts for his wife and children. 400 stickers (pictured at right) were sold - a huge outpouring of support for Officer Laliberte and the 133rd.



Officer Laliberte recently sent us this great photo (below). He is standing alongside two of his fellow law enforcement officers from Maine.

Pictured left to right: Deputy Jacob Pierce, Kennebec County Sheriff's Office; Agent Sean McCraith, US Customs Border Agent; and Officer Scott Laliberte, Auburn PD.



Officer Laliberte wrote: "This flag was flown by Sergeant Major Randall Liberty (now Kennebec County Sheriff) in Iraq in 2004, in Fallujah. He fought alongside the Marines. I'm honored to hold this flag and pose with it."

use of force analysis

Analysis of all use of force (UOF) incidents that occurred in 2013 showed that there were a total of 75 incidents where force was applied, involving 104 officers. This reflects a 27% increase in UOF occurrences involving 21% more officers than compared to 2012. Reports reflect that 45.7% of the suspects who had force applied to them were under the influence of alcohol and/or drugs as compared to 50% in 2012.

The 2013 analysis shows that:

- 30.4% of all suspects involved were age 18-24. This age bracket also represented 28.7% of the total physical arrests made. This is a shift from past years where the 25-34 age bracket had consistently the most use of force incidents
- In the 2012 Analysis, a trend with Juveniles was identified where the rates of alcohol and or mental health problems factoring into UOF incidents were increasing. In 2013, UOF incidents involving juveniles rose 16% from 2012, however in 2013, there were no juvenile UOF incidents involving alcohol.
- 41 out of the 75 UOF incidents occurred during the night shift hours of 19:00-06:00. 66% of those UOF incidents involved the suspect being under the influence of alcohol and/or drugs.
- 72% of Force applied was by an officer with four years or less of service with the agency. However, those officers make up 73% of the patrol force.
- 4 suspects received medical treatment for injuries received as a result of force being applied. All four received minor abrasions or lacerations.
- There were 9 types of force used in UOF incidents
 - Wristlocks 8 (6.8%)
 - Armbar 12 (10.2%)
 - Strikes 4 (3.4%)
 - Force to Ground 25 (21.2%)
 - Tackles 5 (4.2%)
 - Holds 5 (4.2%)
 - Push 4 (3.4%)
 - TASER 26 (22%)

Taser Displayed 19, 15 out of the 19 times, merely displaying the TASER ended the incident without the further use of force. In the other four, another form of force was used to gain control of the subject.

Taser Deployed 4, in three of the incidents, the TASER was the only type of force deployed and it was immediately effective. In the remaining incident, the Officer missed the subject. This is a 42.9% reduction in Taser deployments compared to 2012.

Gun - Displayed 29 (24.6%) All displays involved armed or reportedly armed suspects or the response was appropriate for the situation.

Five Officers were injured during UOF incidents, which is the same as 2012. Three of the five injuries were contusions or minor lacerations; two were muscle strains.

Drilling down into the 27% increase in UOF incidents show that actual hand-on force used on suspects increased 15.7%. The remaining 11.3% increase is attributed to the increase in Taser and Firearm displays. Officers conducted 978 physical arrests in 2013, of which 221 (22.6%) were alcohol and/or drug related.

The use of strikes decreased in 2013. The 2012 Analysis recommended the reintegration of the baton into the use of force continuum in an effort to reduce the number of strikes used to gain control of subject's hands. While strikes are down, reintegration of the baton is recommended.

pursuit analysis



An analysis of the vehicle pursuits by officers in 2013 was conducted. There were a total of four pursuits which is a decrease from six in 2012.

Analysis showed the following:

- All four pursuits were initiated by our officers and there were no secondary officers involved in the pursuits.
- Two of the pursuits ended when the suspect crashed the vehicle. In both cases, the operator of the vehicle was charged with Operating Under the Influence.
- One pursuit ended when the suspect fled on foot from the vehicle and was never apprehended.
- One pursuit ended when the pursuing officer crashed his cruiser in a parking lot. The initiation of the pursuit was found not to be within policy and the officer was disciplined for the pursuit.
- Three out of the four pursuits occurred between the hours of midnight and 3:00am. All three of these pursuits were initiated for suspected OUI.
- Three of the four pursuits were less than 1.3 miles in length. The fourth pursuit was 3.4 miles. All four pursuits lasted under two minutes.
- In three of the pursuits, the suspect's speed exceeded 90mph.
- Pursuit termination devices were not used in any of the pursuits.
- In the three pursuits within policy, officer experience ranged from 3-10 years. The non-compliant pursuit occurred with an officer with only one year of experience.

Conclusion:

The relatively short distances of the pursuits did not afford the officers the opportunity to deploy Stinger spike mats. The department recently converted from Stinger spikes to Stop Sticks.

Critiques were conducted on all of the pursuits. Officer inexperience was a contributing factor in the non-compliant pursuit and subsequent cruiser crash. Cruiser video was available for all of the pursuits which made the critiques much more conducive to capture lessons learned.

All of the pursuits took place within the urban area of the city, contributing to the relatively short distances and time spans involved with the pursuits.

The pursuit policy was modified in 2012 in the area of pursuit justification, which may have played a role in the decrease of pursuits in 2013.

Based upon the review and analysis of the 2013 pursuits, there are no recommended changes to current policy.

SPOTLIGHT...Red Cross Award

We are proud to report that **Officer Brandon Kelly received the 2013 Public Safety Real Heroes Award** from the United Valley American Red Cross. He was presented with the award by former Governor John Baldacci and Chief Phil Crowell at the *Real Heroes Breakfast* held in March. Officer Kelly and six other individuals received Real Heroes Awards for demonstrating “an act of heroism and showing courage, kindness and unselfish character in their service to others.”

A day in the life of a police officer is filled with traffic stops, parking tickets, accidents, arrests, neighbor disputes...they serve and they protect. They put their lives on the line every day and they answer the call – no matter what – showing up to help on what is often the ‘worst day ever.’

One night last winter was the ‘worst ever’ for one Auburn couple. The call came in to 9-1-1 as a *medical crisis*. A woman who had suffered a diabetic event took a terrible fall, crashing through a glass privacy wall in the bathroom. She suffered severe cuts to her torso, and she had lost a lot of blood.

“I was panic-stricken,” said her husband. “My wife told me she was going to die...her eyes were lifeless. I knew I needed assistance.”

Auburn Patrol Officer Brandon Kelly – who had been on the force for just over a year – rushed in to help. “I didn’t really think about it, I just jumped in,” said Officer Kelly. “I knew I had to keep her talking – and that’s what I did.” Using towels, he applied constant pressure to the woman’s wounds. All the while, he kept her distracted and he kept her awake.

“They have several dogs, so I asked her about them. She would tell me their names, and I would get them wrong on purpose. She was really getting kind of frustrated with me.” But Officer Kelly knew that keeping her alert was key. “At least once I heard my wife mumble that she needed to sleep,” said the husband. “Officer Kelly responded ‘NO, NO, NO – *you are staying with me!*’” Firefighters soon arrived, taking over care of the woman. They rushed her off to the trauma center for emergency surgery.



Real
HEROES
Awards

ordinary people | extraordinary acts

If not for Officer Brandon Kelly, this woman would most certainly not have survived. The glass she fell on severed at least one artery. The staff at the hospital told the husband that he had saved his wife, but he says with conviction: “I may have helped, but Officer Kelly saved my wife.”

As you would expect, Officer Kelly says he’s not a hero. But the APD is very proud of him. His swift response, calm and professional demeanor and quick thinking saved a life. **Congratulations, Officer Brandon Kelly, recipient of the 2013 Public Safety American Red Cross Real Heroes Award.**

internal affairs analysis

In 2013, a procedural shift was made in regarding **Internal Affairs investigations**. Past practice involved conducting an Internal Affairs Investigation for each citizens complaint received, regardless of severity. This practice was changed to fall more in line with policy where citizen complaints regarding minor rule infractions were investigated by the Watch Commander of the officer involved and not the internal affairs unit. This explains the decrease in internal affairs investigations from seven in 2012 to one in 2013. The one investigation was department initiated concerning conduct unbecoming of an officer. The investigation exonerated the officer.

There were six citizen complaints in 2013 regarding minor rule infractions which were investigated by Watch Commanders. This is an increase of two from 2012. four of the complaints sustained rule infractions. One complaint exonerated the officer and the other complaint was unfounded. One officer was the subject of three of the sustained citizen complaints.

This review does not show the need for any policy modifications at this time.

SPOTLIGHT...Challenge Coin Program

This community is at the heart of everything we do. As a law enforcement agency, building a strong police/community partnership is imperative. Quite often, a citizen goes above and beyond - helping the police to solve a crime, helping a neighbor or another citizen who is injured or in need, the list goes on and on. As a way to recognize and commend the 'everyday heroes' who go that extra mile, the Auburn PD initiated our Challenge Coin Program.

Our officers are each given a department "challenge coin" (pictured below). If they witness a citizen doing something 'above and beyond,' they present the coin to that individual to thank them. They then submit a memo to the chief about the incident and receive another coin to keep the program going. In 2013, more than a dozen coins were given out by officers, proof that there are everyday heroes all around us. This is truly a great community with great people.

History of Challenge Coins:

Challenge Coins surfaced during the World War II era. The practice of carrying a coin designed specifically for a unit was popular with the Army Special Forces. Carrying the coin at all times and presenting it when 'challenged' often resulted in consequences for anyone who could not produce a coin; the most popular required the coinless soldier to buy a round of drinks.

Representative artwork depicting the Auburn PD Challenge Coin



auburn pd K9 program

K9 Officer Inka Retires

The last of the APD's two original K9 officers retired from duty in 2013.



Inka was born in New York on May 9, 2005. She is a pure-bred female German Shepherd that was trained in the dog training art of Schuetzen. Inka began her tour of duty on March 20, 2007 at the Maine Criminal Justice Academy (MCJA) K-9 Patrol School, with her handler, Corporal Scott Corey.

Dogs come in an huge variety of shapes and sizes, and not every breed of dog is suited for police work. The key attributes of a successful police dog are intelligence, aggression, strength, and sense of smell. Inka possessed all of these, and so much more. She served our agency and this city well. She worked hard - she **loved** her job - and she served with heart and with courage.

Inka's heart showed through in everything she did. She would allow the smallest child to pet her and kiss her; but she knew when it was time to work, tracking the bad guys with tenacity and ferocity. She was always right beside her handler, ready to face anything - clearing buildings, searching vehicles, wading through mud, water, woods...anything that was asked of her.

Inka is living out her well-deserved retirement with APD Patrol Officer Dennis Matthews and his family. She is a very happy family pet now, getting lots of love and attention, and romping with 'her kids' and her canine siblings.

We will always remember and honor Inka's service to the Auburn Police Department. Enjoy your retirement, Inka. *Good dog.*



auburn pd K9 program

K9 Dutch



K-9 Officer “Dutch” was born in Canada on March 9, 2009. He is a black and tan pure-bred German Shepherd.

Dutch was purchased after a donated dog failed to have the proper traits needed to be a police K9. His handler, Corporal Kristopher Bouchard was 2 weeks into K9 Training when it became apparent that the dog would not make the cut. Dutch began the training with only 9 weeks left and he passed with flying colors. During patrol training, K9s are trained in obedience, tracking, evidence searches, building searches, aggression and officer protection. Dutch is trained to detect marijuana,

hash, cocaine, crack cocaine, methamphetamine and heroin.

On the streets, this K9 team is utilized by the Auburn PD as well as surrounding departments. They are used on a regular basis for tracking suspects and searching for drugs in vehicles, residences, correctional facilities and schools. The team also conducts demonstrations for many community organizations.

Dutch is a social dog who loves attention and enjoys work and play equally. He resides with Corporal Bouchard and his family in Auburn.



K9 Rocky

Auburn Police Department welcomed our newest K9 officer in 2013.

K9 Officer “Rocky” and his handler, Patrol Officer Tyler Ham graduated from the Maine Criminal Justice Academy K9 School, an intensive 14-week K9 training program.

“Rocky,” a two year old German shepherd, is named in honor of Auburn Police Officer Rodney “Rocky” Bonney, who was killed in the line of duty on April 6, 1981. Officer Bonney’s widow, Cherrie, got to meet her husband’s namesake for the first time when Rocky was sworn-in before Auburn’s City Council, and she very proudly ‘pinned’ his badge during the ceremony.

We are proud to have Rocky join our team. He is dedicated and very intelligent. With his namesake, he has some very big shoes to fill.



Cherrie Bonney, widow of APD Fallen Officer “Rocky” Bonney, meets K9 Officer “Rocky” and his handler Officer Tyler Ham for the first time.

SPOTLIGHT...Parking Enforcement

No one likes a parking ticket, but **parking enforcement is a big part of Support Services Officer Michael Chaine's job.**



Parking tickets generate revenue for the City of Auburn, and while enforcement is the responsibility of all of our officers, it is one of the primary functions of our Support Services Officer. The City of Auburn has a parking garage and many city-owned parking lots. Officer Chaine spends much of his day keeping an eye out for violations, as well as monitoring the on-street parking in our business district. Additionally, he enforces state and federal laws regarding handicapped parking spots and fire lanes.

The Auburn PD uses the Cardinal Tracking System, a modern technology that has transformed the way we do parking enforcement. The handheld computer unit streamlines the process, saving time and eliminating the 'old school' method of marking tires with chalk. The Cardinal unit allows the officer to track vehicles parked in 'timed' spots (1 hour or 2 hour parking spots), and best of all, captures images of handicapped and fire lane violations. The unit quickly issues violations - printing the ticket out right on scene, eliminating the need for officers to handwrite violations.

The City restructured the permit parking process in 2013, improving the process for permits used in the Mechanics Row parking garage and in city-owned lots. Permit holders pay on a monthly basis, right at the APD.

"Timed spots, specifically those in our business district, are limited to one or two hours to generate 'motion' and open up spaces for more people to visit and support our local businesses and restaurants," says Officer Chaine. "Citizens and visitors to Auburn should be aware of where they are parking their vehicle; check the signs and keep an eye on the clock."

Are YOU Connected with the APD?

There are many ways to connect with the Auburn Police Department. Here are a few innovative and time-saving ways to plug in to the APD.



Download our "MyPD" APP onto your smart phone. Contact us, see our latest tweets, commend an officer, make a police report, and more. This incredible & handy app is available for your iPhone or Android. Just search "MyPD" in your app store today!

"Like" us on facebook. This is a great way to connect with us and get all of the latest news on what is happening in Auburn and at the APD. Parking bans, events, road closures, wanted suspects...you can find it all at www.facebook.com/auburnpd.



Get a copy of your accident report - from the comfort of home. Being in an accident is difficult enough. Save yourself a trip to the APD for your accident report: visit www.getcrashreports.com. Within 48 hours of your crash, your report will be available. You can print it right from the comfort of home.

File a police report online. Our Citizen Online Reporting System (CORS) is the ultimate in convenience. You can access it via your MyPD app or simply visit our website: www.auburnpd.com and click on "file a police report." You can submit reports on a large number of issues, including animal complaints, crime tips, lost property, identity theft, harassment, vandalism, theft and more. You can even print a temporary police report for free. Your report will be reviewed within 3 days and if follow-up is needed, an officer will contact you.

law enforcement accreditation



The Auburn Police Department is one of only two* law enforcement agencies in Maine to receive national accreditation from CALEA, the Commission on Accreditation for Law Enforcement Agencies. **We are the ONLY agency in Maine to have achieved the Gold Standard level of Accreditation**, an accomplishment of which we are very proud.

Established in 1979, accreditation serves many purposes. It improves the delivery of law enforcement services by offering a body of standards developed by law enforcement practitioners that covers a wide range of topics. Additionally, it helps to formalize essential management and administrative procedures; establish fair and nondiscriminatory personnel practices; solidify interagency cooperation and coordination; boost citizen and staff confidence, trust and support in the agency; reduce liability and increase internal and external accountability; and institutionalize self-improvement practices in relation to efficiency and effective performance.

Some of the internal benefits of accreditation are: controlled liability insurance costs; stronger defense against lawsuits and citizen complaints; greater accountability within the agency; and improved employee morale. Some external benefits are: staunch support from government officials; increased community advocacy; international recognition for professional excellence; and perhaps most importantly, increased public understanding of police operations/management.

There are currently **482 standards** that the Auburn Police Department must meet to qualify for CALEA Accreditation, encompassing all facets of law enforcement management, operations and support functions.

The Commission accredited this agency in 2007, 2010, and again in 2013 after determining that the APD had demonstrated its compliance with all applicable standards during an on-site assessment of the agency.

- CALEA Accreditation requires an agency to develop a comprehensive, well thought out, uniform set of written directives. This is one of the most successful methods for reaching administrative and operational goals, while also providing direction to personnel.
- CALEA Accreditation standards provide the necessary reports and analyses a CEO needs to make fact-based, informed management decisions.
- CALEA Accreditation requires a preparedness program be put in place—so an agency is ready to address natural or man-made unusual occurrences.
- CALEA Accreditation is a means for developing or improving upon an agency's relationship with the community.
- CALEA Accreditation strengthens an agency's accountability, both within the agency and the community, through a continuum of standards that clearly define authority, performance, and responsibilities.
- Being CALEA Accredited can limit an agency's liability and risk exposure because it demonstrates that internationally recognized standards for law enforcement have been met, as verified by a team of independent outside CALEA-trained assessors.
- CALEA Accreditation facilitates an agency's pursuit of professional excellence.

** We are pleased to report that three other agencies within Maine have made this commitment to law enforcement excellence and are currently in the 'self-assessment' phase of the accreditation process.*

CALEA Commissioners present Gold Standard certificate to Deputy Chief Jason Moen, Accreditation Manager Liz Allen, and Chief Phil Crowell



budget goals

FY15 BUDGET GOAL 1

CREATE A NEIGHBORHOOD MOBILIZATION INITIATIVE

- Establish two Neighborhood Watch groups and recruit volunteer leadership
- Facilitate five neighborhood block parties (*National Night Out*)
- Conduct four neighborhood forums to discuss safety concerns and opportunities (*Coffee with a Cop*)
- Conduct two Citizens Police Academies to increase citizen knowledge
- Participate in *Community Partnerships for Protecting Children*
- Provide Education on the use of technology-based communication for citizen interaction

FY15 BUDGET GOAL 2

IMPLEMENT TRAFFIC ENFORCEMENT UNIT

- Create a traffic unit to enforce traffic laws and impact the safety of our neighborhoods
- Provide data-driven analysis of high crash areas, crosswalk safety concerns and excessive speed to the traffic unit for effective deployment and increased deterrence
- Improved driver behavior and attitude as a countermeasure to reduce death and injury
- Initiate “*Target Zero*” – *Survive your Drive*
- Submit DDACTS (Data Driven Approach to Crime & Traffic Safety) operation model for implementation
- Seek grant funding to fund costs associated with the traffic unit

FY15 BUDGET GOAL 3

CONTROL COSTS

- Research and assess innovative solutions to reduce taxpayer burden
- Enhance regional partnerships for the continuation of cost-effective services
- Equip personnel to respond to critical incidents and protect our community
- Continue to build our volunteer program
- Conduct a space needs facility assessment
- Analyze all programs and service to determine the value in meeting the organization’s mission

line of duty deaths

2008	2009	2010	2011	2012	2013
142	124	161	165	120	111

National Law Enforcement Officer Fatalities. Maine has lost 85 officers in the line of duty.

Law Enforcement Facts:

- There are more than **900,000** sworn law enforcement officers now serving in the United States. About **12 percent** are female.
- Since the first recorded police death in 1791, there have been almost **20,000** law enforcement officers killed in the line of duty.
- A total of **1,539** law enforcement officers died in the line of duty during the past 10 years, an average of one death every **57** hours.
- The deadliest day in law enforcement history was September 11, 2001, when **72** officers were killed.
- New York City has lost more officers in the line of duty than any other department, with **697** deaths.
- Texas has lost **1,653** officers, more than any other state. The state with the fewest deaths is Vermont, with **22**.
- There are **270** female officers listed on the Memorial; **twelve** female officers were killed in 2012.
- During the past ten years, more incidents that resulted in felonious fatalities occurred on **Thursday** than any other day of the week.

police calendar

January

Stalking Awareness Month
Police Budget Preparation
Analysis Reports
Maine Criminal Justice Academy Annual Reports
OSHA Injuries & Illnesses Report
Special Olympics – ski meet
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

February

Ethnic Equality Month
Police Annual Report
Goals & Objectives Planning
CIP (Capital Improvements) Proposals
Cab Company - Vehicle Inspections
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

March

Parenting Awareness Month
Parenting Education Programs
Community Activities Report
Citizens Police Academy
Special Olympics – swim meet
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

April

Sexual Assault Awareness Month
Alcohol Awareness Month
Child Abuse Prevention Month
National Volunteer Week 6th - 12th
Officer Rodney Bonney Remembrance, April 6
Special Olympics – State swim meet
Prescription Drug Collection Event
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

May

Senior Citizens Awareness Month
Education on Elder Abuse, Scams, Identity Theft
Law Enforcement Memorial Week
Memorial Day Parade
Hospice House 5K
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

June

Special Olympics Torch Run
Kick Off the Summer - Youth BBQ's
Triple Crown – YMCA Fit Fest 5K
Triple Crown – Bands on the Run 5K
Dave Rancourt Memorial Run
Camp POSTCARD
Senior Resource Fair (Natl. Elder Abuse Awareness Day)
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

July

Officer Norman Philbrick Remembrance, July 7th
Liberty Festival
Triple Crown – Emily's Race
PAL Center Summer Programs
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

August

Back to School Safety Awareness
School Crosswalk Education
National Night Out
Balloon Festival
Triple Crown – 5K Bridge Run
PAL Center Summer Programs
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant

September

Command Staff Retreat
Citizens Police Academy
Firearms Training & Qualifications
5K Race – Bob Boucher Memorial
Amer. Heart Assoc. - Heart Walk
Greater Andro. Humane Soc. - 5K & Pet Walk
Lewiston-Auburn Half Marathon
OUI/Speed Enforcement - Highway Safety Grant
Teen Driver Safety Grant
Blue Mile - one mile road race to benefit PAL

October

Domestic Violence Prevention Month
Community Education on Winter Parking
Permits for Winter Parking Relief
Halloween Safety
United Way Campaign Kickoff
EVOC Training
Dempsey Challenge
Halloween 5K
Prescription Drug Collection Event

November

Runaway Prevention Month
Veterans Day Parade
Black Friday – Retail Merchants Workshop
Elections
Festival of Lights
Review Mandatory Training
Volunteer Recognition Event

December

National Drunk & Drugged Driving (3D) Prevention Month
Inventory of Equipment Readiness
Retail Merchants Enforcement

in memoriam

Former Chief of Police, Richard “Dick” Small October 3, 1958 - April 10, 2013



It is with deep regret that the Auburn Police Department announces the passing of former Chief Richard “Dick” Small. Chief Small, who was a great leader and friend of our community, died in April of 2013.

Chief Small was hired on December 26, 1979 by then-Chief Peter Mador. He joined the Auburn Police Department after working for two years as a Sergeant for the Androscoggin County Sheriff’s Office under Sheriff Lionel Cote.

Small, a 1976 graduate of Edward Little High School, attended the University of Maine at Augusta, and was a graduate of the 39th Municipal/County Basic Police School in Waterville.

After spending his first three years as a Patrol Officer, Small worked his way through the ranks, serving as Corporal for five years and Detective for seven years – including a special assignment as a Maine Drug Enforcement Agent. He became Acting Sergeant over the APD’s Bureau of Criminal Investigations in 1994, then Deputy Chief in 1996. While serving as Deputy Chief, he attended the 194th Session at the FBI Law Enforcement Academy in Quantico, Virginia. Small became Chief of Police in 1999, serving until his retirement in 2006.

“Dick Small was community-minded,” said Chief Phil Crowell. “He was kind, funny, and generous, and kids loved him. For years, he was Santa Claus at our annual ‘Blue Christmas’ event. Dick always made it a priority to help meet the needs of those who were less fortunate.”

Chief Richard Small will long be remembered at the Auburn Police Department and in the City of Auburn.



Policeman’s Prayer

When I start my tour of duty God wherever crime may be, as I walk the darkened streets alone, let me be close to Thee.
Please give me understanding with both the young and old. Let me listen with attention until their story’s told.
Let me never make a judgment In a rash or callous way, but let me hold my patience, let each man have his say.

And if some dark and dreary night I must give my life, Lord with Your everlasting love protect the loved ones in my life.

We remember and we salute the officers who gave the ultimate sacrifice in the performance of their duties. Their courage and service to the Auburn Police Department and the City of Auburn will never be forgotten.



Officer Norman Philbrick died in the line of duty on July 7, 1949. Fire crews from our sister city were called in to assist with a large fire. While Officer Philbrick was directing traffic, two fire trucks rounded the intersection at the same time, crushing him to death. Officer Philbrick's duty weapon was bent during the impact. Officer Philbrick's weapon is displayed at the Auburn Police Department as a reminder of the ultimate sacrifice he gave to the citizens of our city.

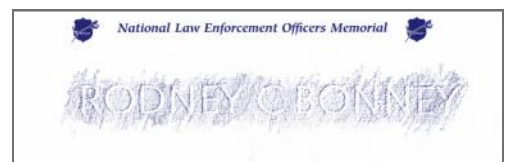
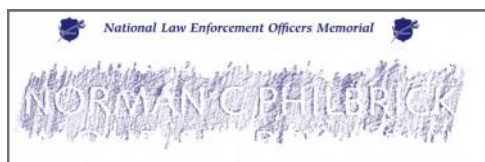
Officer Rodney (Rocky) Bonney drowned in the line of duty on April 6, 1981. He died while trying to rescue a young man who had fallen into the Androscoggin River while riding his bicycle across the trestle/foot bridge behind Florian's Market on Main Street in Auburn. Officer John Perrino also dove into the Androscoggin and attempted to save both Bonney and the young man, but was unable to. He managed to get ashore and was pulled from the water. When Florian's Market was relocated, a park was built on its site. The park has been named "Bonney Park."



Residents and visitors to Auburn will notice the law enforcement memorial at the intersection of Court and Turner Streets, across from Auburn Hall. This memorial, which was previously situated in front of the Auburn Police Department at One Minot Avenue, was moved to its impressive new location in 2011.

Surrounded by a carefully-placed cobblestone courtyard, flagpoles, and lush landscaping, the memorial stone stands as a reminder of the ultimate sacrifice that Officer Bonney and Officer Philbrick made. It is, perhaps, the perfect location - because the entire community can view it; but also due to the fact that both officers lost their lives just a short distance from the site.

Rubbings from the National Law Enforcement Officers Memorial, Washington, DC





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