



Photo by Jose Leiva

auburn, maine police department



2012 annual report

auburn at a glance



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2012 City Government

Mayor	Jonathan LaBonté
Council	Ward 1 - Tizz E. H. Crowley
	Ward 2 - Robert P. Hayes
	Ward 3 - Mary J. K. LaFontaine
	Ward 4 - David C. Young
	Ward 5 - Leroy G. Walker, Sr.
	At Large - Belinda A. Gerry
	At Large - Joshua A. Shea

City Manager	Clinton Deschene
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2012 City Demographics

County	Androscoggin
Population	23,052
Square Miles	67



table of contents

Auburn At-a-Glance	Page 2
Mission & Purpose Statement	Page 4
A Message from the Chief	Page 5
Organizational Chart	Page 6
Personnel	Page 7
Police Operations	Page 8 & 9
Police Beat Map	Page 10
Crime in Auburn	Page 11
Sex Offender Monitoring	Page 12
Dom. Violence Safety Team	Page 13
Internal Affairs Analysis	Page 14
Pursuit Analysis	Page 14-15
Line of Duty Deaths	Page 15
Use of Force Analysis	Page 16
Technology	Page 17
Traffic Enforcement & Crashes	Page 18
Strategic Plan	Page 19
Juvenile Programs	Page 20-21
Police Activities League (PAL)	Page 22
K9 Program	Page 23
Volunteers in Police Service	Page 24-25
In Memoriam - Fallen Officers	Page 26
Police Calendar	Page 27



Photo by Jose Leiva

our mission

To protect the quality of life in our community through the core values of:

HONOR
EXCELLENCE
LOYALTY AND
PROFESSIONALISM

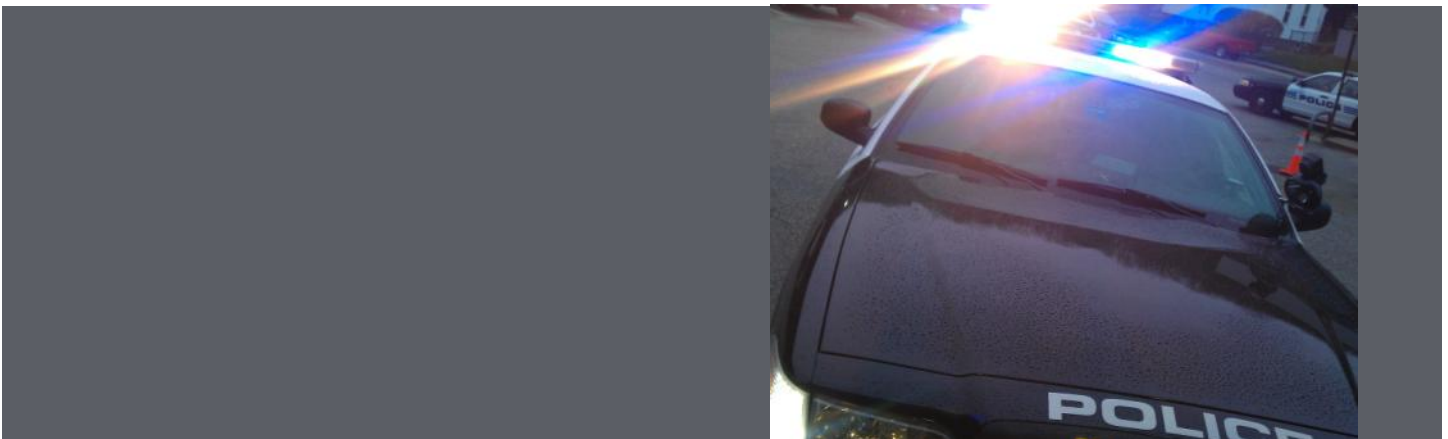
our purpose

In partnership with the community, we pledge to:

Protect the lives and property of our fellow citizens
Prevent crime by aggressively pursuing violators of the law
Maintain our Oath of Honor:

*Honor, Integrity and Respect are never betrayed.
I will always hold myself and others accountable
for having the courage to do the right thing.*

Value human life, respect the dignity of each individual and render our services with courtesy and civility.



chief's message



Chief Phil Crowell
pcrowell@auburnmaine.gov
207.333.6650 X2052

Visit our website at
auburnpd.com

Photo by Jose Leiva

On behalf of all members of the Auburn Police Department, I am pleased to present our **2012 Annual Report to the community**. This report is a very brief summary highlighting significant events that have occurred this past year. Daily, staff and officers of this department continue to provide the citizens of Auburn with dedicated service and the highest quality of law enforcement, maintaining our motto: "Expect Excellence." I am truly honored to work along with our officers and support staff. They are committed to the department's mission to enhance the quality of life through our core values of **Honor, Excellence, Loyalty and Professionalism** for our citizens.

I'm proud to report that even in tight fiscal times, the department made significant progress in many areas this past year. Among these are:

- The MYPD app was launched to enhance communication with our community
- The first "Advanced Level" Citizen Police Academy
- Recipient of the International Chiefs of Police Civil Rights Award to end human trafficking
- Our volunteers donated over 4,800 hours to enhance our services for the community
- We introduced our "Citizen Online Reporting System "

No matter what the department might share in this Annual Report, the citizens of Auburn are the ultimate judges of our performance. Because of this, I'm very proud to report that the results of the 2012 Community Survey conducted by the department show that 80 percent of residents are pleased with the service the police department provides, and that 72 percent of those surveyed feel safe walking in their neighborhoods at night. We must continue to work hard to maintain satisfaction as expressed by our residents.

We also acknowledge the enforcement priorities identified by the community in the survey, which include:

- Alcohol and Drug Enforcement
- Child Abuse Investigations
- School and Community Resource Officers
- Traffic Enforcement

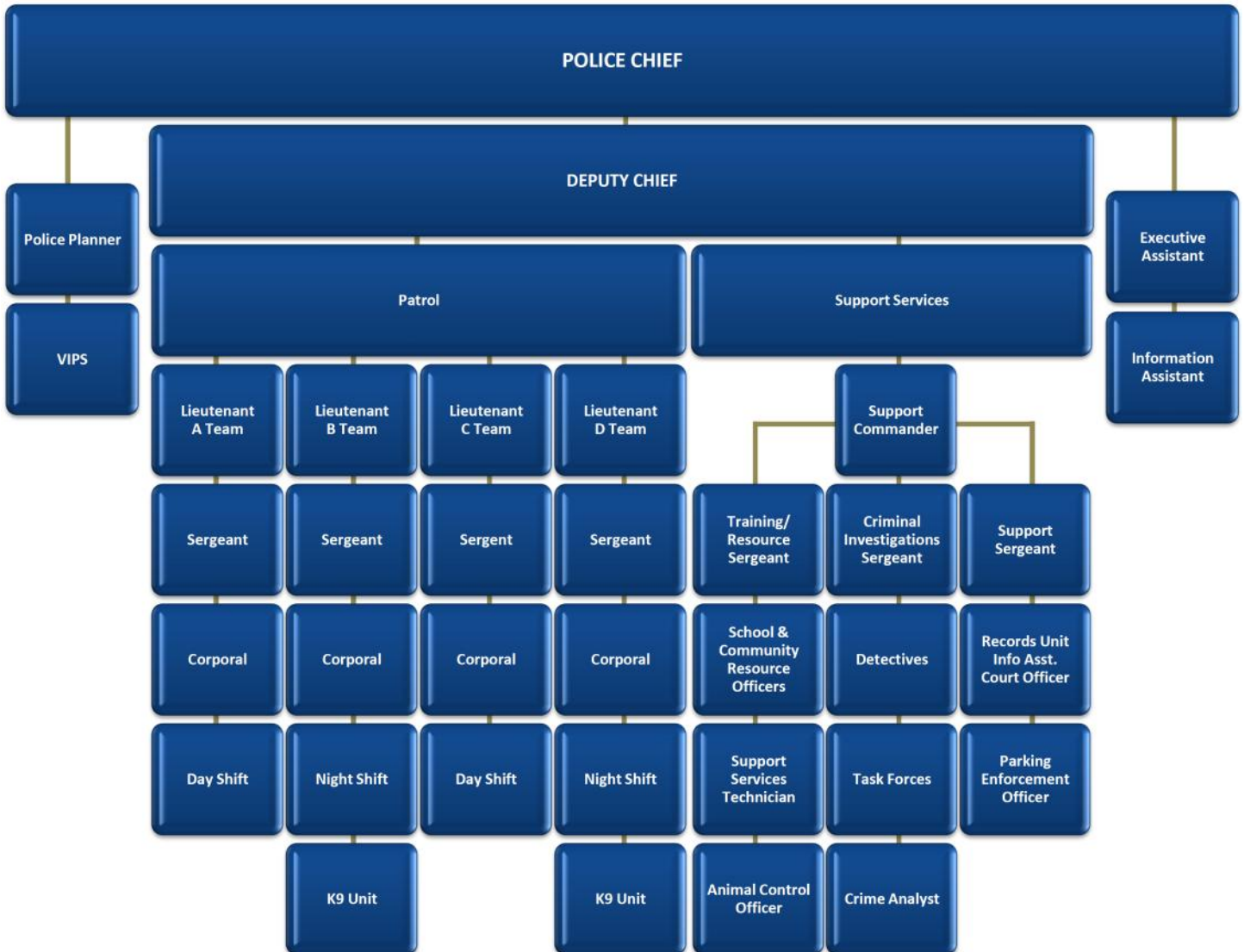
This department is committed to working with city leaders to continue developing effective and efficient delivery of our services to meet these priorities. We have identified budget goals to meet these demands. We are also diligent in seeking grant funding for selective enforcement having received over \$40,000 to enhance our enforcement activities.

This annual report also presents data collected on calls for service and highlights the many activities and programs the department focused on during the year.

On behalf of the entire staff, I also want to thank the City Manager, Mayor and City Council members for the important role they play in the success of our agency.

Phillip L. Crowell, Jr., Chief of Police

organizational chart



personnel

Administrative Division

Chief of Police Phillip L. Crowell, Jr.
Deputy Chief of Police Jason D. Moen
Executive Assistant/Grant Writer Rita Beaudry
Police Planner/Accreditation Manager Liz Allen
Information Assistant Claire Barclay

Support Services Division

Lieutenant Timothy Cogle
CID Sergeant Eric Audette
Support Sergeant Gary Boulet
Training/Resource Sergeant Steven Gosselin

Detective Chad Syphers
Detective Jason Moore
Detective Nathan Westleigh
Detective Terrence McCormick

Task Force Agent Matthew Elie
Task Force Agent David Madore

School/Community Resource Officer Thomas Poulin
School Resource Officer Shawn Carl
School Resource Officer Marshall McCamish
School Resource Officer Donald Cousins

Support Services Technician Rebecca Lacasse
Crime Analyst/GIS Coordinator Steve Harmon
Animal Control Officer Wendell Strout
Information Assistant Kristal Parshall
Court Officer Richard Mercier

Patrol Division

Lieutenant Richard Coron
Lieutenant Anthony Harrington
Lieutenant Paul Labarre
Lieutenant Scott Watkins

Sergeant James Lawlor
Sergeant Benjamin Quinnell
Sergeant Barry Schmieks
Sergeant Laurie Woodhead

Corporal Kristopher Bouchard (K9)
Corporal Scott Corey (K9)
Corporal Matthew Dailey
Corporal Vacant

Officer Eric Bell
Officer Paul Caouette
Officer Michael Chaine
Officer Jason Croft
Officer Nicholas Gagnon
Officer Tyler Ham
Officer Steven Hammerton
Officer Christopher Hatfield
Officer Matthew Johnson
Officer Brandon Kelly
Officer Scott Laliberte
Officer Mark Lemos
Officer Denis Matthews



Photo by Jose Leiva

Patrol Division, continued

Officer Bryan Parker
Officer James Phillips
Officer Jonathan Provisor
Officer Justin Richardson
Officer Andrew Shute
Officer Nicholas Sparaco
Officer Eric Ward
Officer Bernice Westleigh

New Officers

Officer John Chamberlain
Officer Thomas Ellis
Officer Mitchel Morse

Resignations

Officer A. James Daigle
Officer April Smith

Retirement

Custodian Daniel Davis

police operations



The Auburn Police Department is charged with the preservation of life and property through the enforcement of all Federal and State laws, as well as Municipal ordinances and regulations. An integral part of achieving excellence in law enforcement is the adequate training of police officers, combined with a sound community relations and customer service program. The APD is committed to excellence in all aspects of its performance of duties. Our organizational structure provides an efficient and cost-effective delivery of service to its citizens.

Administration | The Administrative Division consists of the Chief of Police; Deputy Chief; Executive Assistant/Grant Writer; Police Planner and Information Assistant. Administration is responsible for the day-to-day operations of financial management, staffing, training, community partnerships and overall efficiency of the department.

Patrol Division | This Division is responsible for the overall protection of lives and property, maintaining law and order and responding to requests for services (emergency and non-emergency). The Patrol Division enforces all criminal laws that are mandated by Federal, State or Municipal Government. Patrol consists of four Lieutenants; four Sergeants; four Corporals; twenty-two Patrol Officers; and two K9s (Inka & Dutch).

Support Services Division | This Division is responsible for all functions that support the overall operations of the Police Department. Some of these responsibilities are: training, vehicle & equipment maintenance, and community event coordination. It includes a Support Services Commander (Lieutenant); Support Sergeant; Training Sergeant; three School Resource Officers; one Community Resource Officer; one Information Assistant; Court Officer; Animal Control Officer; and Traffic Enforcement Officer.

The School Resource Officers are assigned to work with the School Department with children from Grades K-12. SROs also conduct classes in a variety of safety topics and participate in many outside activities that are supported by the donations of various civic groups.

The Court Officer is a civilian employee who is responsible for the processing of all court papers and documents to be presented for disposition at the Superior and District Courts.

The Animal Control Officer (contractual) is responsible for the overall enforcement of the Municipal and State laws governing the licensing and care of dogs and other domesticated animals. The ACO responds to all calls relating to these animals and also works with the City Clerk in the enforcement of the licensing of all dogs.

Our Traffic Enforcement Officer is responsible for traffic enforcement and all controlled parking areas in the city (including retail shopping areas within the city and private parking lots by contractual agreement) as per M.R.S.A., which includes "handicapped" and "fire lane" violations. The TEO also focuses on red light, speed and crosswalk violations in the downtown area.

Our **Criminal Investigations** function also falls under the Support Services Division. CID is comprised of one Sergeant; four Detectives; and a Crime Analyst/GIS Coordinator. Also assigned to CID is one patrol officer on special assignment to the Maine Drug Enforcement Agency, as well as one officer who is assigned to the Maine DEA HIDTA (High Intensity Drug Trafficking Areas) Task Force.

The detectives are responsible for the investigation of all felony cases and other related cases that are referrals from the Patrol Division or other agencies. The Support Services Commander and CID Sergeant are responsible for case assignments and serve as the lead detectives in all serious cases. The Lieutenant is also part of the notification and response protocol along with the Chief and Deputy Chief.

Community and Specialized Policing Plan | The ever-changing and evolving nature of police work results in the need to consistently evaluate new methods and approaches to policing. In particular, the involvement of police officers in the community in the prevention of hate and bias incidents.

Currently, in addition to the patrol officers who are involved in community meetings for the education and prevention of hate and bias incidences while on-duty, officers have dedicated many hours during their off-duty time.

The Auburn PD offers our "Citizens Police Academy" two times per year. This 10 week series of informational classes offers citizens an inside look at the operations and inner workings of the APD. 'Graduates' of the Academy learn about the structure and activities of the department, share their knowledge with their family and friends, and quite often go on to become volunteers with the department. This is a true 'behind-the-scenes' look at the APD. In 2012, we offered an "Advanced Level" CPA for graduates of our basic level session. This was well-received and staff and participants enjoyed it immensely.

Volunteers in Police Service | The APD is very proud of our outstanding community volunteers. These volunteers, who are carefully screened and well-trained, help out with various administrative tasks at the station - such as answering the phone, filing, data entry, and more.

Additionally, the APD has a Citizen Patrol program comprised of trained volunteers who serve as extra 'eyes and ears' for the Department. They assist our Patrol Officers with traffic direction at accident scenes, performing vacant house checks and patrolling our retail shopping areas, handicapped parking enforcement, speed details utilizing the handheld radar unit and much more.

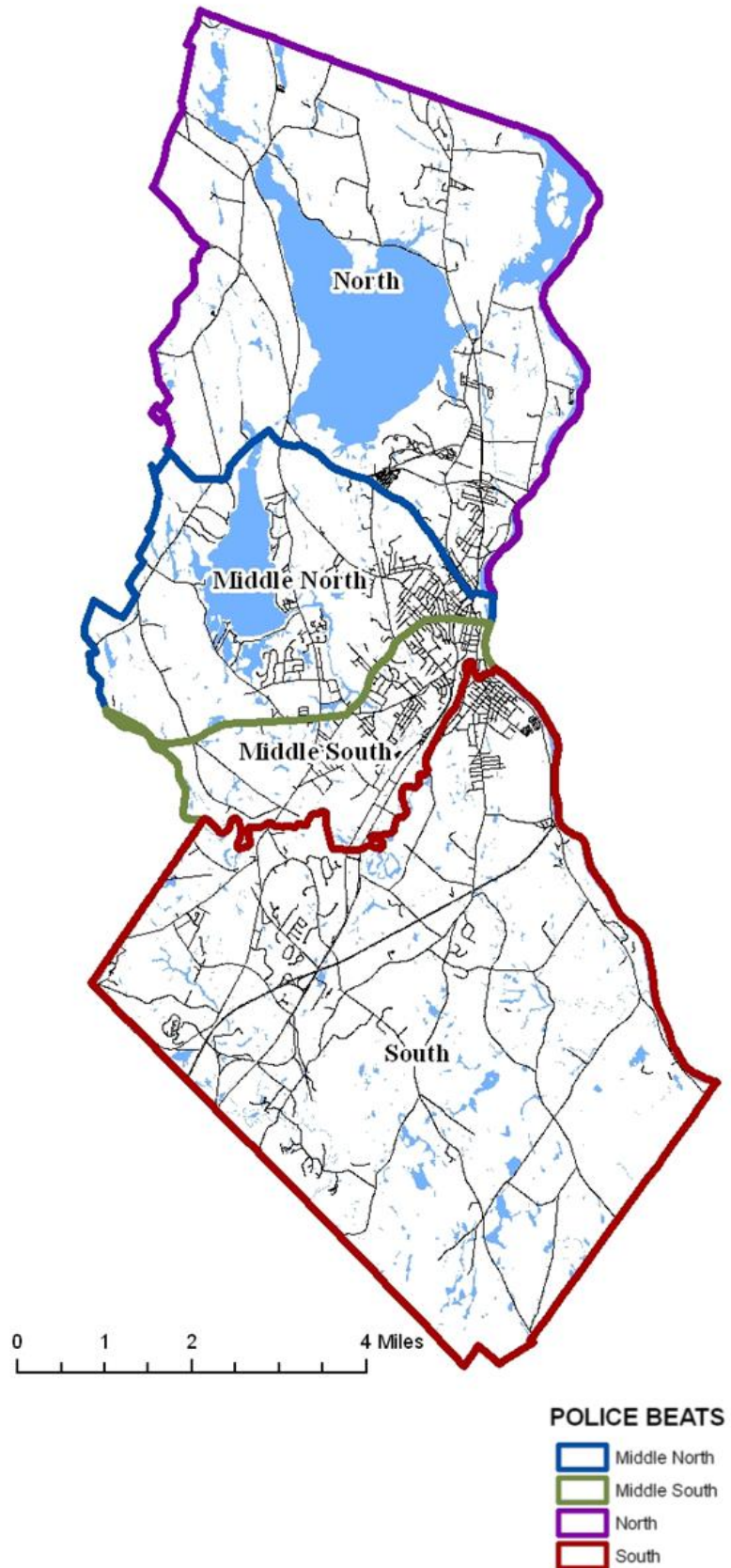
Yet another division of our highly successful volunteer program is our Community Emergency Response Team (CERT), developed in collaboration with the Androscoggin County EMA. This very special group of volunteers are trained to respond in the event of a natural disaster, missing person, or other major event.

police
operations, cont.



auburn beat map

The City of Auburn has 67 square miles and over 230 miles of road to patrol. Reducing the amount of time needed for call response - by providing proper patrol coverage - is vital.



crime in auburn

The Uniform Crime Reporting Program collects information on eight Part I criminal offenses from more than 18,000 Law Enforcement Agencies throughout the United States. These offenses are serious crimes by nature and in volume. The UCR program limits the reporting of offenses to the eight selected crime classifications because they are most likely to be reported and occur with sufficient frequency to provide an adequate basis for comparison.

Of the UCR Part I crimes in the City of Auburn in 2012, an estimated 48% were solved. The Auburn Police Department is proud to have such a high clearance rate. According to the **2011 Crime in Maine Report** (Maine Department of Public Safety), the Auburn Police Department had the highest clearance rate of any agency in Androscoggin County.

Auburn's estimated crime rate increased to 50.45 in 2012 (less arsons). Robberies & burglaries were down, but larceny and motor vehicle thefts increased.

Note: 2012 data appearing in this report was compiled using the best information available at time of publication and is subject to update pending final review by Maine Department of Public Safety.

UNIFORM CRIME REPORTING

PART I CRIMES	2008	2009	2010	2011
Murder	1	0	0	0
Manslaughter	0	0	0	0
Rape	8	7	9	8
Robbery	14	13	19	24
Aggravated Assault	21	13	13	13
Burglary	119	133	134	201
Theft (larceny)	595	693	742	876
MV Theft	27	20	18	18
Index Crimes (less arson)	785	879	935	1,140
CRIME RATE	33.83	37.93	40.74	49.45

sex offender monitoring

As of December 2009 more than 704,000 sex offenders are registered in the United States. And most convicted offenders live in the community under probation or parole supervision. The Center for Sex Offender Management reports that approximately 60 percent of convicted sex offenders are released under supervision in communities across the country—either directly after sentencing or following a period of incarceration. Experts estimate that as many as 100,000 convicted sex offenders, however, are lost in the system across the country, with law enforcement unable to find or track their whereabouts.

In 2006, the Auburn Police Department implemented a “one-to-one” sex offender monitoring program where each patrol officer is assigned a sex offender to check on and monitor. **At the beginning of 2012, the City of Auburn had 39 registered sex offenders. By the end of the year, there were 40.** In years past, this number was as high as 70, but in recent years, it has dipped as low as 27. We attribute this reduction to our watchful efforts in safeguarding our community. An integral part of the program is the neighbor/community notification process.

At least once a month, the officer verifies the offender's residence and looks for violations. Sex offender notification flyers are distributed to neighbors. Last year, officers conducted approximately 400 home checks to ensure registration compliance. Because mobility rates of students in our neighborhood elementary schools is so significant (currently 33% for Washburn School and more than 50% at Walton School), it is imperative that we maintain our scheduled monitoring of sex offenders to ensure proper notification to parents regarding the location of a convicted abuser.

As an added precaution, the Criminal Investigation Division maintains and updates a “Sex Offender” notebook in the principal's office in each of our ten schools, the office of the Superintendent of Schools, and at the Boys and Girls Club. For more information on our sex offender monitoring program, please contact Lieutenant Timothy Cogle.

Lifetime Registrants are required to register every 90 days. Ten Year Registrants are required to register once per year. The crime of which the offender was convicted determines which category they fall in. There are exceptions, but generally the Lifetime Registrants have committed Gross Sexual Assault (minor or adult victims) or Unlawful Sexual Contact. Ten Year Registrants are generally the offenders who have been convicted of Sexual Abuse of a Minor or Possession of Child Pornography.

NOTE: In March of 2010, the State of Maine passed a law allowing Sex Offenders who were convicted between 1982 and 1999 to apply with the state for **removal** from the registry, so long as they met certain requirements. State-wide, 633 offenders were removed from the registry due to this law change.

“Police officers know that when we go into a home to arrest an abuser, we look at the child in the room and KNOW that without interventions, THAT child may either be abused or become an abuser. We must make every effort to safeguard the ‘silent voice behind the door’ ... the child who bears witness to domestic violence.”

~Chief Phillip L. Crowell

In 2012, the Auburn Police Department responded to 427 calls for service relating to Domestic Violence, a decrease from 515 calls in 2011. Of these 427 calls, there were 115 arrests of both male and female offenders. Arrests included Domestic Violence (DV) Assault, DV Stalking, DV Criminal Threatening and related crimes.

20 percent of the offenders were females; 80 percent were males; and 2 of the offenders were juveniles (1-15 year old female and 1-16 year old male).

Of the 115 arrests made...

- 96 were for DV Assault
- 9 were for DV Terrorizing
- 6 were for DV Criminal Threatening
- 2 were for DV Reckless Conduct and
- 2 were for DV Stalking

With the number of Domestic Violence calls for service and the seriousness of injuries, data illustrated that, although we didn't know where the next offense was going to occur, we did know that the most likely offenders were REPEAT offenders. Removing an offender who was in violation of conditions significantly lowered the recurrence.

The APD responded to these calls for service by implementing a Domestic Violence Safety or Follow Up Team. The goals and objectives of the team are to:

- Make survivors aware of what resources and assistance are available in our community
- Provide information regarding obtaining protection from abuse orders
- Encourage survivors to report violations and further offences
- Provide information regarding ADT alarm system
- Strengthen cases for prosecution
- Reduce incidences of recurrence and calls for service

We continue to partner with Safe Voices as well as the Androscoggin Children's Advocacy Center. Our school resource officers, who receive notification immediately after an event, follow up with the children to ensure their safety and make school officials aware when a child is “acting out of character.”



domestic
violence
safety team

internal affairs analysis

There were a total of seven Internal Affairs investigations conducted in 2012; a total of four citizen complaints and three department initiated complaints. Of these complaints, three were for department policy violations; two were excessive force allegations, one for criminal activity by an officer and one for an improper search allegation. The dispositions of these complaints are as follows:

- Department Policy Violations: 1 Sustained, 1 Exonerated, 1 Unfounded
- Excessive Force Allegations: 2 Exonerated
- Criminal Activity by an officer: Sustained
- Improper Search Allegation: Exonerated

Discipline for the sustained policy violation was a one-day suspension. The sustained criminal activity resulted in a resignation in lieu of termination.

There was an increase of one citizen complaint from 2011 and an increase of two department initiated complaints. It is noted that the one incident caused two department initiated complaints. Officers responded to over 27,000 calls, which represents a 13.4% increase in the calls for service as compared to 2011. Officers made 1,035 physical arrests in 2012.

The review concludes that there are no patterns of officer misconduct present within the agency.

pursuit analysis

The Auburn Police Department conducted an analysis of the vehicle pursuits conducted by officers in 2012. There were a total of six vehicle pursuits, an increase from four in 2011.

Analysis resulted in the following:

- One of the pursuits was initiated by another agency and our officers assisted those agencies when the pursuit entered Auburn. The pursuit was terminated in Auburn when a sheriff's deputy successfully deployed a spike mat.
- Two of the pursuits ended when the suspect stopped the vehicle and fled on foot. One suspect was apprehended immediately after the pursuit while the other suspect was apprehended after a follow-up investigation was conducted.
- One pursuit ended when an officer successfully deployed a spike mat to end the chase.
- One pursuit ended when the vehicle crashed into a ditch behind a building and the subject fled on foot and was never apprehended.
- One pursuit was terminated by the officer once the officer realized that the vehicle was not stopping for him and the justification for the pursuit would not meet policy.
- All but two of the primary officers involved in pursuits had less than three years of experience.
- In three out of six pursuits, the suspect's speed exceeded 75mph. The remaining pursuits did not exceed 70mph.
- Five out of six pursuits were less than 5.5 miles in length while the remaining pursuit was 11.7 miles long.

CONCLUSION

Critiques were held on all pursuits. Communications among pursuing officers has improved greatly since 2011 where it was listed as an area of improvement.

One out of the six pursuits was found not to be within policy. The two causations factors of that pursuit were determined to be a training issue and a lack of clear understanding of policy. As a result, the pursuit justification area of the policy was modified to make for clearer guidelines for pursuit justification.

This policy modification was reviewed during the annual EVOC training held at Oxford Plains Speedway. The remaining five pursuits were conducted within policy guidelines.

In 2011, the agency began to input our pursuit information into the IACP pursuit database, which allows us to compare our pursuit data against national averages.

The datasets remain comparable to 2011. Policy weaknesses were identified and corrected this year and all staff was able to train on the changes during EVOC training.

pursuit analysis, continued

National Law Enforcement Officers Memorial,
Washington, DC

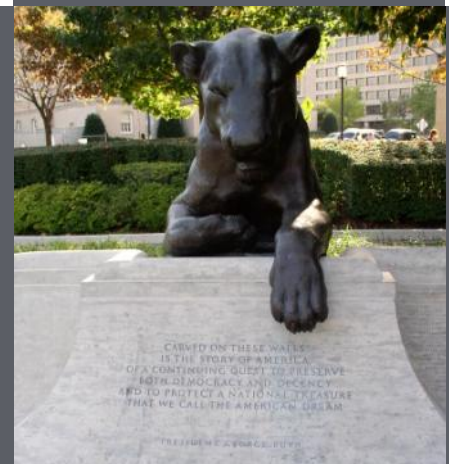
line of duty deaths

On average, one law enforcement officer is killed in the line of duty somewhere in the United States every 56 hours. Since the first known line-of-duty death in 1791, more than 19,000 U.S. law enforcement officers have made the ultimate sacrifice.

New York City has lost more officers in the line of duty than any other department, with 695 deaths. Texas has lost 1,631 officers, more than any other state. The state with the fewest deaths is Vermont, with 22. Maine has lost 85 officers in the line of duty (www.nleomf.org data as of April 2012).

National Law Enforcement Officer Fatalities - 2012 vs. 2011

	<u>2012</u>	<u>2011</u>	<u>% Change</u>
Total Fatalities	129	165	-22%
Firearms-related	49	72	-32%
Traffic-related	52	60	-13%
Other causes	28	33	-15%



use of force analysis

This is an analysis of all use of force incidents (UOF) that occurred in 2012. There were a total of 59 incidents where force was applied, involving 86 officers. This reflects a 6.3% decrease in UOF occurrences involving 13.9% more officers than compared to 2011. Reports reflect that 50% of the suspects who had force applied to them were under the influence of alcohol and/or drugs as compared to 47% in 2011.

The 2012 analysis shows that:

- 32% of all suspects involved were age 25-34. This age bracket also represented 32.6% of the total physical arrests made.
- A worrisome trend is forming regarding juveniles. 27.9% of the juvenile arrests in 2012 required force to be used to bring the juvenile under control, which represents a 14% increase from 2011. 16% of the juveniles arrested where force was used to gain control of them were under the influence of alcohol, up from zero in 2011. 50% of the juveniles were suffering psychological problems when force was used to gain control of them and were transported to a hospital for psychological treatment.
- 38 out of the 59 UOF incidents occurred during the night shift hours of 19:00-06:00. 68% of those UOF incidents involved the suspect being under the influence of alcohol and/or drugs.
- 4 suspects received medical treatment for injuries received as a result of force being applied. Three of the suspects received minor abrasions or lacerations while one suspect was diagnosed with a concussion and neck sprain.

There were 10 types of force used in UOF incidents:

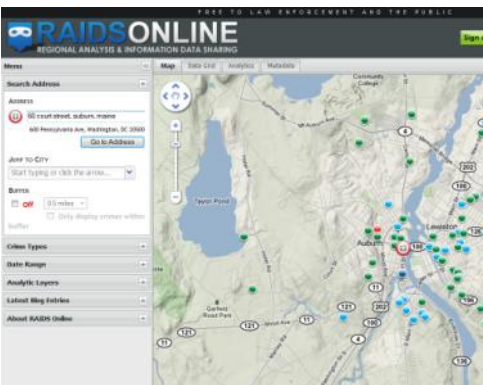
- Wristlocks 6 (5.9%)
- Armbar 14 (13.8%)
- Strikes 7 (6.9%)
- Force to Ground 22 (21.7%)
- Pressure Point 1 (0.1%)
- Push 8 (7.9%)

Technology remains at the forefront of our everyday lives. This is no different for our police officers. A modern technology infrastructure is one of the most important tools in an officer's toolbox.

Our technology infrastructure provides real-time vital information at our officer's fingertips. Officers have the ability to run queries from their lap-tops that will provide a booking photo of the suspect that they are querying as well as a history of that person's interactions with every police department in Androscoggin County. That query can be expanded to reach out to 25 police departments within the State of Maine.

In-Car Camera Systems have become a staple in the successful prosecution of criminal cases. Sometimes, words cannot describe the actions of a person. Video footage of a suspect's actions can be the most compelling piece of evidence presented to a jury.

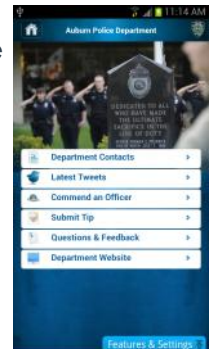
Technology has also revamped our community policing strategies. The department has begun pushing out information to the community in several new ways. **RAIDS Online** empowers citizens to better understand crime trends and lower crime in their area. Recent crime incidents are displayed on a map or listed in a grid. Users can click on an incident for information or display a "hotspot" map based on the crimes displayed. Users can also sign up for neighborhood watch reports that automatically email recent crime activity.



In 2012, the department launched **CORS**, our new Citizen Online Reporting System. This web-based reporting system allows the public to report certain incident types over the internet at their convenience, without having to wait for an officer to respond or call them back. The report is reviewed by police personnel, and once approved, the reporting party receives an email with a free copy of the report attached. The

report transfers into the Department's records management system and receives the same investigation as if the report had been filed by a police officer. This web-based reporting option allows officers more time to address community needs while keeping pace with the public's desire to complete services via the internet.

2012 also saw the very exciting launch of our **MY PD** app for smart phones. This new app for iPhone or Android helps people connect with the Auburn PD in a whole new way! Users can file a report, commend an officer, submit a tip, request a report, connect with our officers and staff, get information on our programs - anyone can take the APD with them wherever they go.



Social Media remains one of our main community policing platforms. The department is very active with its facebook page (www.facebook.com/auburnpd), sending out alerts, tips and information on almost a daily basis. This allows us to have immediate contact with over 4,100 fans on our page.

The Auburn Police Department remains committed to being at the forefront of technology. It makes our officers more efficient and our citizens safer. Visit www.auburnpd.com for links to ALL of our emerging technologies.

technology



motor vehicle crashes and traffic enforcement

An analysis of the Auburn Police Department's statistics for motor vehicle crashes from January 1 through December 31, 2012 revealed that the APD responded to **1,308** motor vehicle crashes and handled **1,080** reportable* crashes.

Streets with the most crashes:

Center Street	174
Mt. Auburn Avenue	99
Minot Avenue	90
Washington Street (N & S)	83
Court Street	73
Turner Street:	68

1,058 speeding tickets were issued in 2012:

Average speed charged	51 mph
Average speed limit:	35
Average MPH over limit	16

Most citations were issued on Fridays - 230 - followed by 176 on Thursdays.

Times of day where most citations were issued:

7:00am	68
9:00pm	103
10:00pm	88
11:00pm	81

The Auburn Police Department strives to enforce 100% compliance of seatbelt usage by all drivers and passengers who live, work and play in our community. We recognize the direct correlation between non-compliance and fatality rates, particularly young men.

Analysis of the Auburn Police Department's seat belt monitoring and enforcement efforts from January 1 through December 31, 2012 revealed that 130 seat belt summonses and warnings were issued. Of these:

- 39 were issued to individuals 19-25 years (29 males & 10 females)
- 45 were issued to individuals 26-35 years (36 males & 9 females)
- 46 were issued to individuals 36 and older (31 males & 15 females)

In an effort to reduce our incidences of speed, crashes, and injuries, we have Seat Belt and Speed Enforcement details scheduled to coincide with the highest numbers of crashes, times of day and days of week. High visibility enforcement continues to be our primary strategy in our efforts to slow down the residents and the visitors that pass through our community.

*Reportable crashes: where someone was injured; there was a hit-and-run; or the combined total of damages was over \$1,000.

GOALS & OBJECTIVES FY09-FY12

GOAL 1 - To improve communications between the police and the community.

OBJECTIVE 1: Maintain a focus on community activities and collaborations.

OBJECTIVE 2: Establish and maintain effective media relations.

OBJECTIVE 3: Develop and maintain inter-governmental and regional collaborations.

GOAL 2 - To provide career development opportunities for all personnel to enhance retention.

OBJECTIVE 1: Enhance and improve employee development.

OBJECTIVE 2: Succession Planning and Development of Organization Leaders.

GOAL 3 - To evaluate present police methods and programs to determine their efficiency and effectiveness.

OBJECTIVE 1: Enhance the safety and security of citizens through expanded police services.

GOAL 4 - To improve the PD's relationship with other city departments.

OBJECTIVE 1: Develop Community Oriented Government throughout all departments within the City of Auburn.

GOALS & OBJECTIVES FY13-FY15

GOAL 1 - Evaluate current resources to determine their efficiency and effectiveness to control costs.

OBJECTIVE 1: Evaluate and prioritize needs of the community and agency.

OBJECTIVE 2: Determine the planning and research activities of the agency to maximize available resources.

OBJECTIVE 3: Maximize training opportunities within the agency.

OBJECTIVE 4: Utilize equipment committee to research and evaluate existing as well as new equipment purchases to ensure quality procurements.

OBJECTIVE 5: Develop and maintain inter-governmental and regional collaborations.

GOAL 2 - Create an agency culture which demonstrates excellence.

OBJECTIVE 1: Enhance and improve employee performance.

OBJECTIVE 2: Succession planning and development of agency leaders.

OBJECTIVE 3: Implement an agency recognition program.

GOAL 3 - Evaluate present police methods and programs to determine their efficiency and effectiveness.

OBJECTIVE 1: Enhance the safety and security of citizens through expanded police services.

OBJECTIVE 2: Enhance the safety and security of citizens through expanded police programs.

juvenile programs



Our 2012 Juvenile Operations Review is accomplished by seeking direct feedback from members of the community who are involved with our department and the youth programs/services we deliver. Letters explaining our annual review process along with copies of our Standard Operating Procedures relating to Juvenile Operations were sent out. In an effort to raise the level of participation, we also provided an electronic survey as an option for providing feedback.

Letters for the 2012 review were sent to the Juvenile Prosecutor for Androscoggin County; the Department of Corrections' Juvenile Community Corrections Officer; the Director Auburn's Community Learning Center (CLC); all Auburn School Department Principals and the Superintendent of Schools; the Supervising Case Worker with Department of Child and Family Services; and members of the Auburn Police Department's Command Staff. We have included a few representative samples of their responses below:

"Auburn PD staff, especially the clerks and SROs, has been very professional in dealing with me and my department. The SROs continue to be a tremendous resource...from trying to locate a juvenile who failed to report to court...to assisting DOC in dealing with

probationers. Without them, my work would not be as efficient. The Patrol Division has done an excellent job using discretion when responding to juvenile complaints. One of the largest improvements I have seen is how officers are responding to clients in a mental health crisis. These are probably some of the most difficult clients to deal with. Some officers have taken the next step and educated families on local services." **Nate Randall, Juvenile Community Corrections Officer**

"[Officer Cousins]...has been a fantastic addition to Auburn Middle School. He cares about the students and staff he works with. He seeks out feedback so that he can improve in his job. He also finds a way to balance the demands of his job and family life while keeping a visible presence at all times." **James Hand, Principal, Auburn Middle School**

Assistant District Attorney Melanie Portas responded via telephone, offering a few specific language changes to our Juvenile Policy. These changes have been reviewed and where appropriate, changes have been made.

Reviewing our current juvenile operations and programs only confirms what those who work within this agency already know; that the Auburn Police Department's strong commitment to the health and welfare of our youth is greater than ever.

Juvenile Fire Setter Intervention Program: The Juvenile Fire Setter Program is something we have been working to re-establish ever since it was eliminated back in 2009. In early 2011 a new Fire Prevention Officer (David O'Connell) was named and we began to working with him to line up the necessary training. School Resource Officers Tom Poulin, Eric Bell and Don Cousins all received the first phase of this training. We continue to work towards re-establishment of the full program.

Learning Works: This program was initially established in 2010 and specializes in serving at-risk youth, immigrants and low-income families. Learning Works offers two specific programs. The first is an "Adolescent Anger Management Program" and the second is the "Skills for Responsible Thinking" program. Students are referred by the Auburn Middle School Resource Officer.

National Night Out: NNO continues to be a very big hit with our community. Members of the police department come together one night each year known as America's annual *Night Out Against Crime*. NNO is a unique crime/drug prevention event sponsored by the National Association of Town Watch. While Auburn residents spend the evening celebrating in Festival Plaza, people in communities across America are doing the exact same thing. More than 15,000 communities worldwide - more than 37 million people in all - participate each year.

Police Activities League (PAL Center): Major progress has been made with the PAL Center over the past year. Our PAL program has already hosted its second annual "Leadercast" fundraiser as well as its first two youth activities – a summer soccer league called the "Dream Team" as well as a two-day youth basketball clinic. Through the PAL Center, Community Resource Officer Tom Poulin was able to apply for a grant (administered through the Auburn School Department) that will provide free breakfast and lunch for children in need. These meals will be served at the PAL Center.

SRO Program/Community Resource Officer: The School Resource Officers continue to be the backbone of the department's juvenile services. All of the programs mentioned are only possible because of the hard work and dedication of these officers.

SROs serve their school by handling nearly all calls for service generated from their school's populations. They teach classes, make public appearances and participate in a variety of community events. Our Middle School SRO also carries the added responsibility of serving as the Department's Juvenile Court Officer.

SRO's have an important partnership with their respective school administrators. The importance of this partnership has grown over the years. This past year the State of Maine Legislators passed a new law forbidding any physical contact between school staff and students. Specifically, the law does not allow school staff the ability to physically remove students from the campus or class rooms even when the student refuses to leave on their own. This new law excludes police officers and that will make their presence all the more important in our schools.

In 2012, we designated a "Community Resource Officer." The CRO will work from of our PAL Center and serve the schools that are located in the PAL Center neighborhood. The CRO will have a direct impact on the success of the PAL Center.

2012 Juvenile Programs Offered by - or in partnership with - the Auburn Police Department:

- Lewiston/Auburn Youth Court
- Lecture/Reprimand
- J.A.R.T. Juvenile Alcohol Response Team
- Special Olympics
- Junior Police Camps
- Community Learning Center
- Anti-Bullying Classes
- Boys & Girls Club
- Advocates for Children
- VOA At-Risk Youth Homeless Teens Intervention Program
- P.E.A.C.E. Classes
- Internet Safety Programs for Kids and Adults
- Department of Health and Human Services Child Protective Referrals
- Camp POSTCARD (Police Officers Striving To Create And Reinforce Dreams)
- Learning Works-Back on Track



police activities league [PAL]



As a law enforcement agency, we know that the inner-city area of Auburn is the hub for police calls for service. In fact, four years of crime data showed us that 23% of all crimes committed by youth offenders in Auburn took place within an area of **less than half a square mile**. 25% of all police calls for service and 28% of all youth victims were victimized in this same small area. In an effort to transform these statistics and provide positive experiences for at-risk youth, the APD announced the foundation of the Auburn Police Activities League (PAL).

Auburn's City Council agreed to turn over a vacant building at 24 Chestnut Street, along with 7+ acres of green space, basketball courts and playgrounds for use by Auburn PAL. The city also agreed to use a portion of our Community Block Development Grant (CDBG) funds to refurbish the building.

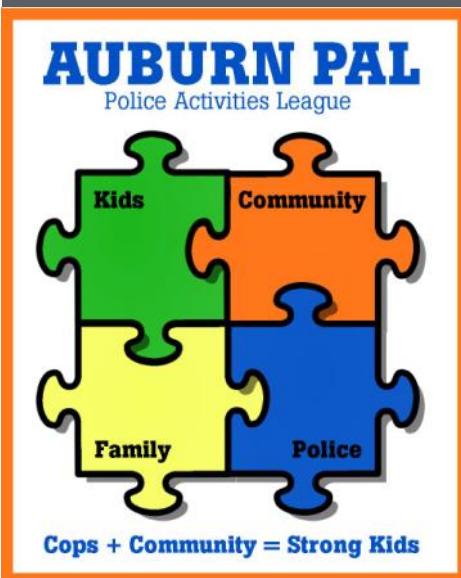
The Auburn PAL Center will provide activities for 4th, 5th and 6th grade kids after school and during the summer, not to mention positive interaction with police officers.

Many renovations to our PAL Center were completed by the end of 2012. We are humbled by the contributions of materials and labor by our countless community partners. Almost ALL of the labor on this project has been donated! These outstanding community partners have seen the value in the PAL Center and its programs, and they have given generously of their time and expertise.

The Auburn PAL Center will be opening for kids in April of 2013. Hours of operation will be 3:00pm - 6:00pm, Monday - Friday while school is in session. Membership is required (free of charge), and kids MUST be enrolled by a parent/guardian to be admitted to the Center.

The PAL Center will have School Resource Officers and fully-screened volunteers - adult and youth mentors - on hand to supervise and coordinate PAL activities. To volunteer at the Center, visit auburnpd.com to download our application. ALL volunteers will be subject to a complete background check will be performed by the Auburn Police Department.

For information on Auburn PAL, contact Executive Assistant Rita Beaudry: rbeaudry@auburnmaine.gov or 207.333.6650 X2052.



police k9 program

K9 Inka



Handler: Corporal Scott Corey
Born: 05/09/2005, New York
Color: Black & tan

K9 Dutch



Handler: Corporal Kris Bouchard
Born: 03/09/2009, Canada
Color: Black & tan



The Police K9

My eyes are your eyes, to watch and protect you and yours.
My ears are your ears, to hear and detect evil minds in the dark.
My nose is your nose, to scent the invader of your domain.
And so you may live...my life is also yours. My life is also yours.

From the "Friends of Easton Police K9" facebook page

volunteers in police service

[VIPS]

“Volunteers can be an important part of any organization and are proven to be a valuable asset to law enforcement agencies. Volunteers help to increase police responsiveness, service delivery, and information input, and they provide new program opportunities. In addition, volunteers can bring new skills and expertise to the job and prompt new enthusiasm. It is the policy of this police department to use qualified volunteers for specified tasks and duties that can create efficiencies for the department and improve services to the community. Volunteers are intended to supplement and support, rather than supplant, sworn officers and civilian personnel.”
Auburn Police Department Standard Operating Procedure 16A: Volunteers in Police Service

The Auburn PD is extraordinarily proud to present this summary of the APD VIPS program and its achievements, challenges and milestones in 2012.

The number of volunteer hours given by our volunteers in 2012 is beyond impressive. The data is broken into three sets of numbers. We consider these totals to be “conservative,” as volunteers often forget to track their actual hours. In reality, these figures are probably much higher.

TOTAL NUMBER OF VOLUNTEER HOURS GIVEN BY APD VIPS MEMBERS: 2,135.5

These are our in-house, fully screened, official VIPS program volunteers. This is up considerably; more than 300 hours higher than our 2011 VIPS total of 1,828.

According to Independent Sector, the estimated dollar value of volunteer time for 2011 is \$21.79 per hour. Using that figure, the value of the volunteer hours donated by our VIPS members is: **\$46,532.55**.

TOTAL NUMBER OF VOLUNTEER HOURS GIVEN BY IN SUPPORT OF THE AUBURN PAL CENTER: 1,333

This number represents the volunteer labor donated to the renovation project at our Police Activities League (PAL) Center in 2012. This includes the incredible team at YouthBuild/Take 2; the LRTC Electrical Program; our plumber, Bill Campbell; Rene Beaudry; our flooring installer; our PAL Board/Steering Committee and others. This is a VERY conservative, estimated number.

Using the estimated dollar value of volunteer time for 2011, the value of the volunteer hours donated in support of the PAL Center project is: **\$29,046.07**.

TOTAL VOLUNTEER HOURS: 4,884.5

This number represents the two totals outlined above, with an additional **1,416** hours contributed by “other” community volunteers who gave their time and talents to the Auburn Police Department in 2012. This includes volunteers at our Human Trafficking Conference; members of the Androscoggin CERT team; volunteers at our annual Bike Rodeo; etc.

Using the estimated dollar value of volunteer time for 2011, the value of the volunteer hours donated in support of the APD and its programs is: **\$106,433.26!**



2012 Volunteer Summary & Highlights

The Auburn Police Department VIPs program had another remarkably successful year. Our volunteers surpassed last year's total hours donated by more than 307 hours. We received applications from (and accepted) several highly qualified and energetic new volunteers in 2012.

A few highlights from 2012:

One small group of VIPs received the additional training required to join the Citizen Patrol Division. Several VIPs volunteers participated in our "Advanced Level Citizens Police Academy."

We had two VIPs interns – one from Endicott College in Beverly, Massachusetts, and one from St. Joseph's College in Windham, Maine.

Our administrative volunteers helped fill the 'gap' in the Records Division when one of our Information Assistants was moved upstairs to administration.

Volunteers assumed responsibility for entering agency training records into IMC. This demonstrates the considerable amount of trust our Training Coordinator has in our volunteers.

VIPs volunteers participated in two Prescription Drug Collection Events, directing the steady stream of traffic, and helping officers from Auburn and Lewiston Police Departments collect unwanted/unused prescription medications. Volunteers also assisted our Patrol and Support Services Divisions at many community events such as the Liberty Festival, Bike Rodeo, National Night Out, and the Festival of Lights Parade.

The list of VIPs successes and highlights goes on and on. It is very important to note that our volunteers continue to be very well-received at the PD. Sworn and non-sworn staff and Administration alike have been very accepting of these community members.

Conclusions:

In 2012, our outstanding volunteers continued to serve this agency with pride, generosity and a commitment to building a safer, stronger community.

From parking enforcement, vacant house checks and traffic control at parades and community events; to filing and endless amounts of data entry; to disaster preparedness training; our dedicated volunteers stepped forward time and time again to support the men and women of the Auburn Police Department, and we look forward to more of the same in 2012, especially with the opening of the PAL Center.

We are confident that residents will find the numbers in this summary report to be as impressive and overwhelming as we do. Results like this speak volumes about the people – and the community – that support and help sustain this agency. **We are proud to report that our police/community partnership is stronger than ever.**

in memoriam



Officer Norman Philbrick



Officer Rodney Bonney

We remember and we salute the officers who gave the ultimate sacrifice in the performance of their duties. Their courage and their service to the Auburn Police Department will never be forgotten.

Officer Norman Philbrick died in the line of duty on July 7, 1949. Fire crews from our sister city were called in to assist with a large fire. While Officer Philbrick was directing traffic, two fire trucks rounded the intersection at the same time, crushing him to death. Officer Philbrick's duty weapon was bent during the impact. Officer Philbrick's weapon is displayed at the Auburn Police Department as a reminder of the ultimate sacrifice he gave to the citizens of our city.

Officer Rodney (Rocky) Bonney drowned in the line of duty on April 6, 1981. He died while trying to rescue a young man who had fallen into the Androscoggin River while riding his bicycle across the trestle/foot bridge behind Florian's Market on Main Street in Auburn. Officer John Perrino also dove into the Androscoggin and attempted to save both Bonney and the young man, but was unable to. He managed to get ashore and was pulled from the water. When Florian's Market was relocated, a park was built on its site. The park has been named "Bonney Park."

Residents and visitors to Auburn will notice the law enforcement memorial at the intersection of Court and Turner Streets, across from Auburn Hall. This memorial, which was previously situated in front of the Auburn Police Department at One Minot Avenue, was moved to its impressive new location in 2011.

Surrounded by a carefully-placed cobblestone courtyard, flagpoles, and lush landscaping, the memorial stone stands as a reminder of the ultimate sacrifice that Officer Bonney and Officer Philbrick made. It is, perhaps, the perfect location - because the entire community can view it; but also due to the fact that both officers lost their lives just a short distance from the site.

2013 police calendar

January

Stalking Awareness Month
Police Budget Preparation
Analysis Reports
Maine Criminal Justice Acad. Annual Reports
OSHA Injuries & Illnesses Report
Survey of Occupational Injuries & Illnesses Report
Special Olympics – local ski meet

February

Ethnic Equality Month
Police Annual Report
Goals & Objectives Planning
CIP (Capital Improvements) Proposals
Cab Company-Vehicle Inspections

March

Parenting Awareness Month
Parenting Education Programs
Community Activities Report
Plan Click-It-or-Ticket Program
Citizen Police Academy
Special Olympics – local swim meet

April

Sexual Assault Awareness Month
Alcohol Awareness Month
Child Abuse Prevention Month
National Volunteer Week
Officer Rodney Bonney Remembrance, April 6
Special Olympics – State swim meet
Prescription Drug Collection Event

May

Senior Citizens Awareness Month
Education on Elder Abuse, Scams, Identity Theft
Law Enforcement Memorial Week
Memorial Day Parade
Special Olympics – Local track meet

June

Special Olympics Torch Run
Kick Off the Summer - Youth BBQ's
Triple Crown – Y-5K Race
Maine Cycling Bike Race
Camp POSTCARD (Peace Officers Striving To Create
And Reinforce Dreams)
Sexual Assault Crisis Center Celebrity Dinner
L/A Duathlon
Senior Resource Fair

July

Officer Norman Philbrick Remembrance, July 7th
Liberty Festival
Triple Crown – Emily's Race
OUI Enforcement – Highway Safety Grant
Fire Extinguisher Inspections

August

Back to School Safety Awareness
School Crosswalk Education
Training of School Crossing Guides
National Night Out
Balloon Festival
Accreditation On-site Assessment
Triple Crown – 5K Bridge Run
OUI Enforcement – Highway Safety Grant

September

Command Staff Retreat
Citizen Police Academy
Firearms Training & Qualifications
5K Race – Bob Boucher Memorial
OUI Enforcement – Highway Safety Grant
Lake Auburn Half Marathon

October

Domestic Violence Prevention Month
Community Education on Winter Parking
Permits for Winter Parking Relief
Halloween Safety
United Way Campaign Kickoff
EVOG (Emergency Vehicle Operation Course) Training
Dempsey Challenge
Prescription Drug Collection Event

November

Runaway Prevention Month
Veterans Day Parade
Holiday Enforcement (OUI/Seatbelt) – Highway Safety
Grant
Black Friday – Retail Merchants Workshop
Elections
Festival of Lights
Review Mandatory Training
Volunteer Recognition Event

December

National Drunk & Drugged Driving (3D) Prevention
Month
Holiday Enforcement (OUI/Seatbelt) – Highway Safety
Grant
Inventory of Equipment Readiness
Retail Merchants Enforcement

AUBURN POLICE DEPARTMENT



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a nationally accredited law enforcement agency

