



# 2011

## Annual Report

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**AUBURN, MAINE  
POLICE DEPARTMENT**

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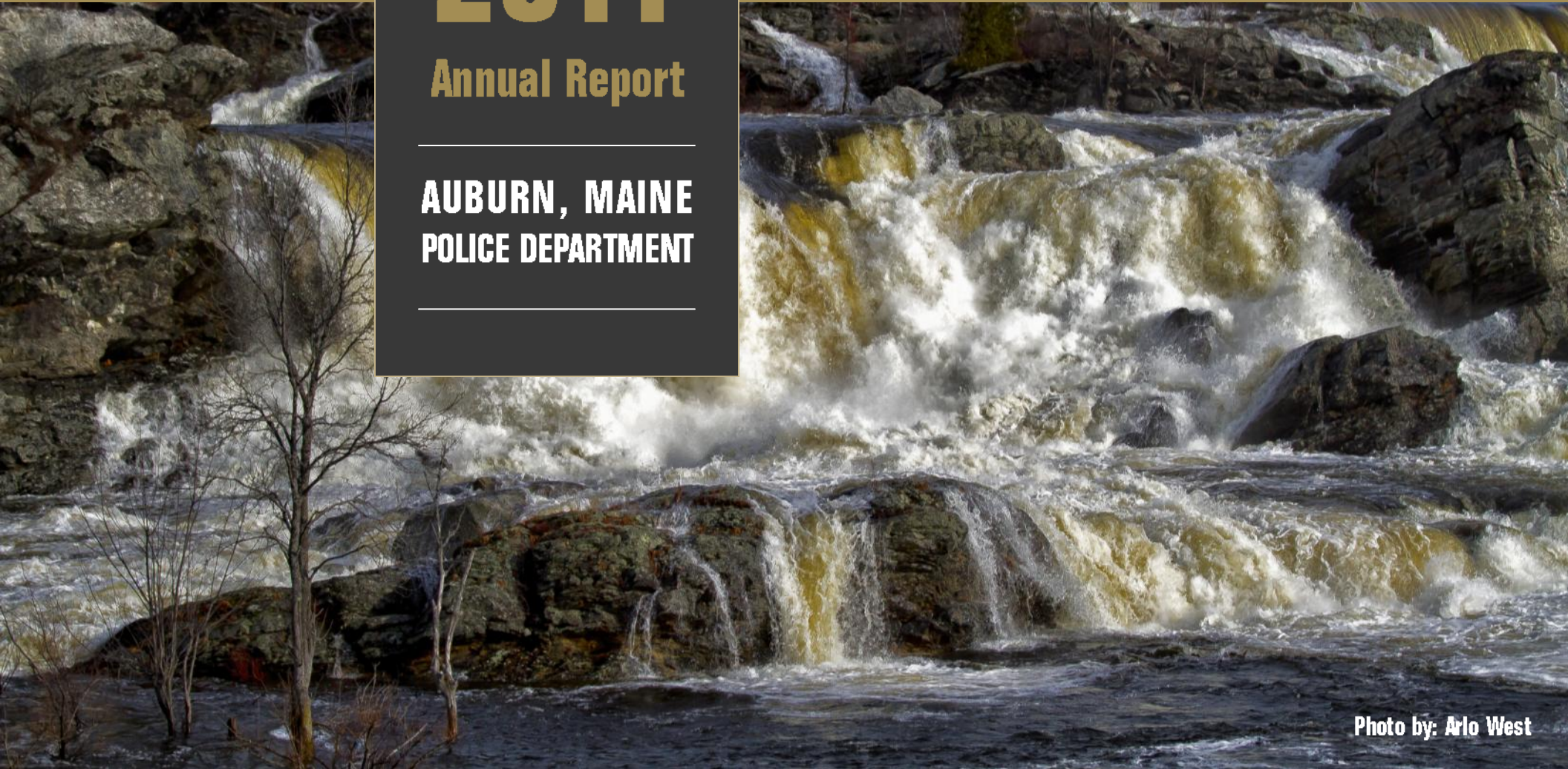


Photo by: Arlo West

# AUBURN AT A GLANCE

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## 2011 City Government

Mayor Richard Gleason

Councilors  
Ward 1 - Michael Farrell  
Ward 2 - Robert Hayes  
Ward 3 - Daniel Herrick  
Ward 4 - David Young  
Ward 5 - Raymond Berube  
At Large - Belinda Gerry  
At Large - Eric Samson  
At Large - Joel Grey

City Manager Glenn Aho

## 2011 City Demographics

County Androscoggin

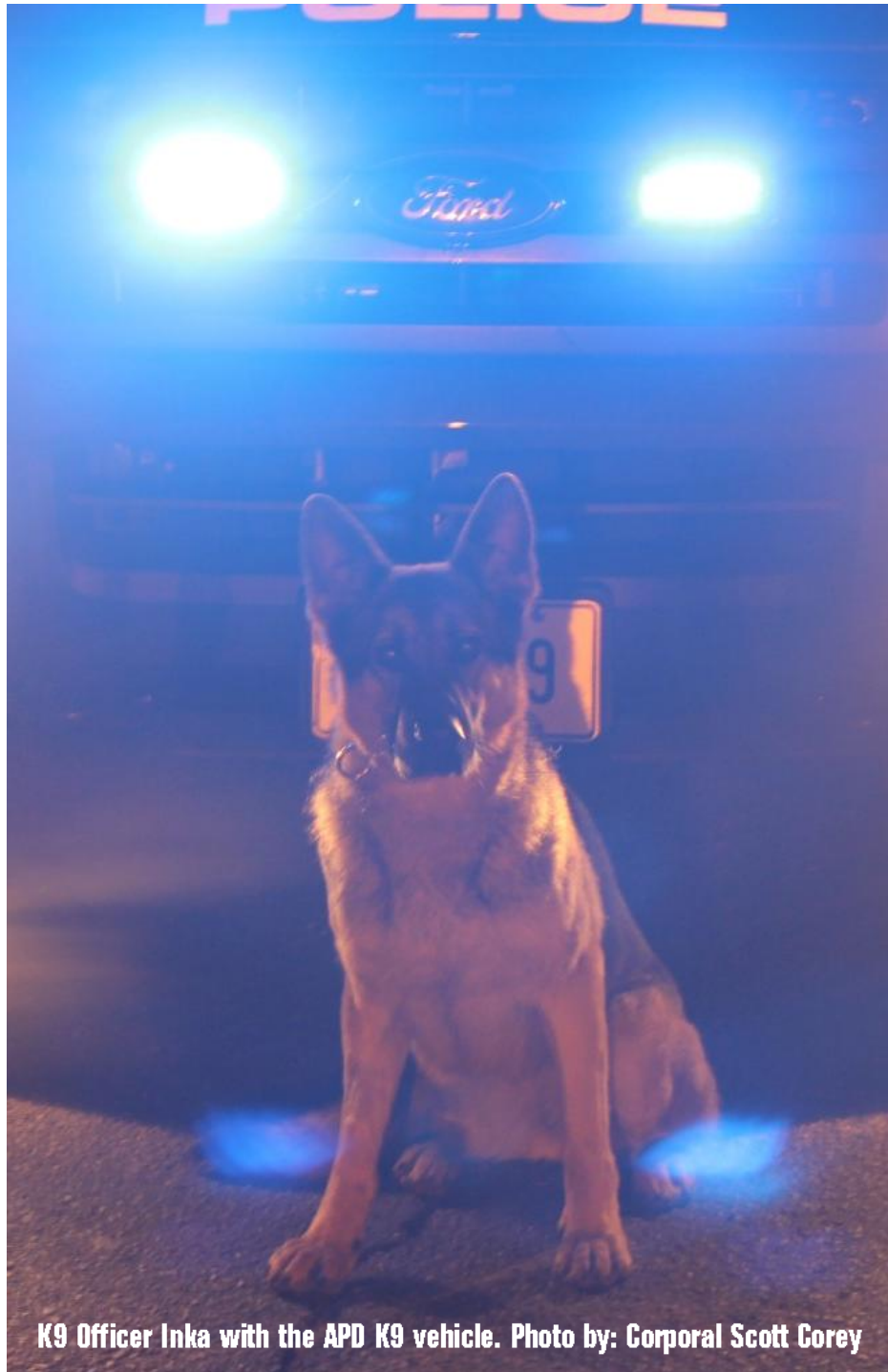
Population 23,203

Square Miles 67



Photo by: Arlo West

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**K9 Officer Inka with the APD K9 vehicle. Photo by: Corporal Scott Corey**

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## OUR MISSION

To protect the quality of life in our community through the core values of:

HONOR  
EXCELLENCE  
LOYALTY AND  
PROFESSIONALISM

## OUR PURPOSE STATEMENT

In partnership with the community, we pledge to:

Protect the lives and property of our fellow citizens  
Prevent crime by aggressively pursuing violators of the law  
Maintain our Oath of Honor:

*Honor, Integrity and Respect are never betrayed.  
I will always hold myself and others accountable  
for having the courage to do the right thing.*

Value human life, respect the dignity of each individual and render our services with courtesy and civility.

Front cover & page 2 photos used with the generous permission of **Arlo West**  
[www.arlowest.com](http://www.arlowest.com)

## A MESSAGE FROM THE CHIEF


*Expect  
Excellence...*

*Expect Excellence.* This is the motto that every member of the Auburn Police Department strives to achieve every day. We are fortunate to have an amazing team of gifted, educated, dedicated and compassionate individuals serving the citizens of Auburn. However, we would not be able to accomplish our goals without the support of our citizens and elected officials. Being efficient is not just a desired outcome but a standard requirement for staff.

We continuously evaluate and analyze outcomes to determine benchmarks and develop a roadmap within our strategic planning to meet our goals. We must incorporate technology, best practice strategies and a multi-dimensional community policing approach. It is important for us to not only review local and state-wide trends, but we also need to monitor trends occurring across our nation. According to preliminary data from the National Law Enforcement Officers Memorial Fund (NLEOMF), 177 officers were killed nationwide in the line of duty during 2011, a 16 percent increase from the previous year. A recent survey by the International Association of Chiefs of Police (and cited by the NLEOMF) found 60 percent of responding law enforcement agencies had cut back on training, 64 percent had cut back on buying or upgrading major equipment and 58 percent had cut back on buying or upgrading technology. While there has been no direct link established between the increase in law enforcement officer fatalities and the pull back reported by many agencies in training, equipment and technology, those elements are key when evaluating risk management as we work to improve our efforts in core law enforcement operations. We have identified training, equipment and technology needs in our FY13 budget which we believe will allow us to protect our officers and enhance our services. Further in this report, you will read of our achievements and challenges as we press onward.

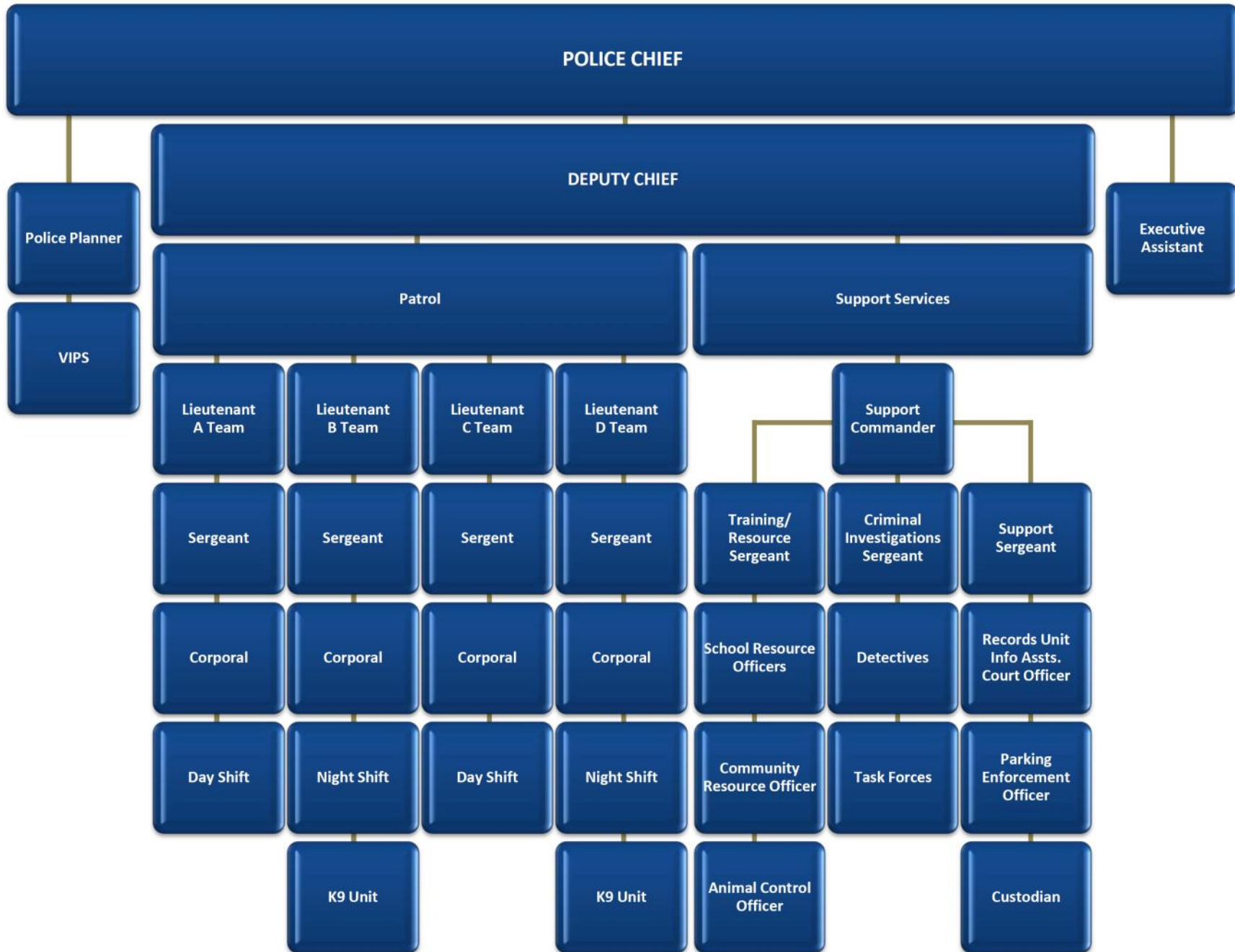
We are nearing the completion of our first year at our new location in Auburn Hall. Although it has come with some challenges, I am confident this was the right move at the right time. The taxpayers of Auburn are realizing savings and we have an amazing facility which will meet our short-term needs. With the move, came the need to move our fallen officer's memorial. I am so excited that daily hundreds of people can now see this memorial on the corner of Court Street and Turner Street. We invited the families of fallen Officers Rocky Bonney and Normand Philbrick to visit the new site and I was proud to show them the hard work which went into providing such a memorial. A special thanks to K&K Excavation and Gammon Landscaping for their donations of time and materials but more importantly the exceptional attention to every detail. Without their assistance, the memorial move would not have been possible. We would like to invite the entire community to a rededication candlelight ceremony on Tuesday, May 15, 2012 at 7:00pm. *Let us never forget their ultimate sacrifice.*

Lastly, I wish to thank my staff for their continued dedication and commitment to the City of Auburn and for the hard work involved in the production of this annual report. We are excited to provide you with a glimpse into the work being done on your behalf. We thank you for the trust you bestow upon us and we serve you proudly.

  
Phillip L. Crowell, Jr.  
Chief of Police



# ORGANIZATIONAL CHART 2011



## Administrative Division

**Chief of Police** Phillip L. Crowell, Jr.  
**Deputy Chief of Police** Jason D. Moen  
**Executive Assistant** Rita Beaudry  
**Police Planner/Accreditation Manager** Liz Allen

## Support Services Division

**Lieutenant** Timothy Cogle  
**CID Sergeant** Eric Audette  
**Support Sergeant** Gary Boulet  
**Training/Resource Sergeant** Steven Gosselin

**Detective** Chad Syphers  
**Detective** Jason Moore  
**Detective** Nathan Westleigh  
**School Resource Officer** Thomas Poulin  
**School Resource Officer** Bernice Westleigh  
**School Resource Officer** Eric Bell  
**Crime Analyst** Steven Harmon  
**Custodian/Maintenance** Daniel Davis  
**Animal Control Officer** Wendell Strout  
**Information Assistant** Rebecca Lacasse  
**Information Assistant** Claire Barclay  
**Court Officer** Richard Mercier

## New Officers

**Officer** Tyler Ham  
**Officer** Brandon Kelly  
**Officer** Mark Lemos  
**Officer** Dennis Matthews  
**Officer** Justin Richardson  
**Officer** Andrew Shute  
**Officer** April Smith  
**Officer** Nicholas Sparaco  
**Officer** Eric Ward

## Resignations

**Officer** Matthew Koenig  
**Officer** Aaron Washington  
**Officer** Michael Richard  
**Officer** Matthew Tifft

## Patrol Division

**Lieutenant** Richard Coron  
**Lieutenant** Anthony Harrington  
**Lieutenant** Paul Labarre  
**Lieutenant** Scott Watkins

**Sergeant** James Lawlor  
**Sergeant** Benjamin Quinnell  
**Sergeant** Barry Schmieks  
**Sergeant** Laurie Woodhead

**Corporal** Kristopher Bouchard (K9)  
**Corporal** Scott Corey (K9)  
**Corporal** Matthew Dailey  
**Corporal** Terrence McCormick

**Officer** Paul Caouette  
**Officer** Shawn Carl  
**Officer** Michael Chaine  
**Officer** Donald Cousins  
**Officer** Jason Croft  
**Officer** A. James Daigle  
**Officer** Matthew Elie  
**Officer** Nicholas Gagnon  
**Officer** Steven Hammerton  
**Officer** Christopher Hatfield  
**Officer** Matthew Johnson  
**Officer** Scott Laliberte  
**Officer** David Madore  
**Officer** Marshall McCamish  
**Officer** Bryan Parker  
**Officer** James Phillips  
**Officer** Jonathan Provisor

## Retirements

**Lieutenant** Kevin Mulherin  
**Sergeant** James Robicheau  
**Corporal** Donald Gosselin  
**Officer** Stephen Pugliese  
**Officer** Randy Robbins  
**Parking Enforcement Officer** Roger Perreault

# POLICE OPERATIONS

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The Auburn Police Department is charged with the preservation of life and property, through the enforcement of all Federal and State laws, as well as Municipal ordinances and regulations. An integral part of achieving excellence in law enforcement is the adequate training of police officers, combined with a sound community relations and customer service program. The APD is committed to excellence in all aspects of its performance of duties. Our organizational structure provides an efficient and cost effective delivery of service to its citizens.

## **Administration**

The Administrative Division consists of the Chief of Police; Deputy Chief; Executive Assistant; and Police Planner. Administration is responsible for the day-to-day operations of the financial, staffing, training, community and overall efficiency of the department.

## **Patrol Division**

This Division is responsible for the overall protection of lives and property, maintaining law and order and responding to requests for services (emergency and non-emergency). The Patrol Division enforces all criminal laws that are mandated by Federal, State or Municipal Government. Patrol consists of four Lieutenants; four Sergeants; four Corporals; twenty-two Patrol Officers; and two K9s (Inka & Dutch).

## **Support Services Division**

This Division is responsible for all functions that support the overall operations of the Police Department. Some of these responsibilities are: training, vehicle & equipment maintenance as well as parade and community event coordination. It includes a Support Services Commander (Lieutenant); Support Sergeant; Training Sergeant; three School Resource Officers; one Community Resource Officer; two Information Assistants (1 part-time and 1 full-time); Court Officer; Animal Control Officer; Custodian; and Parking Enforcement Officer.

Our Parking Enforcement Officer is responsible for all controlled parking areas in the city, including private parking lots (with contractual agreement) as per M.R.S.A., which includes "handicapped" and "fire lane" violations. The department currently enforces those violations in the majority of the malls within the city.

The Court Officer is a civilian employee who is responsible for the processing of all court papers and documents to be presented for disposition at the Superior and District Courts.

The Animal Control Officer (contractual) is responsible for the overall enforcement of the Municipal and State laws governing the licensing and care of dogs and other domesticated animals. The ACO responds to all calls relating to these animals and also works with the City Clerk in the enforcement of the licensing of all dogs.

The School Resource Officers are assigned to work with the School Department with children from Grades K-12. SROs also conduct classes in a variety of safety topics and participate in many outside activities that are supported by the donations of various civic groups.



## POLICE OPERATIONS, CONTINUED

Our **Criminal Investigations** function also falls under the Support Services Division. CID is comprised of one Sergeant; three Detectives; and a Crime Analyst/GIS Coordinator. Also assigned to the Bureau are two patrol officers on special assignment to the Maine Drug Enforcement Agency, as well as one officer who is assigned to the Maine DEA HIDTA (High Intensity Drug Trafficking Areas) Task Force.

The detectives are responsible for the investigation of all felony cases and other related cases that are referrals from the Patrol Division or other agencies. The Lieutenant and Sergeant are responsible for case assignments and serve as the lead detectives in all serious cases. The Lieutenant (Support Services Commander) is also part of the notification and response protocol along with the Chief and Deputy Chief.

### **Community and Specialized Policing Plan**

The ever-changing and evolving nature of police work results in the need to consistently evaluate new methods and approaches to policing. In particular, the involvement of police officers in the community in the prevention of hate and bias incidents. Currently, in addition to the patrol officers who are involved in community meetings for the education and prevention of hate and bias incidences while on-duty, several officers have dedicated many hours during their off-duty time.

### **Volunteers in Police Service**

The APD is very proud of our outstanding community volunteers. These volunteers, who are carefully screened and well-trained, help out with various administrative tasks at the station - such as answering the phone, filing, data entry, and more.

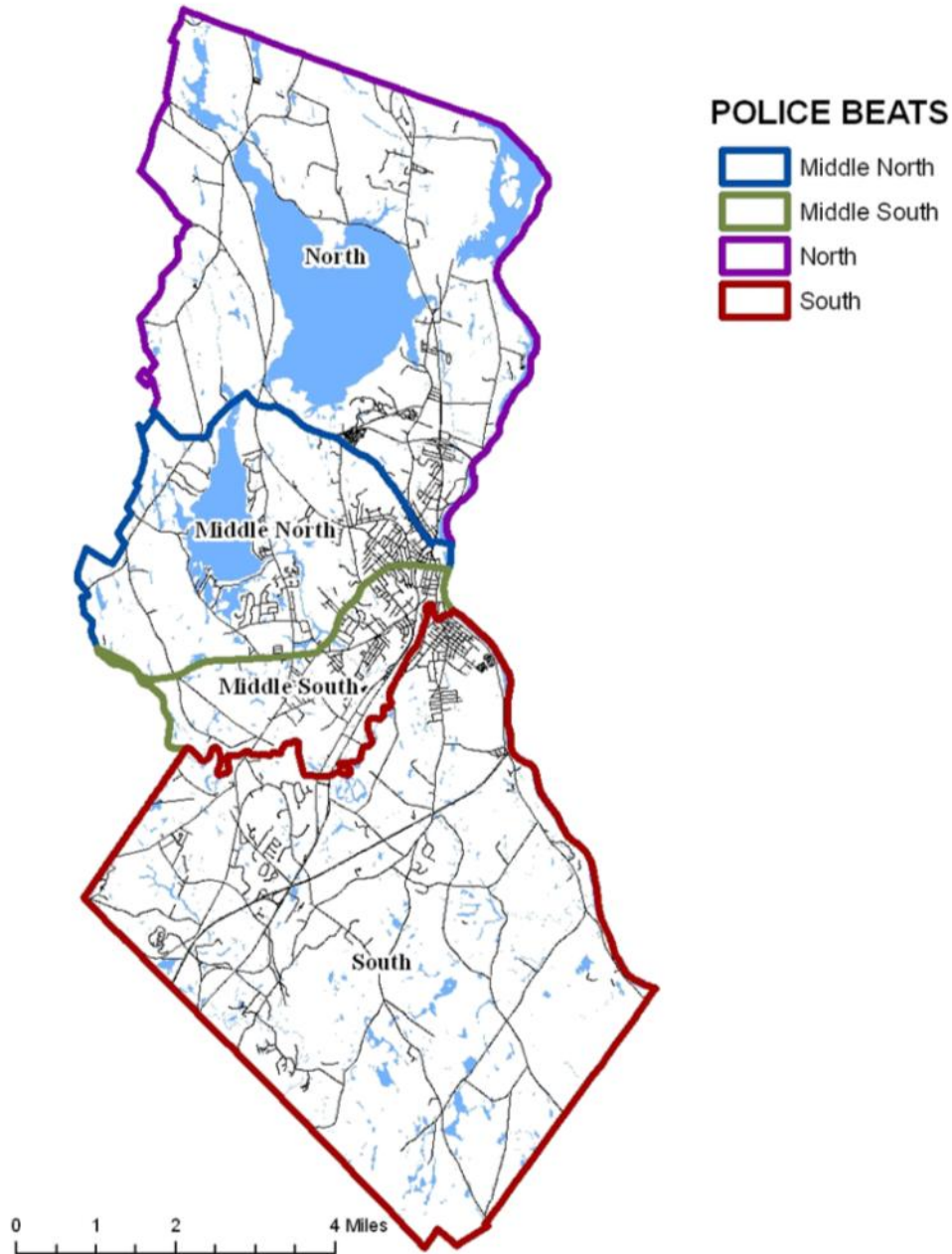
Additionally, the APD has a Citizen Patrol program comprised of trained volunteers who serve as extra 'eyes and ears' for the Department. They assist our Patrol Officers with traffic direction at accident scenes, performing vacant house checks and patrolling our retail shopping areas, handicapped parking enforcement, speed details utilizing the handheld radar unit and much more.

Yet another division of our highly successful volunteer program is our Community Emergency Response Team (CERT), developed in collaboration with the Androscoggin County EMA. This very special group of volunteers are trained to respond in the event of a natural disaster, missing person, or other major event.



*Auburn Police Officers 1932*

# AUBURN BEAT MAP



The City of Auburn has 67 square miles and over 230 miles of road to patrol. Reducing the amount of time needed for call response - by providing proper patrol coverage - is vital.



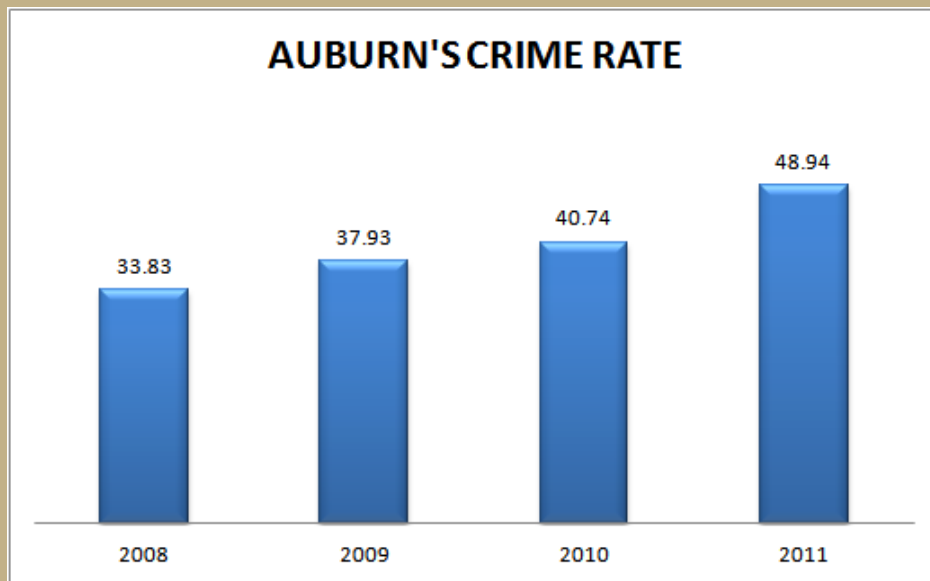
## CRIME IN AUBURN

The Uniform Crime Reporting Program collects information on eight Part I criminal offenses from 16,000 Law Enforcement Agencies throughout the United States. These offenses are serious crimes by nature and in volume. The UCR program limits the reporting of offenses to the eight selected crime classifications because they are most likely to be reported and occur with sufficient frequency to provide an adequate basis for comparison.

Of the UCR reportable Part I crimes in the City of Auburn, 41% were solved. The Auburn Police Department is proud to have such a high clearance rate.

Auburn's crime rate increased in 2011, a trend that is surely indicative of challenging economic times. Driving forces behind this higher crime rate was the spike in burglaries and thefts. There was a significant increase in the number of thefts between 2009 (693) and 2010 (742), and we experienced another jump in 2011 (874). Burglaries and simple assaults were also up in 2011; aggravated assaults remained static; and rapes were down. Reports of burglary/theft of copper accounted for 11.2% of all reported burglaries and larcenies in 2011.

*Data in this report was compiled from a variety of sources, using the best information available at time of publication and is subject to update pending final review by the Maine Department of Public Safety.*



PART I CRIMES	2008	2009	2010	2011
Murder	1	0	0	0
Manslaughter	0	0	0	0
Rape	8	7	9	7
Robbery	14	13	19	24
Aggravated Assault	21	13	13	13
Burglary	119	133	134	201
Theft (larceny)	595	693	742	874
MV Theft	27	20	18	18
Index Crimes (less arson)	785	879	935	1137
<b>CRIME RATE</b>	<b>33.83</b>	<b>37.93</b>	<b>40.74</b>	<b>48.94</b>
<b>Clearance Rate</b>	<b>48.9</b>	<b>47.9</b>	<b>45.6</b>	<b>41.14</b>

# SEX OFFENDER MONITORING

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In 2006, a “one-to-one” sex offender monitoring program was implemented where each patrol officer is assigned a sex offender to check on and monitor. **At the beginning of 2011, the City of Auburn had 43 registered sex offenders. By the end of the year, there were 39.** In previous years, this number was approximately 70 (at the end of 2010, it was 27). We attribute this reduction to our watchful efforts in safeguarding our community. An integral part of the program is the neighbor/community notification process.

At least once a month, the officer verifies the offender’s residence and looks for violations. Sex offender notification flyers are distributed to neighbors. Last year, officers conducted approximately 400 home checks to ensure registration compliance. Because mobility rates of students in our neighborhood elementary schools is so significant (Washburn – 57.1% and Walton – 41% in 2009), it is imperative that we maintain our scheduled monitoring of sex offenders to ensure proper notification to parents regarding the location of a convicted abuser.

As an added precaution, the Criminal Investigation Division maintains and updates a “Sex Offender” notebook in the principal’s office in each of our ten schools, the office of the Superintendent of Schools, and at the Boys and Girls Club. For more information on our sex offender monitoring program, please contact Lieutenant Timothy Cogle.

Lifetime Registrants are required to register every 90 days. Ten Year Registrants are required to register once per year. The crime of which the offender was convicted determines which category they fall in. There are exceptions, but generally the Lifetime Registrants have committed Gross Sexual Assault (minor or adult victims) or Unlawful Sexual Contact. Ten Year Registrants are generally the offenders who have been convicted of Sexual Abuse of a Minor or Possession of Child Pornography.

NOTE: In March of 2010, the State of Maine passed a law allowing Sex Offenders who were convicted between 1982 and 1999 to apply with the state for **removal** from the registry, so long as they met certain requirements. State-wide, 633 offenders were removed from the registry due to this law change.



## DOMESTIC VIOLENCE SAFETY TEAM



**“Police officers know that when we go into a home to arrest an abuser, we look at the child in the room and KNOW that without interventions, THAT child may either be abused or become an abuser. We must make every effort to safeguard the ‘silent voice behind the door’... the child who bears witness to domestic violence.”**

*~Chief Phillip L. Crowell*

In 2011, the Auburn Police Department responded to 515 calls for service relating to Domestic Violence, an increase from 468 calls in 2010. Of these 515 calls, there were 106 arrests of both male and female offenders. Arrests included Domestic Violence Assault and related crimes.

27 percent of the offenders were adult females (up from 16% in 2010); 71 percent were adult males (down from 81% in 2010); and 2 percent were juveniles (1 female and 1 male).

93 arrests were made for DV Assault, 6 for DV Terrorizing (down from 15 in 2010), and 7 for DV Criminal Threatening (up from 3 in 2010).

With the increased numbers of Domestic Violence calls for service and the seriousness of injuries, data illustrated that, although we didn’t know where the next offense was going to occur, we did know that the most likely offenders were REPEAT offenders. Removing an offender who was in violation of conditions significantly lowered the recurrence.

The APD responded to these calls for service by implementing a Domestic Violence Safety or Follow Up Team. The goals and objectives of the team are to:

- Make survivors aware of what resources and assistance are available in our community
- Provide information regarding obtaining protection from abuse orders
- Encourage survivors to report violations and further offences
- Provide information regarding ADT alarm system
- Strengthen cases for prosecution
- Reduce incidences of recurrence and calls for service

We continue to partner with Safe Voices as well as the Children’s Advocacy Center. Our school resource officers, who receive notification immediately after an event, follow up with the children to ensure their safety and make school officials aware when a child is “acting out of character.” For more information, please contact Officer Berni Westleigh.

# INTERNAL AFFAIRS ANALYSIS

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There were a total of four Internal Affairs investigations conducted in 2011; a total of three citizen complaints and one department initiated complaint. Of these complaints, three were for department policy violations and one for conduct unbecoming an officer. The dispositions of these complaints are as follows:

Department Policy Violations: **1 Sustained, 2 Exonerated**

Conduct unbecoming an officer: **Exonerated**

Discipline for the sustained policy violation was a five-day suspension

There was a 70% reduction in citizen complaints as compared to 2010. Officers responded to over 24,000 calls for service, making 1,030 physical arrests. The review concludes that there are no patterns of officer misconduct present within the agency.

# PURSUIT ANALYSIS

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The Auburn Police Department conducted an analysis of the vehicle pursuits conducted by officers in 2011. There were a total of four vehicle pursuits, an increase from three in 2010.

Analysis resulted in the following:

Two of the pursuits were initiated by another agency and our officers assisted those agencies when the pursuit entered Auburn. One of the pursuits ended when the vehicle crashed into a snow bank. The other pursuit ended in Lewiston when the suspect vehicle was boxed in a dead end street. One of the passengers was shot by Lewiston Police after attempting to run over an officer after the driver fled. The remaining two pursuits were terminated by Supervisors once pursuing officers lost sight of the suspect vehicle. Officers involved in a pursuit averaged 5.5 years of experience. In three out of four pursuits, the suspect's speed exceeded 70mph. The remaining pursuit did not exceed 35mph. Three out of four pursuits were less than five miles in length while the remaining pursuit was 8.9 miles long.

Critiques were held on all pursuits. Communications proved to be an issue with one of the multi-agency pursuits. The initiating agency never went to an interoperable communication channel. All of the pursuits were conducted within policy guidelines which points to the effectiveness of the annual EVOC training which includes a pursuit policy review.

In 2011, the agency began to input our pursuit information into the IACP pursuit database, which allows us to compare our pursuit data against national averages. The average length of our pursuits was slightly longer than the national average. I believe that this is attributed to the large rural area that encompasses the city. Other data sets which include termination types, suspect actions or offenses trended along with national averages which are included in this analysis.

In conclusion, officers are operating well within policy when dealing with pursuits. Annual EVOC training remains beneficial to our officers. There is no policy modifications recommended at this time.

# USE OF FORCE ANALYSIS

This is an analysis of all use of force incidents (UOF) that occurred in 2011. There were a total of 63 incidents where force was applied, involving 98 officers. This reflects a 4% decrease in UOF occurrences involving 2% more officers than compared to 2010. Reports reflect that 47% of the suspects who had force applied to them were under the influence of alcohol and/or drugs.

**The 2011 analysis shows that** 36% of all suspects involved were age 25-34. This age bracket also represented 38% of the total physical arrests made. 14% of the juvenile arrests in 2011 required force to be used to bring the juvenile under control, which represents an 8% decrease from 2010. In 2010, 25% of the juveniles who required force to bring them under control were under the influence. In 2011, none of the juveniles who required force to be used were under the influence of alcohol. 44 out of the 63 UOF incidents occurred during the night shift hours of 19:00-06:00. 54% of those UOF incidents involved the suspect being under the influence of alcohol and/or drugs. Eight suspects received medical treatment for injuries received as a result of force being applied. Seven of the suspects received minor abrasions or lacerations while one suspect received two dog bites to the leg and buttock area.

**There were 10 types of force used in UOF incidents:**

<b>Wristlocks</b>	<b>19 (16.1%)</b>
<b>Armbar</b>	<b>22 (18.6%)</b>
<b>Strikes</b>	<b>11 (9.3%)</b>
<b>Force to Ground</b>	<b>10 (8.4%)</b>
<b>Tackle</b>	<b>3 (2.5%)</b>
<b>Pressure Point</b>	<b>2 (1.6%)</b>
<b>Push</b>	<b>5 (4.2%)</b>
<b>OC Spray</b>	<b>1 (0.8%)</b>
<b>TASER</b>	<b>15 (12.7%)</b>
	<b>Displayed 7</b>
	<b>Deployed 8</b>
<b>Gun</b>	<b>Displayed 30 (25.4%)</b>

In four out of the seven times, merely displaying the TASER ended the incident without the further use of force. In two instances, the TASER was the only type of force deployed and it was immediately effective. In the other 6 deployments, officers had already applied force lower on the force continuum with no success in gaining control of the suspect. Once the TASER was deployed, 5 out of the 8 suspects immediately complied with officers. An officer missed the suspect when the TASER was deployed. In the remaining instance, one subject continued to be non-compliant, but officers were able to gain control of the suspect. All gun displays involved armed or reportedly armed suspects or the response was appropriate for the situation. This represents a 7% increase in the use of gun displays from 2010. This is consistent with the increase of felony vehicle stops with multiple suspects conducted by multiple officers.

In 11 of the UOF incidents, two or more different types of force had to be deployed against the suspect to gain compliance. Each of these incidents reflected the proper escalation of force in response to the resistance encountered. Seven officers were injured during UOF incidents, the same number as in 2010. Three of the injuries were contusions; two were abrasions or scratches and a sprained finger. One officer was bitten by a suspect and also sprained a finger. Officers conducted 1030 physical arrests in 2011, of which 249 (24%) were alcohol and/or drug related. Alcohol related arrests were down seven percent compared to 2010. This plays a factor in the decrease in UOF incidents coupled with officers maintaining good command presence and use of good verbal skills while speaking with suspects.

Based upon the analysis, the use of force policy is sound and does not require any revisions at this time.

# LINE OF DUTY DEATHS TRAGIC TRENDS

**“When a police officer is killed, it’s not an agency that loses an officer, it’s an entire nation.”**

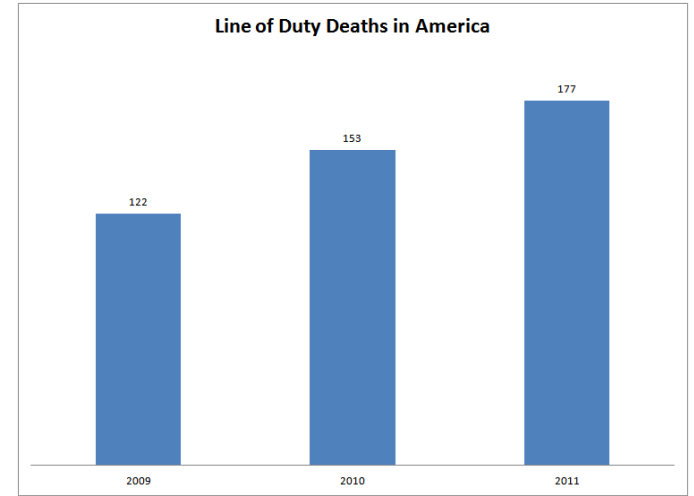
*~Chris Cosgriff, Founder of Officer Down Memorial Page*

On average, one law enforcement officer is killed in the line of duty somewhere in the United States every 53 hours. Since the first known line-of-duty death in 1791, more than 19,000 U.S. law enforcement officers have made the ultimate sacrifice, according to the National Law Enforcement Officers Memorial Fund (NLEOMF).

For the second straight year, law enforcement fatalities nationwide rose sharply during 2011. The primary cause of death in 2011 was gunfire. For the past 13 years in a row, traffic-related incidents had been the primary cause of law enforcement fatalities. In 2011, though, the number of officers killed on the roadway dropped by 10 percent.

“Drastic budget cuts affecting law enforcement agencies across the country have put our officers at grave risk,” declared NLEOMF Chairman Craig W. Floyd. “At a time when officers are facing a more cold-blooded criminal element and fighting a war on terror, we are cutting vital resources necessary to ensure their safety and the safety of the innocent citizens they protect.”

A recent survey by the International Association of Chiefs of Police found that 60 percent of responding law enforcement agencies had cut back on training, 64 percent had cut back on buying or upgrading major equipment, and 58 percent had cut back on buying or upgrading technology.



	2009	2010	2011
<b>Total Line of Duty Deaths</b>	122	153	177
<b>Job-Related Illness</b>	17	14	
<b>Automobile Accident</b>	38	50	
<b>Gunfire</b>	49	59	71
<b>Struck by Vehicle</b>	11	14	
<b>Motorcycle Accident</b>	3	6	
<b>Alcohol/Drug Related</b>	14	31	
<b>Officers Killed Wearing Body Armor</b>	68%	65%	
<b>Male</b>	120	147	
<b>Female</b>	2	6	

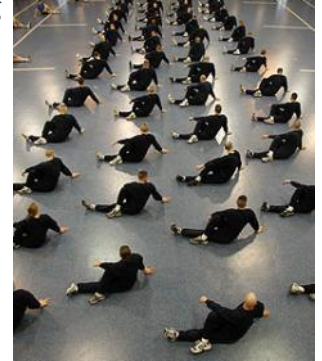
*Line of duty death statistics from National Law Enforcement Officers Memorial Fund: [www.nleomf.org](http://www.nleomf.org). Data for 2011 is preliminary. Complete numbers were not available at time of publication.*



## TRAINING A KEY TO SUCCESS



The Auburn Police Department places a great deal of emphasis on the training of its employees, both sworn and unsworn. The degree to which officers are trained is a direct correlation to the encounters of those we protect and serve within the community. In 2011, sworn and non-sworn members completed **6,315** hours of training.

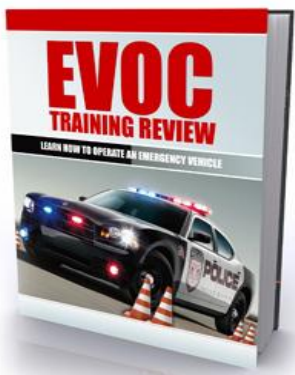


At the direction of our Training Coordinator, members of the agency receive training that is relevant to the various assignments at hand. Sworn officers receive mandatory training on such topics that include, but are not limited to, firearms, emergency vehicle operations, mechanics of arrests, bureau of labor standards, etc. Non-sworn members also receive training in areas pertinent to

their job assignments, such as those that work with accreditation, records, parking enforcement, grant writing, volunteer management, and more.

Approximately four years ago, the patrol schedule was modified to incorporate four eight-hour training days each year. With four specific assigned patrol teams, officers working the same days on and off continue to make use of the “team training” concept by training together as one cohesive unit.

In addition to the mandatory training topics listed above, officers are often afforded other training opportunities that come at no additional cost to the city. For example, in 2011, the agency took advantage of state and federally funded training courses that took place outside of the department. Watch commanders, patrol supervisors, and team leaders received free training in Anniston, Alabama on topics relating to riot and crowd control. In addition, free training was offered in-state on areas relating to interview and interrogation, statement analysis, leadership training, and more. Officers continue to make use of on-duty roll-call training. At least once a week, watch commanders assign individual officers to provide a 15-30 minute presentation on any topic relevant to the work that is performed every day. Topics include: officer safety issues, case law updates, law enforcement ethics, use of force, etc.



The Auburn Police Department works in partnership with many outside agencies. In 2012, officers will join forces with a local community college, where they will have the unique opportunity of training on simulator units designed to enhance the officers' skills in specific areas such as use of force and the operation of emergency vehicles.

For more information on training, contact Training Coordinator Sergeant Steven Gosselin.



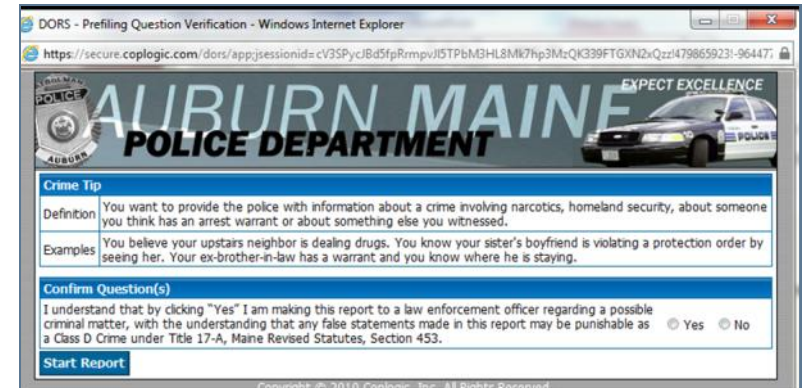
# TECHNOLOGY TRANSFORMING LAW ENFORCEMENT

Technology remains at the forefront of our everyday lives. This is no different for our police officers. A modern technology infrastructure is one of the most important tools in an officer's toolbox. Police cars have become the mobile offices for our police officers.

Our technology infrastructure provides real-time vital information at our officer's fingertips. Officers have the ability to run queries from their lap-tops that will provide a booking photo of the suspect that they are querying as well as a history of that person's interactions with every police department in Androscoggin County. That query can be expanded to reach out to 25 police departments within the State of Maine.

In-Car Camera Systems have become a staple in the successful prosecution of criminal cases. Sometimes, words cannot describe the actions of a person. Video footage of a suspect's actions can be the most compelling piece of evidence presented to a jury.

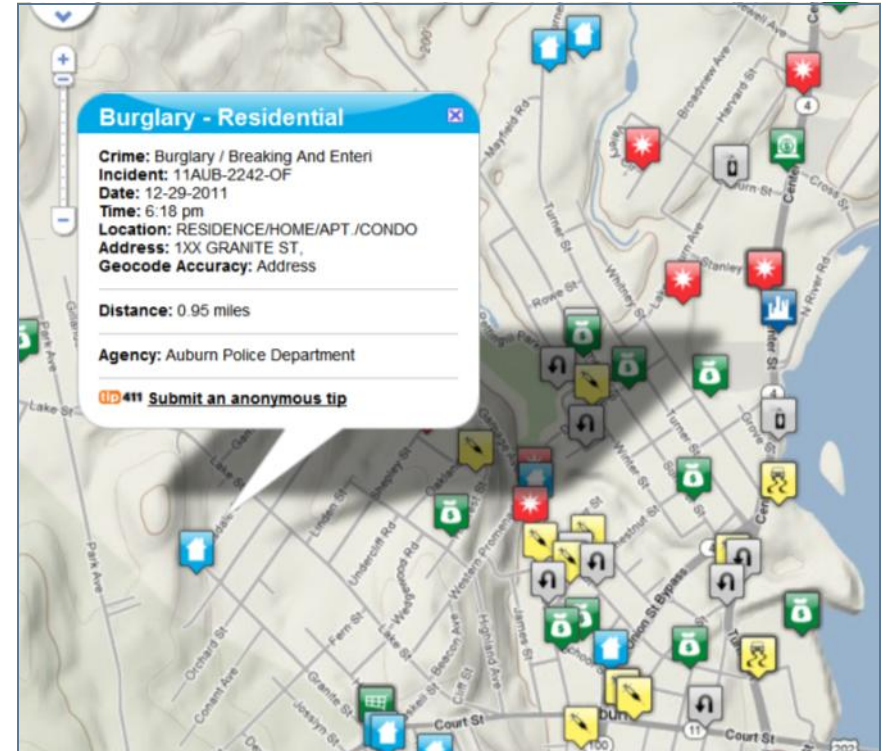
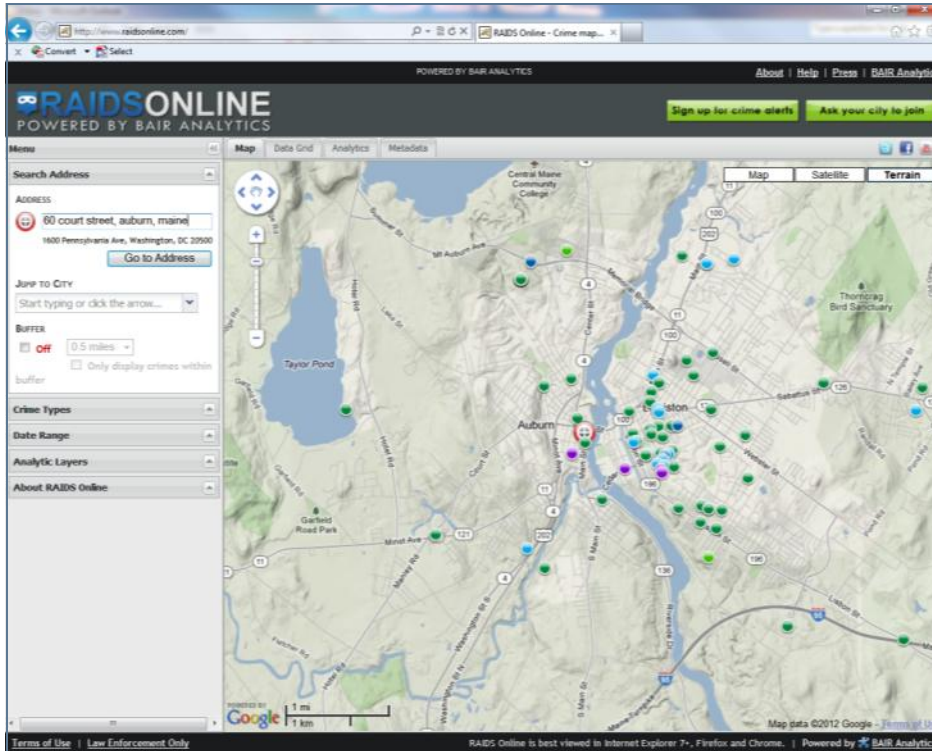
Technology has also revamped our community policing strategies. The department has begun pushing out information to the community on several different platforms. RAIDS Online Mobile empowers citizens to better understand crime trends and lower crime in their area. Recent crime incidents are displayed on a map or listed in a grid. Users can click on an incident for more information or display a hotspot map based on the crimes that are currently in display. Users can also sign up for neighborhood watch reports that automatically email any recent crime activity on a daily, weekly or monthly schedule. The app makes all of this information accessible anywhere from a user's mobile device.



The department will be premiering a new online reporting system for its citizens in the very near future. This web based reporting system will allow the public to file certain incident types (minor theft, vehicle burglary, lost property, hit & run, crime tips, etc.) over the internet at their convenience. This service will allow the public to file a report at a time that is best for them without having to wait for an officer to respond or call them back. The public will be able to print a temporary copy of the report upon submitting the report. The report will be reviewed by police personnel, and once approved, the filing person will receive an email with a copy of the report attached without cost. The report will transfer into the Department's records management system and receive the same investigation and statistical analysis ability as if the report had been filed by a police officer. This web based reporting option will allow officers more time to address community needs while keeping pace with the public expectancy to complete services via the internet.

Social Media has become one of our main community policing platforms. The department is very active with its facebook page ([www.facebook.com/auburnpd](http://www.facebook.com/auburnpd)), sending out alerts, tips and information on almost a daily basis. This allows us to have immediate contact with over 3,100 fans on our page. **The Auburn Police Department remains committed to being at the forefront of technology. It makes our officers more efficient and our citizens safer.**

# TECHNOLOGY CRIME MAPPING



Technology has changed the way we do everything. And the Auburn Police Department works very hard to find innovative ways to serve the citizens of and visitors to our great city. “RAIDS Online” is a great way for the public to stay informed about crime in Auburn. This website allows citizens to see recent crime activity based upon an address.

The RAIDS Online Mobile app works the same way, and is available for FREE on the App Store. RAIDS Online empowers citizens to better understand crime trends in their area. Recent crime incidents are displayed on a map or listed in a grid. Users can click on an incident for more information or display a hotspot map based on the crimes that are currently on display. Users can also sign up for neighborhood watch reports that automatically email any recent crime activity on a daily, weekly or monthly schedule. The mobile app makes all of this information accessible anywhere from a user’s mobile device.

“This new technology enhances our efforts to make our citizens more informed about what is happening in our community,” said Chief Phil Crowell. “This dovetails with our efforts to use technology to streamline our delivery of excellent law enforcement services that our citizens have come to expect.”

## TRAFFIC ACCIDENT?



**A crash can be stressful...**  
*skip the trip* to Auburn PD:  
Purchase your crash report at  
**[www.GetCrashReports.com](http://www.GetCrashReports.com)**

**After 72 hours** you may purchase your crash report  
at [www.GetCrashReports.com](http://www.GetCrashReports.com) or by visiting:  
**Auburn Police Department**  
60 Court Street | Auburn, ME 04210 | 207-333-6650

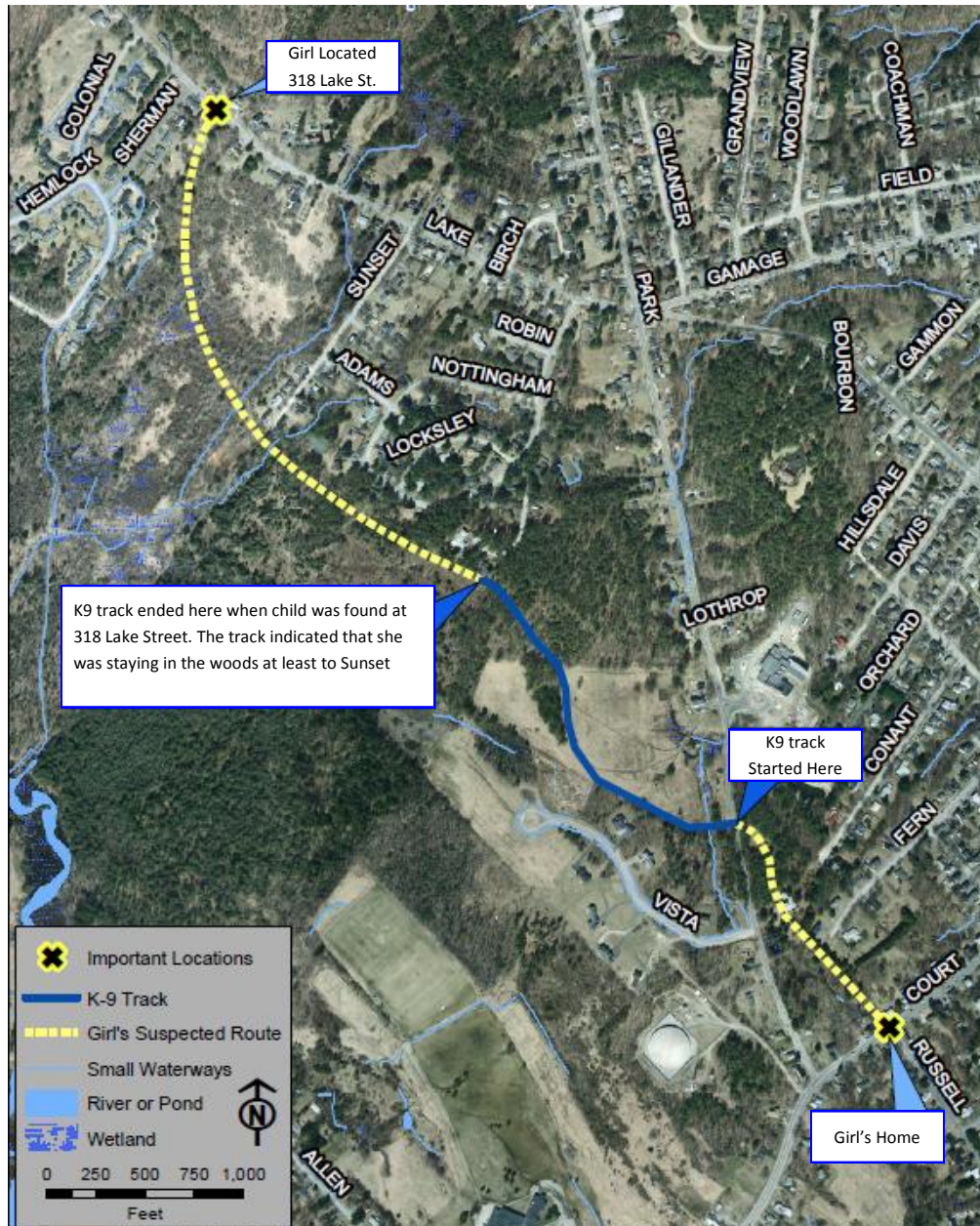
**GET CRASHREPORTS**.COM | YOUR SOURCE FOR PURCHASING  
CRASH REPORTS ONLINE!

2011 saw the launch of Auburn PD's new online crash report system. Citizens who are in a traffic accident can now get their crash report (72 hours after the incident) by visiting **[www.getcrashreports.com](http://www.getcrashreports.com)**.

By simply entering information such as the date of the crash or the driver's name, citizens can purchase a copy of their crash report, saving valuable time and a trip to the Auburn Police Department.

The screenshot shows a web browser window with the URL <http://getcrashreports.com/Shop.aspx?Location=ME>. The page header features the logo "GET CRASHREPORTS .COM" and the tagline "YOUR SOURCE FOR PURCHASING CRASH REPORTS ONLINE!". Below the header is a navigation bar with "Subscriber Login" and links for "Previous Orders", "Contact us", "FAQ", and "Help". The main content area is titled "Step 1: Search for your crash report" and includes a progress indicator with five steps, where step 1 is active. The search form consists of three sections: A. "Select the state/province the crash occurred in.\*" with a dropdown menu showing "Maine" and a map of Maine; B. "Enter search values (i.e. report number, name, license number, etc.)." with a text input field; and C. "Select a date or date range." with "From (or date occurred)" and "To" input fields. A "Required" asterisk is present next to section A. At the bottom of the form are two buttons: "<< Home" and "Next Step >>".

# TECHNOLOGY COPSAP { Community Oriented Problem Solving Analysis Project }



The Auburn Police Department has many “success stories” made possible through the ARRA (American Recovery and Reinvestment Act) funded Community Oriented Problem Solving Analysis Project (COPSAP).

For example, from time to time, our local 911 Communication Center receives a call from a distressed parent/guardian whose child cannot be located. In response to a missing child, all available personnel (sworn, civilian and volunteer) of the Auburn Police are activated. GIS Coordinator/Crime Analyst Steven Harmon immediately begins plotting a map of sightings of the missing child so that law enforcement officials can follow his/her whereabouts. This GIS information is disseminated through the 911 Communication Center.

Similarly, our Crime Analyst generates maps showing any and all registered sex offenders in the vicinity of the missing child. This gives Detectives and Officers vital information to help them search in a situation where every moment counts.

For information on COPSAP, crime analysis or crime mapping, contact APD Crime Analyst Steve Harmon.

# TRAFFIC ENFORCEMENT AND MOTOR VEHICLE CRASHES

An analysis of the Auburn Police Department's statistics for both speed and crashes from January 1 through December 31, 2011 revealed that the APD responded to **1,542** motor vehicle crashes and handled **1,055** reportable crashes.

## Crashes occurred as follows:

Center Street/Rt. 4 Corridor	195
Minot Avenue	111
Mt. Auburn Avenue	90
Turner Street:	76
Court Street	70
Washington Street (N & S)	75

## 1,166 speeding tickets were issued during this same time period.

Average speed charged	51 mph
Average speed limit:	35
Average MPH over limit	17

## Times of day and days of week where most citations were issued:

8:00pm	89
9:00pm	100
10:00pm	114
11:00pm	90

The Auburn Police Department strives to enforce 100% compliance of seatbelt usage by all drivers and passengers who live, work and play in our community. We recognize the direct correlation between non-compliance and fatality rates, particularly with young men.

**Analysis of the Auburn Police Department's seat belt monitoring and enforcement efforts from January 1 through December 31, 2011 revealed that 171 seat belt summonses and warnings were issued. Of these:**

- 47 were issued to individuals 26-35 years (28 males & 19 females)
- 46 were issued to individuals 36-55 years (33 males & 13 females)

In an effort to reduce our incidences of speed, crashes, and injuries, we have Seat Belt and Speed Enforcement details scheduled to coincide with the highest numbers of crashes, times of day and days of week. High visibility enforcement continues to be our primary strategy in our efforts to slow down the residents and the visitors that pass through our community.

## 2011 Motor Vehicle Crashes in the City of Auburn

*1,542 Total traffic crashes  
1,055 Reportable crashes  
Average of 2.9 crashes per day*

## Did you know?

*The City of Auburn does not  
directly receive any of the  
revenue generated  
by traffic citations.  
These funds go  
to the State of Maine.*

# VOLUNTEERS IN POLICE SERVICE



Our Volunteers in Police Service (VIPS) Program is a source of great pride for the Auburn Police Department. We rely on these exceptional community volunteers as a “force multiplier.” Their commitment to serving their community and standing beside the men and women of our agency is impressive and so greatly appreciated.

We are humbled and extraordinarily pleased to report the number of volunteer hours given to the Auburn Police Department in 2011.

## **TOTAL NUMBER OF VOLUNTEER HOURS GIVEN BY APD VIPS MEMBERS: 1,828\***

These are our in-house, fully screened, official VIPS program volunteers. \*Please note: this is lower than the previous year, because in 2010 we had a full-time VISTA member which accounted for more than 1,000 volunteer hours.

## **TOTAL NUMBER OF VOLUNTEER HOURS GIVEN IN SUPPORT OF THE PAL CENTER: 1,287**

This number represents all of the volunteer LABOR donated to the renovation project at our Police Activities League (PAL) Center. This includes the Maine Army National Guard; Lowe’s; YouthBuild; the LRTC Electrical Program; our PAL Board/Steering Committee; as well as volunteer coaches for the basketball & soccer programs.

## **TOTAL VOLUNTEER HOURS: 3,595**

This number represents the two totals outlined above, with an additional 480 hours contributed by “other” community volunteers who gave their time and talents to the Auburn Police Department in 2011. This includes volunteers at our Human Trafficking Conference; members of the Androscoggin CERT team; volunteers at our annual Bike Rodeo; volunteers who helped us clean our new location at Auburn Hall before the move; etc.

According to Independent Sector, the estimated dollar value of volunteer time for 2010 is \$21.36 per hour. Using that figure, the value of the volunteer hours donated in support of the APD and its programs is: **\$76,789!**

“Our volunteers are so amazing! They are there

- whenever we need them. We have come to rely on them for Citizen Patrol, for administrative assistance, and for all of our community events.

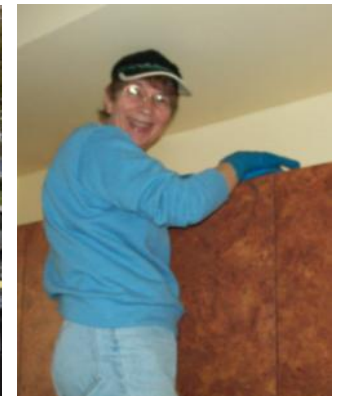
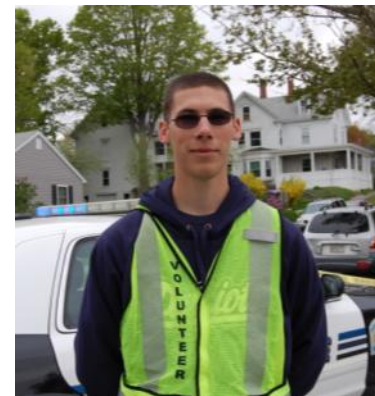
As impressive as they are, I consider the totals reported here to be quite conservative.

Volunteers sometimes forget to track their actual hours, so in reality, these numbers are probably much higher.

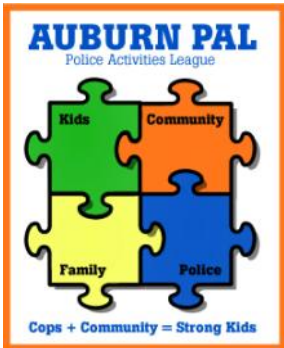
But what is most important to all of us at the Auburn Police Department is the partnership we have developed with these vital members of our team...we are so thankful for our community volunteers - our VIPS!”

*Liz Allen*

*VIPS Volunteer Coordinator*



# AUBURN POLICE ACTIVITIES LEAGUE AN UPDATE



The story of Auburn PAL impacts the youth of our community. The inner-city area of Auburn is the hub for police calls for service. In fact, four years of crime data showed us that **23%** of all crimes committed by youth offenders in Auburn took place within an area of **less than half a square mile**. **25%** of all police calls for service and **28%** of all youth victims were victimized in this same small area.

In an effort to transform these statistics and provide positive experiences for at-risk youth, the Auburn Police Department announced the foundation of the Auburn Police Activities League (PAL). Auburn's City Council agreed to turn over a vacant building at 24 Chestnut Street, along with 7+ acres of green space, basketball courts and playgrounds for use by Auburn PAL. The city also agreed to use a portion of our Community Block Development Grant (CDBG) funds to refurbish the building.

The **Auburn PAL Center** will provide activities for kids after school and during the summer, not to mention positive interaction with police officers. In fact, even though the Center was not yet open, the APD ran a very successful "Dream Team" summer soccer league for kids (from 7 to 14) in the PAL neighborhood last fall. The kids and coaches had a wonderful time playing soccer, learning about teamwork and sportsmanship, and having lots of fun! We also held a one-day basketball clinic, which was well-attended by boys and girls of all ages.

During 2011, we made significant progress on the renovations to our PAL Center. In the fall, the **Maine Army National Guard** replaced the entire roof. The wonderful team at **Lowe's** Auburn donated and installed all of the vinyl siding. The students and staff at the **Lewiston Regional Technical Center's electrical program** have done all of the electrical work. And through a thrilling partnership with the **YouthBuild** program, interior demolition has been completed, new windows and exterior doors have been installed, and drywall has been installed. While CDBG grant funding has paid for the materials, it is important to note that **all of the labor on this project has been donated!** These outstanding community partners have seen the value in the PAL Center and its programs, and they have given generously of their time and expertise.

The Auburn PAL Center will be the perfect opportunity to *directly impact* the lives of kids in our community.



*Auburn PAL Center before renovations*



*Members of the Maine Army National Guard replace the PAL Center roof as their fall community project*





# AUBURN POLICE ACTIVITIES LEAGUE AN UPDATE, continued



*Vinyl siding and installation provided courtesy of the Auburn Lowe's Heroes Project*



*Interior of PAL Center awaiting renovations*



*Police Chief Phil Crowell, Volunteer TJ Abacha and Officer Nick Sparaco coached kids in our first annual "PAL Dream Team" Summer Soccer League*



*Lieutenants Cogle and Harrington and Chief Crowell taught basketball skills and drills at the 2011 "PAL Dream Team" Fall Basketball Clinic*

## JUVENILE PROGRAMS YOUTH SERVICES

This year's annual juvenile operations review was conducted by soliciting feedback from members of the community who are directly involved with the programs and services delivered by the Auburn Police Department - specifically, programs directed to youth and school-aged children. The feedback we received was positive regarding the programs as well as our staff.

**Juvenile Fire Setter Program:** During the 2010 review, we identified the need to re-establish a Juvenile Fire Setter Program here in Androscoggin County. The Auburn PD and the Auburn Fire Department had collaborated to provide a very successful program for many years. Unfortunately, that program fell by the wayside with staffing changes and budget shortfalls.

Over the course of the spring and into summer, we worked with contacts at the State Fire Marshall's Office and were ready to set dates for the first phase of staff training that was required for a Juvenile Fire Setters Program. Around this same time, we learned that work was being done to bring back the position of Fire Prevention Officer. Since the FPO has traditionally been the lead person behind the Juvenile Fire Setter Program, it was decided that it would be best to wait for the new Fire Prevention Officer to be named and seated before any new program was introduced. We look forward to re-establishing the Juvenile Fire Setter Program in Auburn.

**Saturday Diversion Program (SDP):** This is a program that was targeted to first-time offenders who are caught in possession of tobacco, alcohol or drugs. The program was an educational alternative to court summons and was used frequently by both our School Resource Officers, as well as Patrol Officers, in making referrals to the program.

Unfortunately, this program has been dissolved due to lack of funding. The loss of SDP leaves a significant void in community resources available to help first-time juvenile offenders. It will no doubt be a challenge our local juvenile court system and law enforcement officers to find other alternative first-time offender programs.

**Learning Works:** On a more positive note, in 2010 our School Resource Officers started working with Learning Works, which specializes in serving at-risk youth, immigrants and low-income families. Learning Works offers two specific programs. The first is an "Adolescent Anger Management Program" and the second is the "Skills for Responsible Thinking" program. We are pleased to report that both programs have been fully implemented in Auburn. SRO Westleigh has successfully referred juveniles to both programs. According to Officer Westleigh, the programs are "valuable and represent another tool in our bag for helping kids."

**Police Activities League (PAL Center):** Perhaps the most exciting new youth initiative that is being undertaken by the Auburn Police Department is the development of a Police Activities League (PAL) in Auburn and the creation of our own PAL Center.

The department was able to obtain a former daycare building owned by the city that is located in one of our most challenging neighborhoods. The building is currently being renovated to house our PAL operations. The target area is only about one half square mile in size, yet accounts for a disproportionate amount of our juvenile crimes and juvenile victims. This neighborhood was identified as a target area for this project due to the fact that nearly a quarter of our criminal activity, as well as a similar percentage of our juvenile issues, originates from within this small area.

To date, our PAL has already hosted its first annual Chic-fil-A Leadercast fundraising event as well as its first two youth activities - the "Dream Team" summer soccer program as well as a two-day youth basketball clinic. All of these events

"I've been in education nearly 4 decades, and I can't imagine operating a 21st century high school without the support of an SRO. Having that presence in the school is critical for providing a safe climate and culture for all the students as well as the staff. As administrators, we do not have the investigative skills that come naturally to an SRO, and I have seen firsthand how quickly small incidents are stemmed early, rather than becoming full-blown issues between students. Can we function effectively without an SRO? No. That being the case, please do all you can to keep the SRO program in the Auburn schools!"

*Steven L. Galway, Assistant  
Principal, Edward Little  
High School*

“I truly believe your department is ahead of the curve when it comes to dealing with Juvenile offenders.”

*Nate Randall*

*Juvenile Community Corrections  
Officer, Department of  
Corrections*

“I have worked as a school counselor in Auburn for over 20 years. I support the P.E.A.C.E. program in every way. I created a research paper for a Substance Abuse course at U.S.M. and determined that our P.E.A.C.E. program uses the most up to date and effective resources for students in this field. [Officer] Poulin does an excellent job presenting our students with preventative information. The students love him!”

*Susan Weiss*

*School Counselor at East  
Auburn Community School*

were very successful, with the last two attracting youth from “PAL neighborhood” as well as other areas in the city.

Although we have lost an important resource with the elimination of the Saturday Diversion Program, our other programs remain vibrant and continue to fulfill their objectives. The community support for our School Resource Officer Program is as strong as ever, and we as a department continue to seek out new partners and fresh ideas to reach out to our adolescent population. An example of this is the PAL Center project.

The Auburn Police Department remains firmly committed to alternative sentencing pathways and will continue to utilize our Juvenile Court Officer position to see that first-time offenders and non violent offenders are directed to the appropriate and available programs with the goal of keeping non violent offenders out of the juvenile justice system, when appropriate.

#### **Current Juvenile Programs Offered by - or in partnership with - the Auburn Police Department:**

**Lewiston/Auburn Youth Court:** *A court-based program involving juniors and seniors from Lewiston/Auburn High Schools who are charged as first time offenders are sent to Youth Court instead of the Juvenile System. Convictions are not placed on the Juvenile's permanent record. Guilt has been previously determined through the respondent's own admission. Through the peer judgment process, the youth respondent's are given fair, consistent and appropriate dispositions, restorative in nature. High School and AMS SRO.*

**Lecture/Reprimand:** *An alternative to dealing with first time offenders when youth court is not in session. The Juvenile Court Officer meets with the offender and parents/guardians. They collectively work out a fair and precise disposition for the offense. This builds community relations and lessens the burden on the juvenile court system.*

**J.A.R.T. Juvenile Alcohol Response Team.** *A team of officers and other participants target the problem of underage drinking within our community. Details may include pro-active patrol, surveillance of stores and residences and retail compliance checks.*

**Special Olympics:** *A program which encompasses the athletic ability of physically and mentally challenged community members. All SROs and many officers attend fundraisers and other activities and events throughout the year.*

**Junior Police Camp:** *This program is a partnership between the Auburn Police Department and Central Maine Community College. Kids in attendance range from 7-15, and the camp is held at the college for two weeks each July where officers interact with the kids, and explain, demonstrate and perform the duties of a police officer. In addition, the college purchases t-shirts for each sixth grader in Auburn upon completion of PEACE classes in school. Elementary and AMS SROs & Support Services.*

**Community Learning Center:** *Auburn Middle School received a grant to keep kids in a safe environment after school between the hours of 2:00 and 5:00; times when, statistically, juveniles commit crimes. Middle and Elementary School students are given homework assistance along with their choice of several reward activities. SRO Poulin participates in this program year-round, teaching Culinary Arts and creating a positive police/ student relationship.*

**Anti-bullying classes:** *Classes are taught in conjunction with Auburn Parks and Recreation Department during the summer camp programs - one day a week - during camps which serve kids (kindergarten through eighth grade) at two locations.*

**Boys & Girls Club:** *Positive interaction between police and members of the club in two locations: Auburn Housing Family Development and the club itself, which is located in New Auburn.*

**Advocates for Children:** *Agency participation on Board of Directors and activities in schools. This includes referrals for parenting classes, home-visiting programs and diversity programs with our community's immigrant population. Elementary SRO.*

**At-Risk Youth Homeless Teens Intervention Program:** *Sponsored by Volunteers of America for at-risk and/or homeless teens. Works with the Auburn Police Department to serve our population and assist homeless teens in finding shelter, also works with them in schools and neighborhoods so that they may succeed and stay out of the juvenile court system. Elementary SRO.*

**P.E.A.C.E. Classes:** Police Educating Against Child Endangerment Classes taught in the sixth grade in all 6 elementary schools. One hour each week in each of the 14 sixth grade classrooms. The former D.A.R.E. program did not meet the needs of our kids entering Middle School so this program was developed to replace it. Elementary SRO.

**Internet Safety Programs for Kids and Adults:** Classes to educate parents and kids on the dangers kids face on the internet. P.E.A.C.E. Program, with Advocates for Children, the Auburn Public Library. Elementary and AMS SRO.

**Department of Health and Human Services Child Protective Referrals:** Dedicated, specially trained School Resource Officers along with DHHS case workers jointly investigate DHHS referrals of child physical and sexual abuse.

**Camp POSTCARD (Police Officers Striving To Create And Reinforce Dreams):** This is a week long, residential camp serving more than 150 deserving children from all over the State of Maine. The camp provides an opportunity for children to have fun in a safe and structured environment. The camp is free and funds are raised by law enforcement agencies, foundations and corporate sponsors.

**Learning Works-Back on Tracks:** Learning works officer two programs that the SROs can refer at-risk juveniles to. These programs can be used as an opportunity for diversion from the legal system or can be applied in conjunction with other juvenile programs. Learning Works offers the "Skills for Responsible Thinking Program" (SRT) and an "Adolescent Anger Management Program" (A.A.M.P).



*School Resource Officers Tom Poulin & Berni Westleigh at the "Spring Fling" Child Safety event at Joker's.*



*McGruff the Crime Dog makes a new friend at the Fairview Elementary School Family Fun Festival*



*Explorer Cadet Mat Allen tries on equipment during a demonstration by US Marshal Elyse Regan.*

## IN MEMORIAM K9 OFFICER BENY



### Auburn Police Department K9 Beny End of Watch: October 27, 2011

It is with great sadness that we report the passing of Retired APD K9 "Beny" on October 27, 2011.

Beny, a black German shepherd, proudly served the Auburn Police Department alongside his handler, Corporal Kris Bouchard, from 2007 to 2009. He was a trailblazer, serving as one of the department's very first K9 officers. Originally from Slovakia, Beny was trained for patrol/tracking and for drug seizure. He was happily living out his well-earned retirement in Norway, Maine chasing squirrels and romping with his dog and kid friends. Rest well, Beny. We will miss you. Thank you for your service.



## APD SPOTLIGHT K9 PROGRAM



**K-9 Officer Inka** was born in New York on May 9, 2005. She is a pure-bred female German Shepherd that was trained in the dog training art of Schuetzen. Inka began her tour of duty on March 20, 2007 at the Maine Criminal Justice Academy (MCJA) K-9 Patrol School.

She and her handler, Corporal Scott Corey, attended this 12-week school that taught Inka how to track both good and bad guys; conduct building searches; perform article/evidence searches; general obedience; going over and under obstacles; and apprehension of suspects/aggression work.

In the fall of 2008, Inka attended the 8-week K9 Narcotics Detection School also held at the MCJA. This school taught Inka how to locate Marijuana, Crack, Cocaine, Hashish, Heroin and Methamphetamines. This is where she learned what to do when she locates 'hits on' these odors.

Corporal Corey says, "Through those 20 weeks of training, I learned how to teach Inka to do all of these tasks and also care for her. We were taught K9 first aid and general dog maintenance and grooming. We were taught how to use the dogs in a tactically sound manner. We also were taught basic navigation so that we do not get lost in the woods when the dog is on a track. We were tested both mentally and physically with written tests and very long hikes/tracks through the woods. We swam next to our dogs in water that was over our heads - with ice floating beside us - in April. We also carried our dogs across a stream on our shoulders. We learned to bond with our dogs and 'read' them while they are working. Since they cannot speak, we had to learn to watch for the most subtle of clues when the dog is working and trying to tell us something."

Inka's favorite pastime is playing with her bouncy rubber ball. It is her favorite toy and also her reward when she does a good job finding drugs or bad guys.



Inka and Corporal Corey had about 70 calls for service in 2011. Inka's favorite calls involved finding drugs that people had tried to hide from her. There were even several calls where people thought that they could hide drugs in their undergarments. Inka is a very friendly dog and will check people out without biting at them. This makes her very versatile in conducted searches for illegal narcotics. Inka also located several people that ran off after motor vehicle burglaries, domestic violence assaults and also crashing their vehicles while drunk. All of these people believed that they were going to get away with their crime - at least until they saw Inka running after them.



**APD K-9:  
Inka**

**Born: 05/09/2005**

**Handler:  
Corporal  
Scott Corey**

**Color:  
Black & tan**

**Favorite toy:  
Bouncy rubber  
ball**

**Special skill:  
Finding drugs  
that the bad guys  
try to hide**

## APD SPOTLIGHT K9 PROGRAM

**APD K-9:  
Dutch**

**Born: 03/09/2009**

**Handler:  
Corporal  
Kris Bouchard**

**Color:  
Black & tan**

**Favorite toy:  
Anything he can  
retrieve**

**Favorite games:  
Hide & Seek  
Fetch**



**K-9 Officer Dutch** was born in Canada on March 9, 2009. He is a black and tan pure-bred German Shepherd.

Dutch was purchased after a donated dog, Gunner, failed to have the proper traits needed to be a police K9. His handler, Corporal Kristopher Bouchard was 2 weeks into a 12 week Patrol School when it became apparent that Gunner would not make the cut. Dutch was purchased as a replacement using drug forfeiture money in March of 2010. Gunner found a home in the Skowhegan area with a civilian. Even though there was only 9 weeks left when Dutch began the training, he passed with flying colors. In fact, during a rugged terrain tracking exercise at Frye Mountain in Montville, Dutch was the only K9 to find the person he was looking for after a track that was over a mile long, up the mountain. During patrol training K9s are trained in obedience, tracking, evidence searches, building searches, aggression and officer protection.

In September of 2010, Corporal Bouchard and Dutch attended Narcotics Detection School which was an 8 week school at the Maine Criminal Justice Academy. During this school, Dutch was trained to detect marijuana, hash, cocaine, crack cocaine, methamphetamine and heroin. The training took place in various locations that included searches in buildings, on boats, in vehicles and at airports. Corporal Bouchard and Dutch successfully completed this training and graduated in November of 2010.

On the streets, this K9 team is utilized by the Auburn PD as well as surrounding departments. They are used on a regular basis for tracking suspects and searching for drugs in vehicles, residences, correctional facilities and schools. The team has also conducted demonstrations for many community organizations.

Dutch is a social dog who loves attention and enjoys work and play equally. He resides with Corporal Bouchard and his family in Poland.



# SPECIALIZED ASSIGNMENTS

In addition to the K-9 Program, the Auburn Police Department has several specialized assignments available to our officers:

**Bicycle Team**  
**Motorcycle Team**  
**Dive Team**  
**WMD/Hazmat Team**





# NEW OFFICERS CONTINUING THE LEGACY



Since 2010, the Auburn Police Department has been fortunate to welcome **ten** outstanding new officers. On behalf of the citizens of the City of Auburn and the men and women of the Auburn Police Department, we welcome them. These exceptional police officers are continuing the legacy and longstanding traditions of the Auburn PD, and they serve this city and its citizens with honor, excellence, loyalty and professionalism.

Some of them are very recent graduates of the Maine Criminal Justice Academy, while others have several years of law enforcement experience that they bring with them to Auburn. Like all of our officers, each of them is energetic, dedicated and committed to protecting the quality of life in our community.

## Our outstanding new officers...

- Officer** Tyler Ham
- Officer** Brandon Kelly
- Officer** Mark Lemos
- Officer** Dennis Matthews
- Officer** Bryan Parker
- Officer** Jonathan Provisor
- Officer** Justin Richardson
- Officer** Andrew Shute
- Officer** Nicholas Sparaco
- Officer** Eric Ward

## Law Enforcement Oath of Honor

On My Honor,  
I Will Never Betray My Badge,  
My Integrity, My Character,  
Or The Public Trust.

I Will Always Have  
The Courage To Hold Myself  
And Others Accountable  
For Our Actions.

I Will Always Uphold  
the Constitution,  
My Community  
And the Agency I Serve.



# APD RETIREMENTS SERVICE WITH HONOR



Between 2009 & 2011, **eight** dedicated police officers retired from the Auburn Police Department. In all, these men served this great community for more than 200 years. They served with honor, integrity, respect, courage and loyalty and we were honored to stand beside them.

On behalf of the citizens of the City of Auburn and the men and women of the Auburn Police Department, we wish them good health and happiness in their retirement and we thank them for their service.

**Officer Steve Burns**

8/21/1987 – 8/10/2010

**Lieutenant J. Michael Lemay**

4/27/1981 – 12/31/2009

**Officer Normand Bilodeau**

11/7/1979 – 12/29/2010

**Corporal Donald Gosselin**

9/15/1986 – 9/30/2011

**Lieutenant Kevin Mulherin**

8/11/1986 – 8/31/2011

**Officer Stephen Pugliese**

2/11/1986 – 3/1/2011

**Officer Randy Robbins**

8/18/1986 – 8/22/2011

**Sergeant James Robicheau**

10/19/1981 – 3/31/2011

## Policeman's Prayer

When I start my tour of duty God  
Wherever crime may be,  
As I walk the darkened streets alone,  
Let me be close to Thee.

Please give me understanding  
With both the young and old.  
Let me listen with attention  
Until their story's told.

Let me never make a judgment  
In a rash or callous way,  
But let me hold my patience,  
Let each man have his say.

And if some dark and dreary night,  
I must give my life, Lord with  
Your everlasting love  
Protect the loved ones in my life.

We also wish to recognize and thank our **Parking Enforcement Officer Roger Perreault** for his years of dedicated service to the Auburn Police Department: 3/12/2001 – 10/25/2011.

## STRATEGIC PLAN: GOALS & OBJECTIVES FY09-FY12

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### **GOAL 1 - To improve communications between the police and the community.**

OBJECTIVE 1: *Maintain a focus on community activities and collaborations.*

OBJECTIVE 2: *Establish and maintain effective media relations.*

OBJECTIVE 3: *Develop and maintain inter-governmental and regional collaborations.*

### **GOAL 2 - To provide career development opportunities for all personnel to enhance retention.**

OBJECTIVE 1: *Enhance and improve employee development.*

OBJECTIVE 2: *Succession Planning and Development of Organization Leaders.*

### **GOAL 3 - To evaluate present police methods and programs to determine their efficiency and effectiveness.**

OBJECTIVE 1: *Enhance the safety and security of citizens through expanded police services.*

### **GOAL 4 - To improve the Department's relationship with other city departments.**

OBJECTIVE 1: *Develop Community Oriented Government throughout all departments within the City of Auburn.*

## STRATEGIC PLAN: GOALS & OBJECTIVES FY13-FY15

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### **GOAL 1 - Evaluate current resources to determine their efficiency and effectiveness to control costs.**

OBJECTIVE 1: *Evaluate and prioritize needs of the community and agency.*

OBJECTIVE 2: *Determine the planning and research activities of the agency to maximize available resources.*

OBJECTIVE 3: *Maximize training opportunities within the agency.*

OBJECTIVE 4: *Utilize equipment committee to research and evaluate existing as well as new equipment purchases to ensure quality procurements.*

OBJECTIVE 5: *Develop and maintain inter-governmental and regional collaborations.*

### **GOAL 2 - Create an agency culture which demonstrates excellence.**

OBJECTIVE 1: *Enhance and improve employee performance.*

OBJECTIVE 2: *Succession planning and development of agency leaders.*

OBJECTIVE 3: *Implement an agency recognition program.*

### **GOAL 3 - Evaluate present police methods and programs to determine their efficiency and effectiveness.**

OBJECTIVE 1: *Enhance the safety and security of citizens through expanded police services.*

OBJECTIVE 2: *Enhance the safety and security of citizens through expanded police programs.*

# BUDGET DRIVERS FY13

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We are in the beginning stages with the city council in reviewing the proposed FY13 budget. The work in preparing the budget has been occurring for several months. A municipal budget requires anticipating expenditures 18 months out. This challenge requires us to use statistical data in our projections. Every member of the police department is aware of cost concerns and makes expenditures cautiously.

We do have budget drivers which require increases in the budget. It is our responsibility to identify the needs and report on potential outcomes if line items are not funded. It will be the decision of the council as to whether these requests are funded. The Auburn Police Department has a very modest budget in comparison with other communities our size. Auburn's police operation cost per capita is approximately \$150 compared to the national average of \$260 per capita. Our entire budget is available on the City of Auburn's website.

**Salary Wages - \$79,723** Staff received a 2% wage adjustment which included non-union, patrol and command units. Command officers have two supervisory experience steps within their wage scale. Several supervisors were promoted during a restructure six years ago and are now due their next step increase. Several officers in the patrol/detective unit also had years of service step increases. We are proposing to increase the part time information assistant's hours to full time. With the retirement of our non-sworn parking enforcement officer, we propose to replace this position with a sworn officer who will also perform traffic enforcement duties.

**Education Incentive - \$7,412** This increase does not represent the entire requests submitted. Education Incentive is a contractual item which reimburses staff for tuition costs. The command unit recently negotiated this benefit into their contract which is consistent with all staff.

**Uniform Allowance – \$8,410** A change in the uniforms has increased this cost as well as the need to replace 14 bullet proof vests which have expired. We do receive a 50% reimbursement on the vests from a federal grant.

**OT – Vacation Replacement - \$7,965** We have consistently underfunded this account with the hope of reducing the need for replacements. We are now balancing this account to a reasonable anticipated cost.

**OT – Court - \$8,850** Added court days and increased enforcement has required more court appearances. Adjustments have been made to the officer's appearance times to reduce some of the costs.

**Other Supplies – Operational – \$9,001** We have numerous items driving this increase. An item which has increased is the cost for drug confirmation testing. As we continue to experience an increase in pharmaceutical cases, this cost will continue to rise. We are budgeting \$5,400 for this expense. We are also in need of 3 reserve firearms. When we made our initial purchase for firearms, we had only one reserve firearm. With the continued usage and age of the firearms, it is more likely for a firearm to need repairs. Also, it is a requirement that a firearm be removed when it has been involved in a major crime. We then must temporarily issue another to the officer. The cost for this purchase is \$2,850.

**MV Supplies - Gas - \$6,697** The cost for fuel has increased and we will no longer be purchasing fuel for the entire city through this budget. For outside agencies there was a ten cent increase on fuel which was added to budget to offset expenditures. With the closing of One Minot Avenue this will no longer occur.

# IN MEMORIAM



We remember and we salute the officers who gave the ultimate sacrifice in the performance of their duties. Their courage and their service to the Auburn Police Department will **never** be forgotten.

**Officer Rodney (Rocky) Bonney drowned in the line of duty on April 3, 1981.** He died while trying to rescue a young man who had fallen into the Androscoggin River while riding his bicycle across the trestle/foot bridge behind Florian's Market on Main Street in Auburn. Officer John Perrino also dove into the Androscoggin and attempted to save both Bonney and the young man, but was unable to. He managed to get ashore and was pulled from the water. When Florian's Market was relocated, a park was built on its site. The park has been named "Bonney Park."



**Officer Normand Philbrick died in the line of duty on July 7, 1949.** Fire crews from our sister city were called in to assist with a large fire. While Officer Philbrick was directing traffic, two fire trucks rounded the intersection at the same time, crushing him to death. Officer Philbrick's duty weapon was bent during the impact. Officer Philbrick's weapon is displayed at the Auburn Police Department as a reminder of the ultimate sacrifice he gave to the citizens of our city.

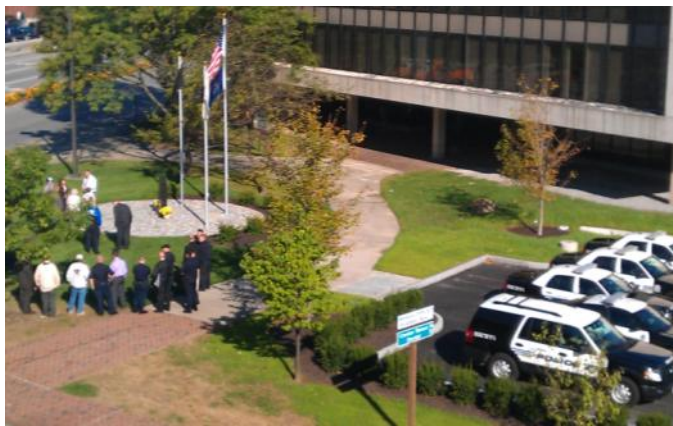
Residents and visitors to Auburn will notice the newly-relocated law enforcement memorial at the intersection of Court and Turner Streets, across from Auburn Hall. This memorial, which was previously situated in front of the Auburn Police Department at One Minot Avenue, was moved to its impressive new location in 2011.

Surrounded by a carefully-placed cobblestone courtyard, brand new flagpoles, lush landscaping and new grass, the memorial stone stands as a reminder of the ultimate sacrifice that Officer Rocky Bonney and Officer Normand Philbrick made. It is, perhaps, the perfect location - because the entire community can view it; but also due to the fact that both officers lost their lives just a short distance from the site.

Thanks and appreciation must be given to everyone at K & K Excavation. They generously made this project a reality, and donated thousands of dollars worth of materials and labor, not to mention delicate care into the creation of this memorial site. They did it for our city, for our police officers and most importantly, for the families of Officers Philbrick and Bonney.

On behalf of Chief Crowell & the Auburn Police Department; the Auburn Police Benefit Association; Auburn's City Council and the citizens of Auburn, we extend a warm "thank you" to the following for their generous and extraordinary contributions to this project: Bill Johnson; Hebert Construction; Platz Associates; The City of Auburn Engineering Department; Gammon Landscaping Nursery; KMP Landscaping; The Sign Store; and K & K Excavation.

**We invite the entire community to a rededication candlelight ceremony on Tuesday, May 15, 2012 at 7:00pm.**



*APD Officers & staff visit the new location of the monument with family members of our fallen officers.*



*The monument.*

## January

Stalking Awareness Month  
Police Budget Preparation  
Analysis Reports  
Maine Criminal Justice Acad. Annual Reports  
OSHA Injuries & Illnesses Report  
Survey of Occupational Injuries & Illnesses Report  
Special Olympics – local ski meet

## February

Ethnic Equality Month  
Police Annual Report  
Goals & Objectives Planning  
CIP (Capital Improvements) Proposals  
Cab Company-Vehicle Inspections

## March

Parenting Awareness Month  
Parenting Education Programs  
Community Activities Report  
Plan Click-It-or-Ticket Program  
Citizen Police Academy  
Special Olympics – local swim meet

## April

Sexual Assault Awareness Month  
Alcohol Awareness Month  
Child Abuse Prevention Month  
National Volunteer Week 19<sup>th</sup> - 25<sup>th</sup>  
Officer Rodney Bonney Remembrance, April 6  
Special Olympics – State swim meet  
Prescription Drug Collection Event

## May

Senior Citizens Awareness Month  
Education on Elder Abuse, Scams, Identity Theft  
Law Enforcement Memorial Week  
Chief's Physical Fitness Challenge  
Memorial Day Parade  
Special Olympics – Local track meet

## June

Special Olympics Torch Run  
Kick Off the Summer - Youth BBQ's  
Graffiti Clean-up  
Triple Crown – Y-5K Race  
Maine Cycling Bike Race  
Camp POSTCARD (Peace Officers Striving To Create And Reinforce Dreams)  
SACC (Sexual Assault Crisis Center ) Celebrity Dinner  
L/A Duathlon  
Senior Resource Fair (Natl. Elder Abuse Awareness Day)

## July

Officer Norman Philbrick Remembrance, July 7th  
Liberty Festival  
Triple Crown – Emily's Race  
OUI Enforcement – Highway Safety Grant  
Fire Extinguisher Inspections

## August

Back to School Safety Awareness  
School Crosswalk Education  
Training of School Crossing Guides  
National Night Out  
Balloon Festival  
Triple Crown – 5K Bridge Run  
OUI Enforcement – Highway Safety Grant

## September

Command Staff Retreat  
Citizen Police Academy  
Graffiti Clean-up  
Firearms Training & Qualifications  
5K Race – Bob Boucher Memorial  
OUI Enforcement – Highway Safety Grant

## October

Domestic Violence Prevention Month  
Community Education on Winter Parking  
Permits for Winter Parking Relief  
Halloween Safety  
United Way Campaign Kickoff  
EVOC (Emergency Vehicle Operation Course) Training  
Dempsey Challenge  
Prescription Drug Collection Event  
“Not Here” Human Trafficking Conference

## November

Runaway Prevention Month  
Veterans Day Parade  
Holiday Enforcement (OUI/Seatbelt) – Highway Safety Grant  
Black Friday – Retail Merchants Workshop  
Elections  
Festival of Lights  
Review Mandatory Training  
Volunteer Recognition Event

## December

National Drunk & Drugged Driving (3D) Prevention Month  
Holiday Enforcement (OUI/Seatbelt) – Highway Safety Grant  
Inventory of Equipment Readiness  
Retail Merchants Enforcement



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